2012 DirectionFinder® Survey
FINAL Report Findings

Submitted to:

Junction City, Kansas
and surrounding
Geary County

By

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Contents

Executive Summary i

Charts and Graphs ..... Section 1

Geocoded Maps ..... Section 2

Benchmarks ..... Section 3

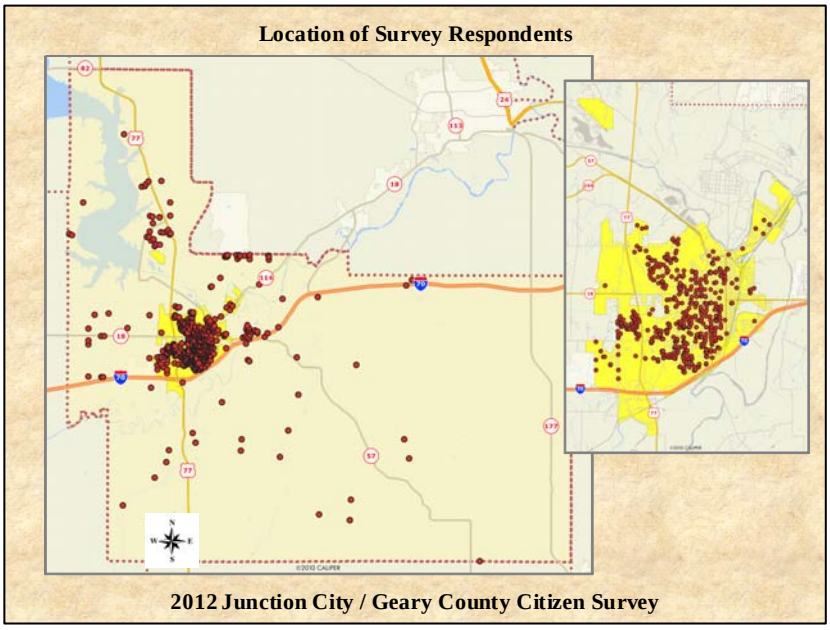
Importance-Satisfaction Analysis ..... Section 4

Tabular Data and Survey Instrument ..... Section 5

Purpose and Methodology

ETC Institute administered a community survey for the City of Junction City and Geary County, during April and May of 2012. The survey was administered as part of an effort to assess citizen satisfaction with the quality of services provided by the City and County, and to gauge resident perception on many community issues. The information gathered from the survey will help community leaders review budget priorities and refine policy decisions.

Resident Survey. A seven-page survey was mailed to a random sample of 2,200 households in the City of Junction City and surrounding Geary County. Approximately seven days after the surveys were mailed, residents who received the survey were contacted by phone. Those who indicated that they had not returned the survey were given the option of completing it by phone. Of the households that received a survey, 649 completed the survey by mail and 77 completed it by phone for a total of 726 completed surveys. The results for the random sample of 726 households have a 95% level of confidence with a precision of at least +/- 3.6%. There were no statistically significant differences in the results of the survey based on the method of administration (phone vs. mail). In order to better understand how well services are being delivered to the community, ETC Institute geocoded the home address of respondents to the survey. The map to the right shows the physical distribution of survey respondents based on the location of their home.



The percentage of "don't know" responses has been excluded from many of the graphs shown in this report to facilitate valid comparisons of the results from Junction City and Geary County with the results from other communities in the national and *DirectionFinder*® databases. Since the number of "don't know" responses often reflects the utilization and awareness of city services, the percentage of "don't know" responses has been provided in the tabular data section of this report. When the "don't know" responses have been excluded, the text of this report will indicate that the responses have been excluded with the phrase "*who had an opinion.*"

This report contains:

- a summary of the methodology for administering the survey and major findings
- GIS maps that show the results of selected questions as maps of the community
- benchmarking data that shows how the results compare to other communities
- importance-satisfaction analysis
- tables that show the results for each question on the survey
- a copy of the survey instrument.

Major Findings

- **Most of the residents surveyed were satisfied with City services.** Eighty-seven percent (87%) of the residents surveyed *who had an opinion* were satisfied (rating of 4 or 5 on a 5-point scale) with the quality of City fire services, 85% were satisfied with the quality of ambulance services, 73% were satisfied with the quality of police services, and 65% were satisfied with the quality of customer service from the City.

- **Services that residents thought should receive the most increase in emphasis (City) over the next two years.** The areas that residents thought should receive the most increase in emphasis from the City of Junction City over the next two years were: (1) maintenance of City streets, and (2) City planning and zoning.

- **Most of the residents surveyed were satisfied with County services.** Seventy-four percent (74%) of the residents surveyed *who had an opinion* were satisfied (rating of 4 or 5 on a 5-point scale) with the quality of County fire services, 69% were satisfied with the quality of County Sheriff's operations, and 69% were satisfied with the quality of customer service received from the County.

- **Services that residents thought should receive the most increase in emphasis (County) over the next two years.** The areas that residents thought should receive the most increase in emphasis from Geary County over the next two years were: (1) County roads and bridges, and (2) County Appraiser/s office services.

- **Public Safety (County).** Seventy-three percent (73%) of the residents surveyed *who had an opinion* were satisfied (rating of 4 or 5 on a 5-point scale) with how quickly the fire department responds to emergencies and 65% were satisfied with how quickly the sheriff's department responds to emergencies. Residents thought the public safety service that should receive the most additional emphasis from the County over the next two years was the efforts of the sheriff's office to prevent crime.

- **Public Safety (City).** Eighty-two percent (82%) of the residents surveyed *who had an opinion* were satisfied (rating of 4 or 5 on a 5-point scale) with how quickly the fire department responds to emergencies and 82% were satisfied with how quickly ambulance service personnel respond to emergencies. Residents thought the public safety services that should receive the most additional emphasis from the City over the next two years were the visibility of police in neighborhoods and the City's overall efforts to prevent crime.

- **Codes and Ordinances (City).** Forty-one percent (41%) of the residents surveyed *who had an opinion* were satisfied (rating of 4 or 5 on a 5-point scale) with enforcing the maintenance of business property, 41% were satisfied with enforcing sign regulations, and 41% were satisfied with enforcing maintenance of residential property. Over the next two years, the clean up of litter and debris should receive the most emphasis from the City.

- **Codes and Regulations (County).** Forty percent (40%) of the residents surveyed *who had an opinion* were satisfied (rating of 4 or 5 on a 5-point scale) with enforcing sign regulations and 38% were satisfied with enforcing the clean up of litter and debris.

- **City Maintenance**. Sixty-seven percent (67%) of the residents surveyed *who had an opinion* were satisfied (rating of 4 or 5 on a 5-point scale) with the maintenance of City buildings, 62% were satisfied with the overall appearance of downtown, and 58% were satisfied with the maintenance of street signs. The most emphasis from the City over the next two years should be placed on the maintenance of major City streets and the maintenance of neighborhood streets.

- **Parks and Recreation.** Sixty-six percent (66%) of the residents *who had an opinion* were satisfied (rating of 4 or 5 on a 5-point scale) with the J. L. Hoover Opera House, 64% were satisfied with the number of City parks, 62% were satisfied with the maintenance of City parks and equipment, and 56% were satisfied with the number of outdoor athletic fields. Residents thought the two areas of parks and recreation that should receive the most additional emphasis from the City over the next two years were the availability of youth opportunities and the maintenance of city parks and equipment.

ECONOMIC DEVELOPMENT

- Those surveyed were asked how efforts to promote economic development should change over the next five years, and 73% felt it should be "much or somewhat greater".

- Those surveyed were asked if incentives should be used to attract or expand new business, and 72% were "very or somewhat supportive".

- Those surveyed felt that retail economic development efforts should be focused on Highway 77, Downtown, and East Chestnut.

- Those surveyed felt that industrial economic development efforts should be focused on Old 40 Highway, Grant Boulevard, and Strauss Boulevard.

Other Findings.

- Residents were asked their level of agreement about issues of Consolidation of services between Junction City and Geary County; they were most supportive of consolidating data management services (58%) and consolidating public works operations (48%).

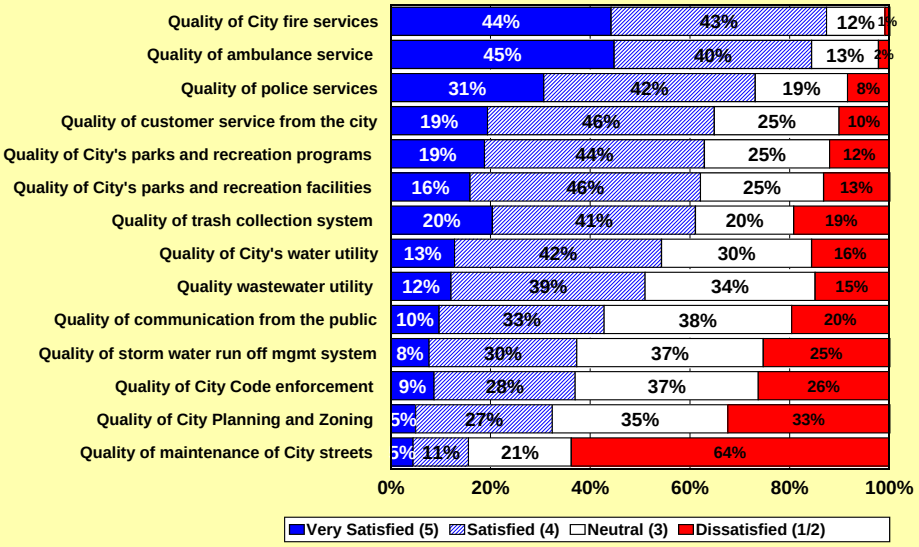
- 72% of those surveyed were satisfied with the water pressure in their homes and 58% were satisfied with the clarity and taste of water in their homes.

Section 1:

Charts and Graphs

Q1. Satisfaction With City Services by Major Category

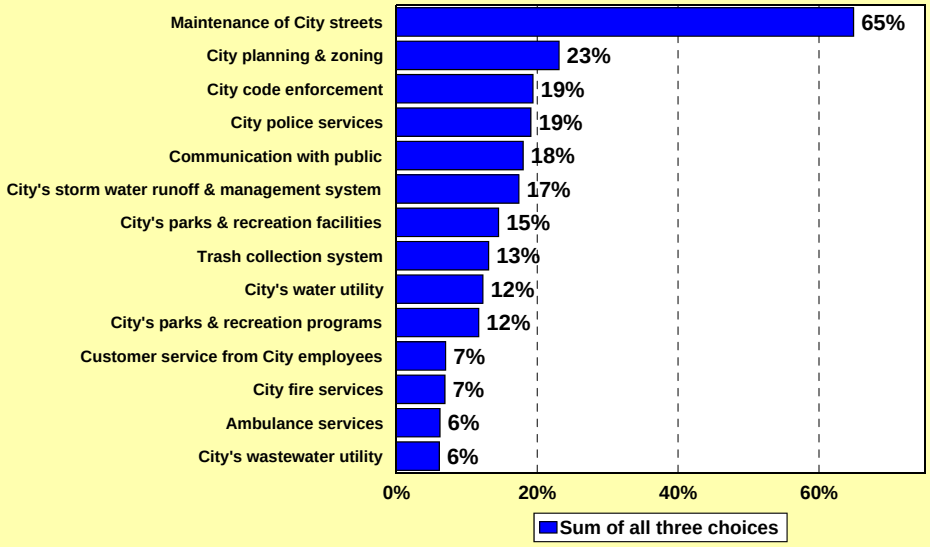
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q2. Services That Residents Think Should Receive the Most Emphasis from City Leaders Over the Next Two Years

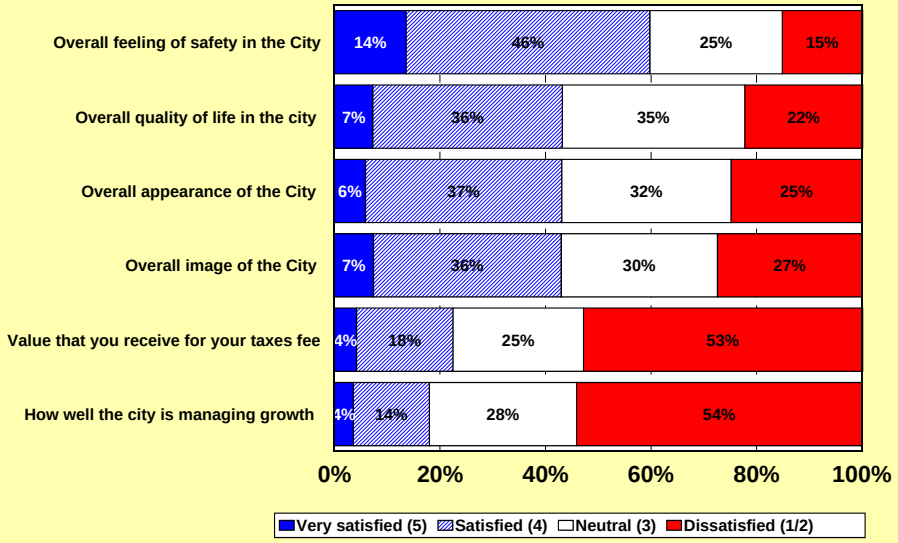
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute DirectionFinder (2012)

Q3. Satisfaction With Items That Influence the Perception Residents Have of the City

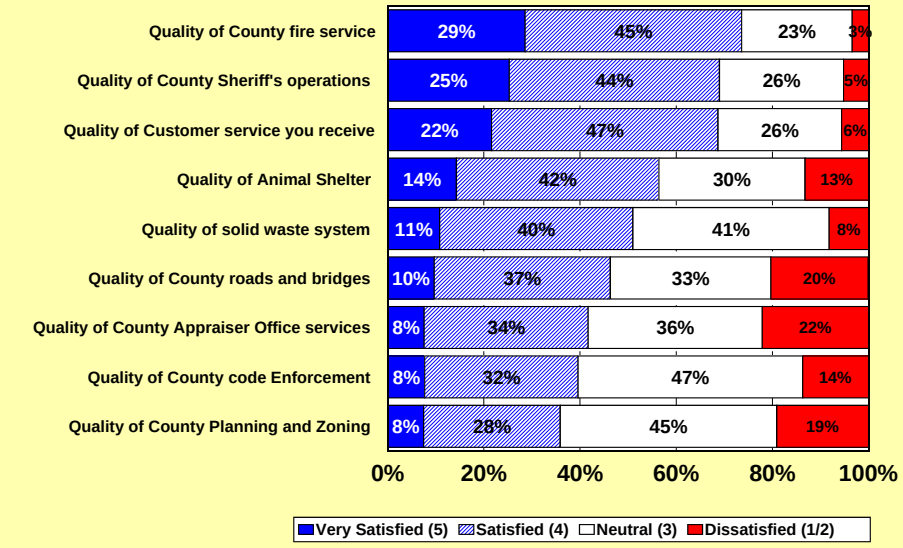
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q4. Overall Satisfaction with Services Provided by the County

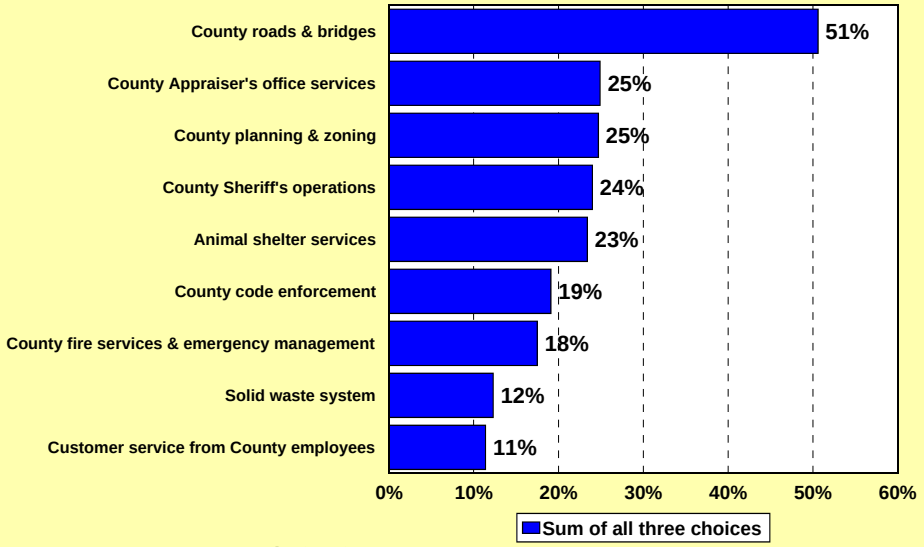
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q5. Services That Residents Think Should Receive the Most Emphasis from County Leaders Over the Next Two Years

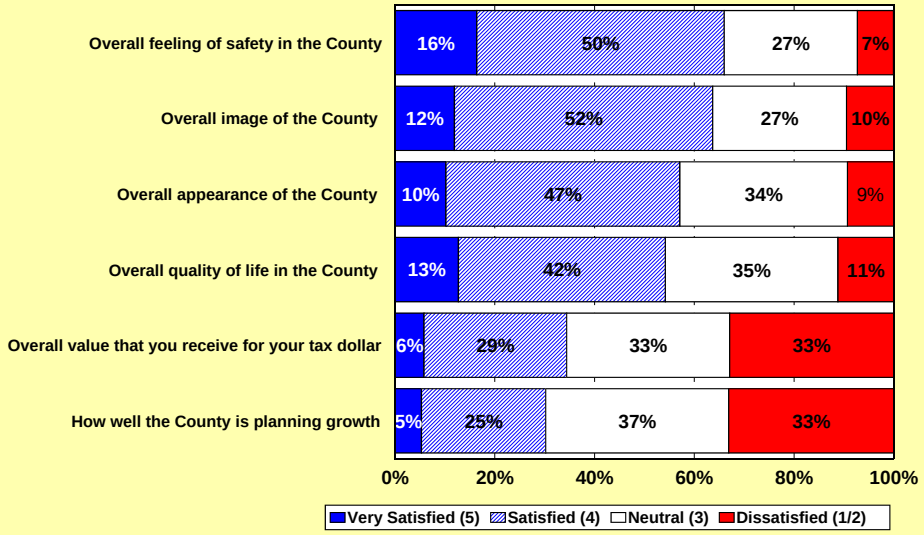
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute DirectionFinder (2012)

Q6. Satisfaction With Items That Influence the Perception Residents Have of the County

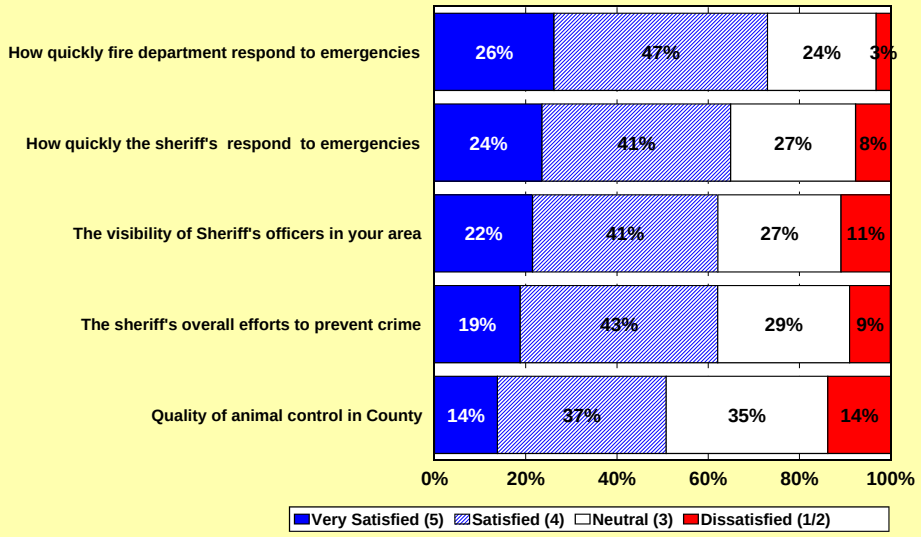
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q7. Satisfaction with Various Aspects of Public Safety Services Provided by the County

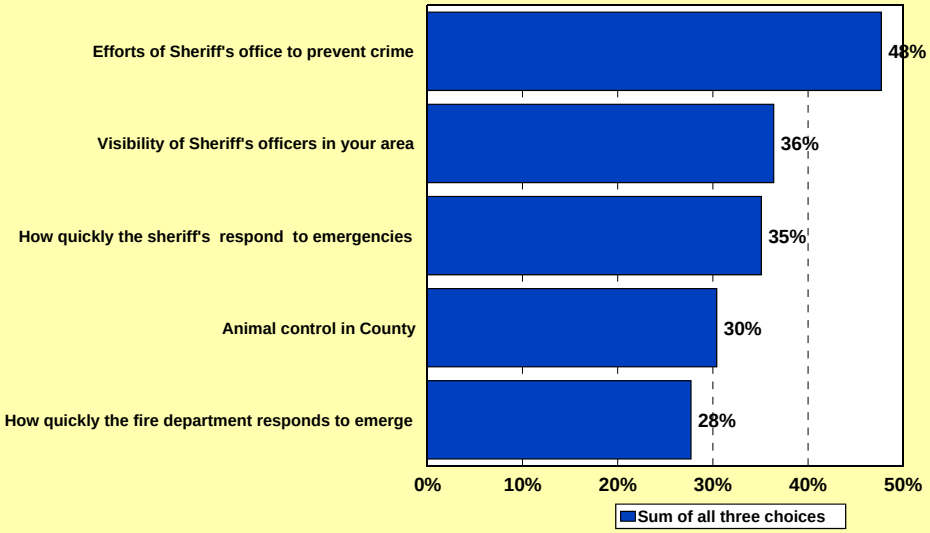
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q8. Public Safety Services That Residents Think Should Receive the Most Emphasis from County Leaders Over the Next Two Years

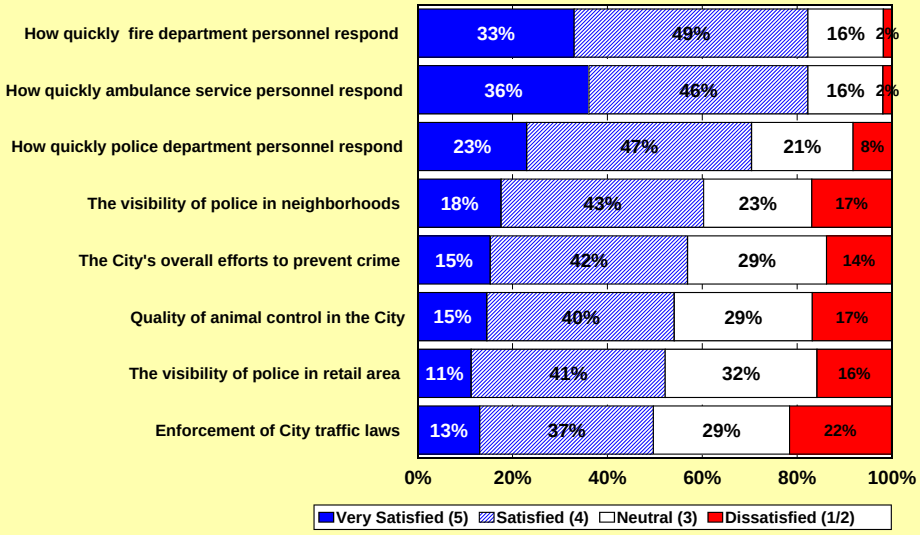
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute DirectionFinder (2012)

Q9. Satisfaction with Various Aspects of Public Safety Services Provided by the City

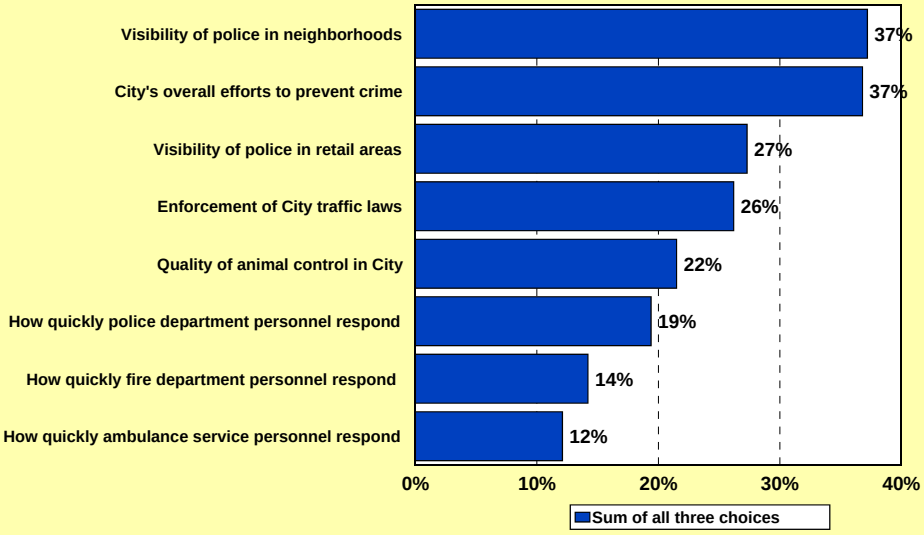
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q10. Public Safety Services That Residents Think Should Receive the Most Emphasis from City Leaders Over the Next Two Years

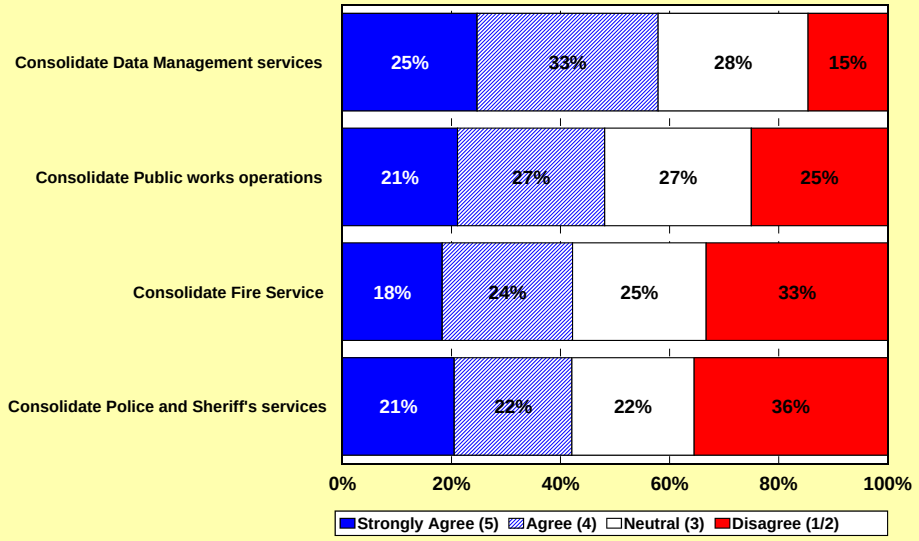
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute DirectionFinder (2012)

Q11. Level of Agreement with Consolidation of Services Between Junction City and Geary County

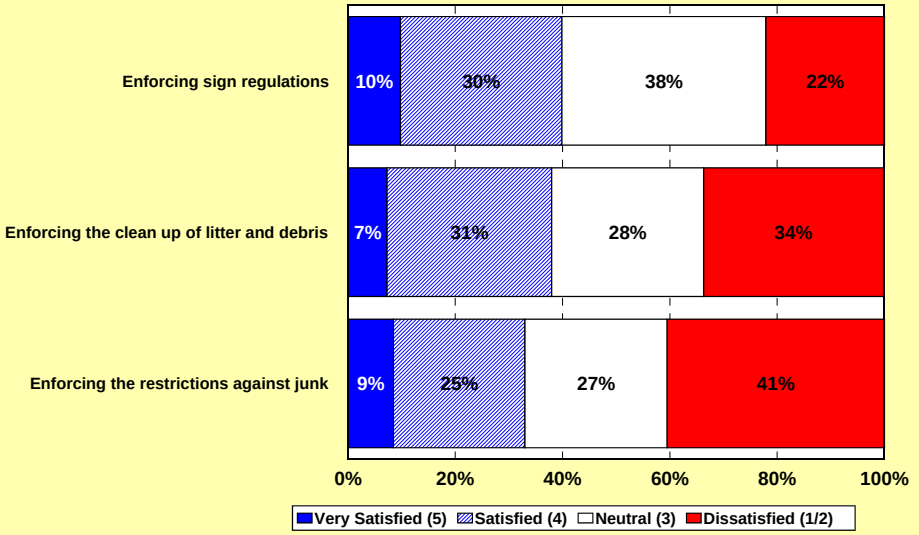
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q12. Satisfaction with Various Aspects of Enforcement of County Codes and Regulations

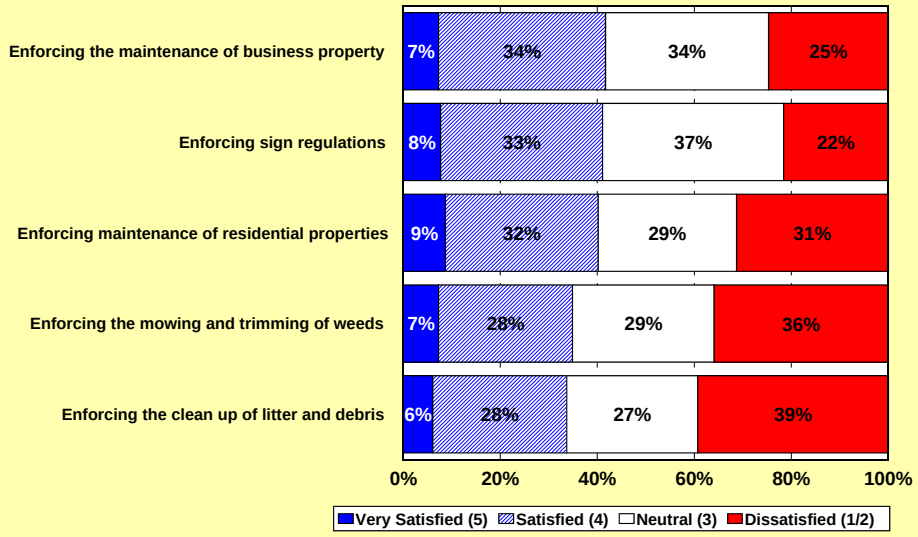
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q13. Satisfaction with Various Aspects of City Codes and Ordinances

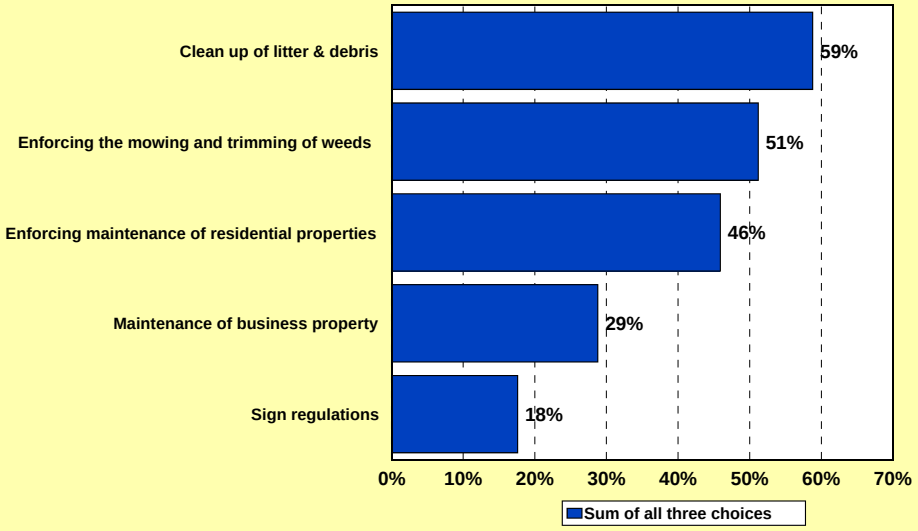
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q14. Items That Residents Think Should Receive the Most Emphasis from City Leaders Over the Next Two Years

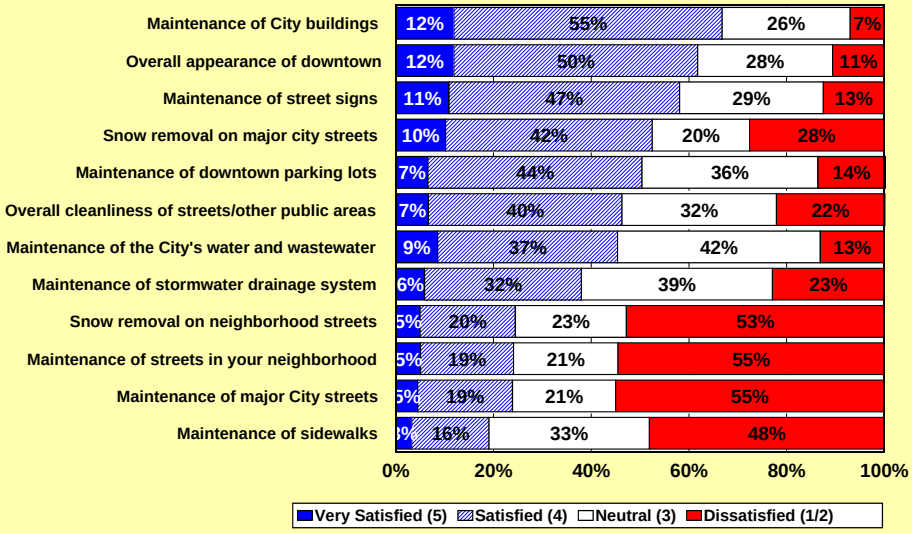
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute DirectionFinder (2012)

Q15. Satisfaction with Various Aspects of City Maintenance

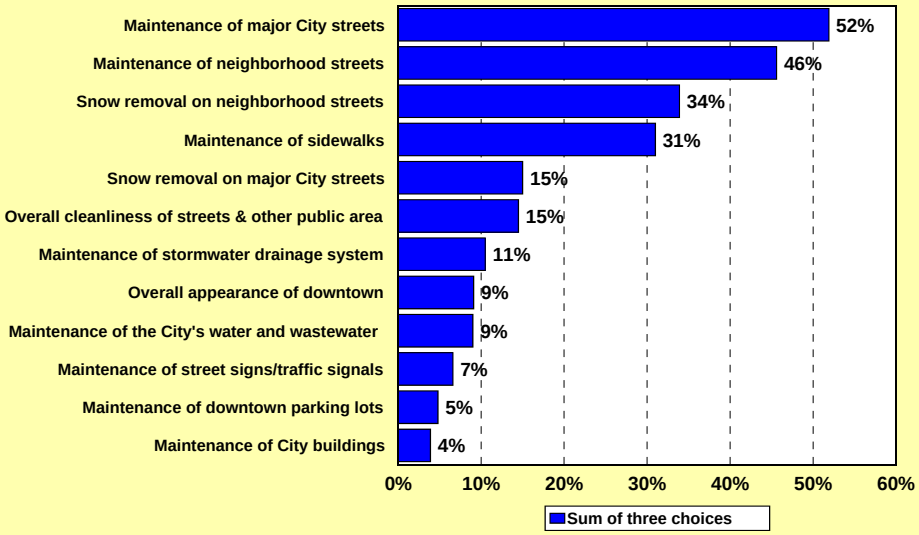
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q16. Maintenance Services That Residents Think Should Receive the Most Emphasis from City Leaders Over the Next Two Years

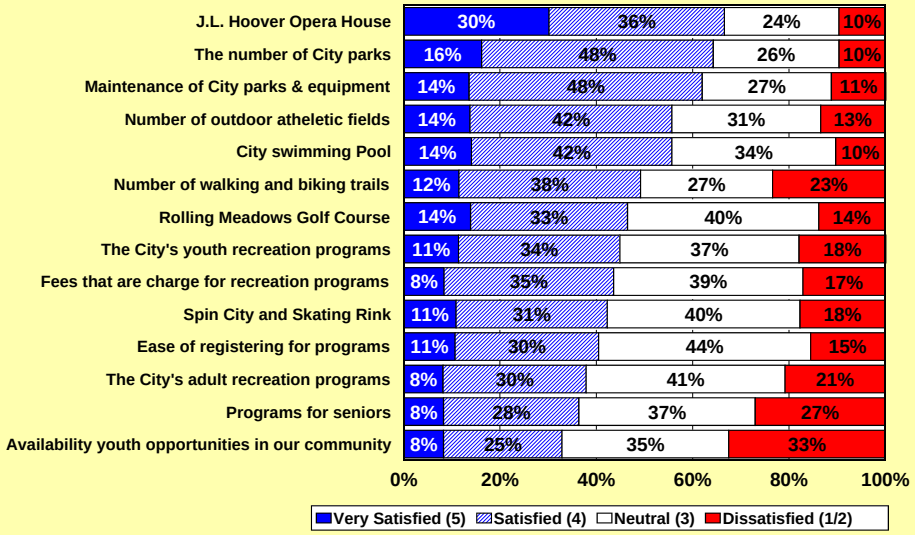
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute DirectionFinder (2012)

Q17. Satisfaction with Various Aspects of Parks and Recreation

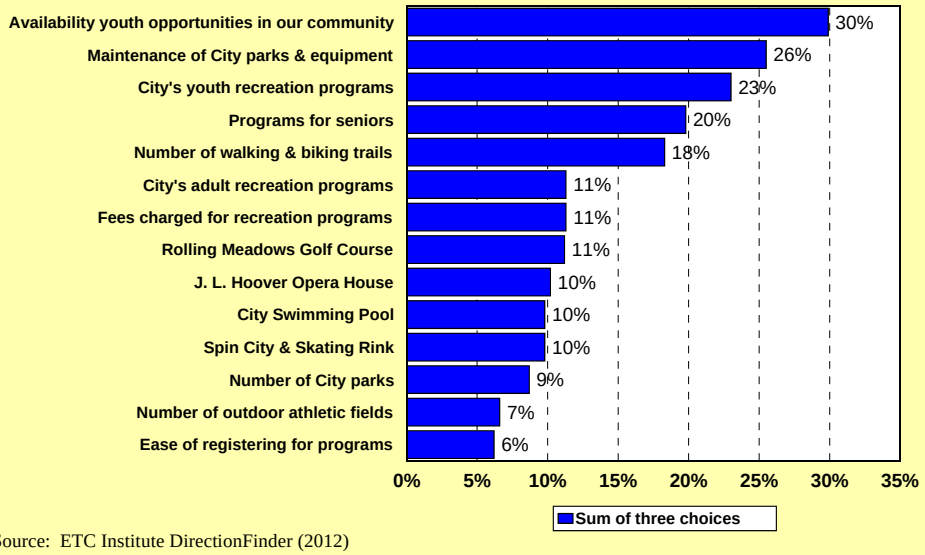
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q18. Parks and Recreation Services That Residents Think Should Receive the Most Emphasis from City Leaders Over the Next Two Years

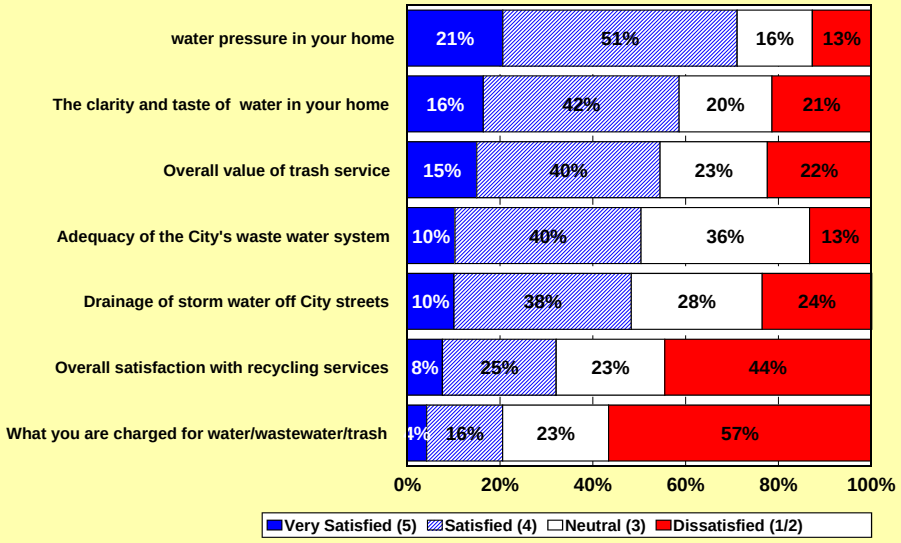
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute DirectionFinder (2012)

Q19. Satisfaction with Various Aspects of Water, Wastewater & Trash

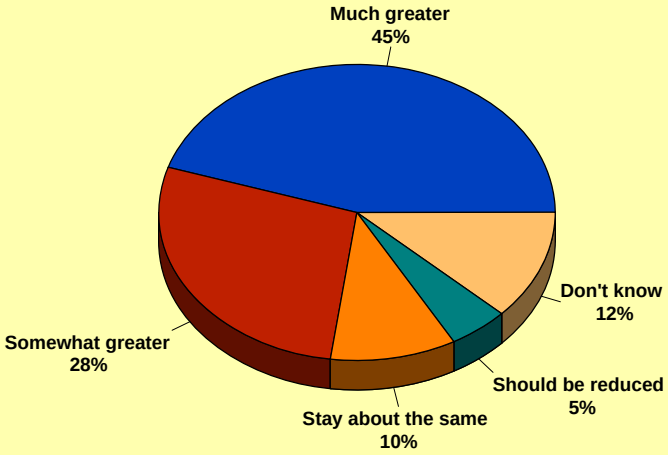
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q20. In general, how do you think the efforts to promote economic development in the community should change over the next five years?

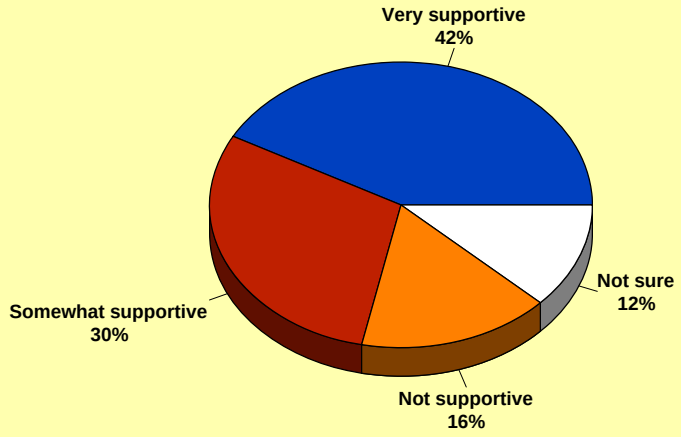
by percentage of respondents



Source: ETC Institute DirectionFinder (2012)

Q21. In general, how supportive are you of having the City or County use incentives to attract new businesses or expand existing business in Junction City and Geary County?

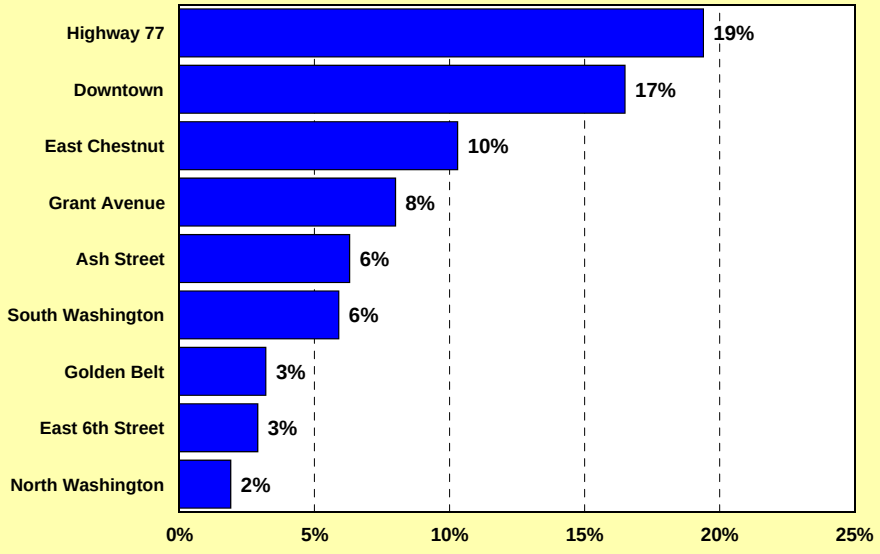
by percentage of respondents



Source: ETC Institute DirectionFinder (2012)

Q22. Where should the retail economic development efforts focus?

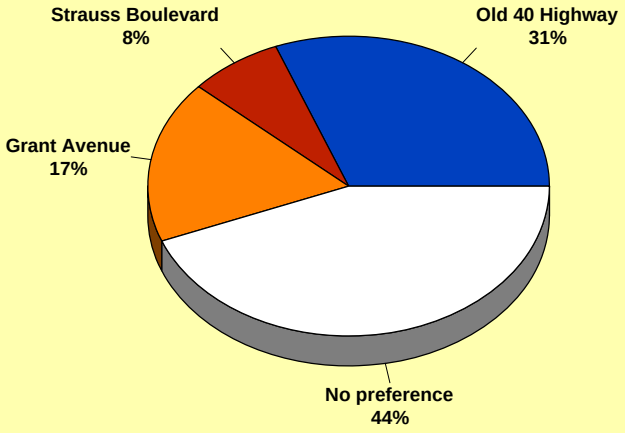
by percentage of respondents



Source: ETC Institute DirectionFinder (2012)

Q23. Where should the industrial economic development efforts focus?

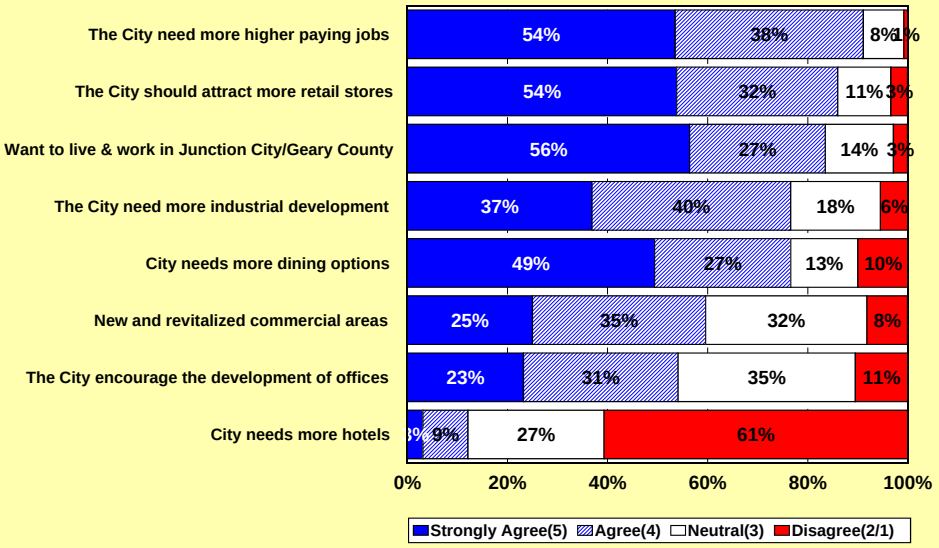
by percentage of respondents



Source: ETC Institute DirectionFinder (2012)

Q24. Level of Agreement for Economic Development in Junction City and Geary County

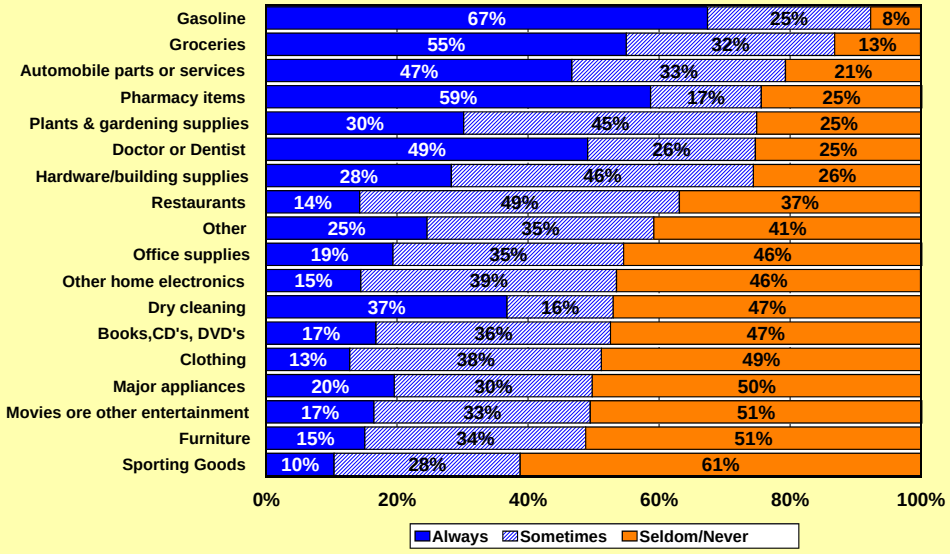
by percentage of respondents



Source: ETC Institute DirectionFinder (2012)

Q25. How often does your household shop for these goods and services in Junction City?

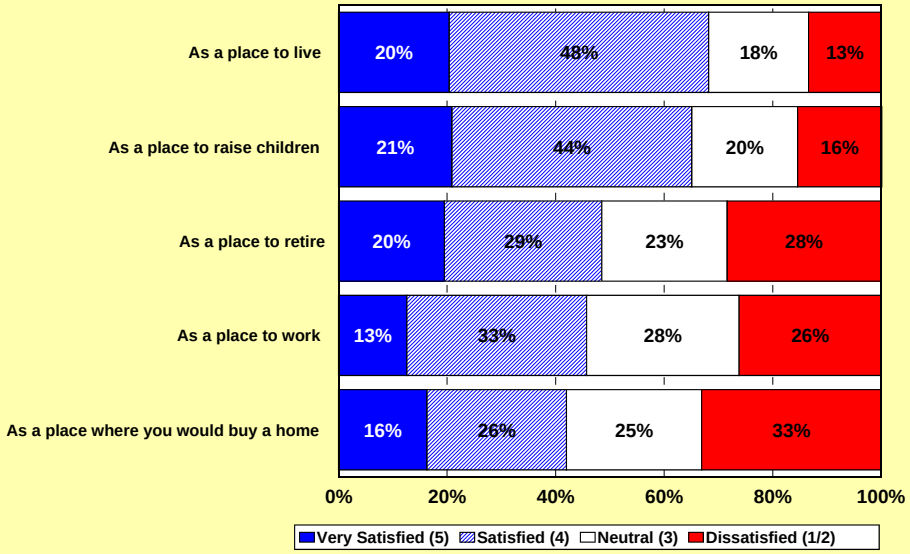
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2012)

Q26. How Respondents Rate Various Aspects of Junction City and Geary County

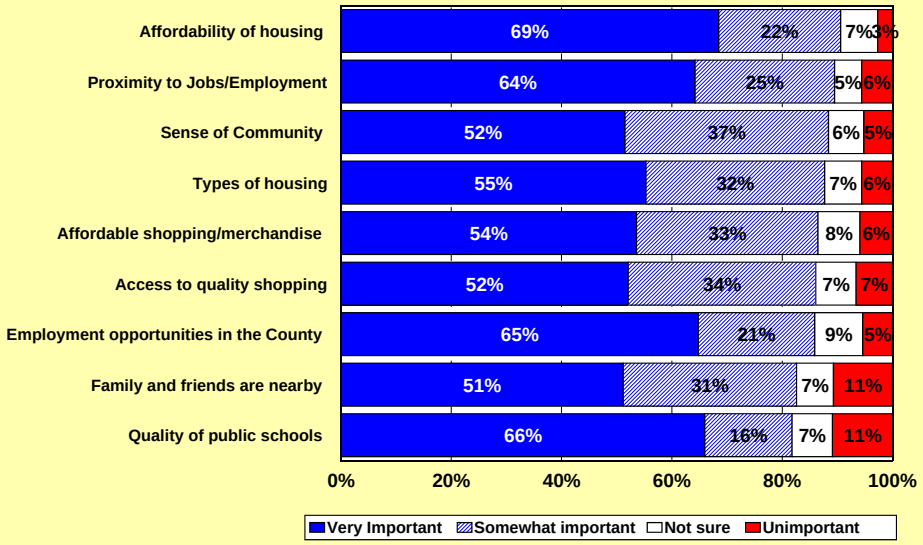
by percentage of respondents



Source: ETC Institute DirectionFinder (2012)

Q27. Importance of Various Reasons in Your Decision of Where to Live

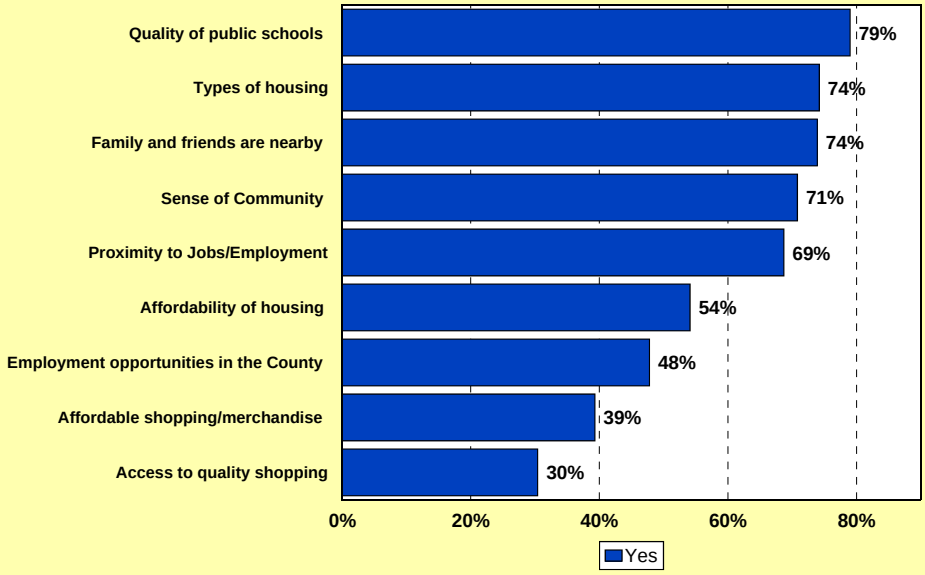
by percentage of respondents who rated the item as a 1 to 4 on a 4-point scale (excluding don't knows)



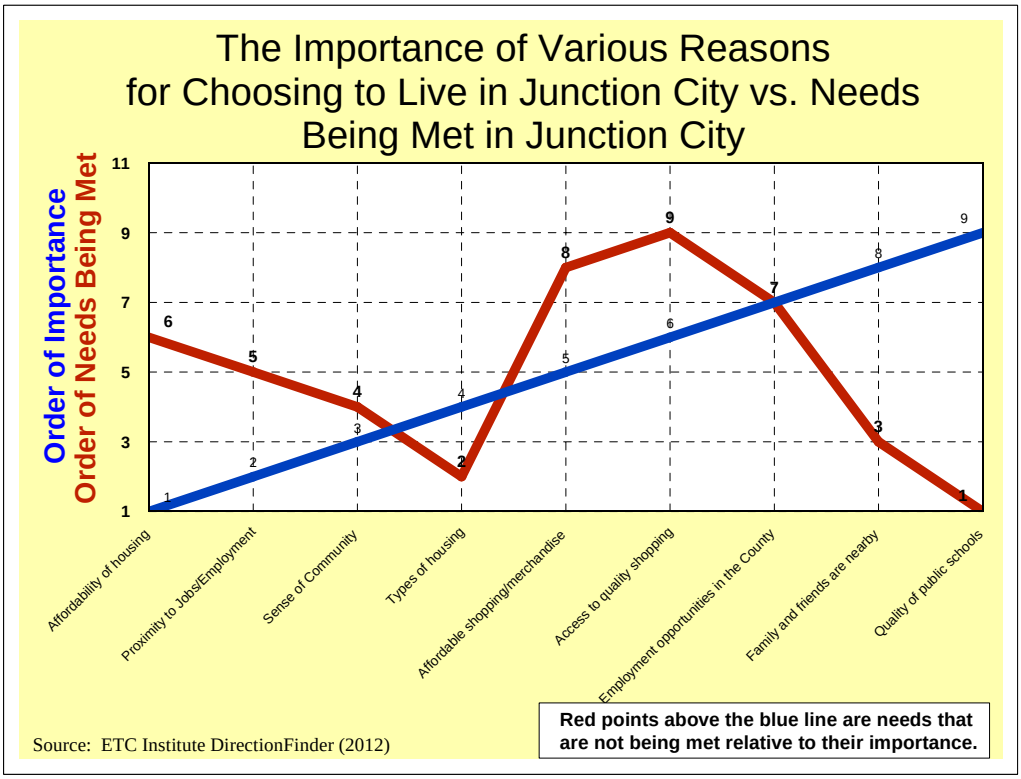
Source: ETC Institute DirectionFinder (2012)

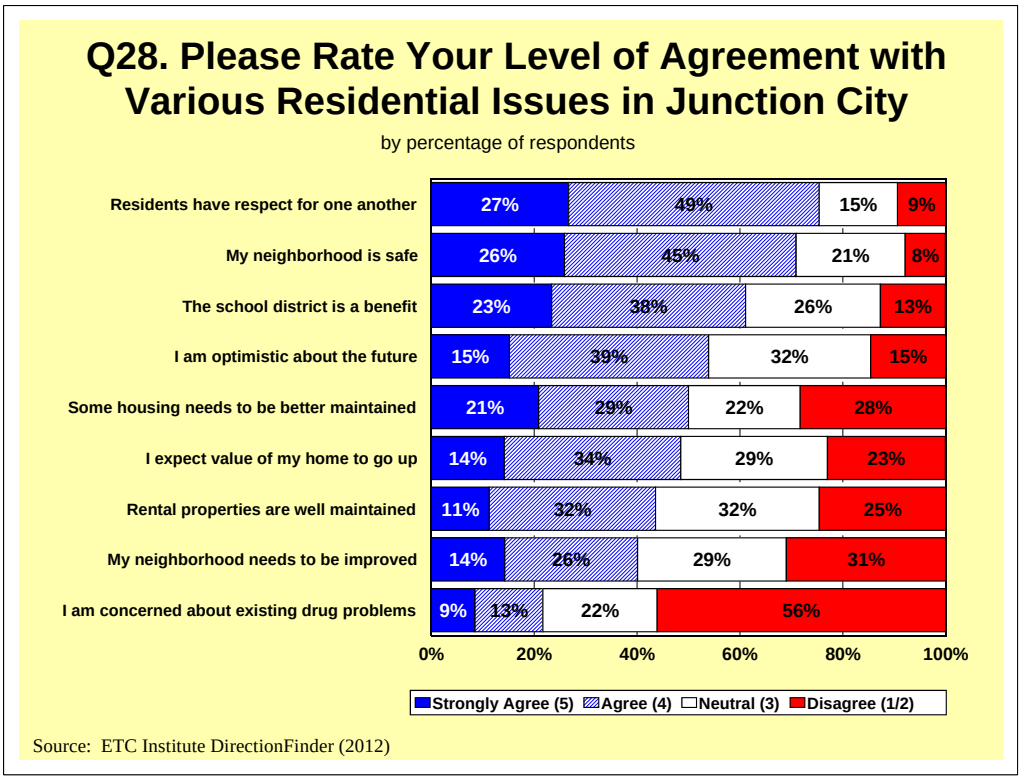
Q27a. Are your needs being met in Junction City?

by percentage of respondents who provided a response



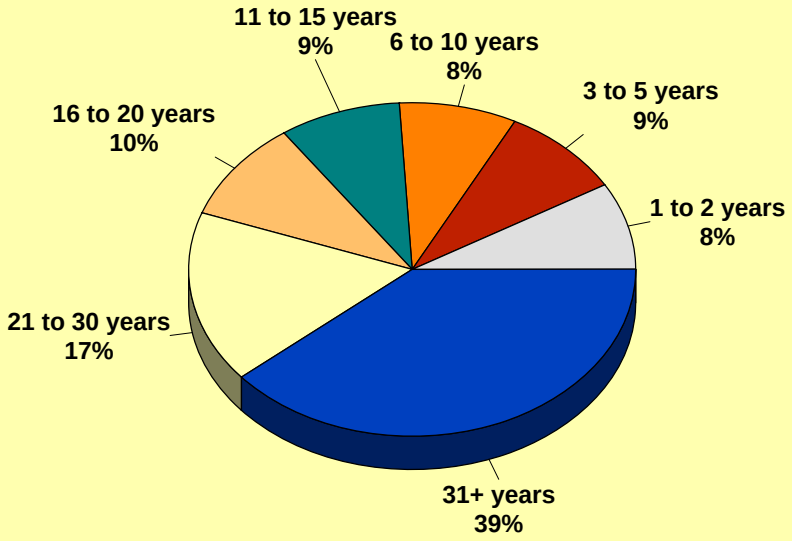
Source: ETC Institute DirectionFinder (2012)


The Importance of Various Reasons for Choosing to Live in Junction City vs. Needs Being Met in Junction City
Order of Importance
Order of Needs Being Met
11
9
7
5
3
1
Affordability of housing
Proximity to Jobs/Employment
Sense of Community
Types of housing
Affordable shopping/merchandise
Access to quality shopping
Employment opportunities in the County
Family and friends are nearby
Quality of public schools
Red points above the blue line are needs that are not being met relative to their importance.
Source: ETC Institute DirectionFinder (2012)


Q28. Please Rate Your Level of Agreement with Various Residential Issues in Junction City
by percentage of respondents
Residents have respect for one another 27% 49% 15% 9%
My neighborhood is safe 26% 45% 21% 8%
The school district is a benefit 23% 38% 26% 13%
I am optimistic about the future 15% 39% 32% 15%
Some housing needs to be better maintained 21% 29% 22% 28%
I expect value of my home to go up 14% 34% 29% 23%
Rental properties are well maintained 11% 32% 32% 25%
My neighborhood needs to be improved 14% 26% 29% 31%
I am concerned about existing drug problems 9% 13% 22% 56%
0%
20%
40%
60%
80%
100%
Strongly Agree (5)
Agree (4)
Neutral (3)
Disagree (1/2)
Source: ETC Institute DirectionFinder (2012)

Q31. How many years have you lived in Junction City or Geary County?

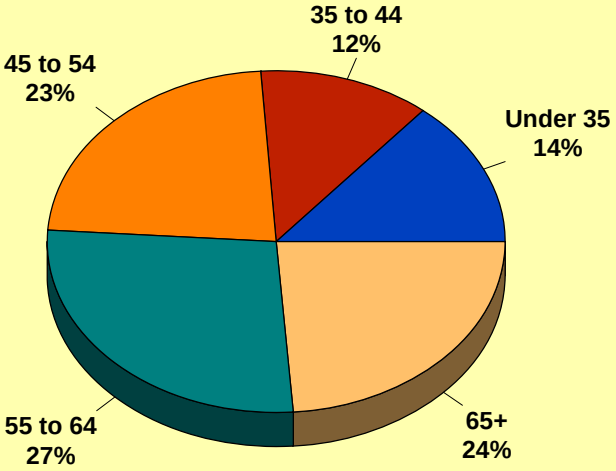
by percentage of respondents



Source: ETC Institute DirectionFinder (2012)

Q32. What is your age?

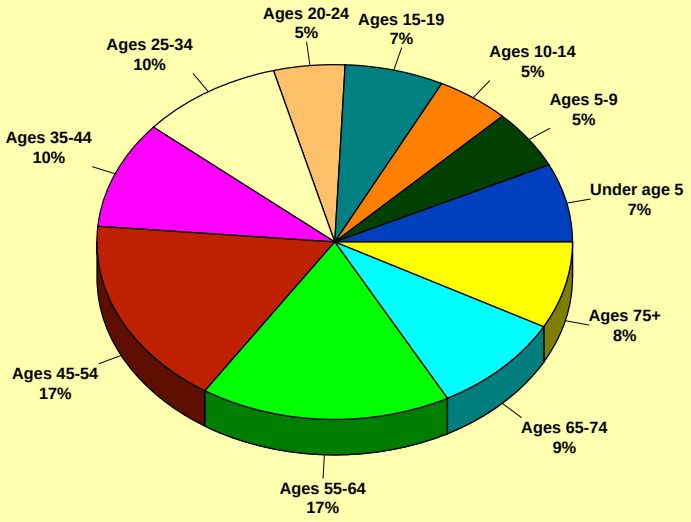
by percentage of respondents



Source: ETC Institute DirectionFinder (2012)

Q33. Ages of People in Household

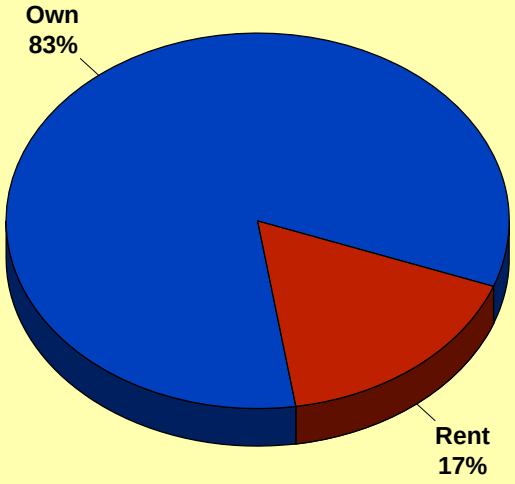
by percentage of respondents



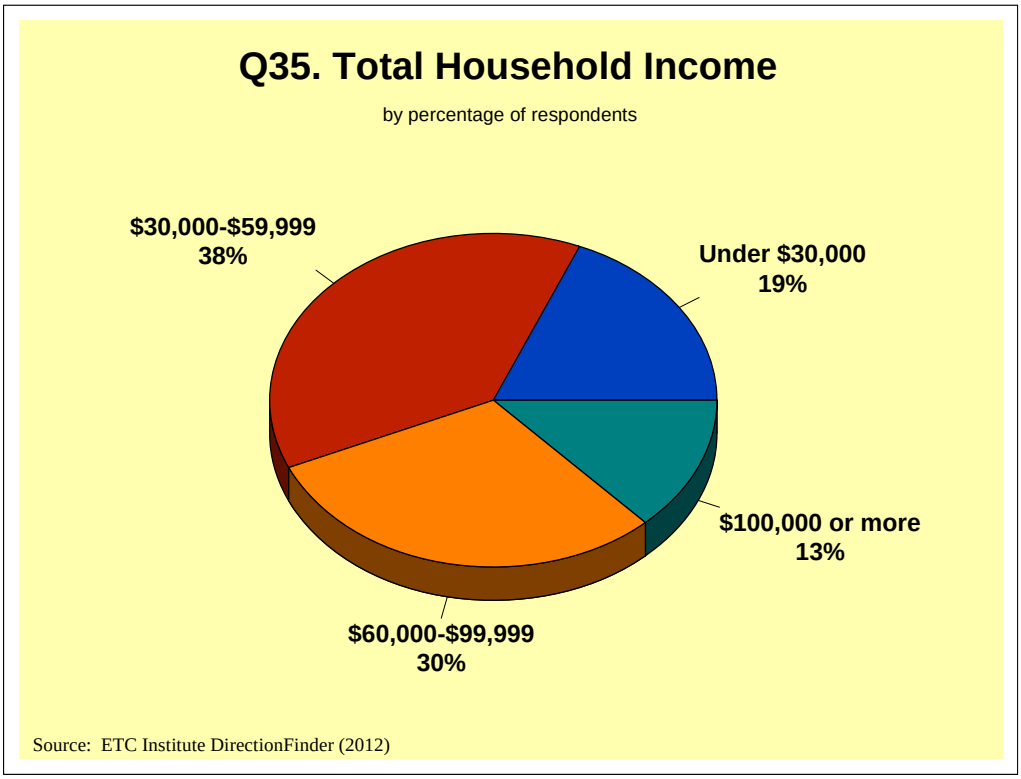
Source: ETC Institute DirectionFinder (2012)

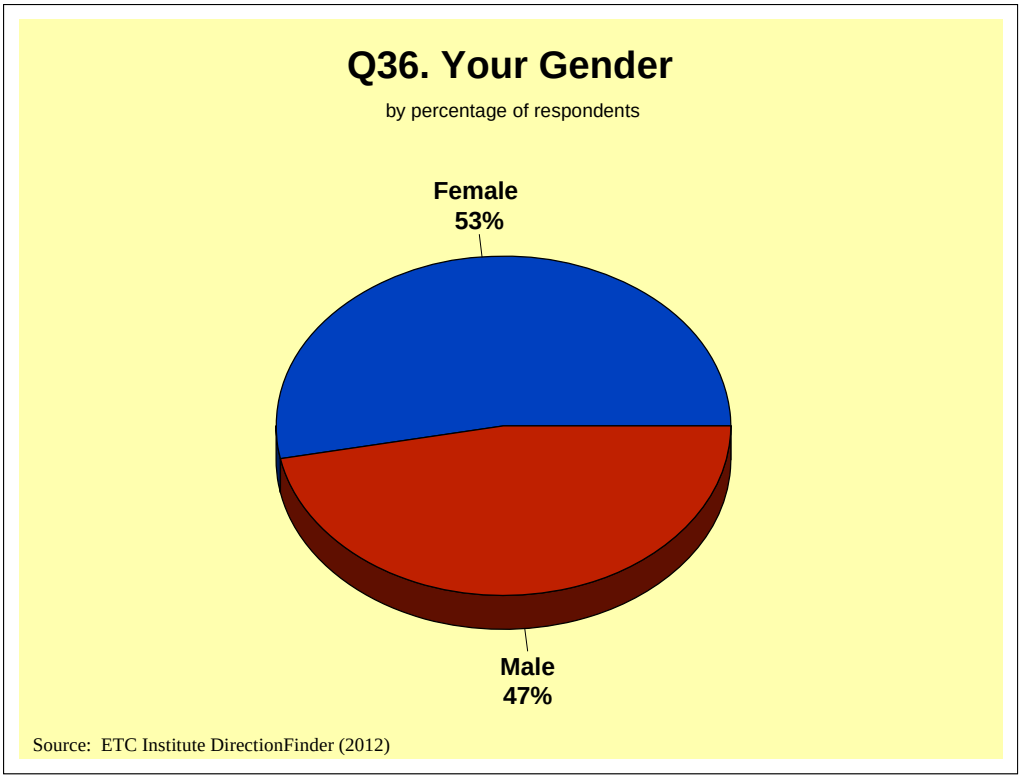
Q34. Do you own or rent your house?

by percentage of respondents



Source: ETC Institute DirectionFinder (2012)


Q35. Total Household Income
by percentage of respondents
$30,000-$59,999
38%
Under $30,000
19%
$100,000 or more
13%
$60,000-$99,999
30%
Source: ETC Institute DirectionFinder (2012)


Q36. Your Gender
by percentage of respondents
Female
53%
Male
47%
Source: ETC Institute DirectionFinder (2012)

Section 2:

GIS Mapping

Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. A Census Block Group is an area defined by the U.S. Census Bureau, which is generally smaller than a zip code but larger than a neighborhood.

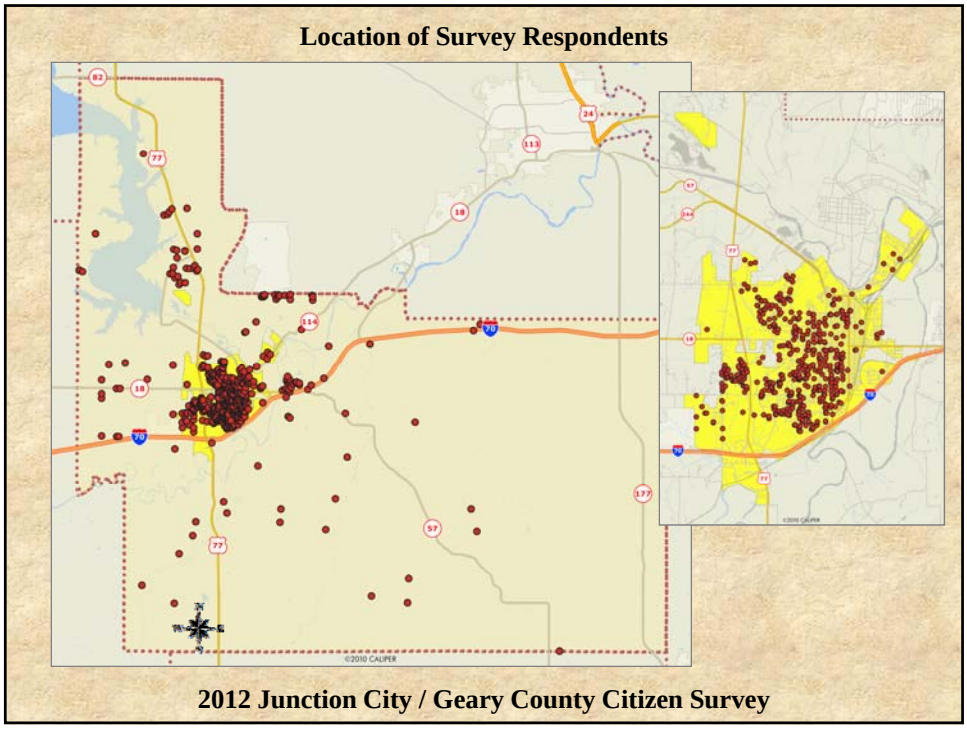
If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

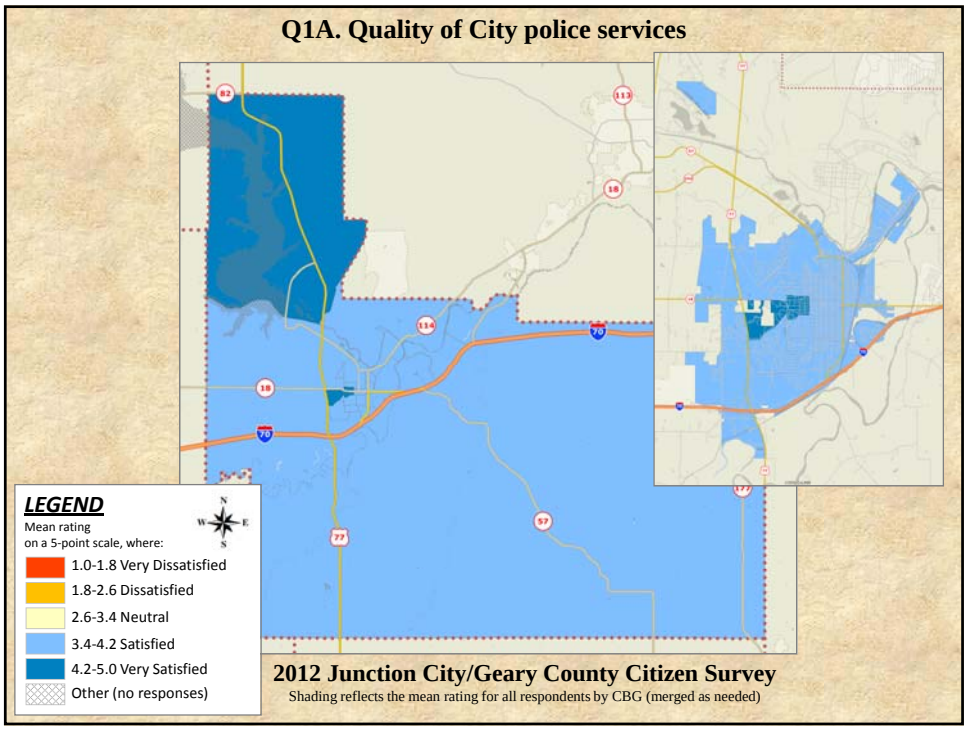
When reading the maps, please use the following color scheme as a guide:

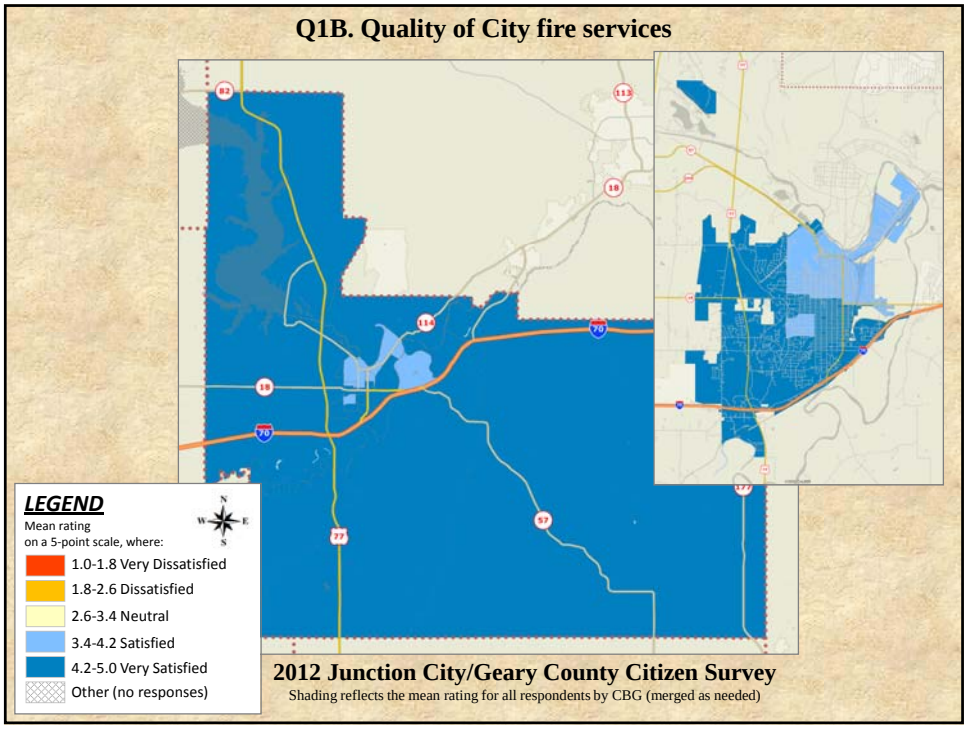
- DARK/LIGHT BLUE shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service.

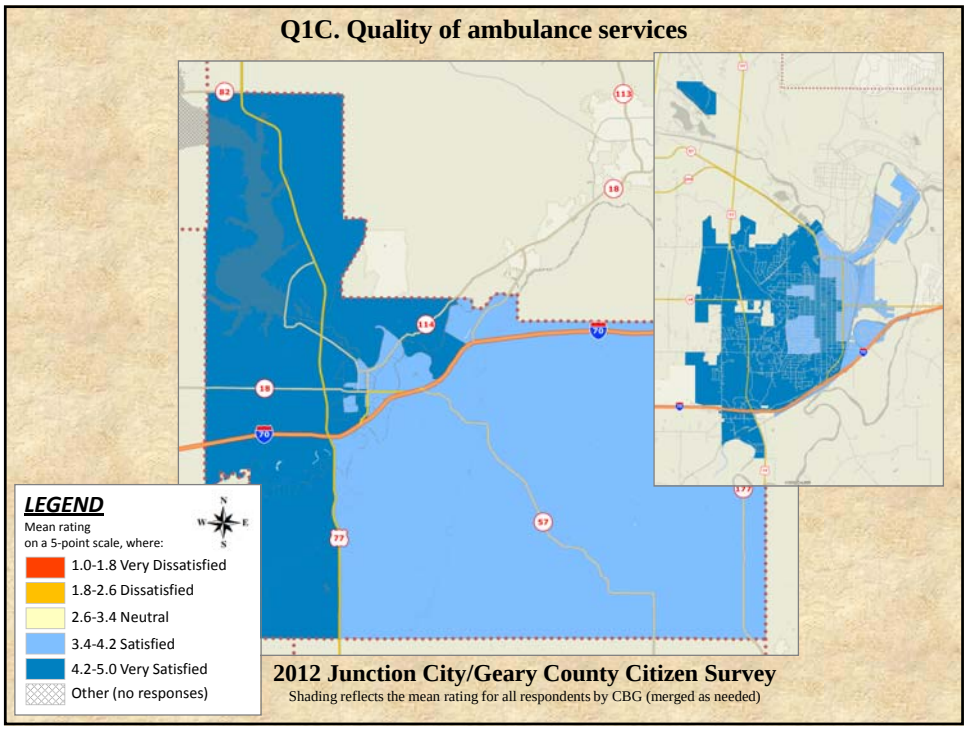
- OFF-WHITE shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.

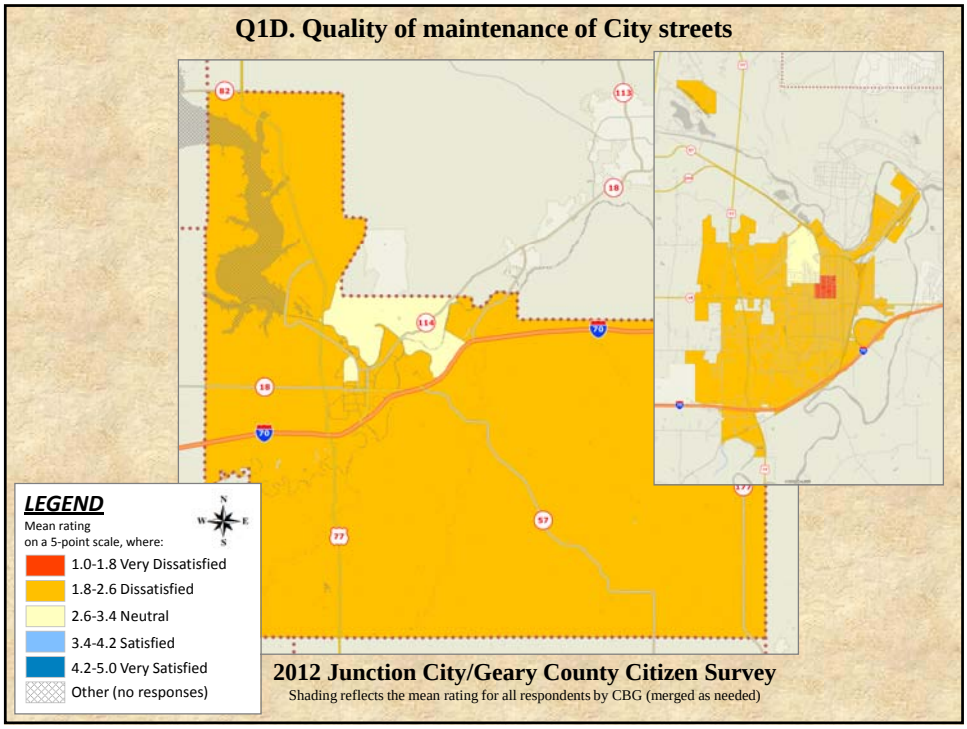
- ORANGE/RED shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service.

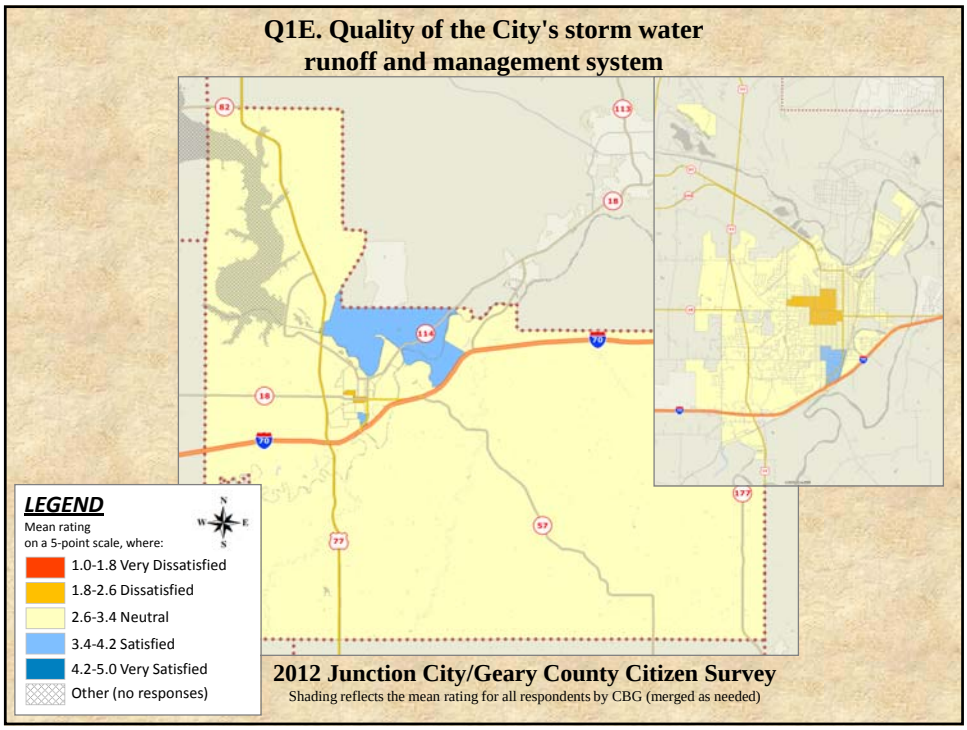

Location of Survey Respondents
2012 Junction City / Geary County Citizen Survey

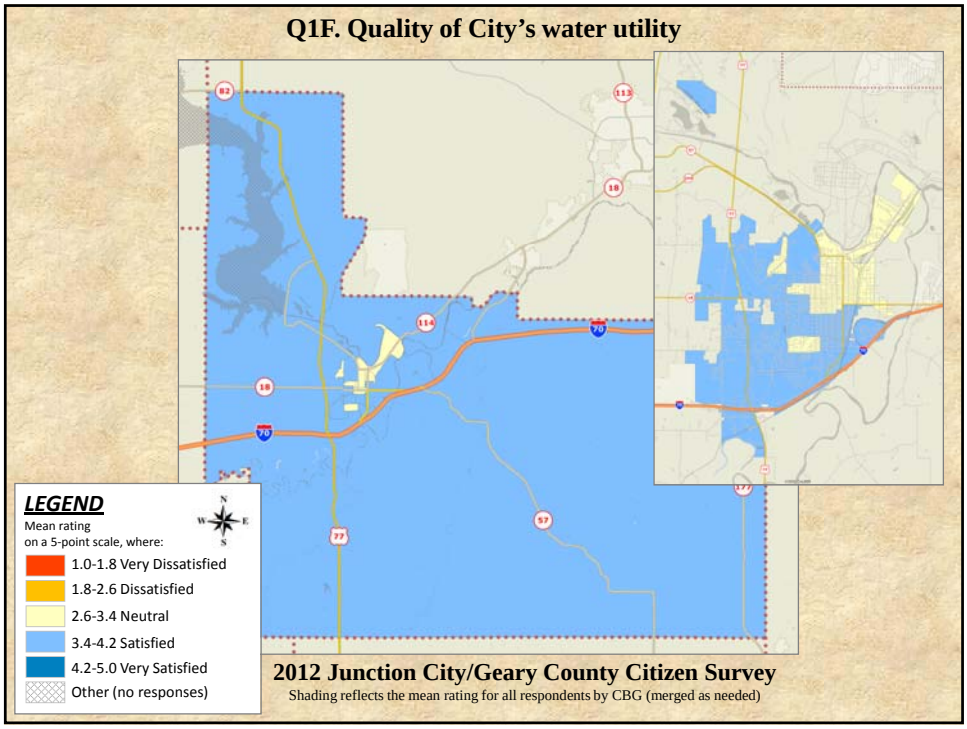

Q1A. Quality of City police services
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

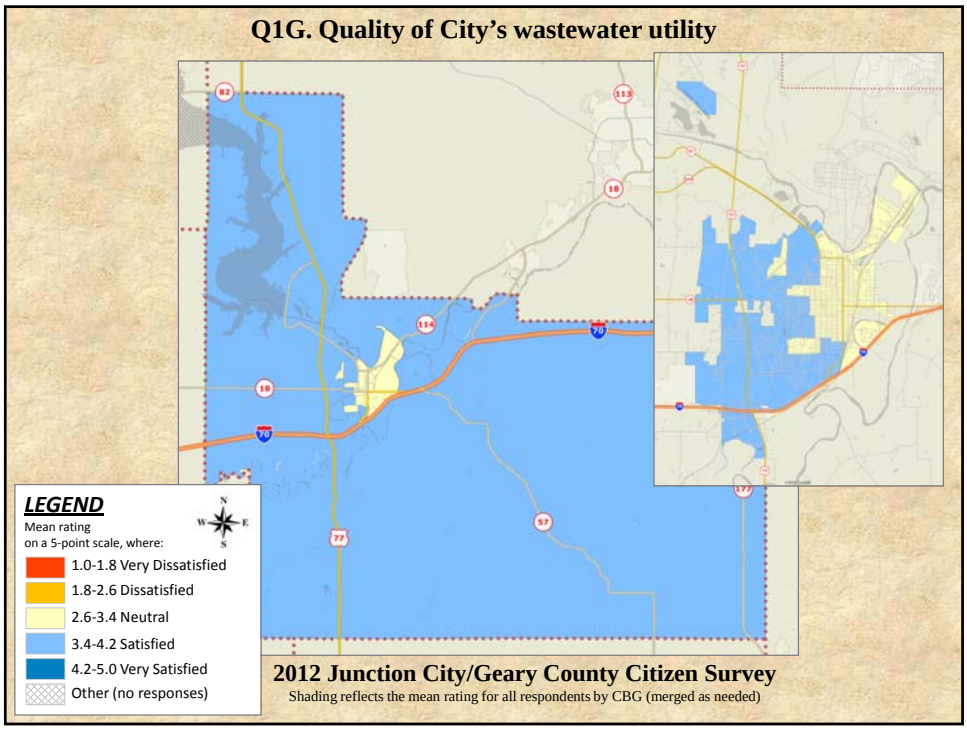

Q1B. Quality of City fire services
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

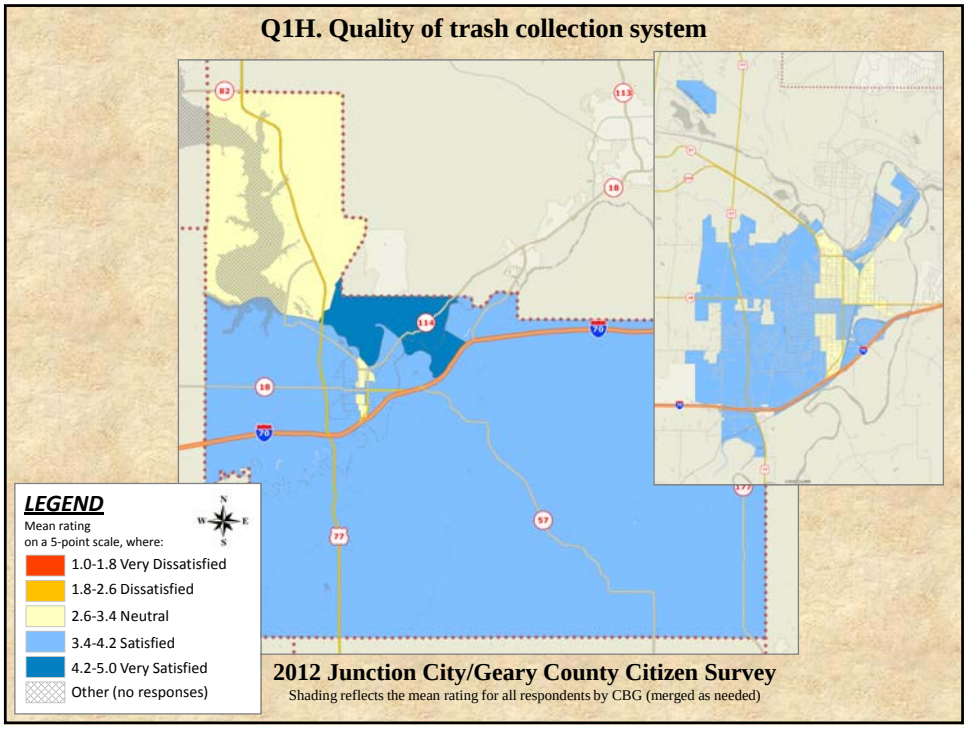

Q1C. Quality of ambulance services
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

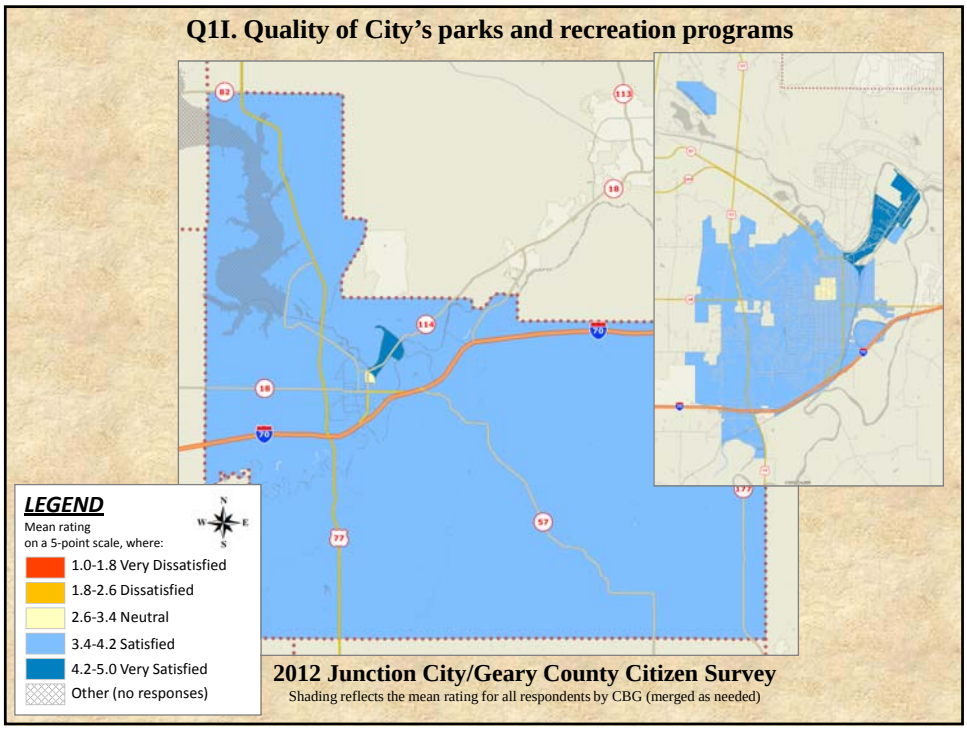

Q1D. Quality of maintenance of City streets
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

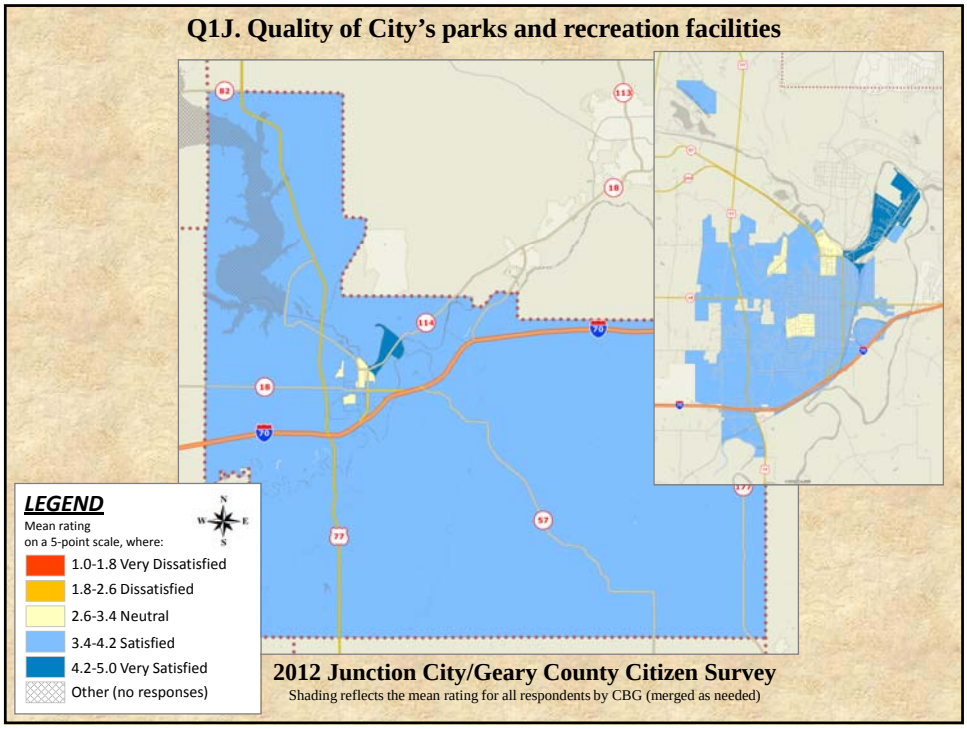

Q1E. Quality of the City's storm water
runoff and management system
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

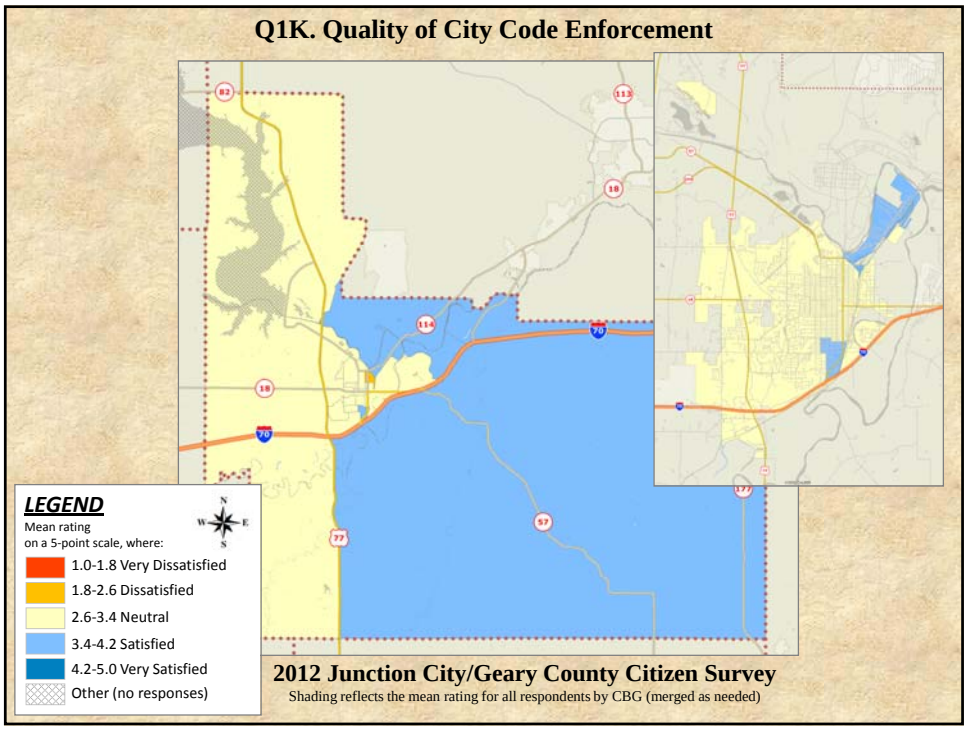

Q1F. Quality of City's water utility
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

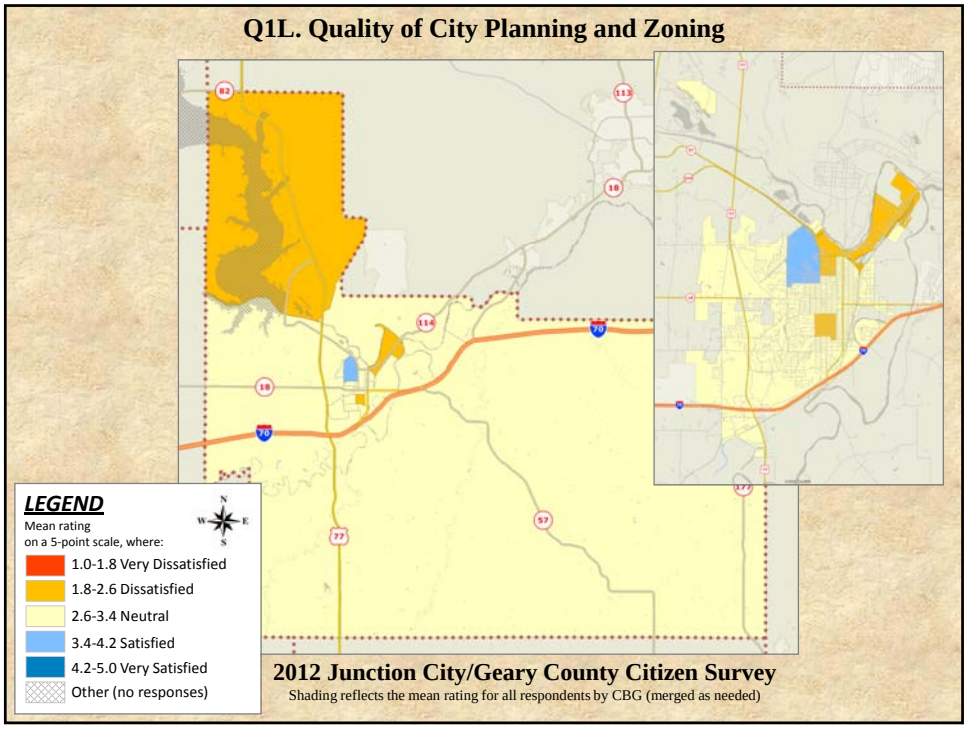

Q1G. Quality of City's wastewater utility
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

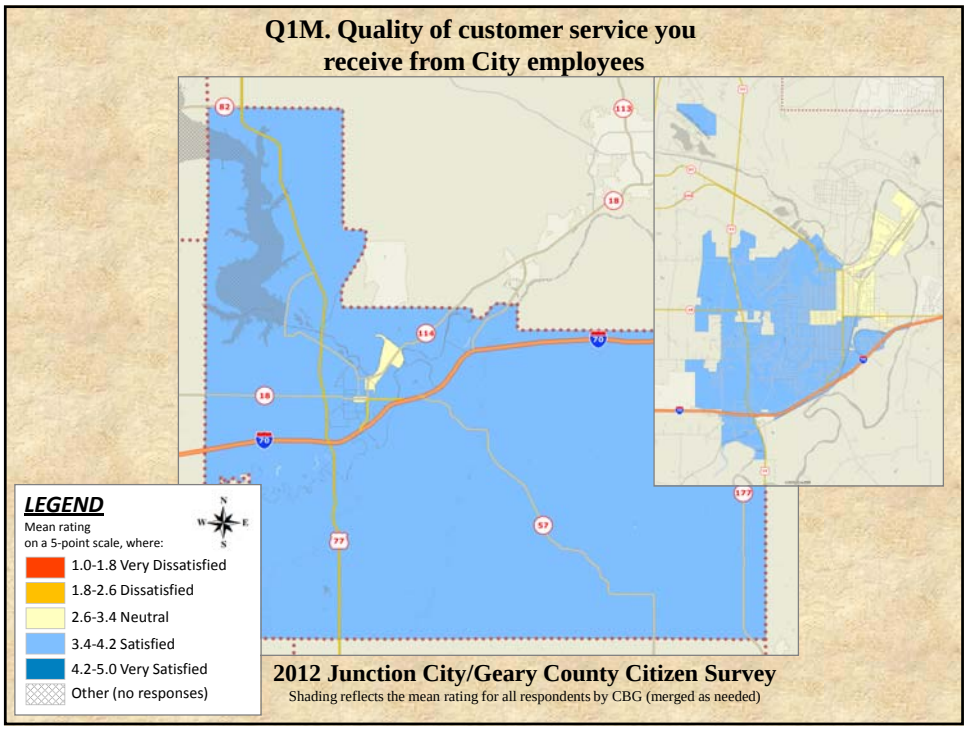

Q1H. Quality of trash collection system
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

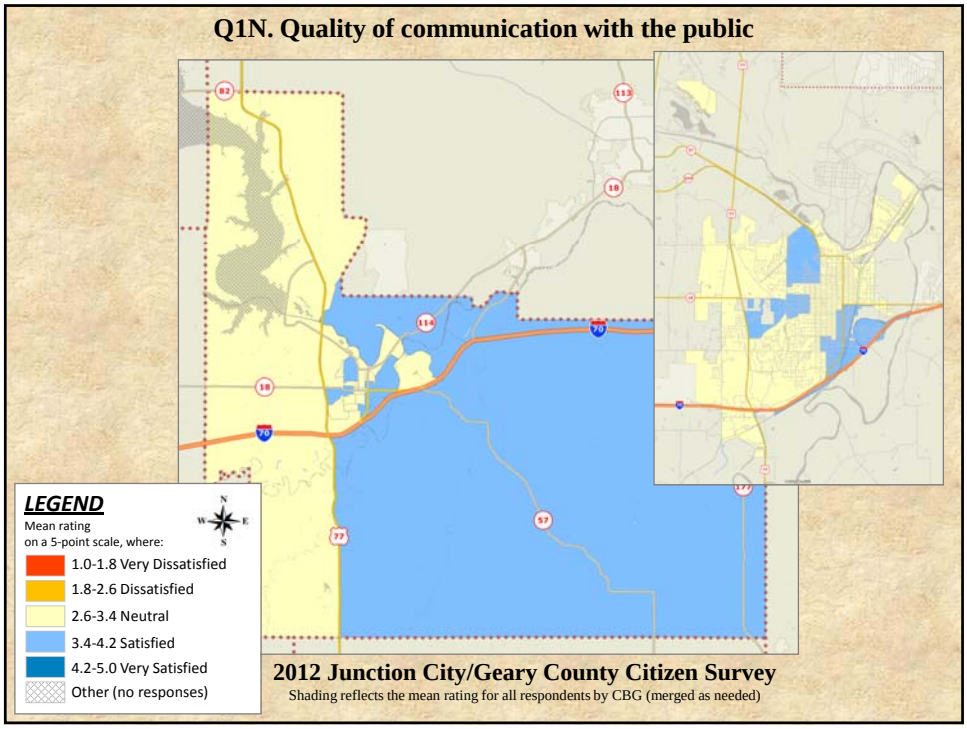

Q1I. Quality of City's parks and recreation programs
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

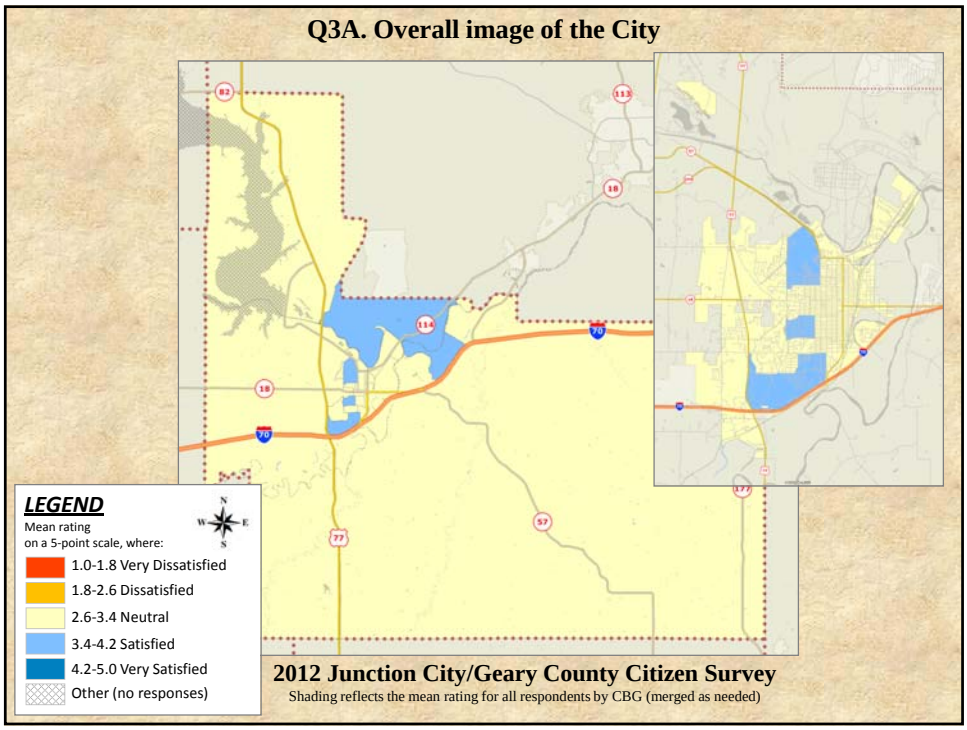

Q1J. Quality of City's parks and recreation facilities
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

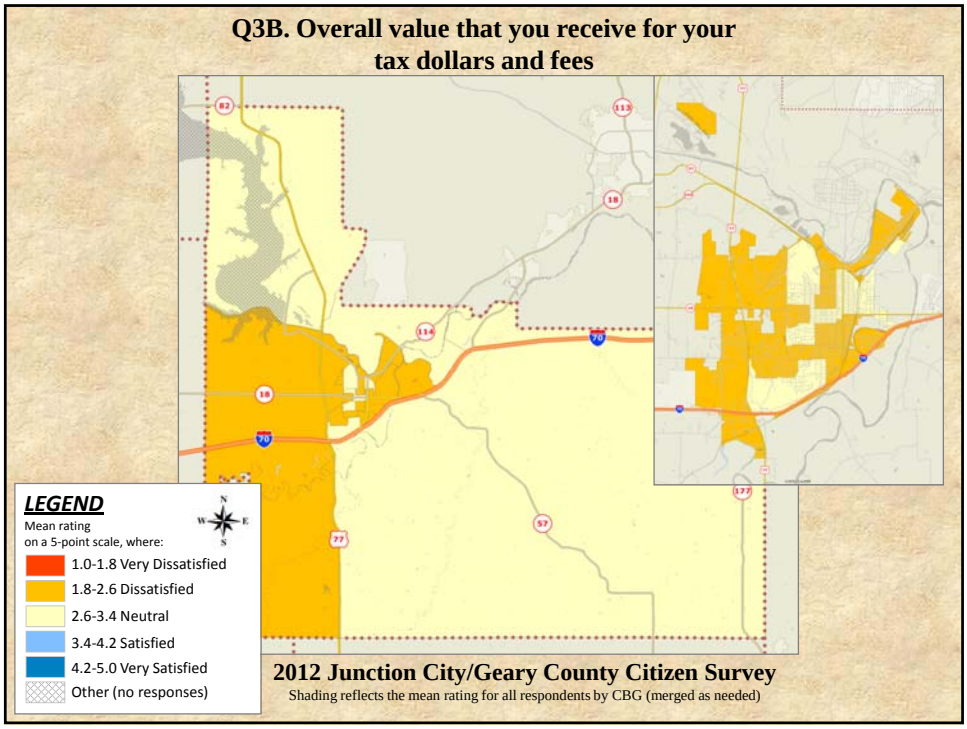

Q1K. Quality of City Code Enforcement
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

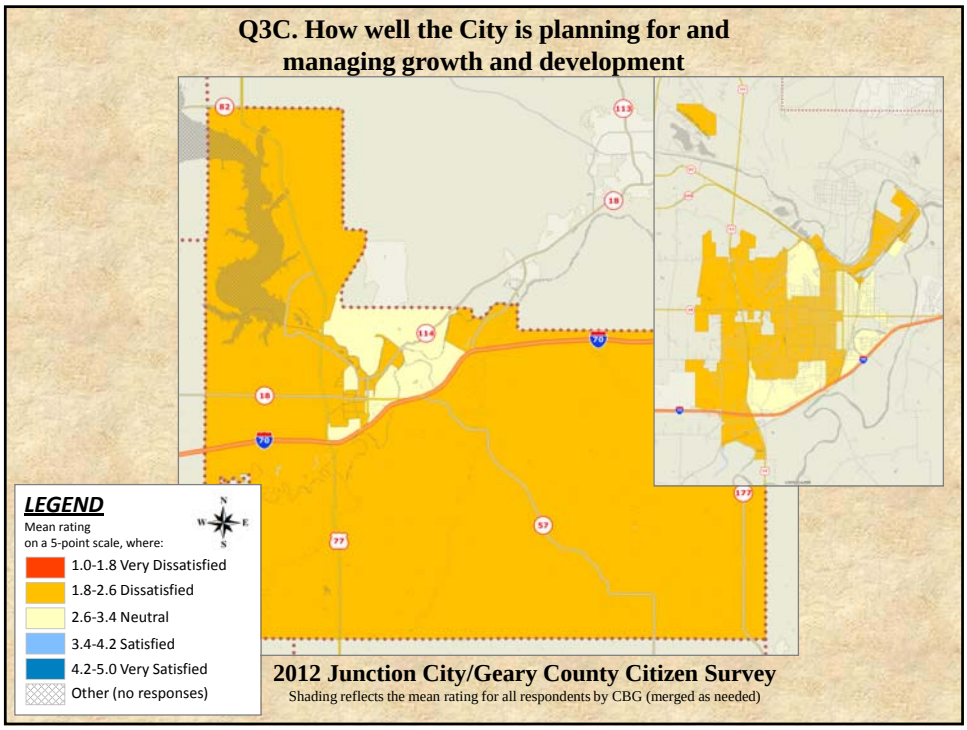

Q1L. Quality of City Planning and Zoning
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

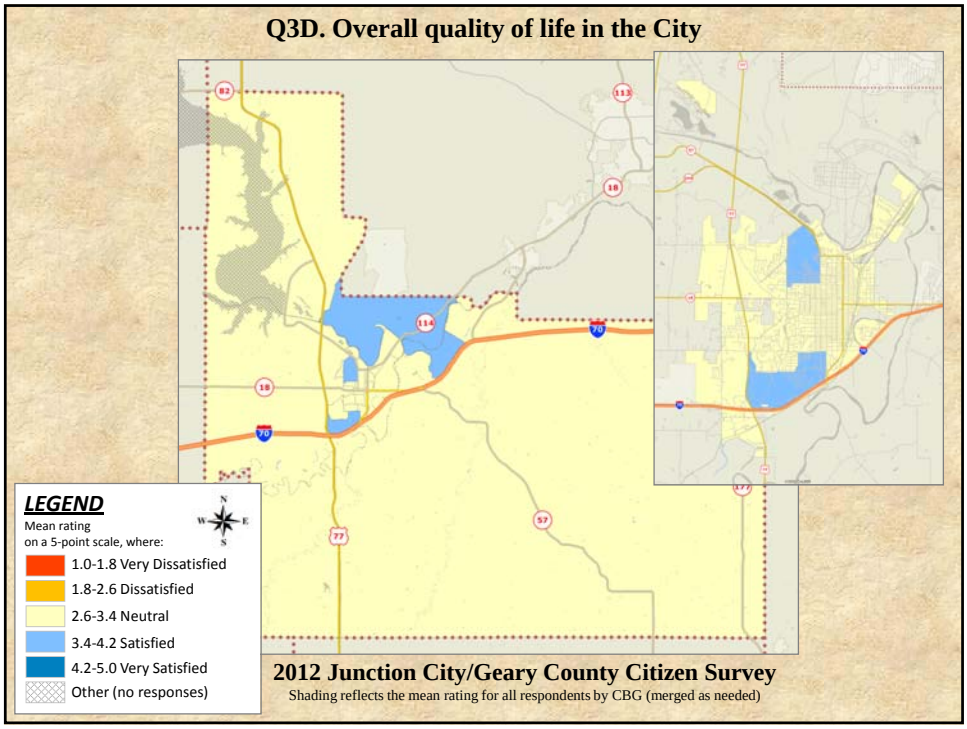

Q1M. Quality of customer service you
receive from City employees
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

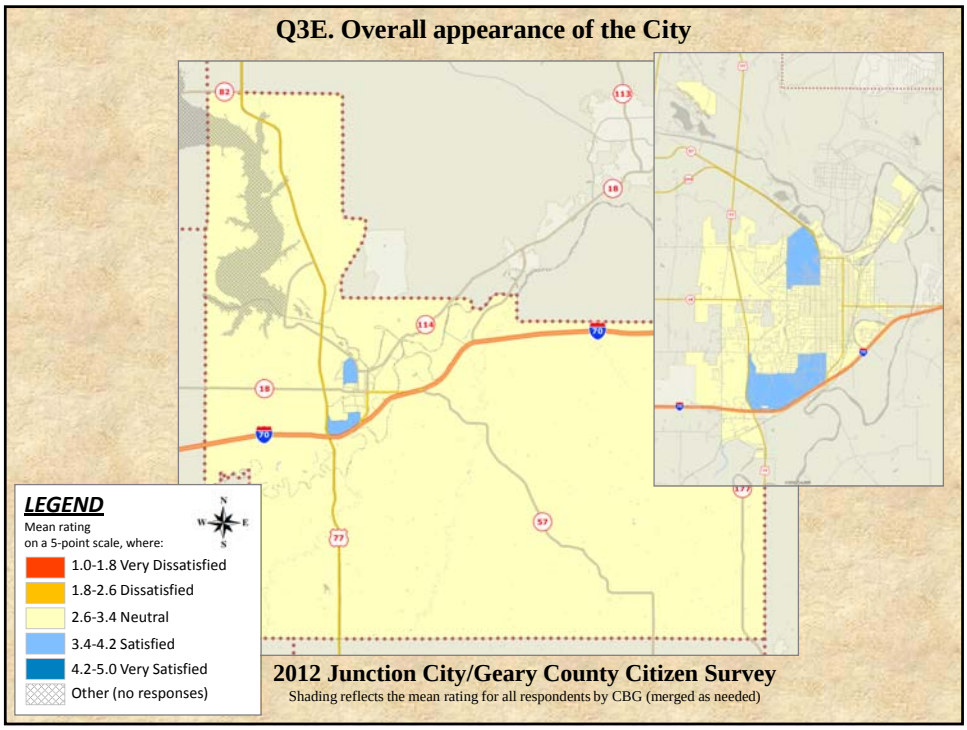

Q1N. Quality of communication with the public
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

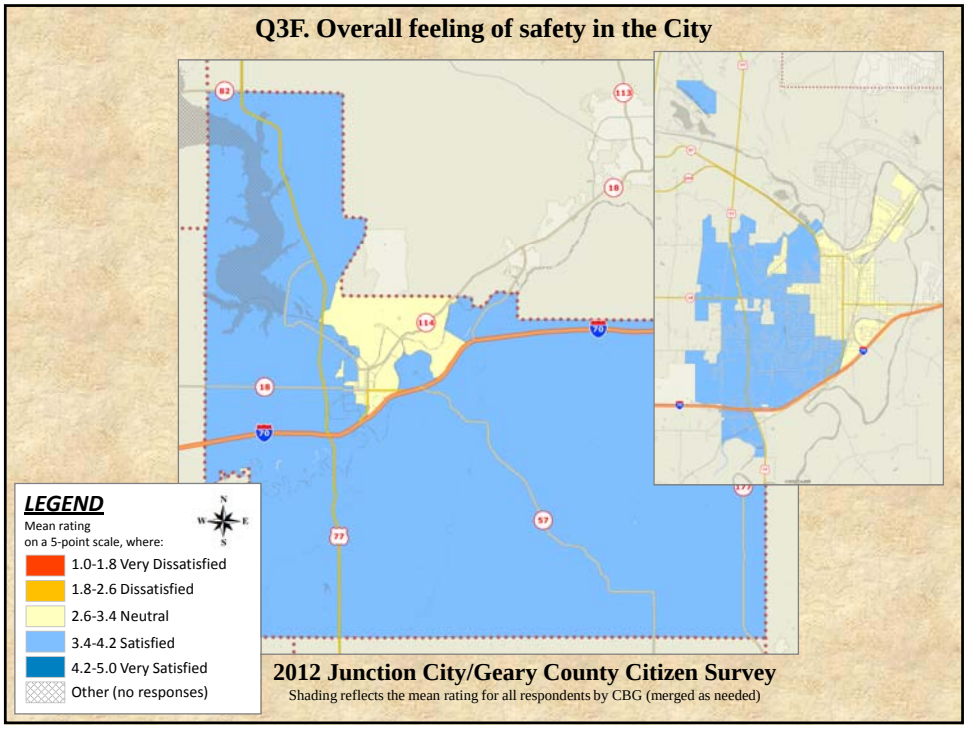

Q3A. Overall image of the City
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

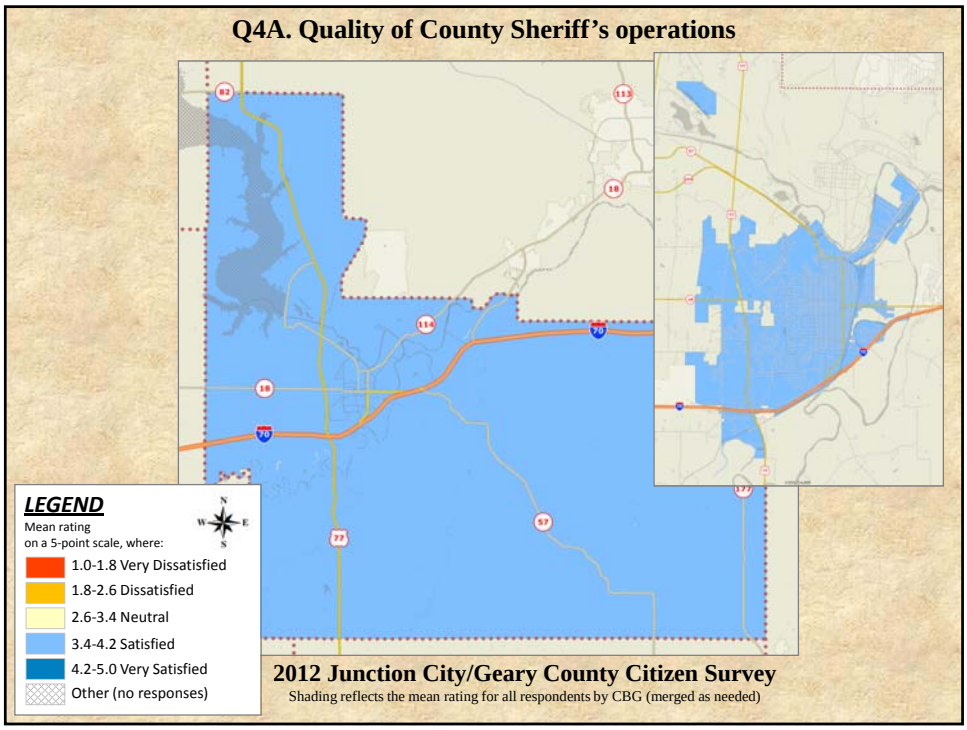

Q3B. Overall value that you receive for your tax dollars and fees
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

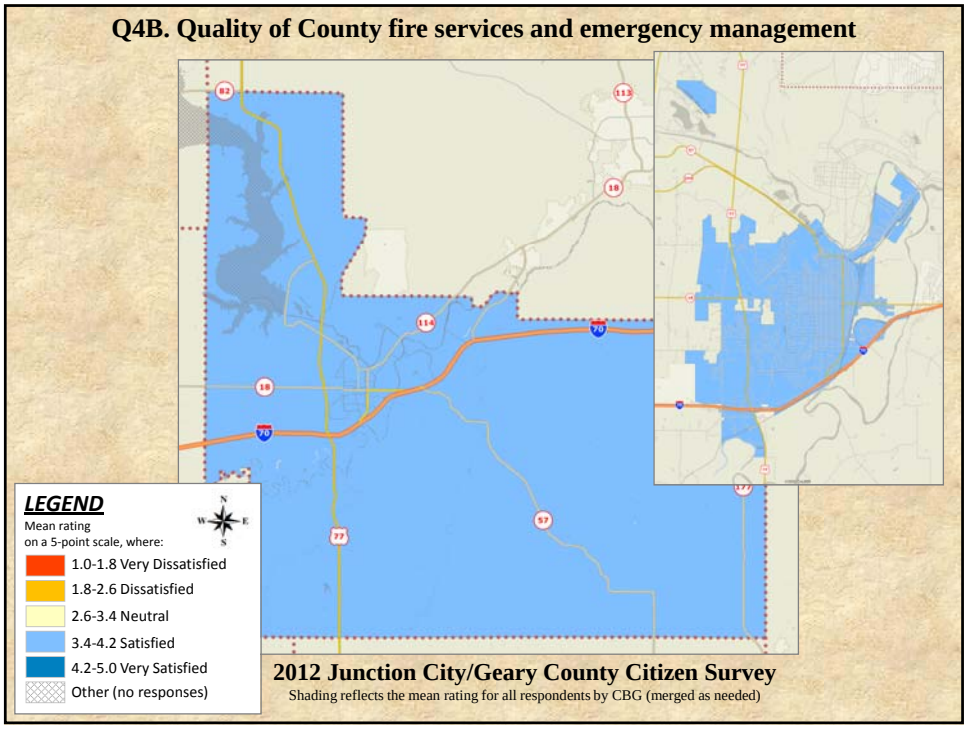

Q3C. How well the City is planning for and managing growth and development
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

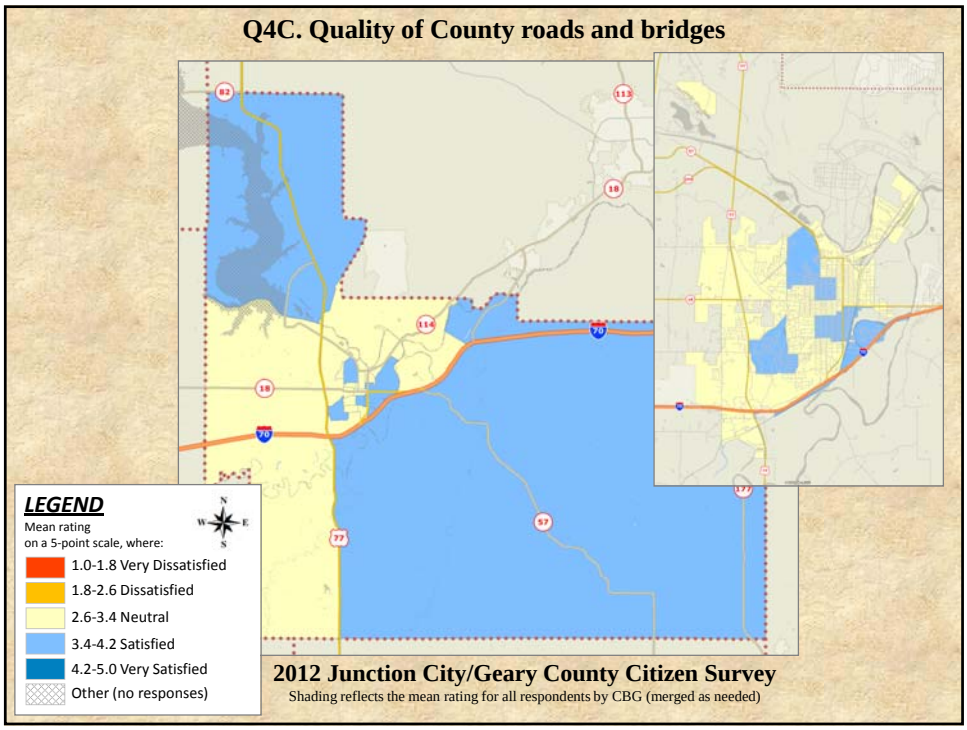

Q3D. Overall quality of life in the City
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

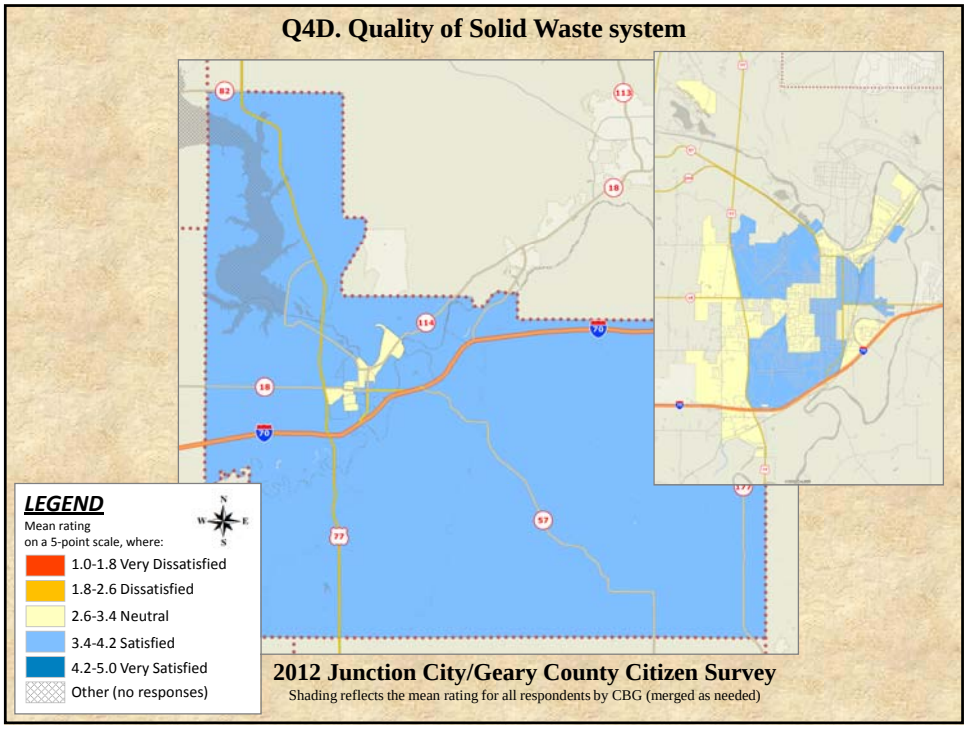

Q3E. Overall appearance of the City
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

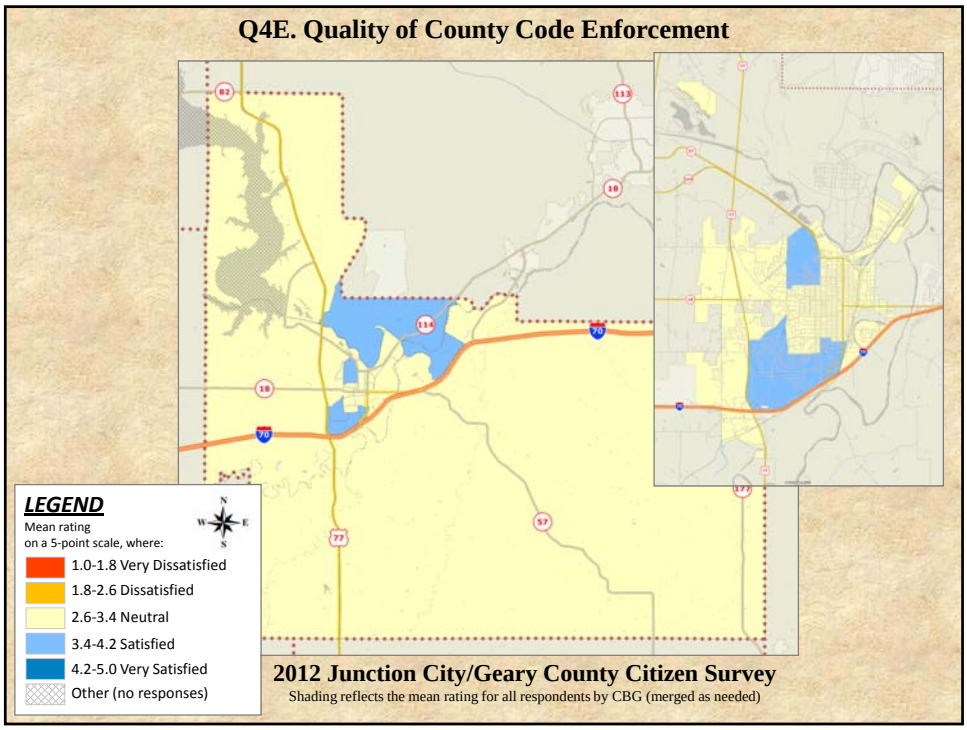

Q3F. Overall feeling of safety in the City
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

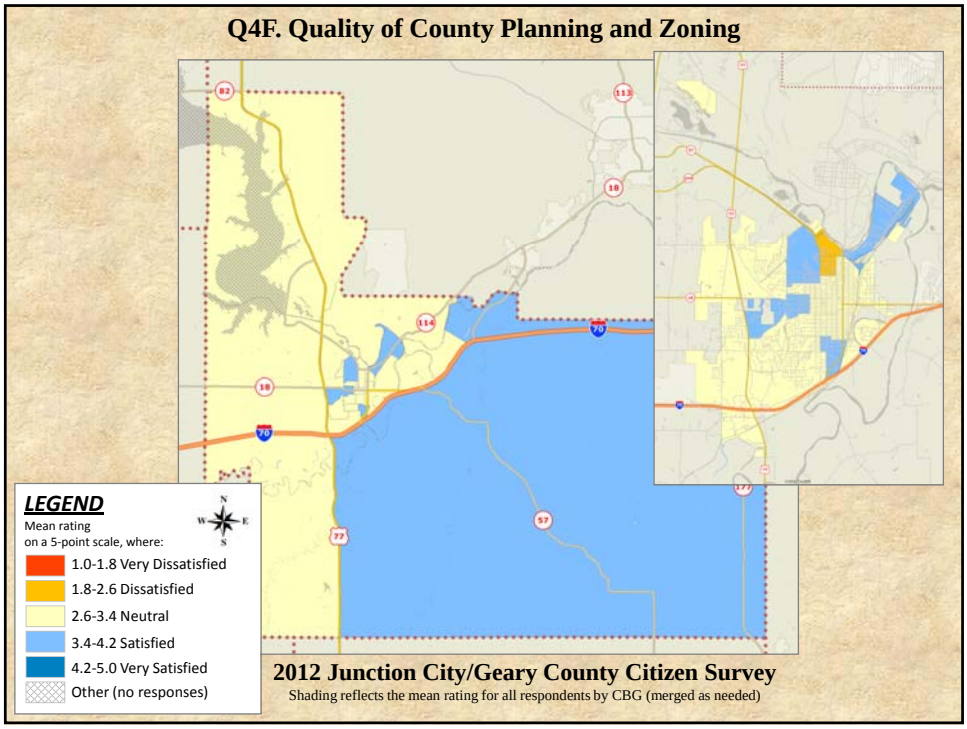

Q4A. Quality of County Sheriff's operations
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

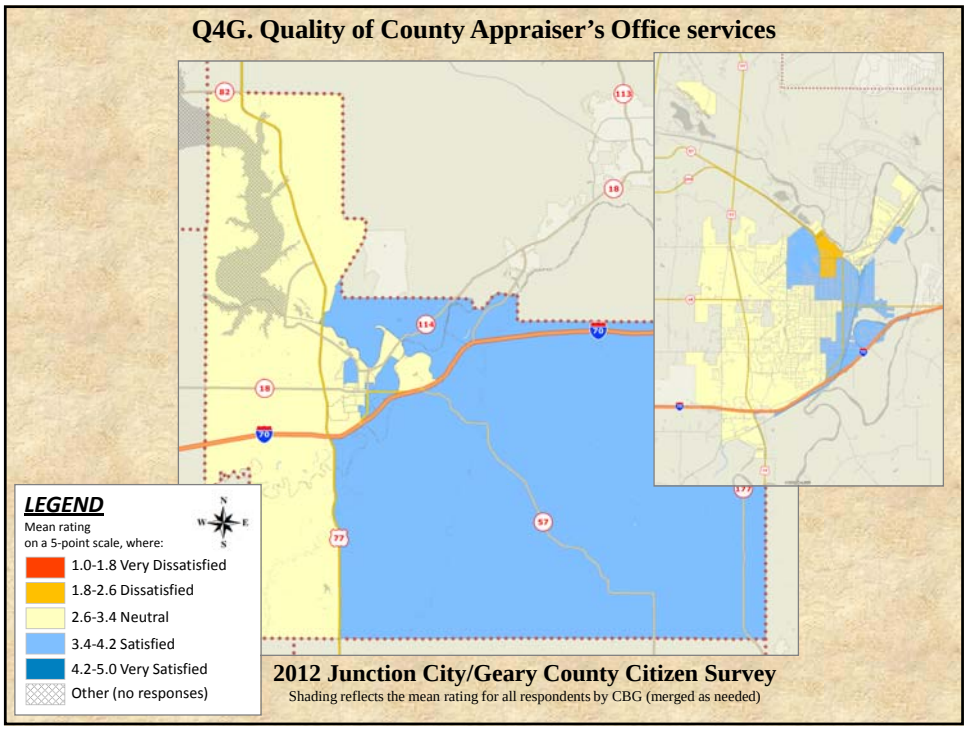

Q4B. Quality of County fire services and emergency management
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

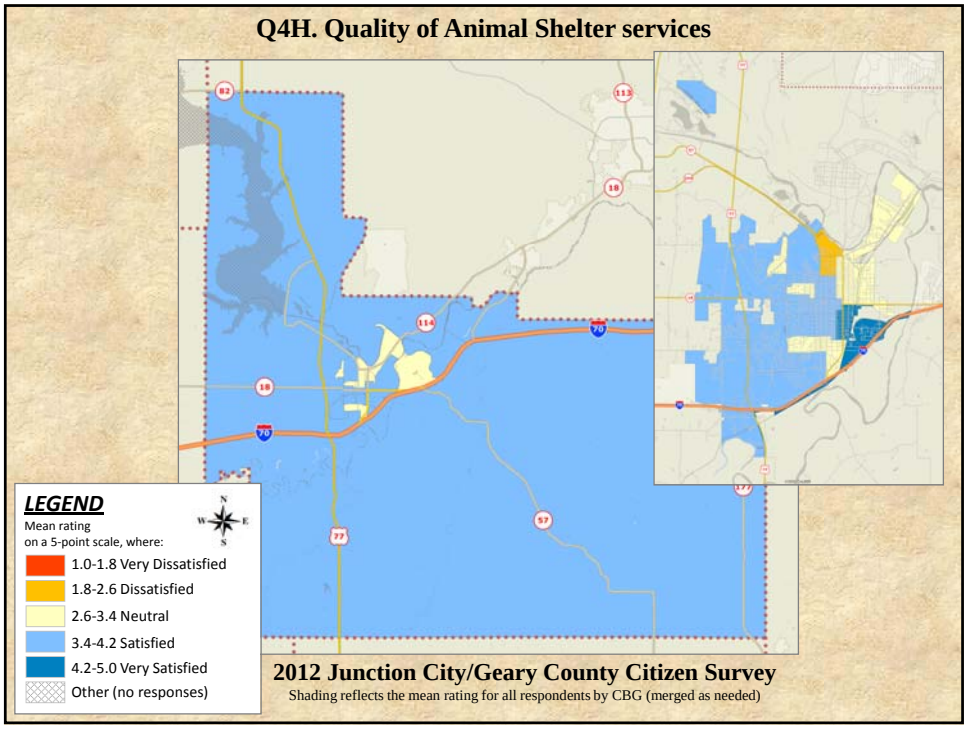

Q4C. Quality of County roads and bridges
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

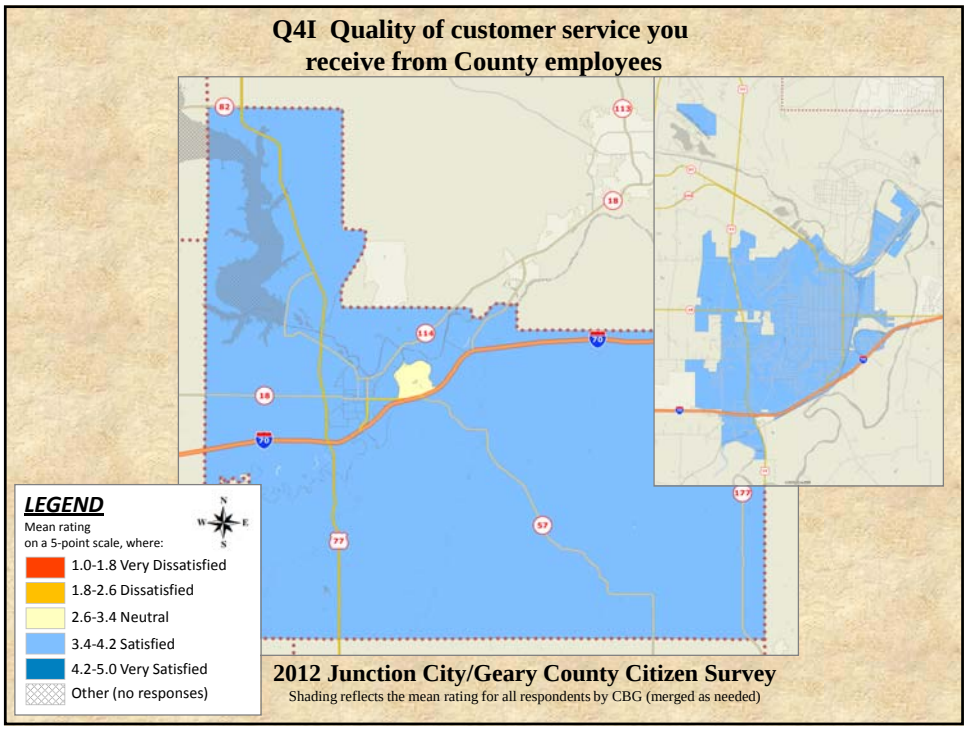

Q4D. Quality of Solid Waste system
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

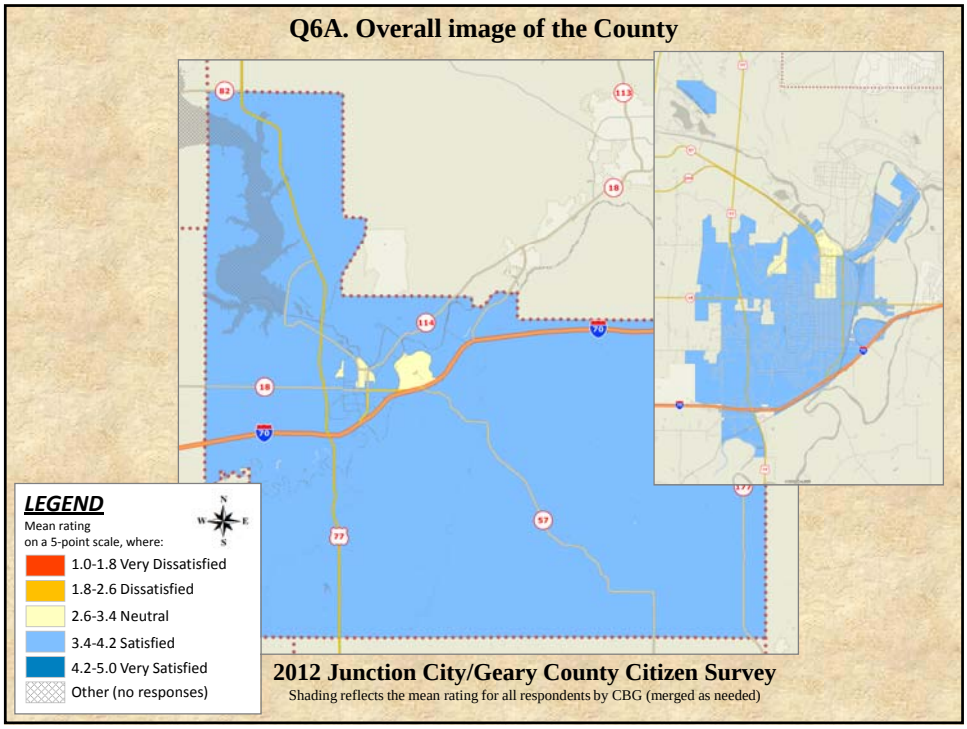

Q4E. Quality of County Code Enforcement
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

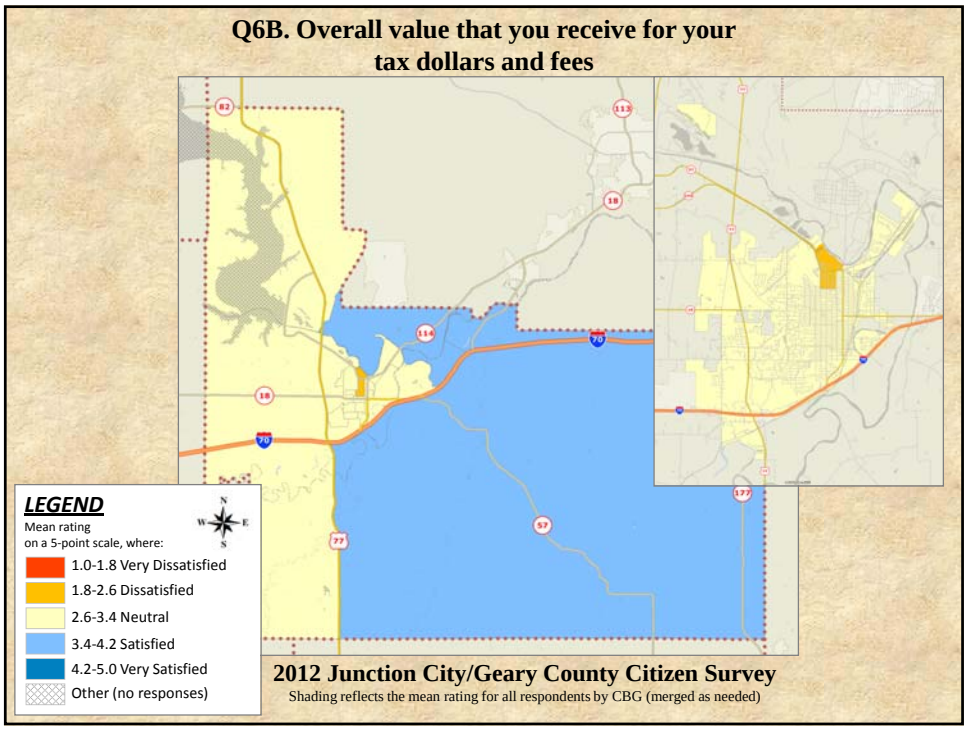

Q4F. Quality of County Planning and Zoning
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

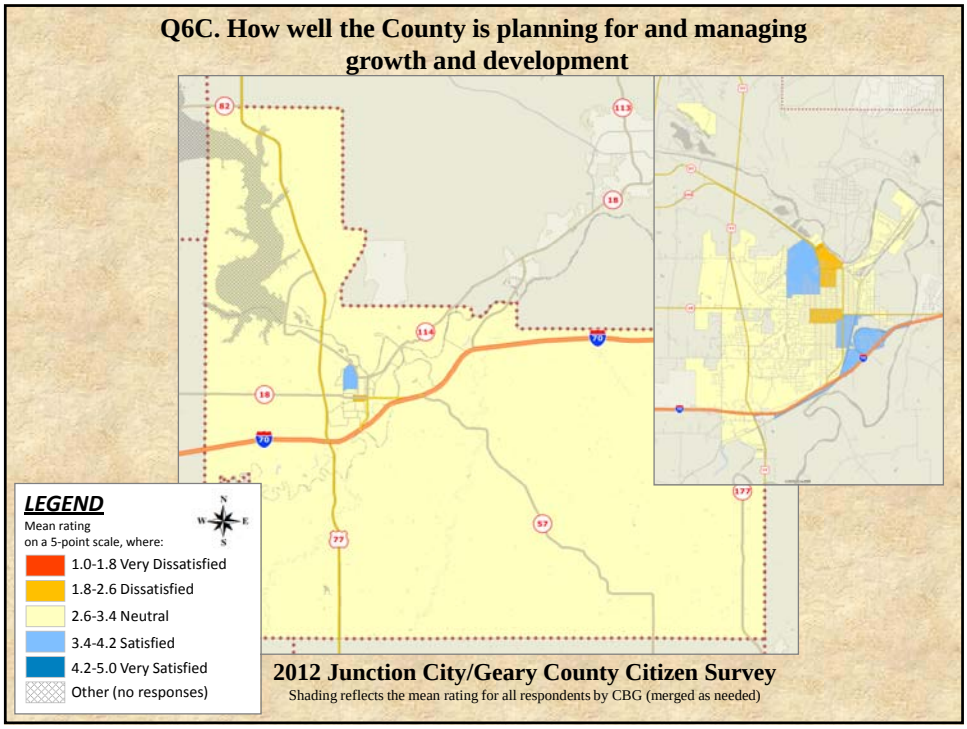

Q4G. Quality of County Appraiser's Office services
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

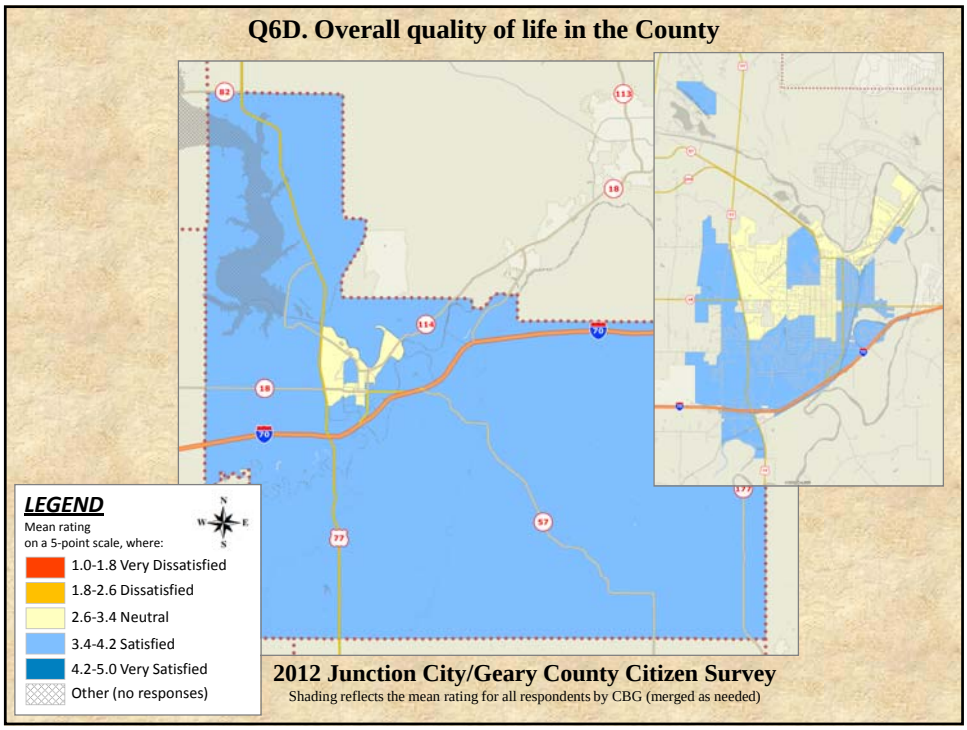

Q4H. Quality of Animal Shelter services
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

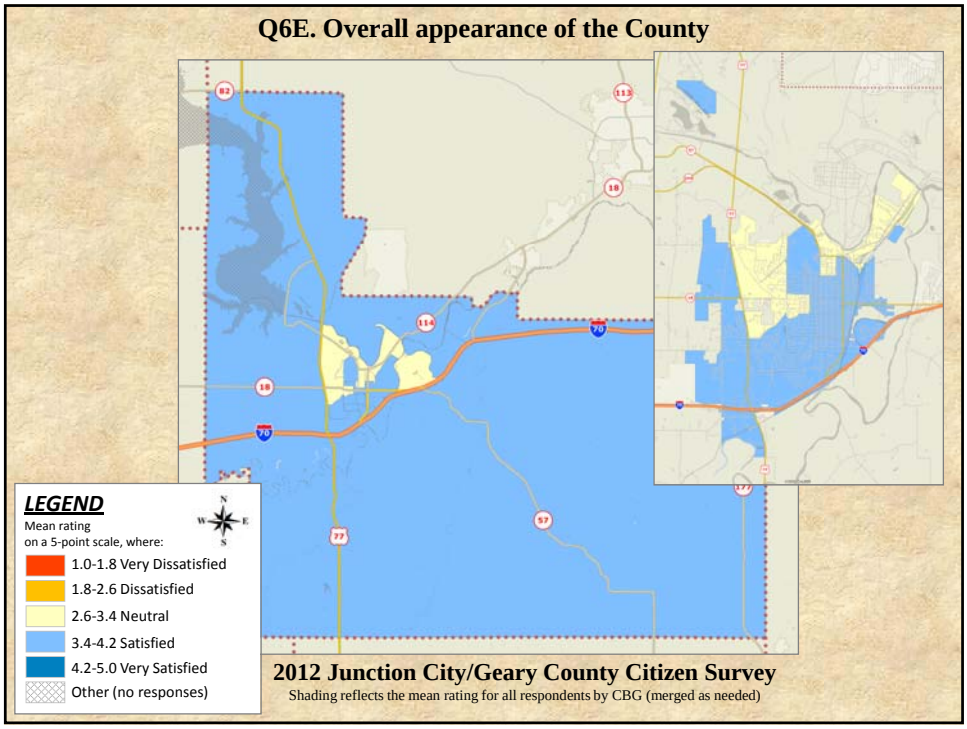

Q4I Quality of customer service you receive from County employees
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

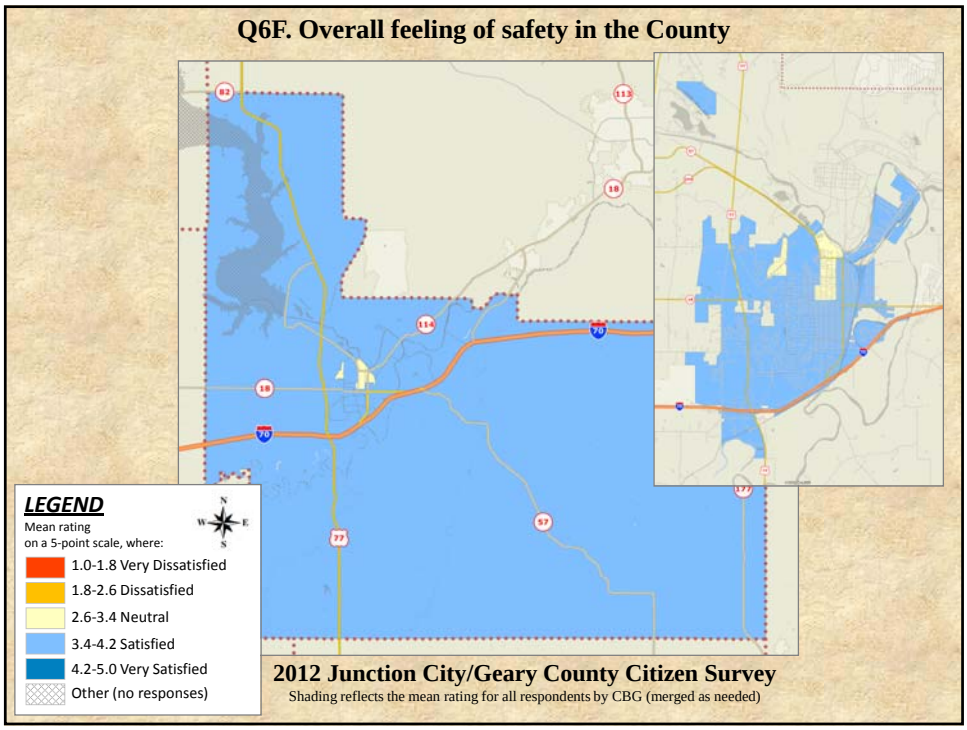

Q6A. Overall image of the County
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q6B. Overall value that you receive for your
tax dollars and fees
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

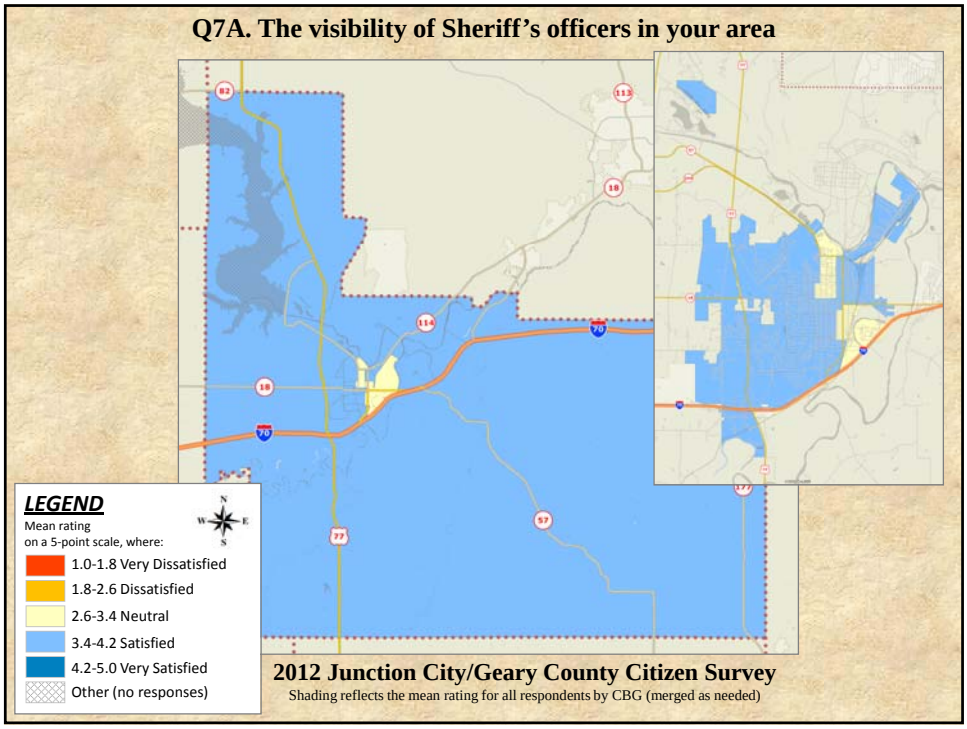

Q6C. How well the County is planning for and managing growth and development
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q6D. Overall quality of life in the County
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

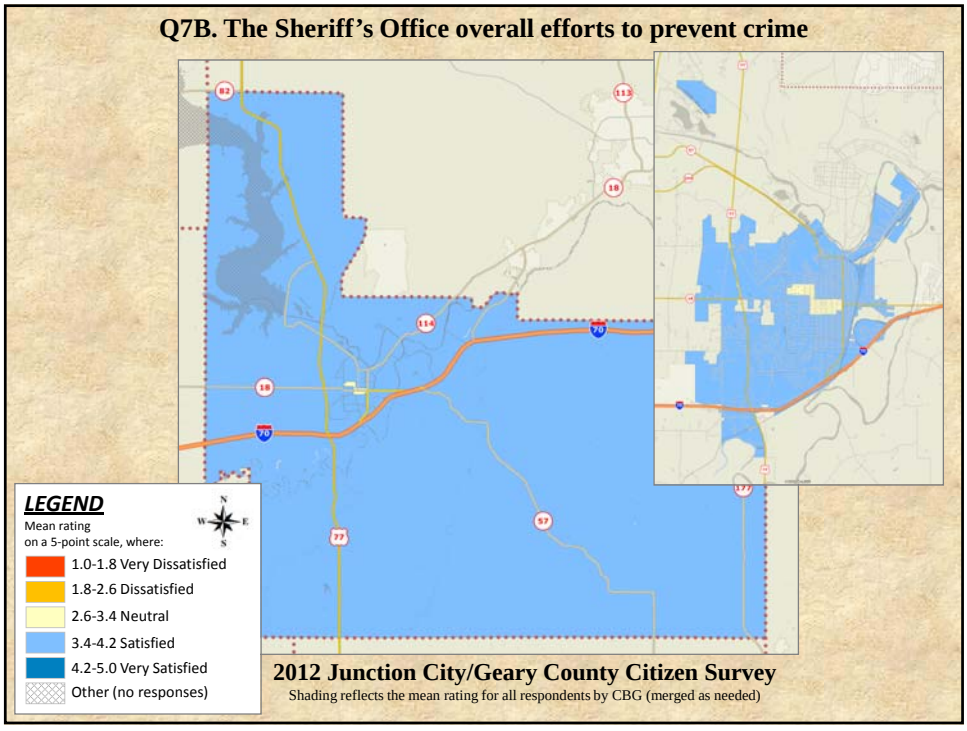

Q6E. Overall appearance of the County
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

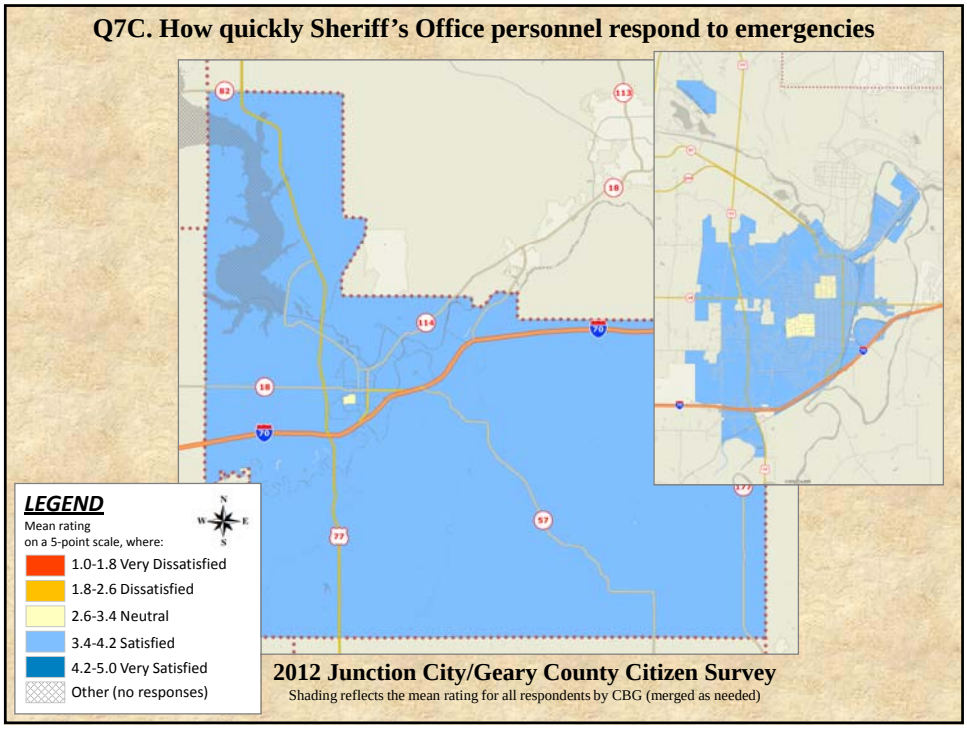

Q6F. Overall feeling of safety in the County
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

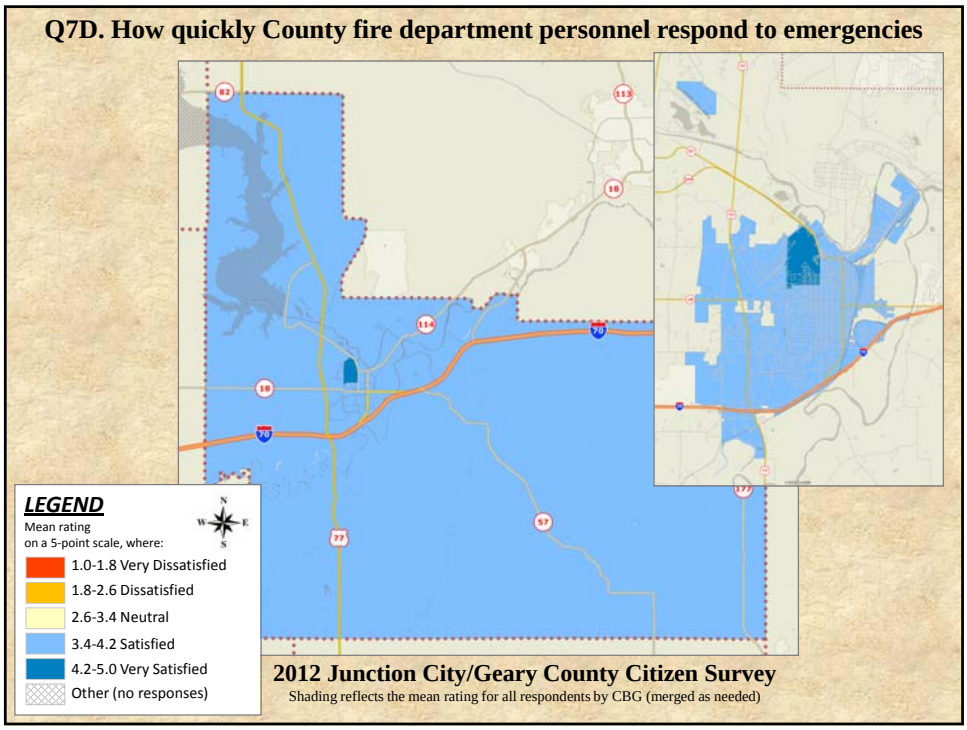
Q7A. The visibility of Sheriff's officers in your area

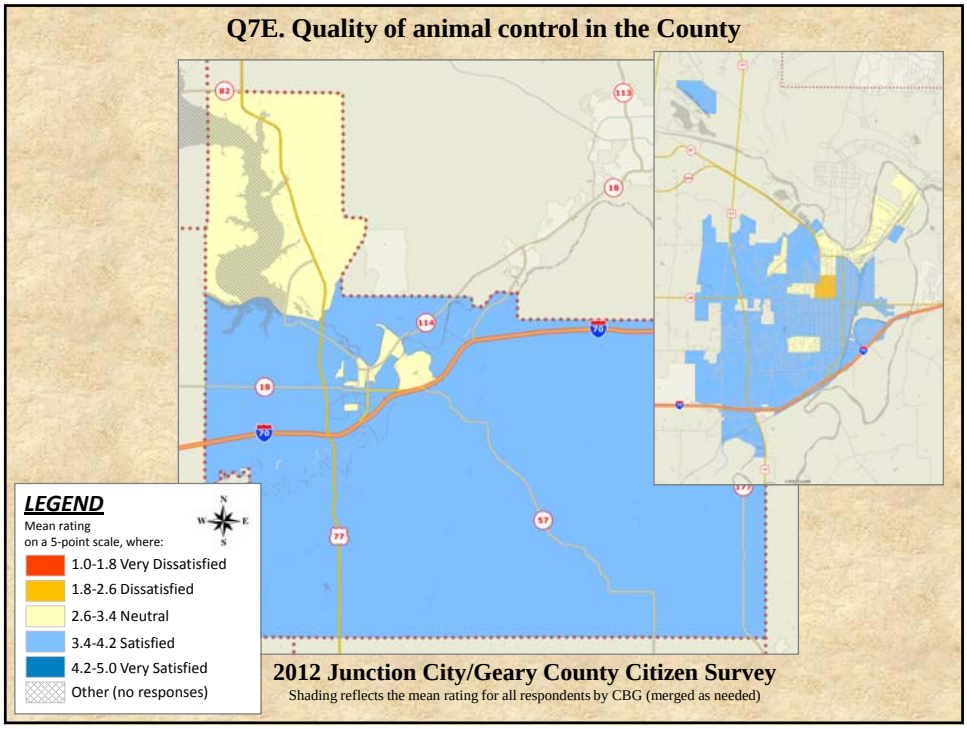


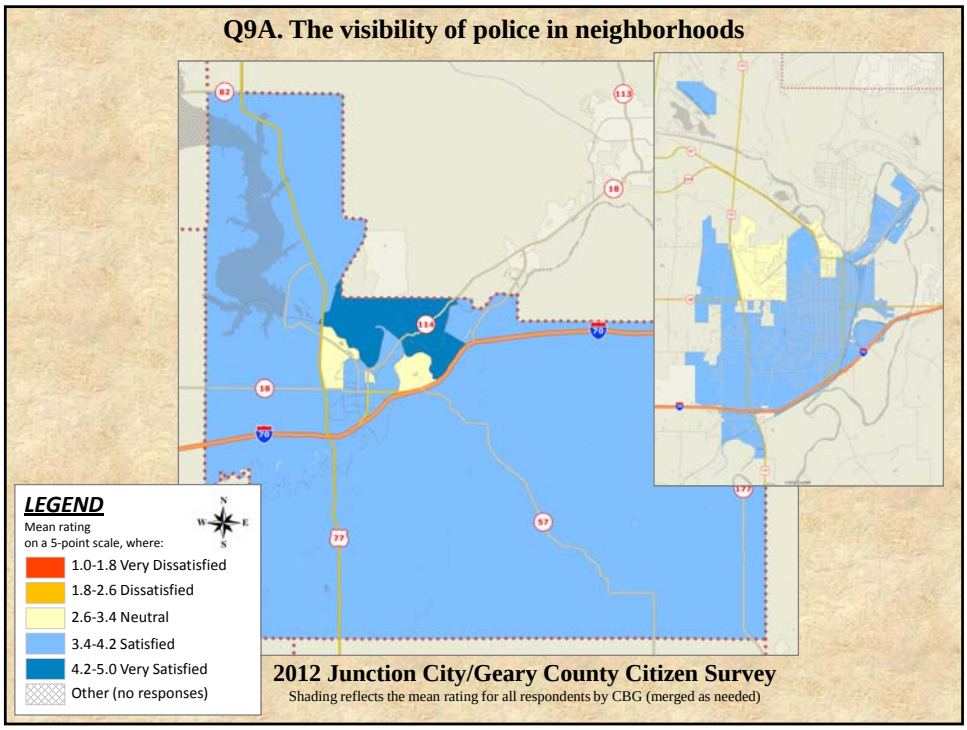
Q7B. The Sheriff's Office overall efforts to prevent crime

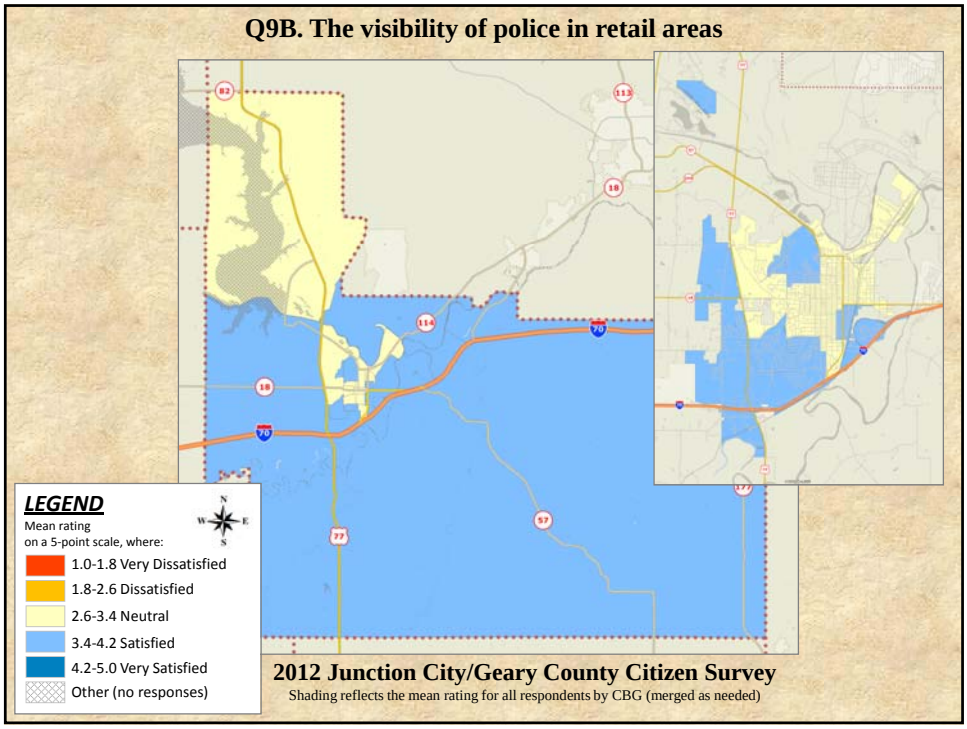


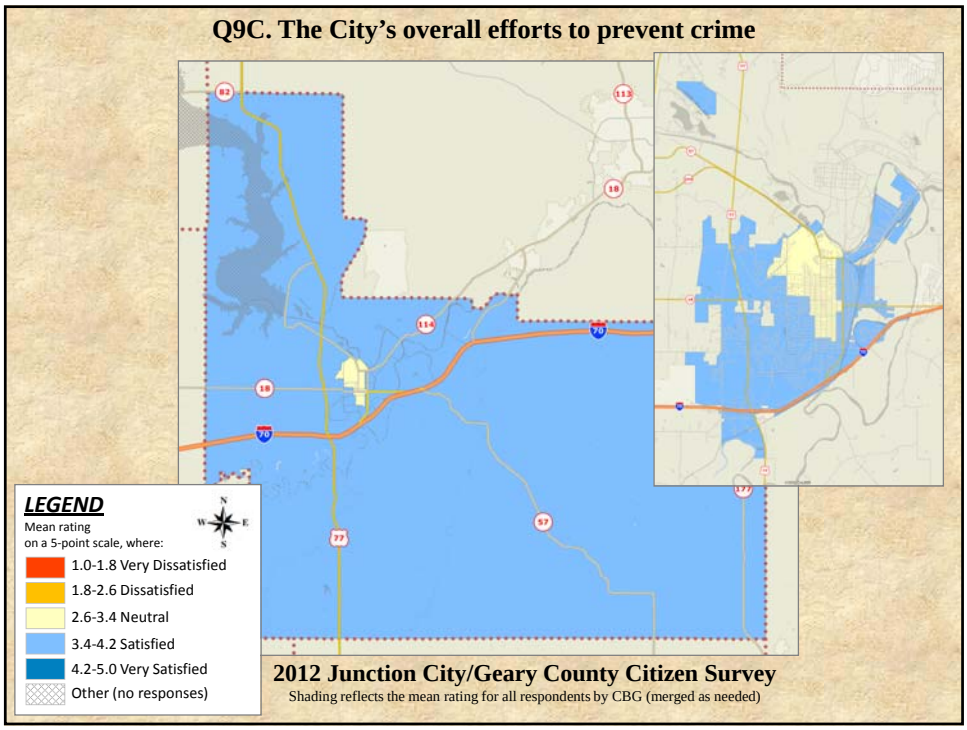

Q7C. How quickly Sheriff's Office personnel respond to emergencies
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

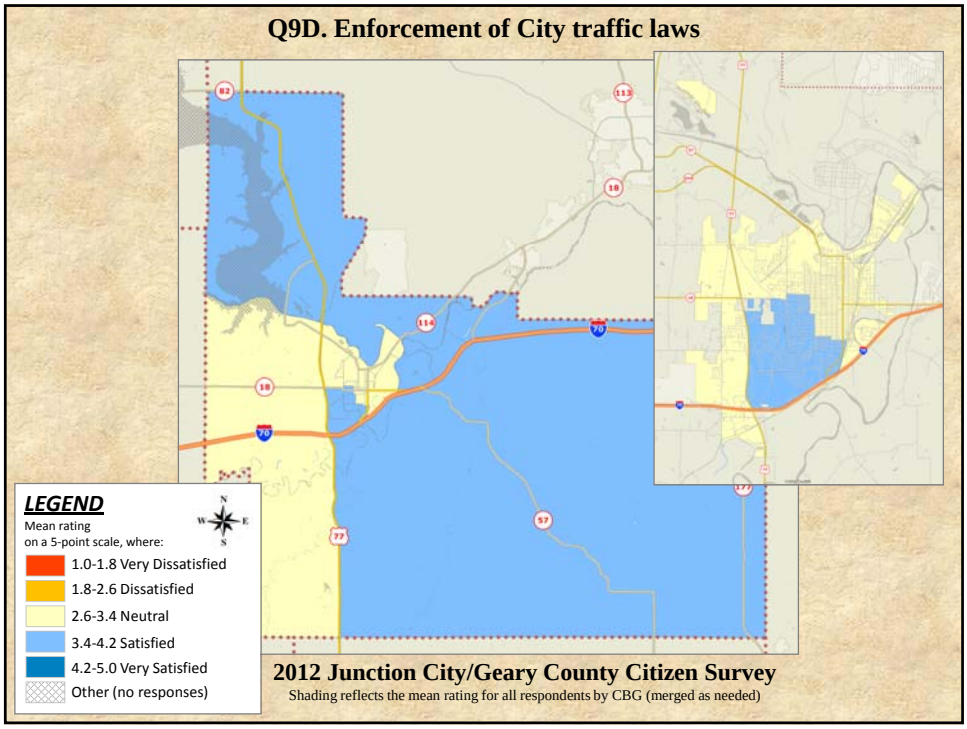

Q7D. How quickly County fire department personnel respond to emergencies
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

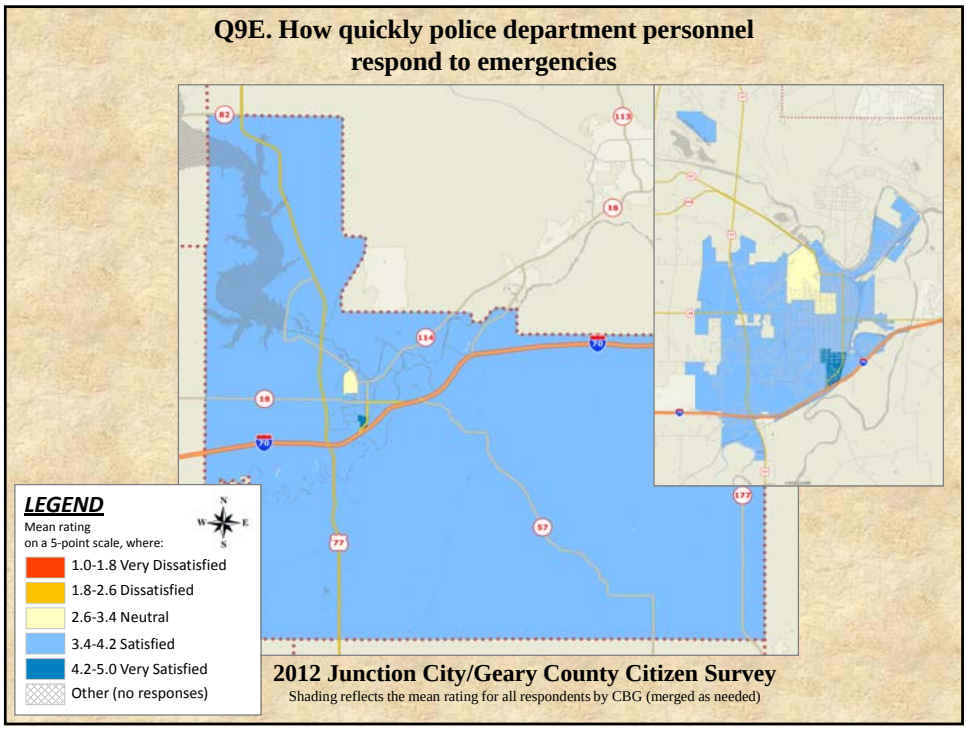

Q7E. Quality of animal control in the County
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

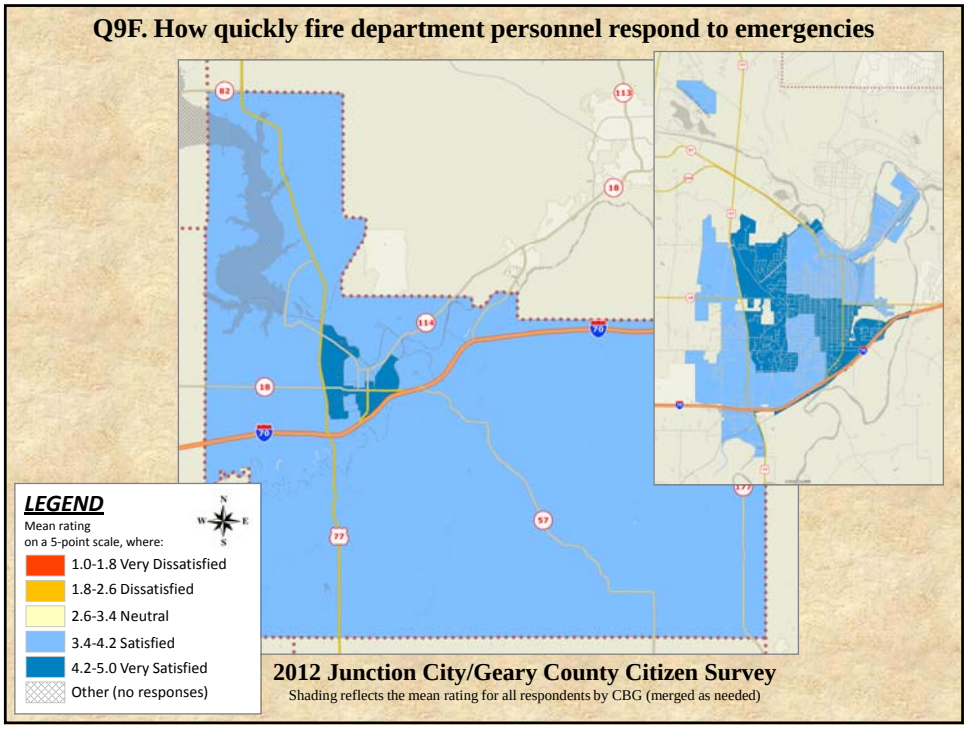

Q9A. The visibility of police in neighborhoods
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

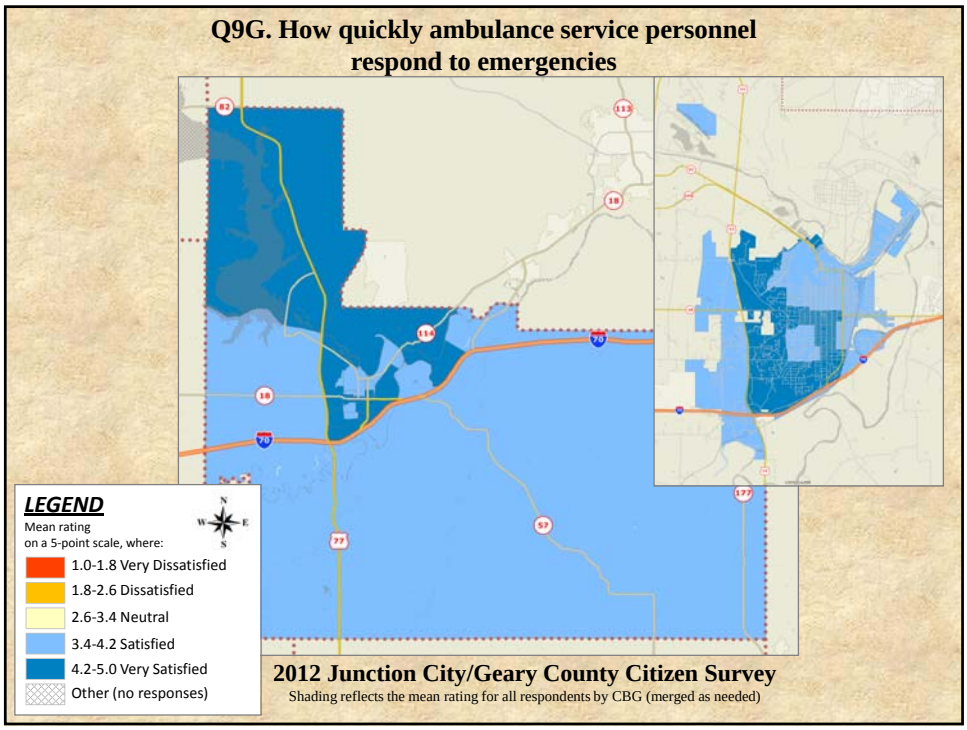

Q9B. The visibility of police in retail areas
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

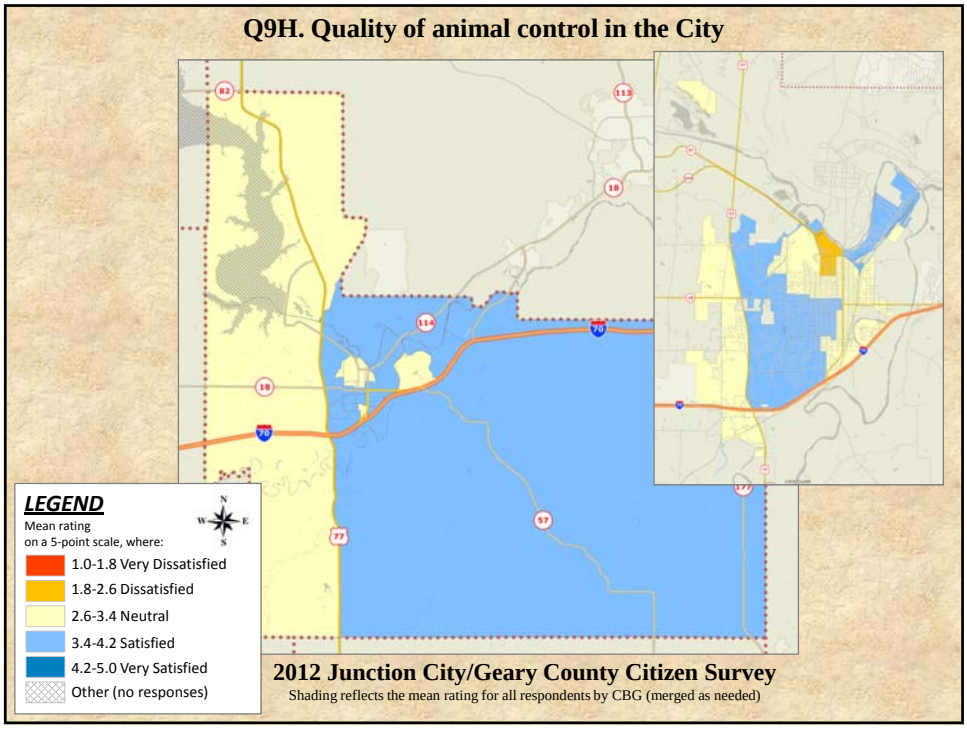

Q9C. The City's overall efforts to prevent crime
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

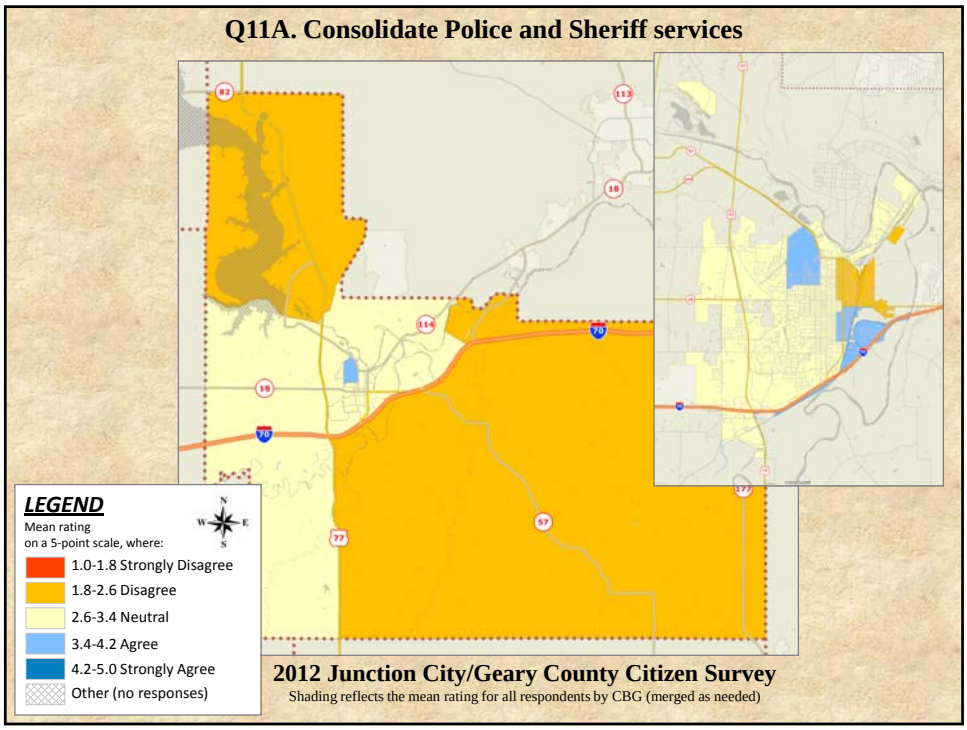

Q9D. Enforcement of City traffic laws
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

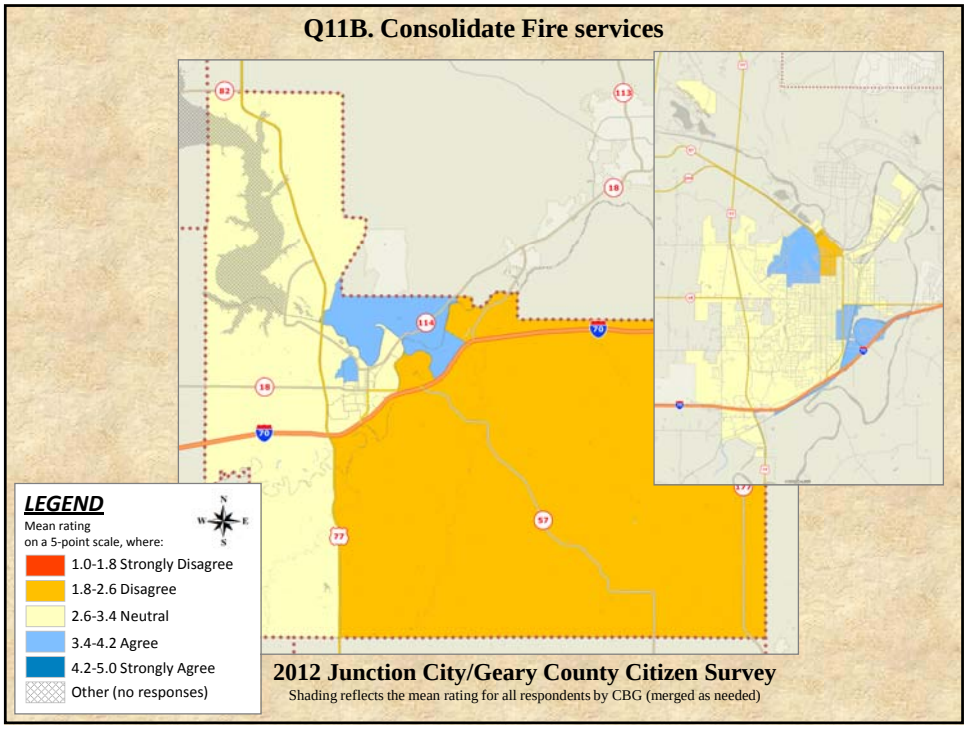

Q9E. How quickly police department personnel
respond to emergencies
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

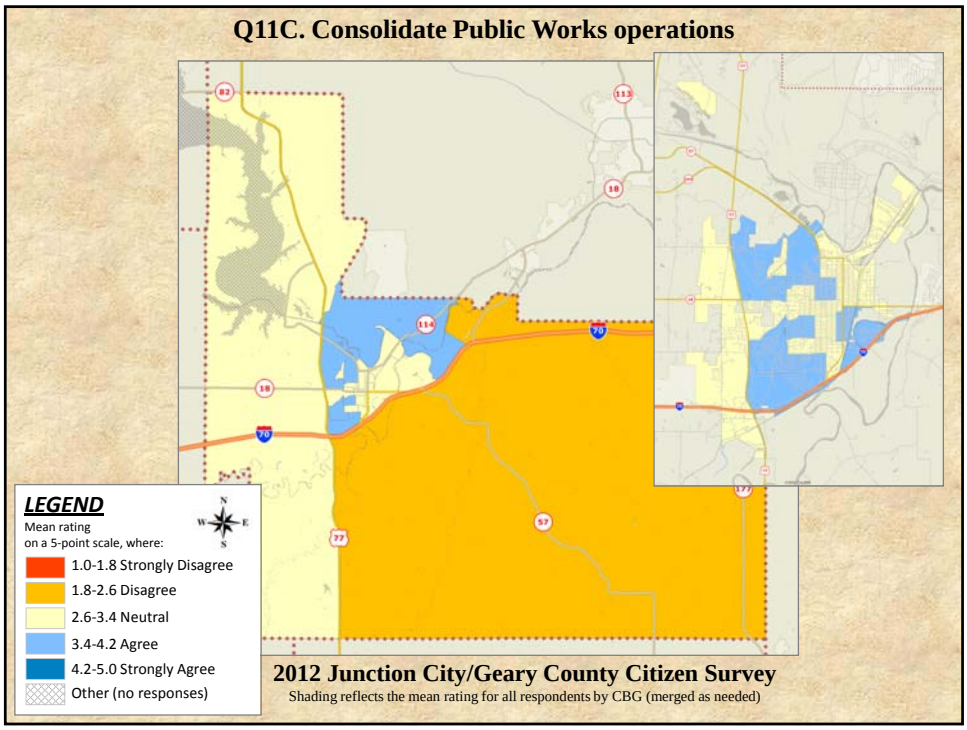

Q9F. How quickly fire department personnel respond to emergencies
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

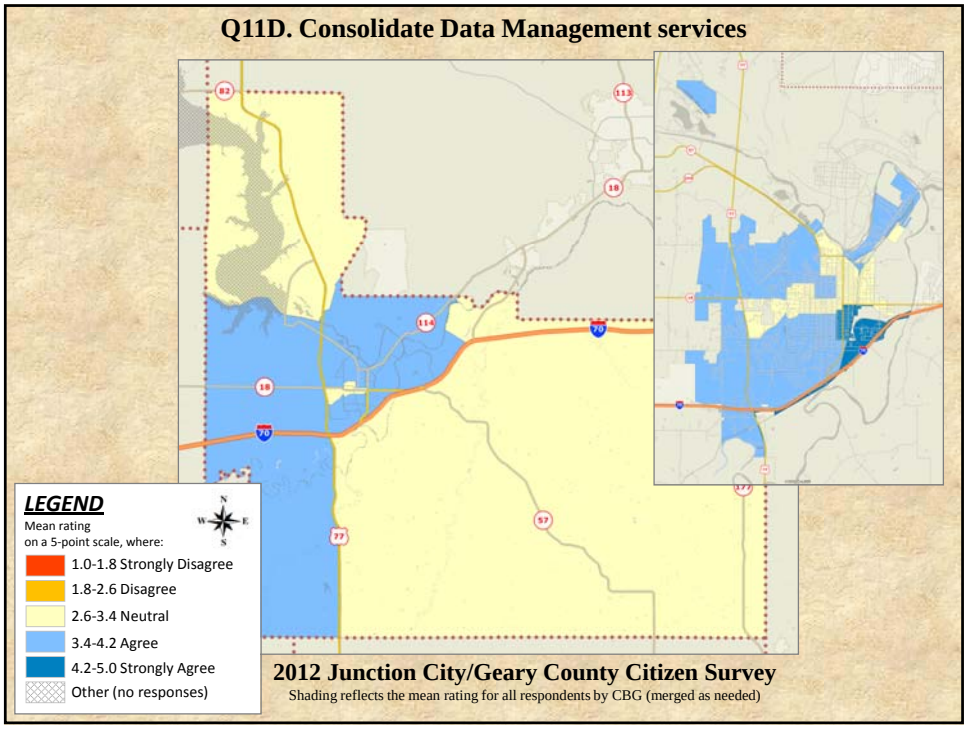

Q9G. How quickly ambulance service personnel respond to emergencies
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

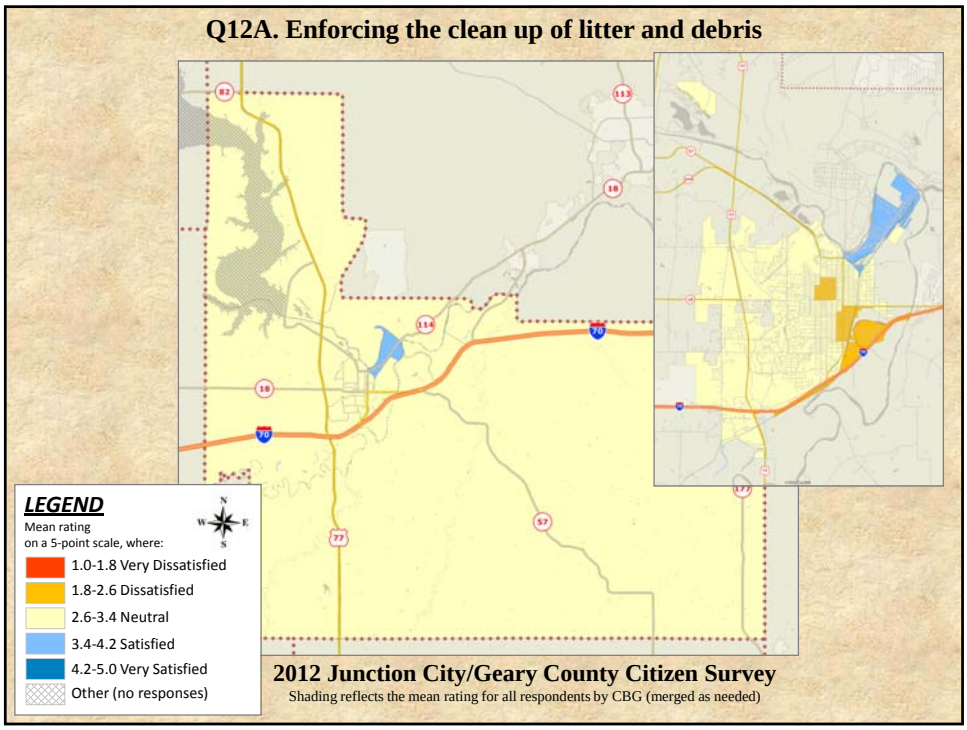

Q9H. Quality of animal control in the City
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q11A. Consolidate Police and Sheriff services
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q11B. Consolidate Fire services
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q11C. Consolidate Public Works operations
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q11D. Consolidate Data Management services
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q12A. Enforcing the clean up of litter and debris
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
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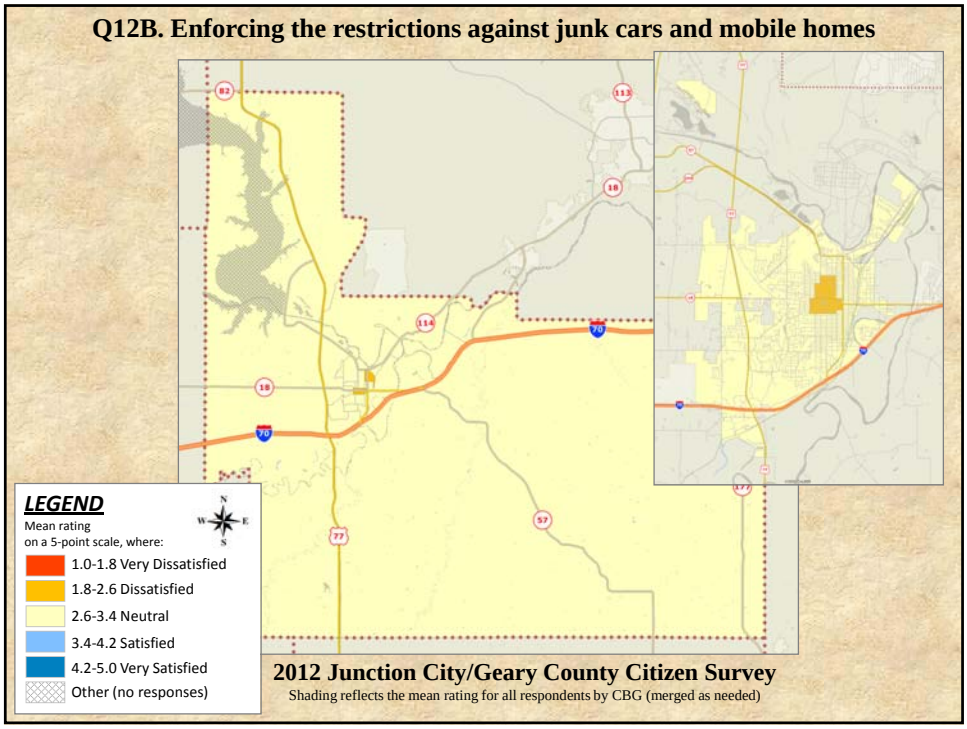
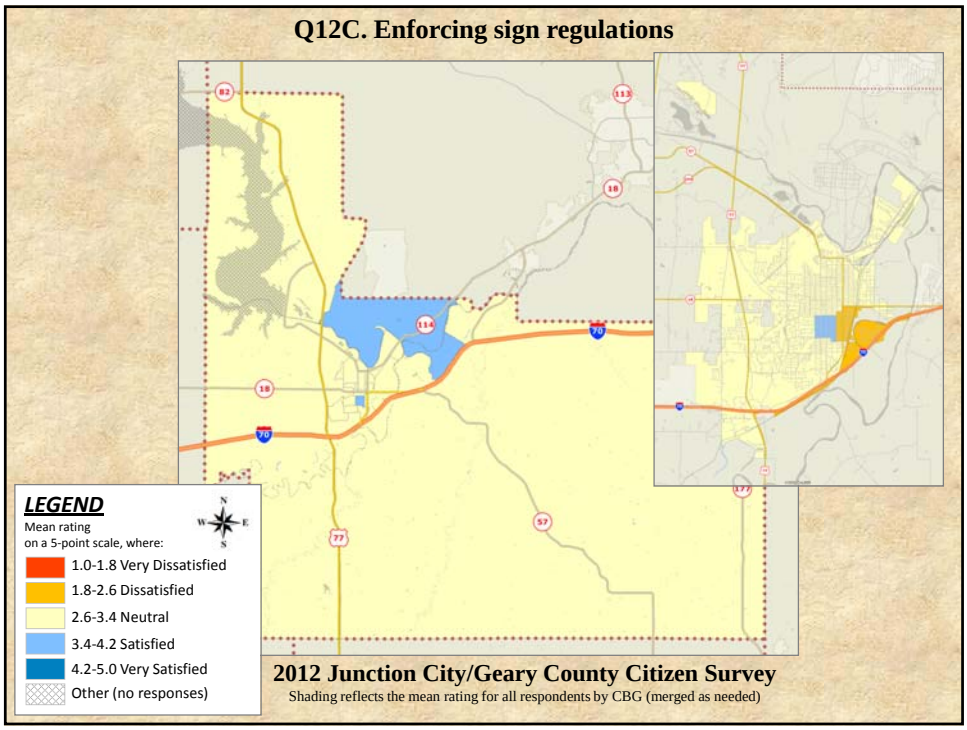

Q12B. Enforcing the restrictions against junk cars and mobile homes
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q12C. Enforcing sign regulations
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
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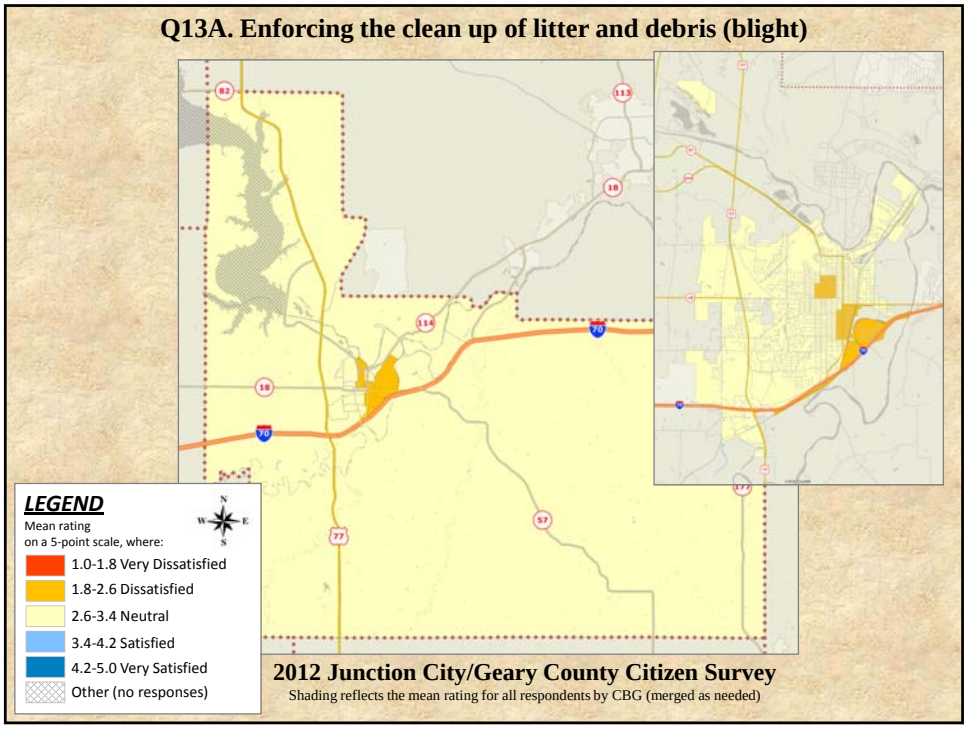
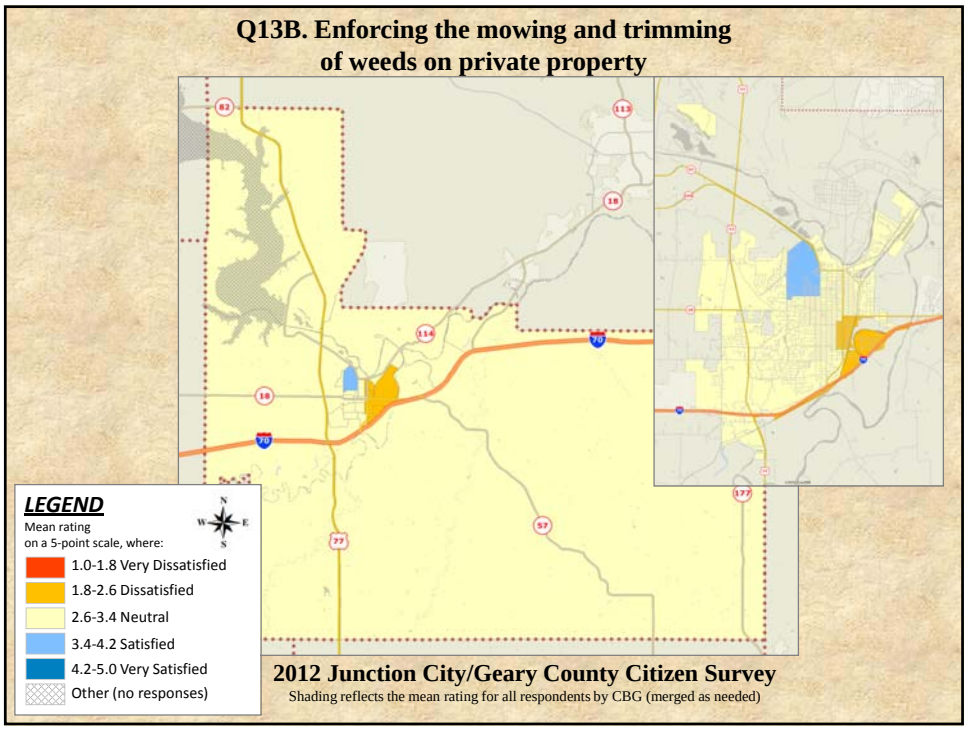
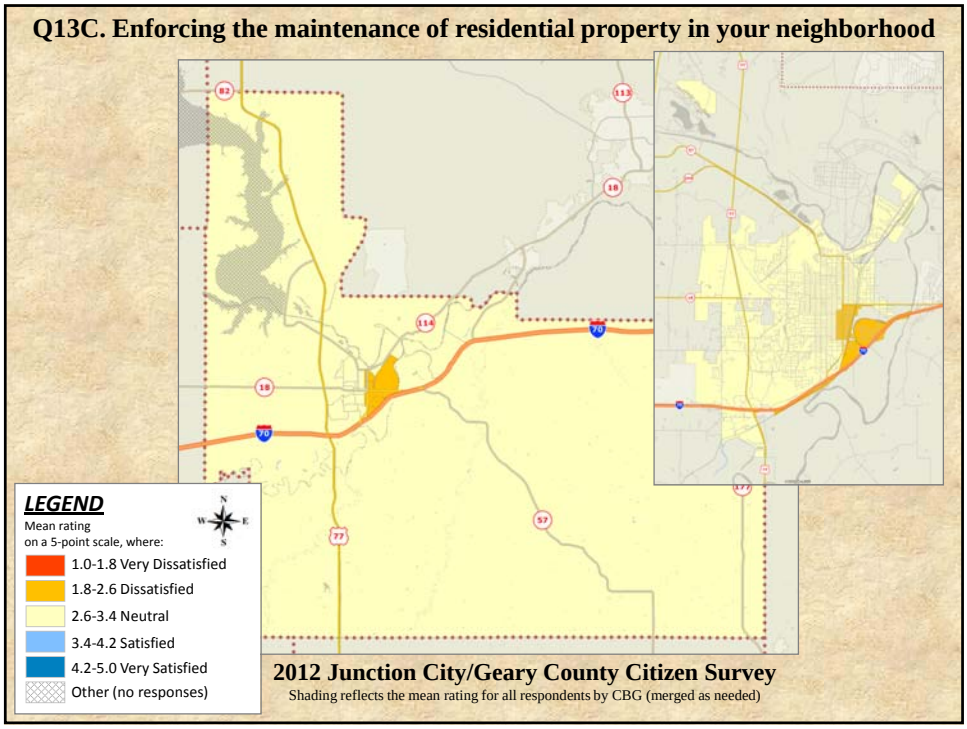

Q13A. Enforcing the clean up of litter and debris (blight)
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q13B. Enforcing the mowing and trimming
of weeds on private property
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q13C. Enforcing the maintenance of residential property in your neighborhood
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
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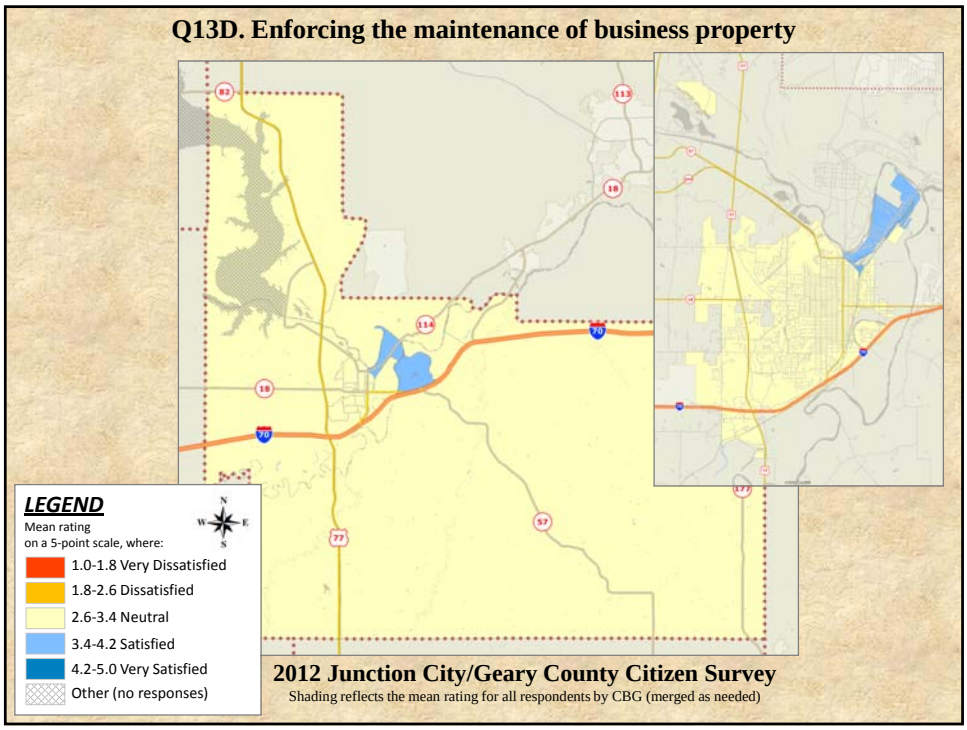
Q13D. Enforcing the maintenance of business property
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
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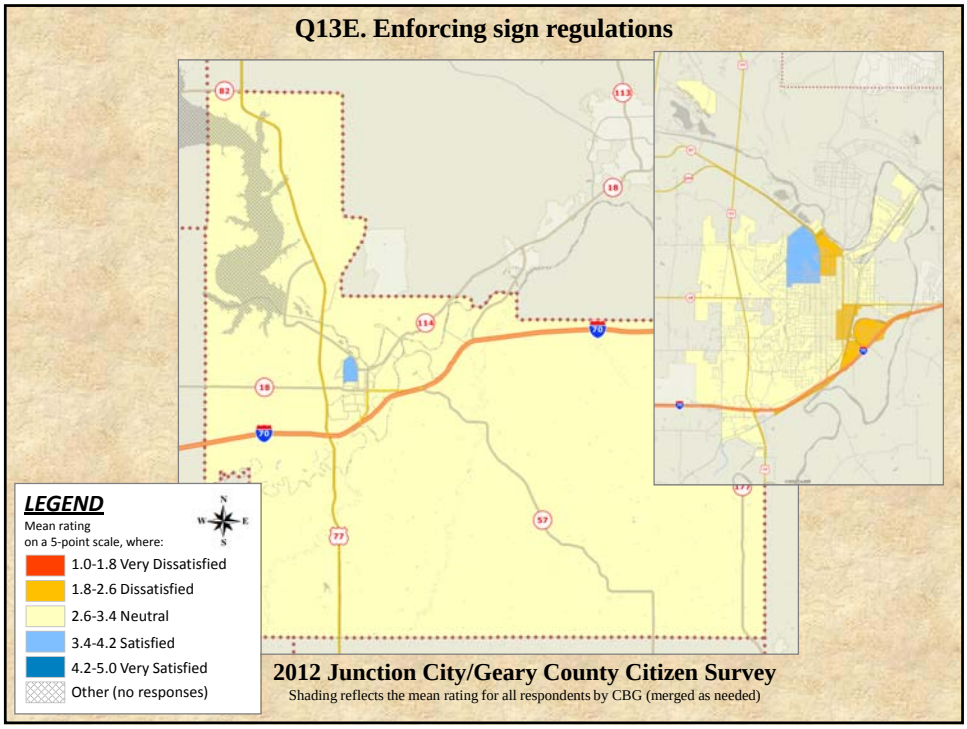
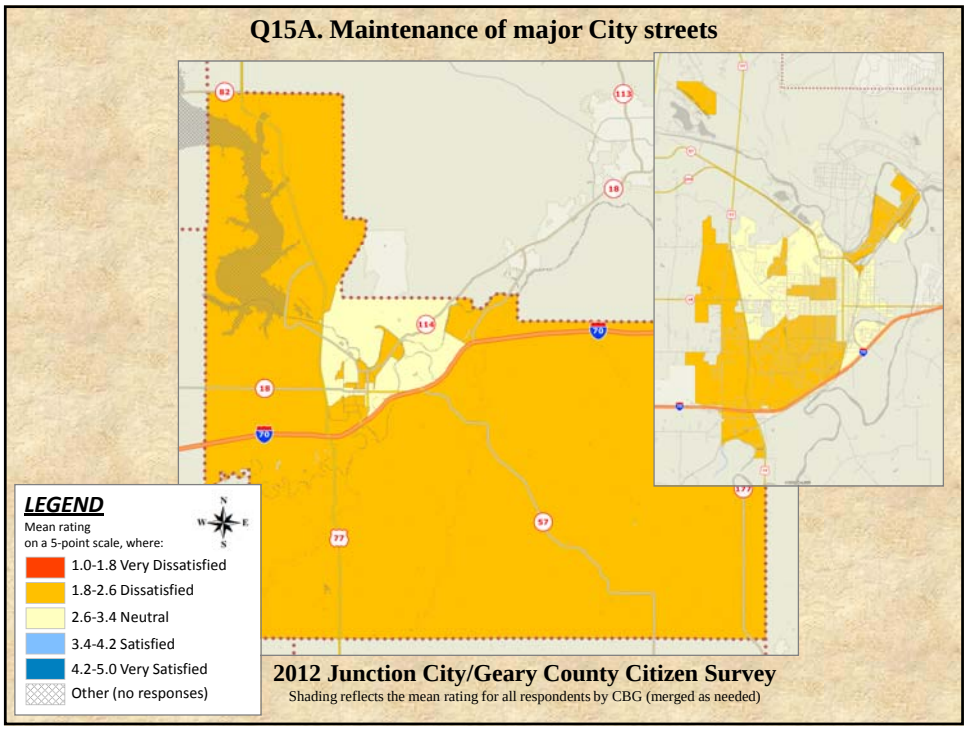
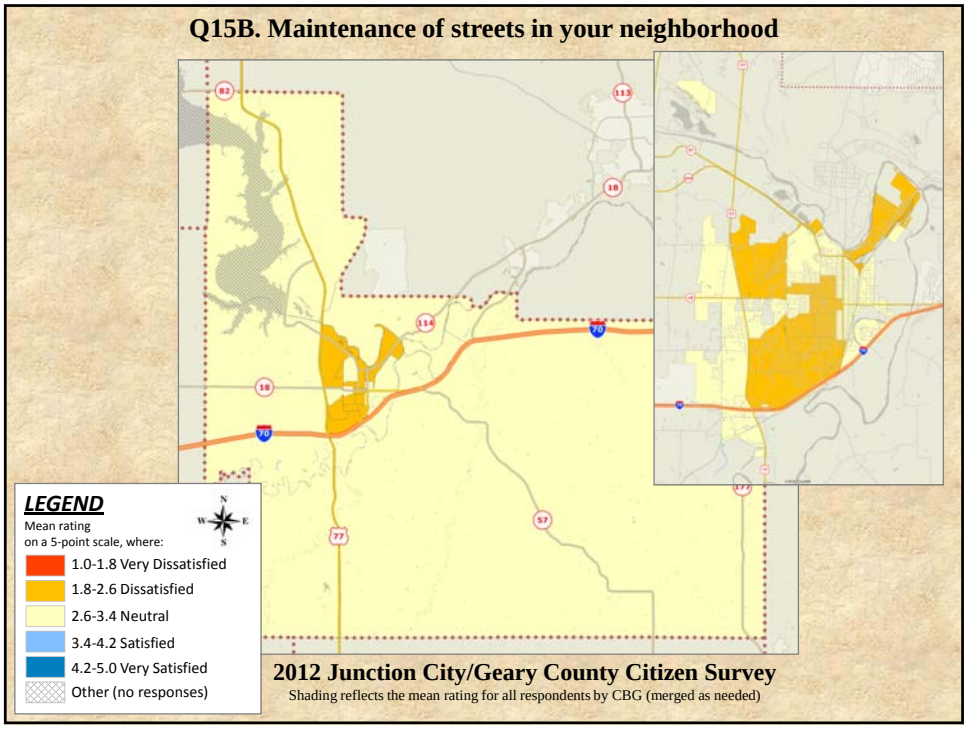
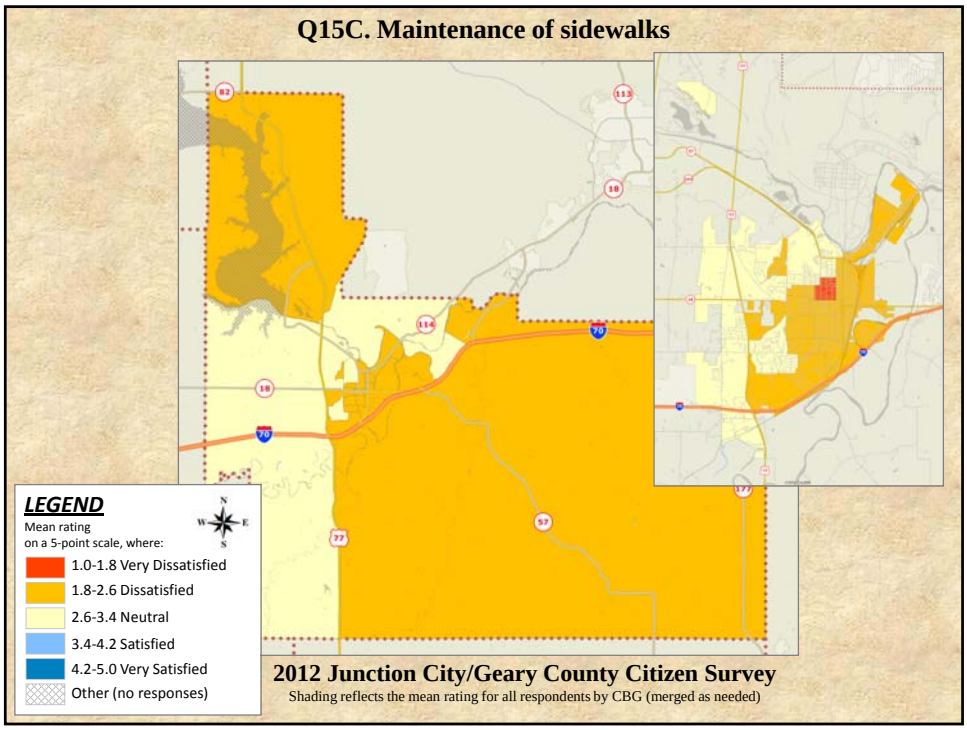
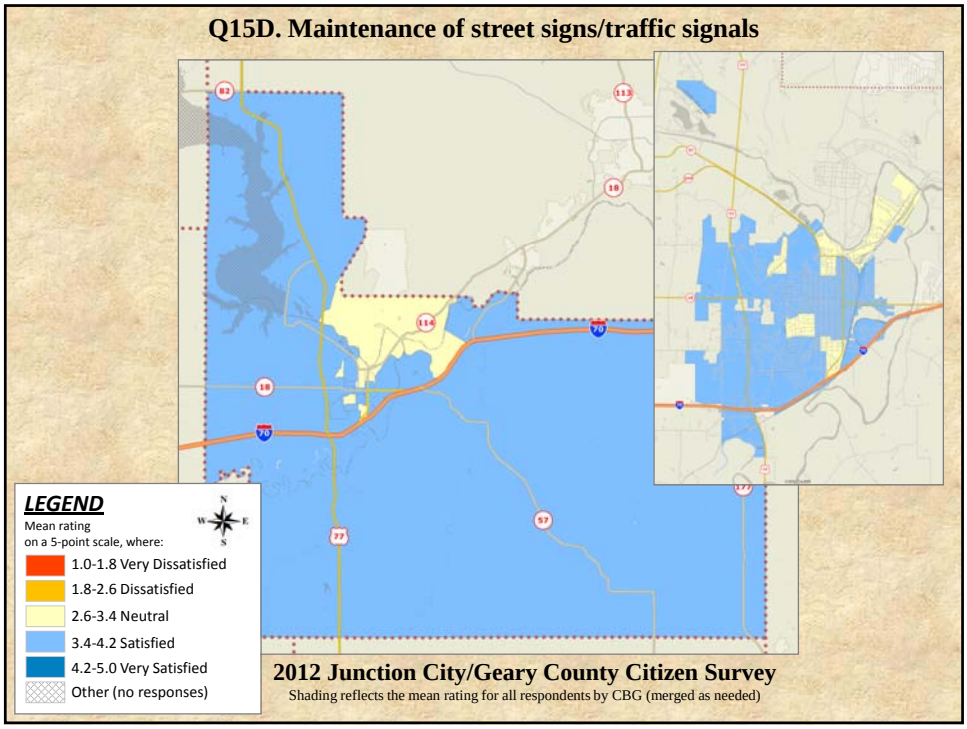
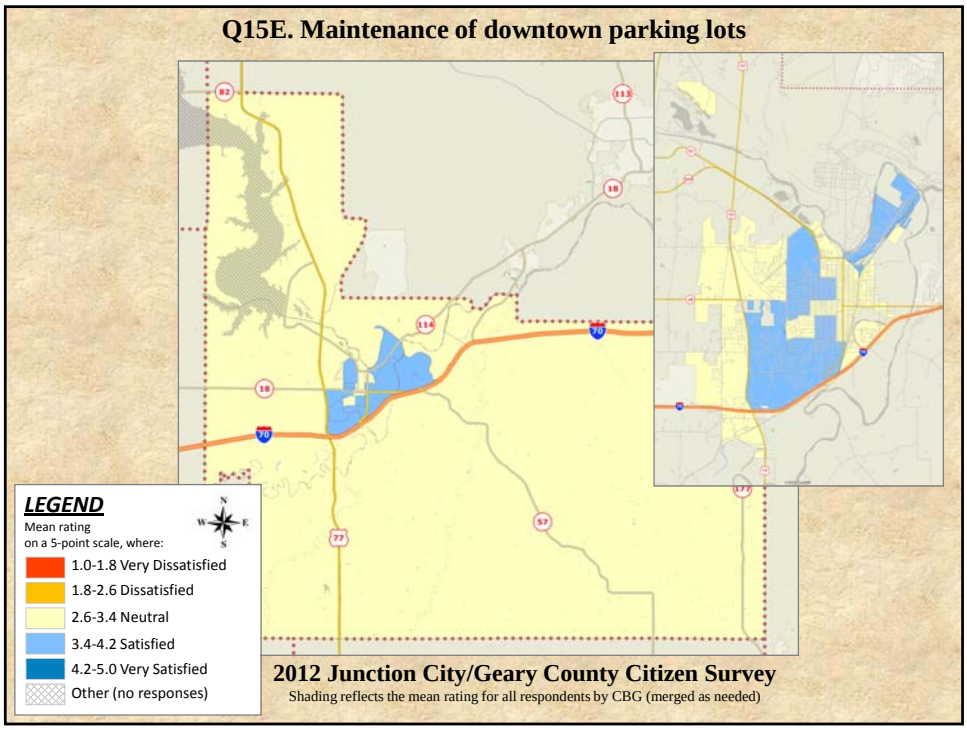

Q13E. Enforcing sign regulations
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

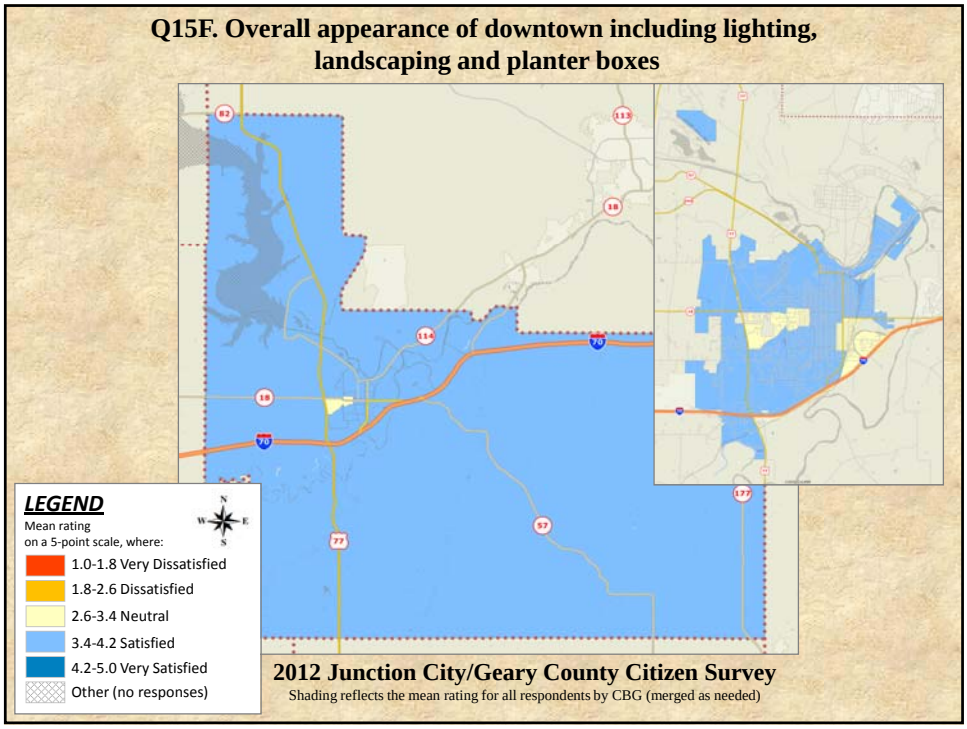

Q15A. Maintenance of major City streets
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

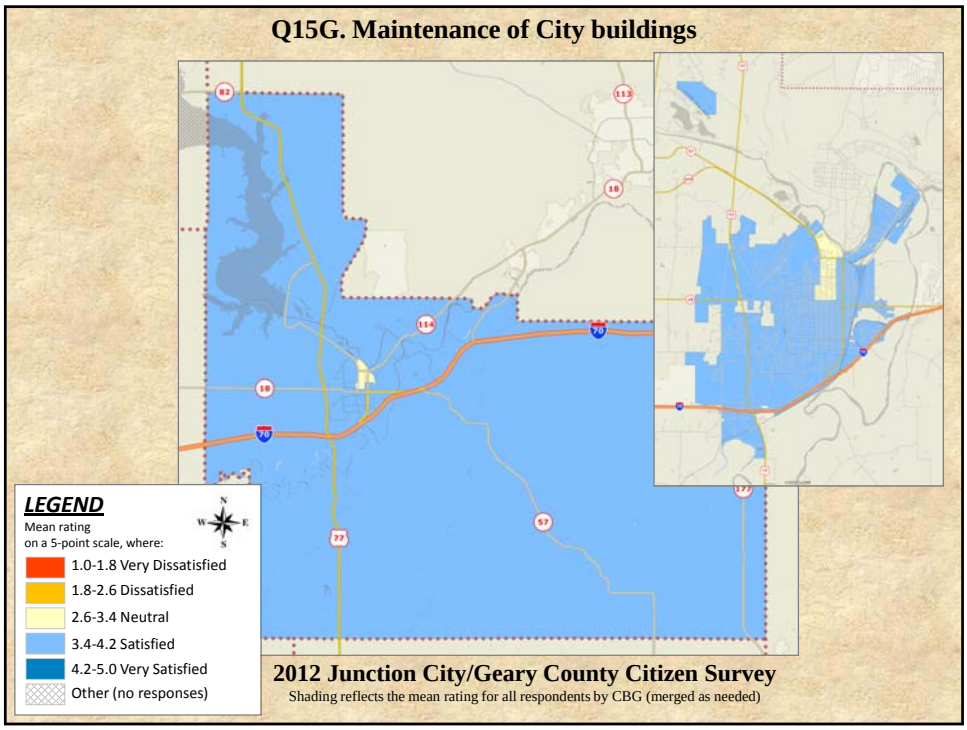

Q15B. Maintenance of streets in your neighborhood
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

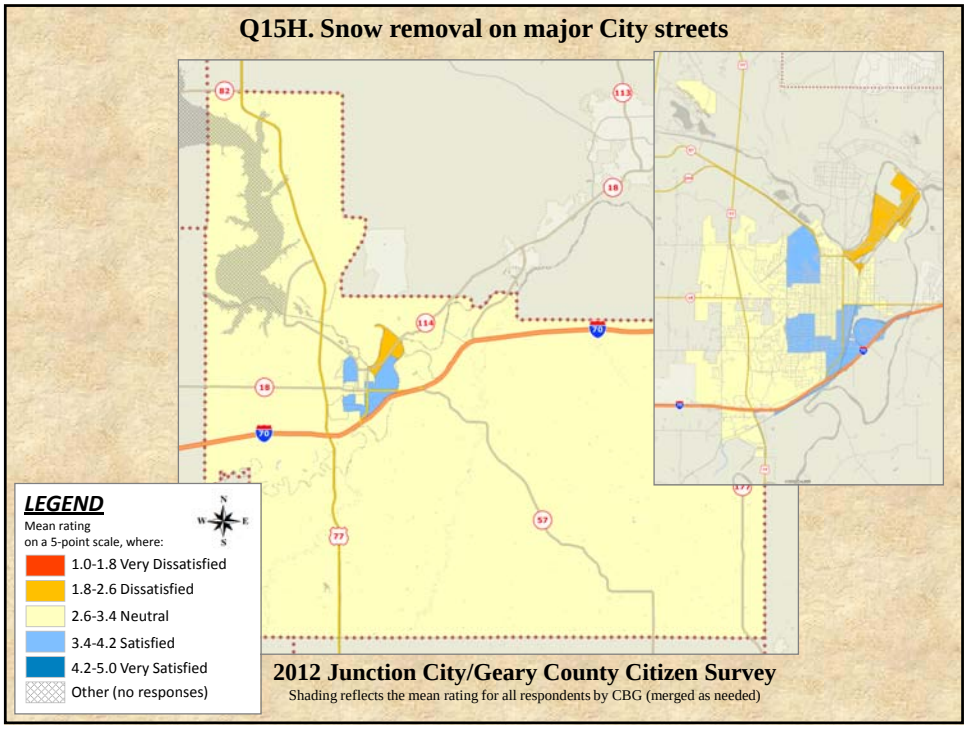

Q15C. Maintenance of sidewalks
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

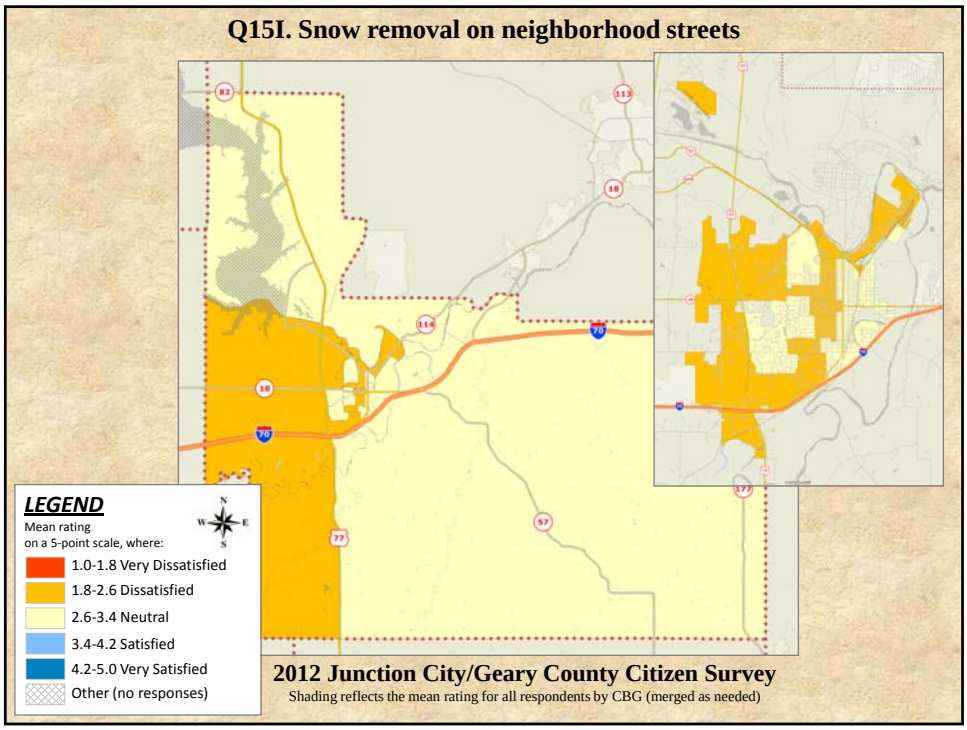

Q15D. Maintenance of street signs/traffic signals
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

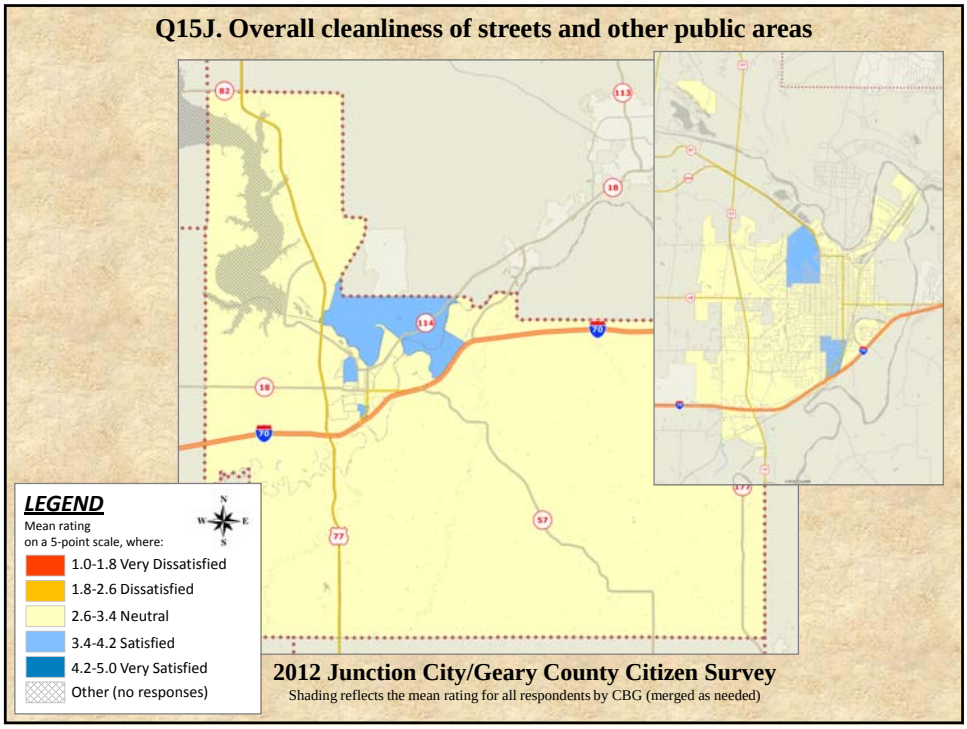

Q15E. Maintenance of downtown parking lots
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

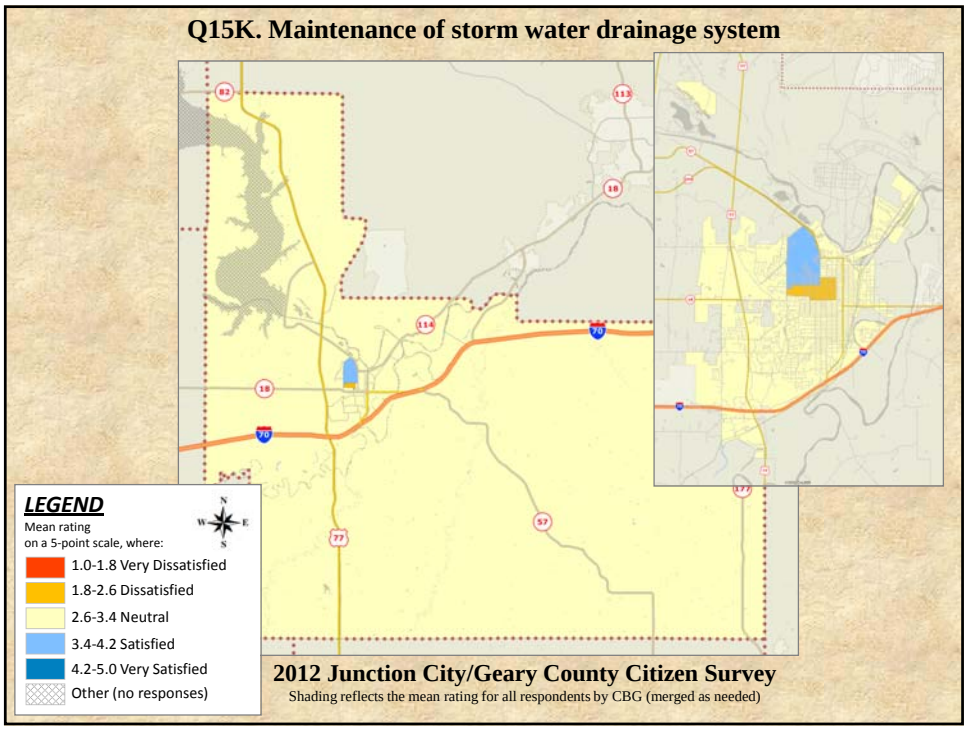

Q15F. Overall appearance of downtown including lighting, landscaping and planter boxes
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

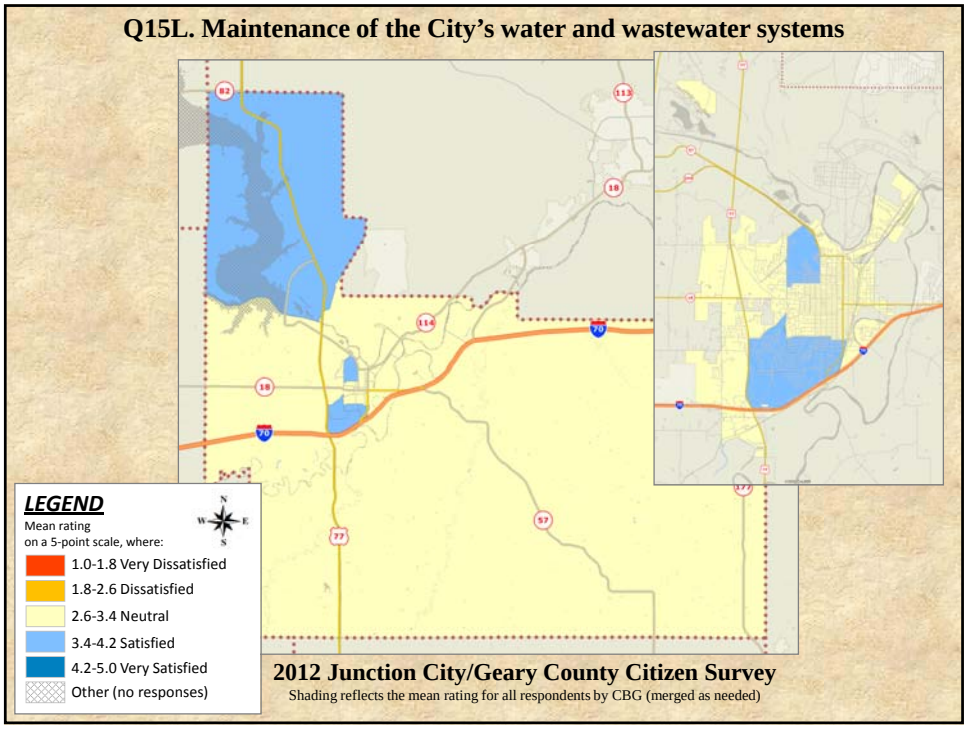

Q15G. Maintenance of City buildings
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

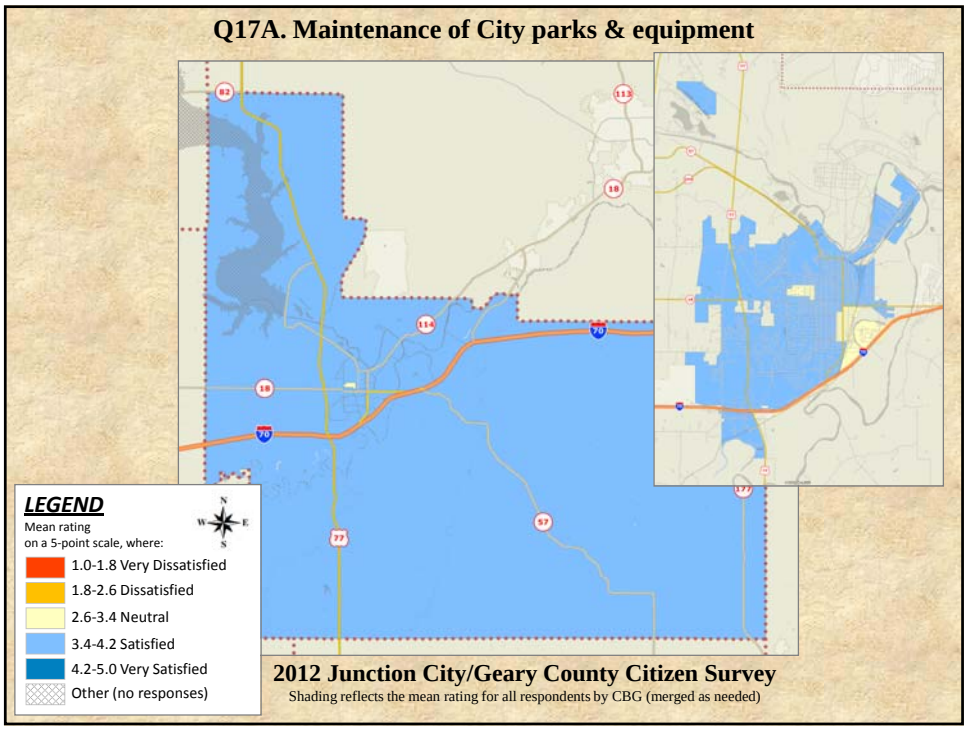

Q15H. Snow removal on major City streets
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

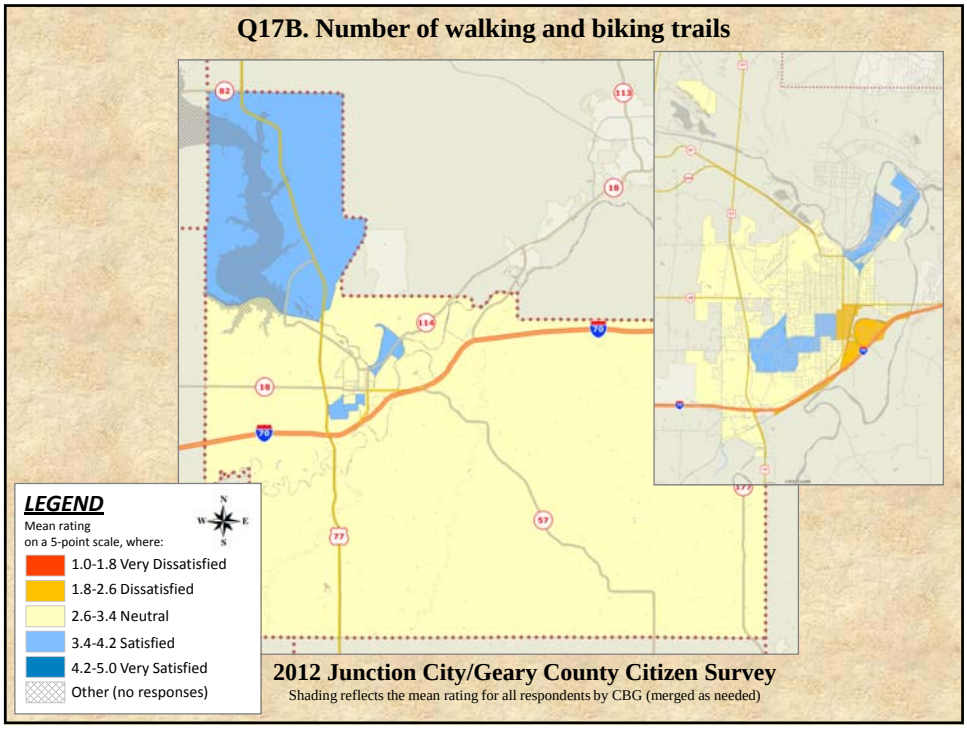

Q15I. Snow removal on neighborhood streets
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

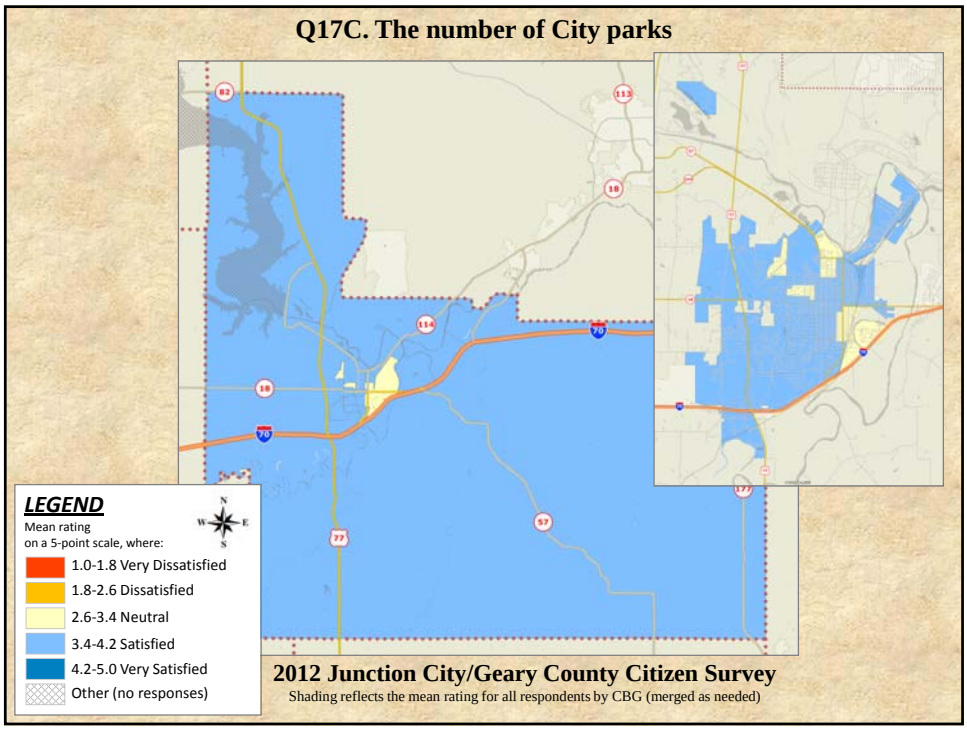

Q15J. Overall cleanliness of streets and other public areas
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

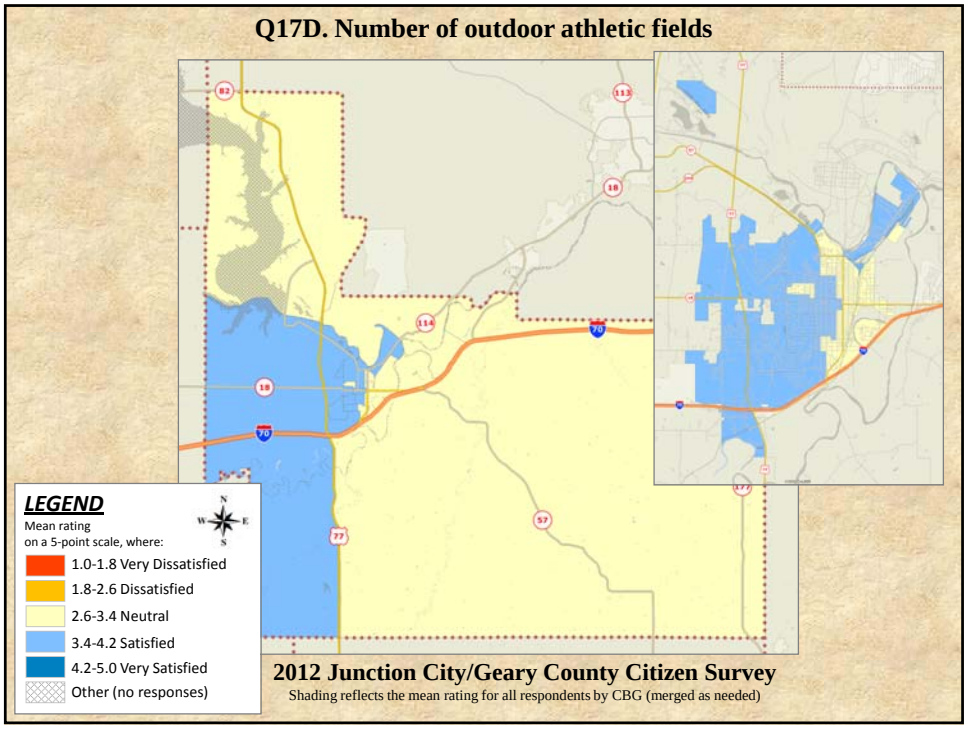

Q15K. Maintenance of storm water drainage system
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

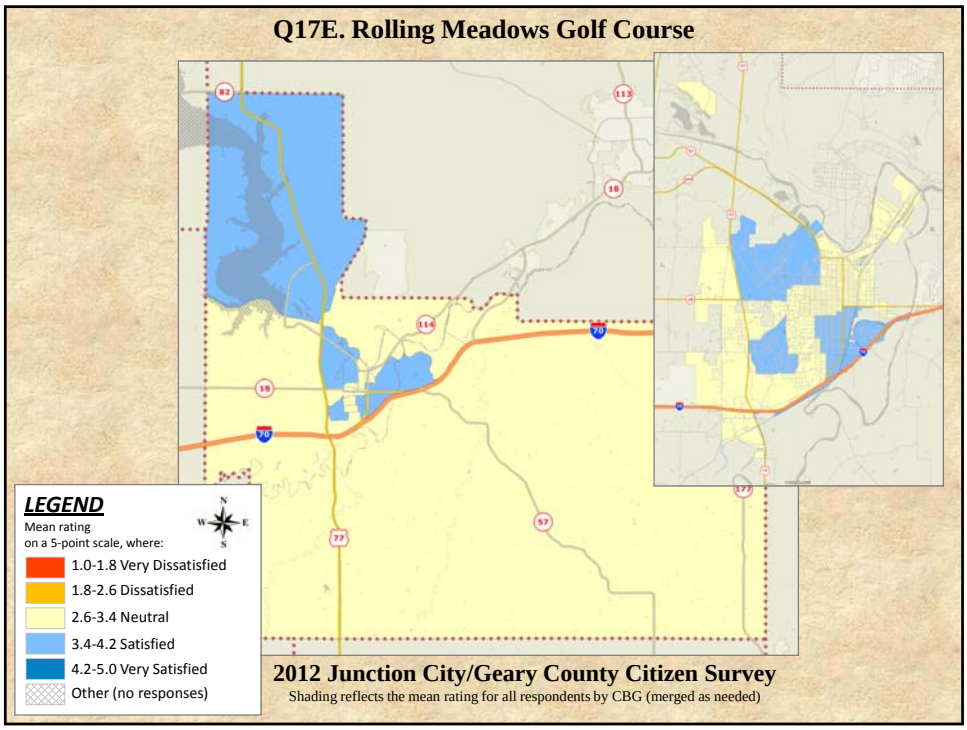

Q15L. Maintenance of the City's water and wastewater systems
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

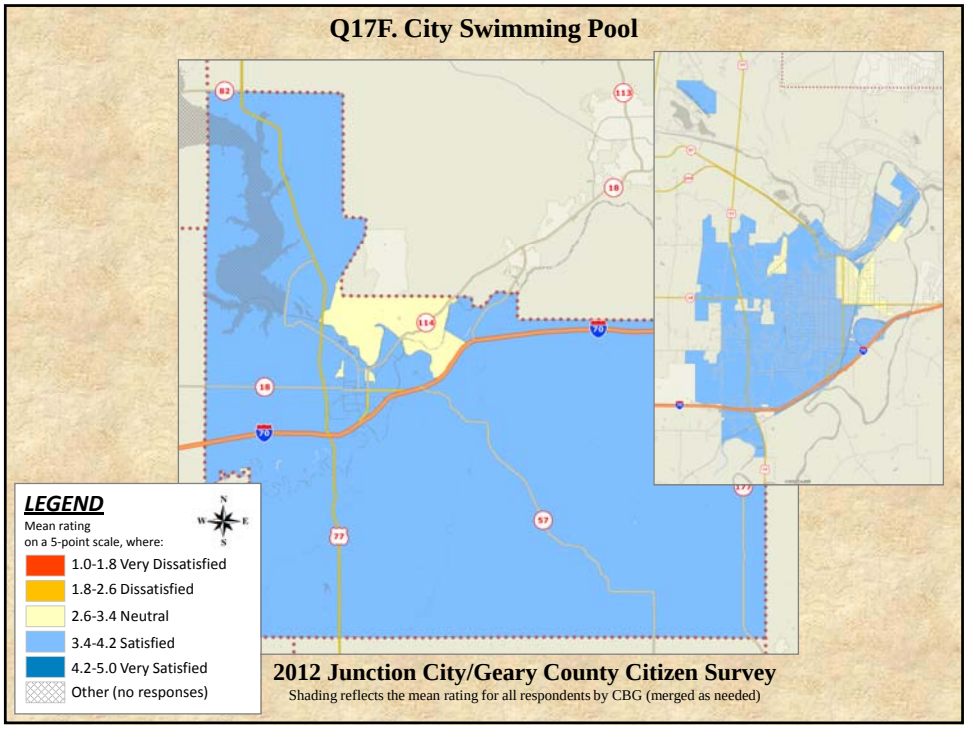

Q17A. Maintenance of City parks & equipment
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

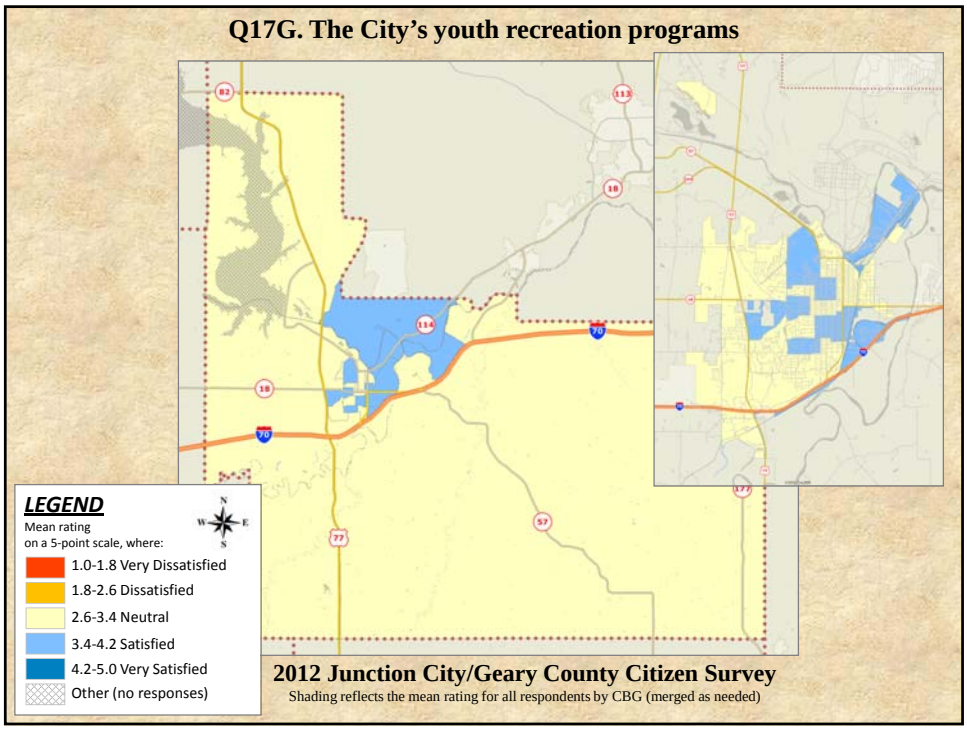

Q17B. Number of walking and biking trails
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

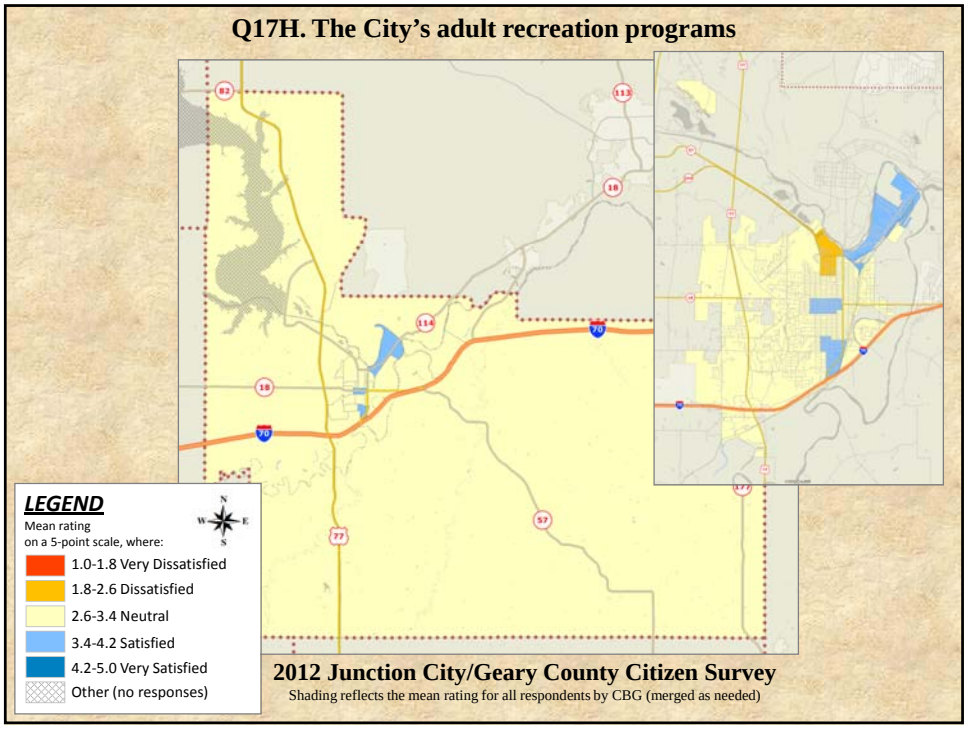

Q17C. The number of City parks
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q17D. Number of outdoor athletic fields
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q17E. Rolling Meadows Golf Course
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q17F. City Swimming Pool
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q17G. The City's youth recreation programs
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q17H. The City's adult recreation programs
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
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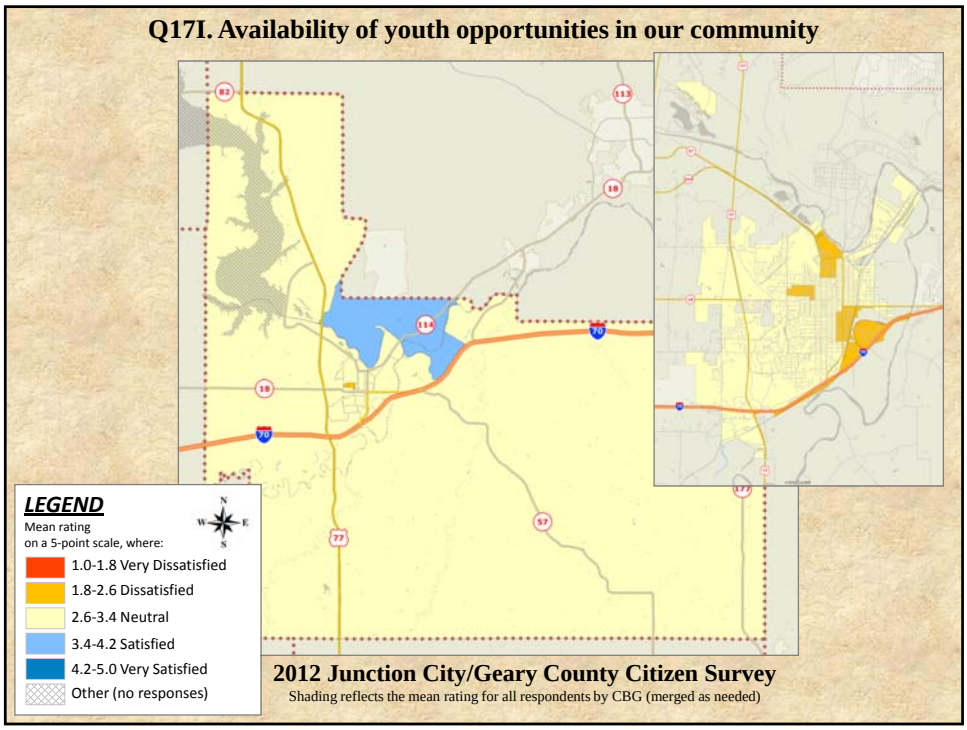
Q17I. Availability of youth opportunities in our community
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
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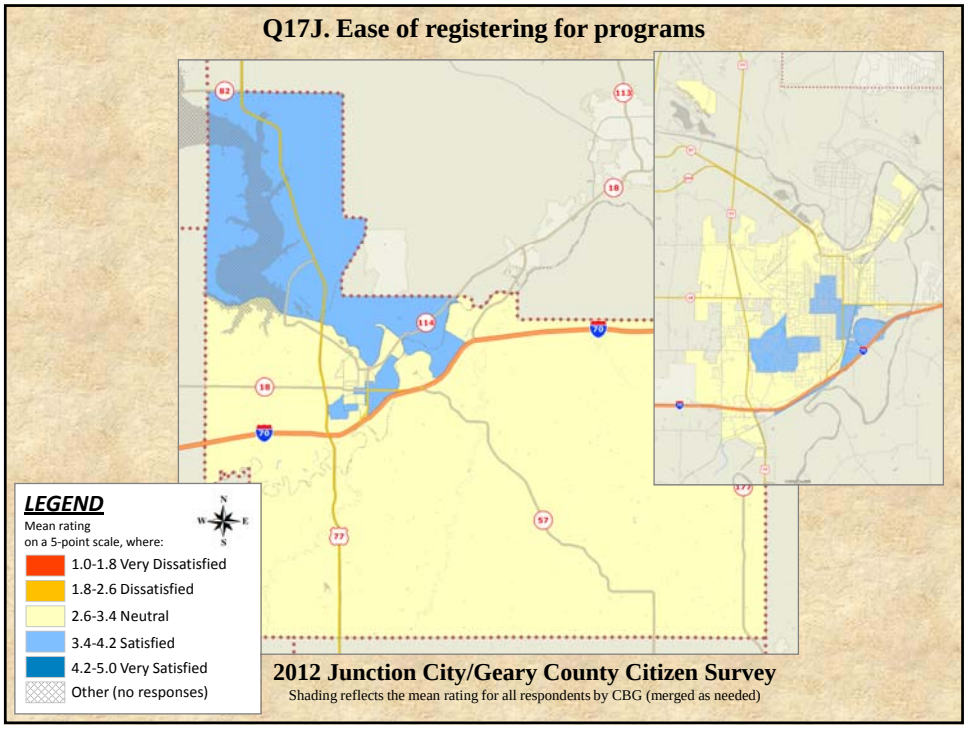
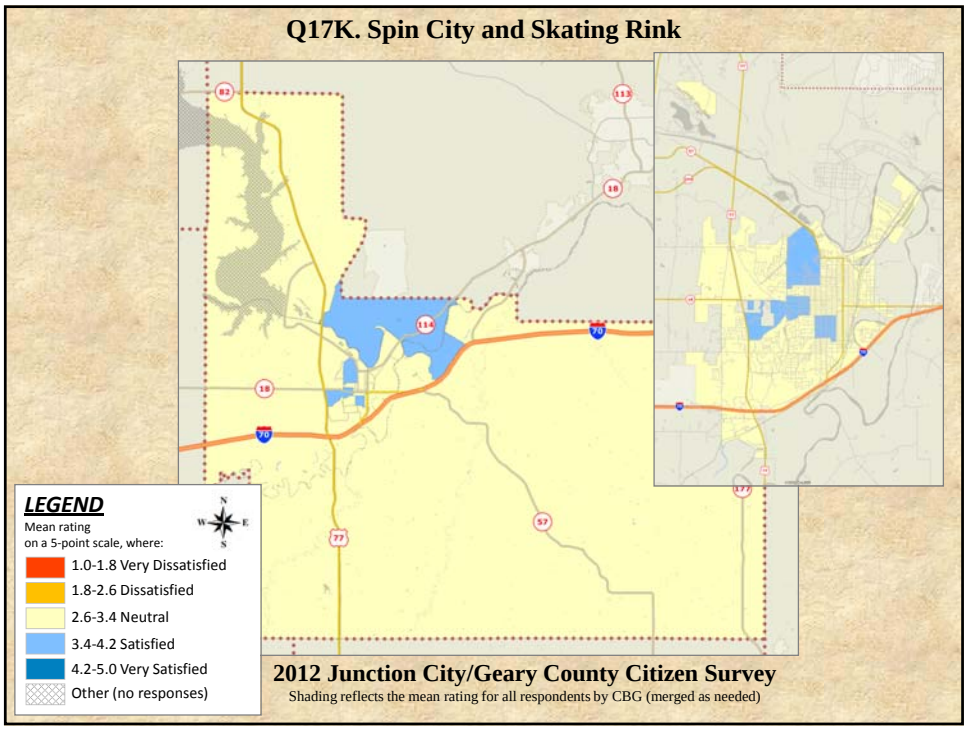

Q17J. Ease of registering for programs
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q17K. Spin City and Skating Rink
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
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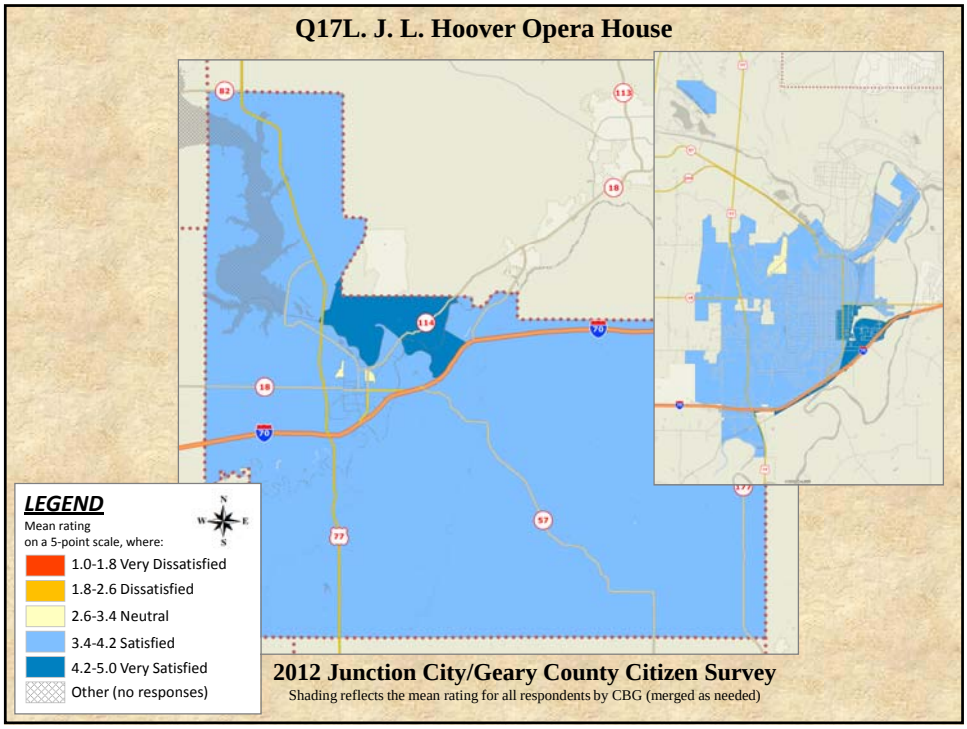
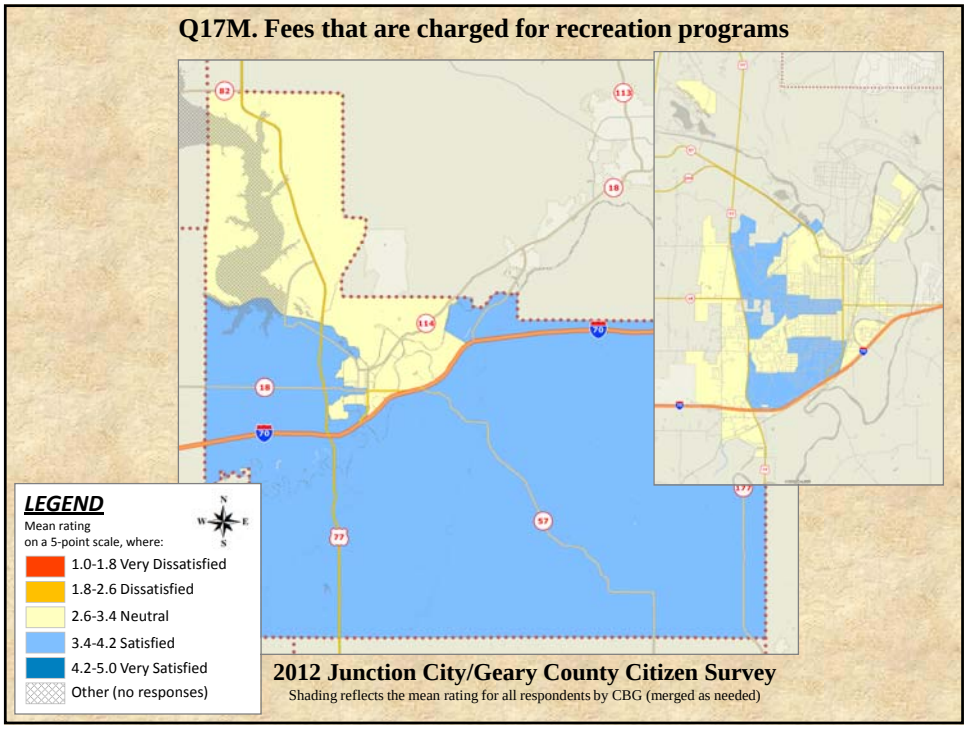
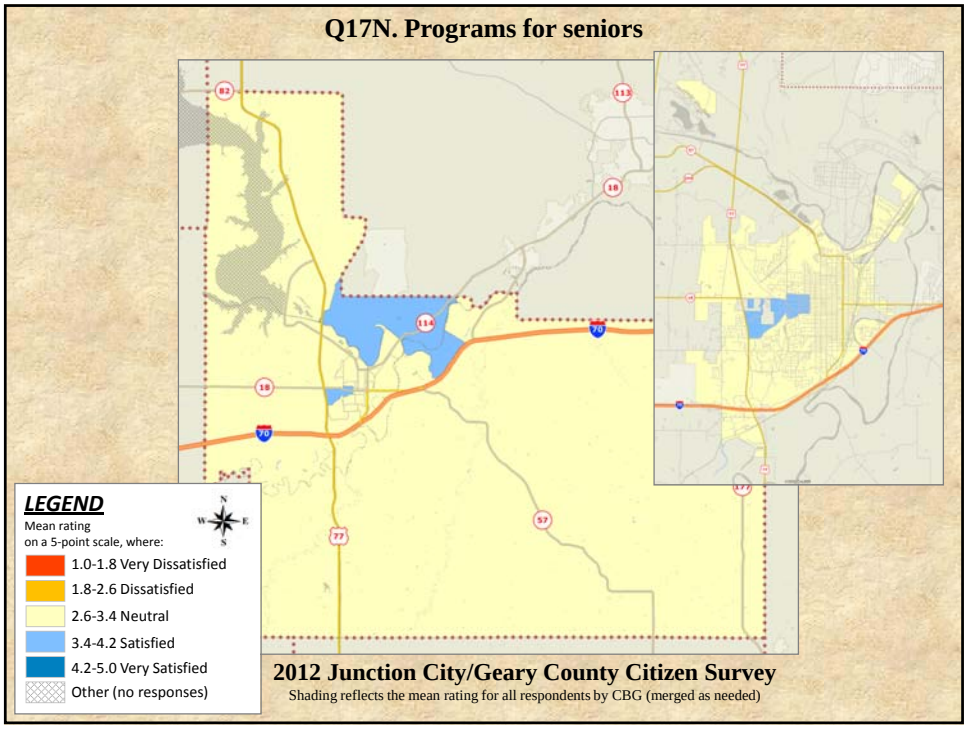
Q17L. J. L. Hoover Opera House



Q17M. Fees that are charged for recreation programs




Q17N. Programs for seniors
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
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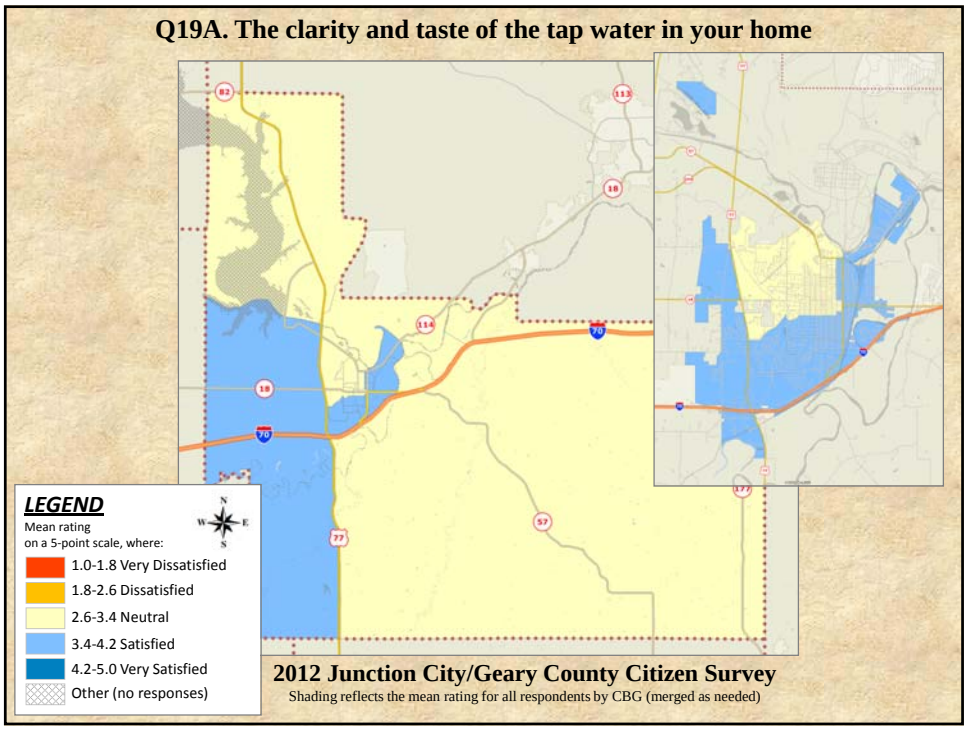
Q19A. The clarity and taste of the tap water in your home
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
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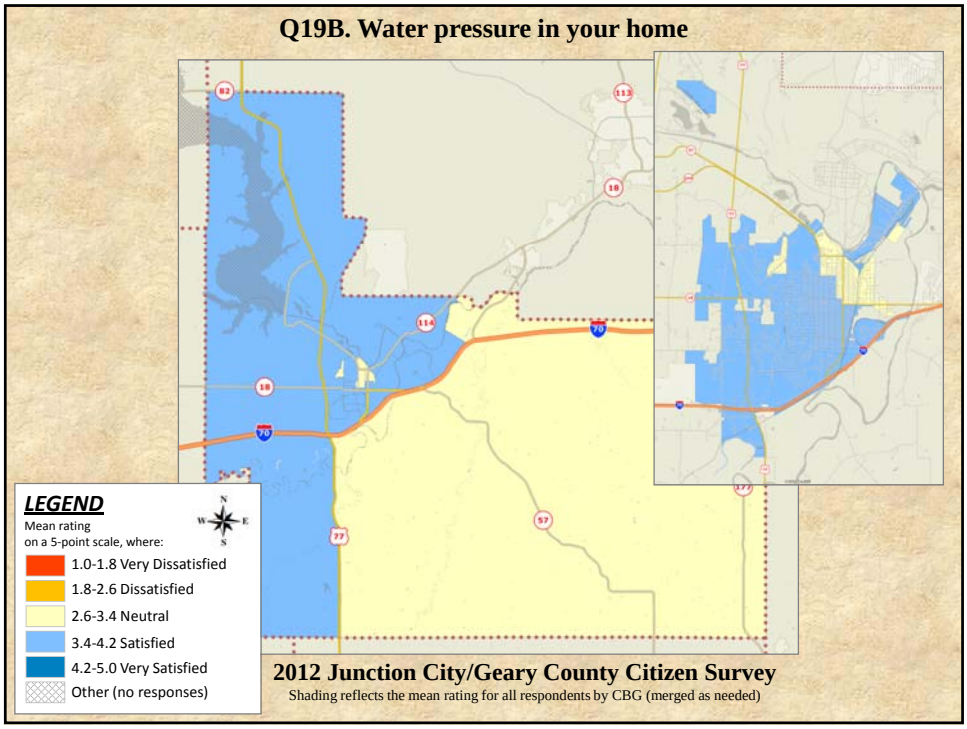
Q19B. Water pressure in your home
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
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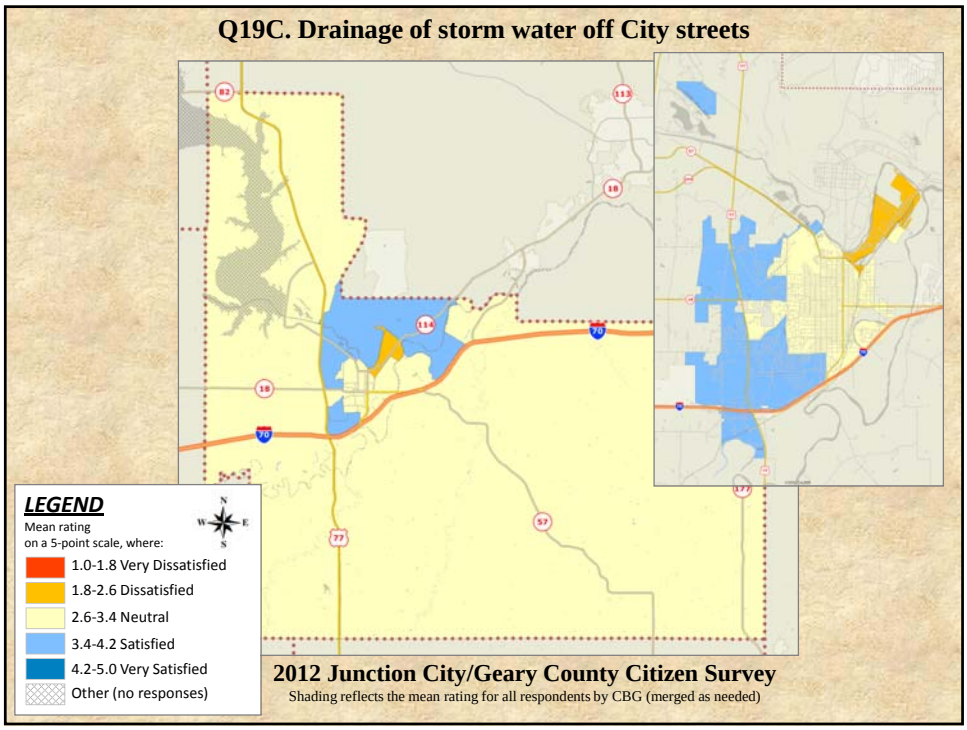
Q19C. Drainage of storm water off City streets
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
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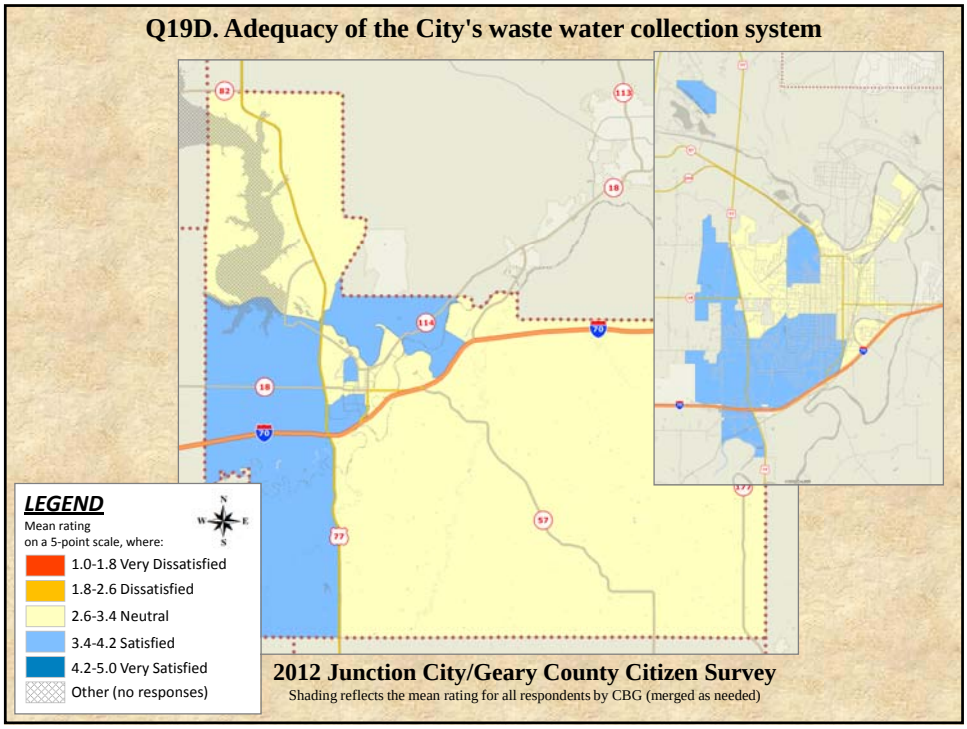
Q19D. Adequacy of the City's waste water collection system
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
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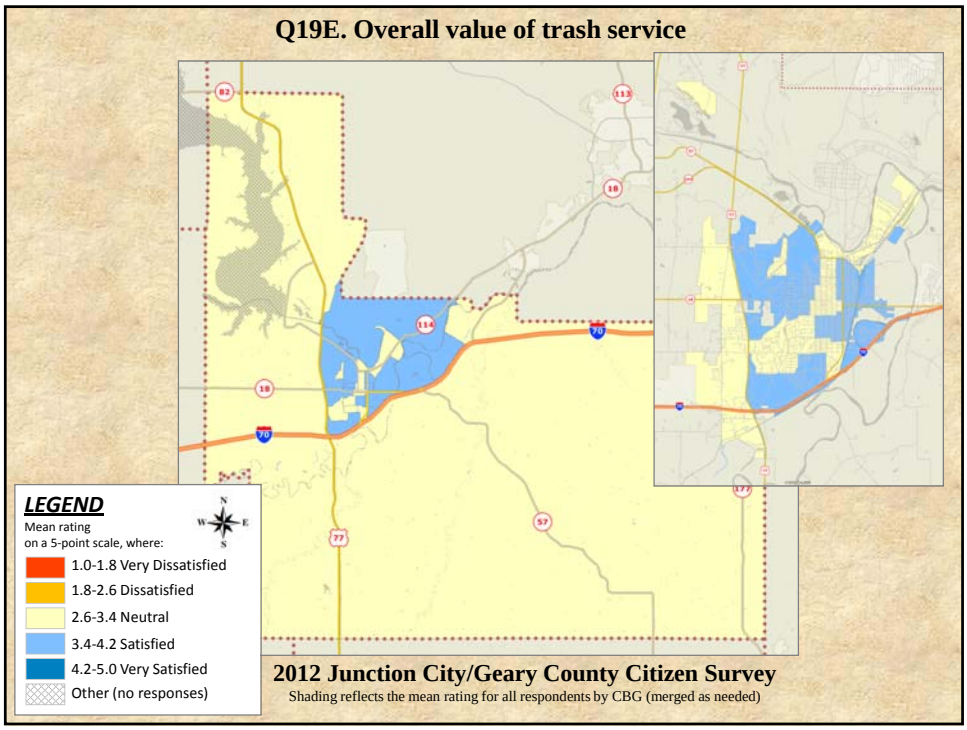
Q19E. Overall value of trash service
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
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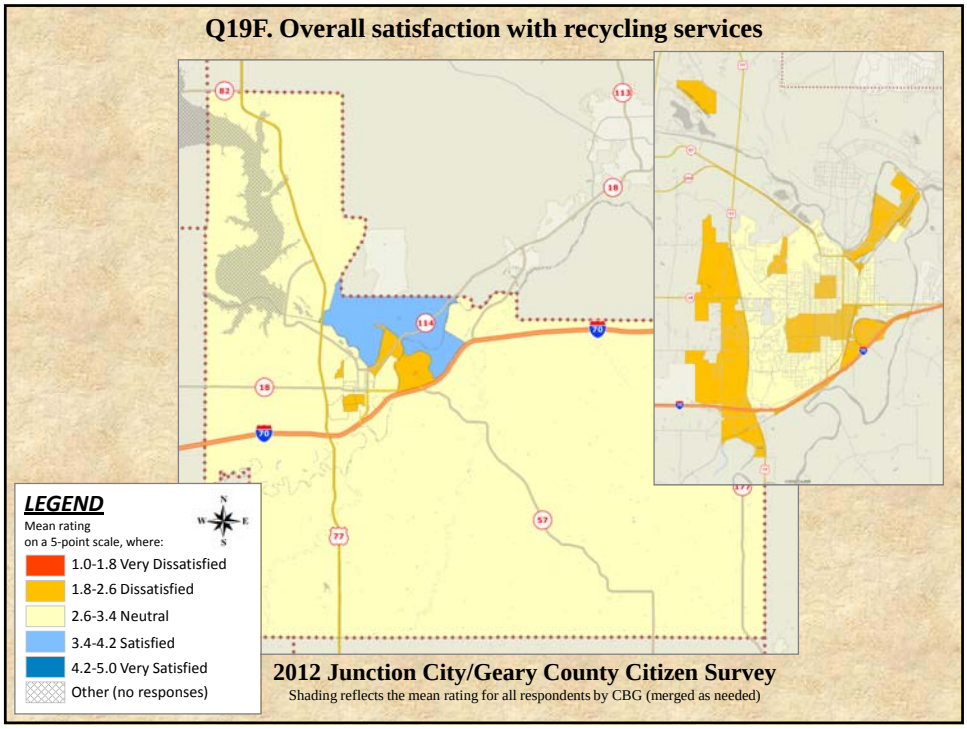
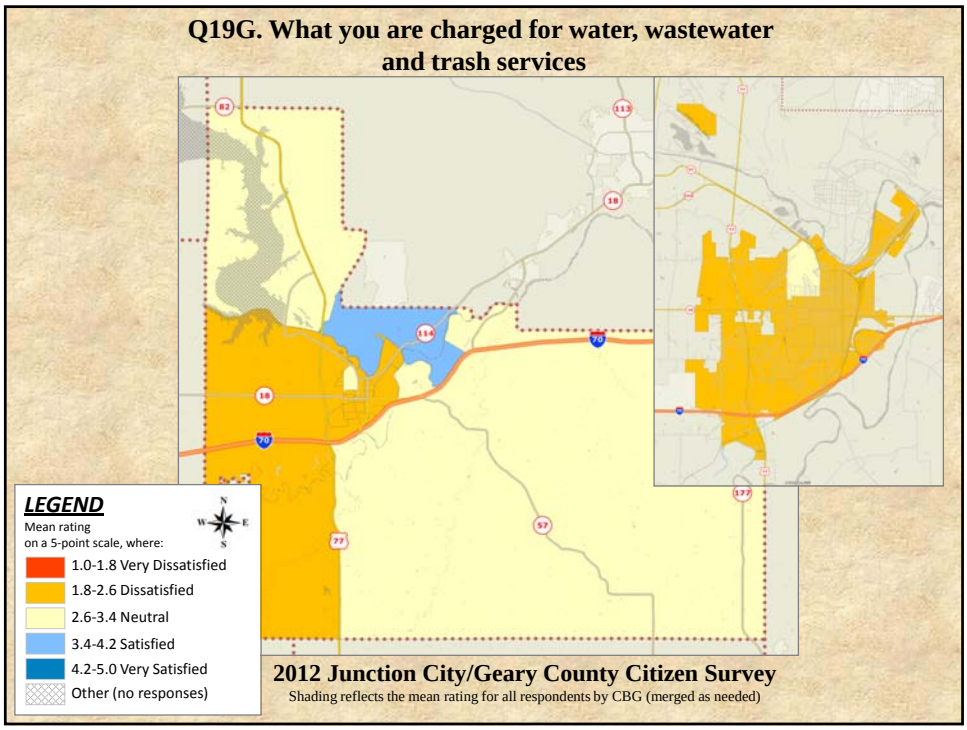
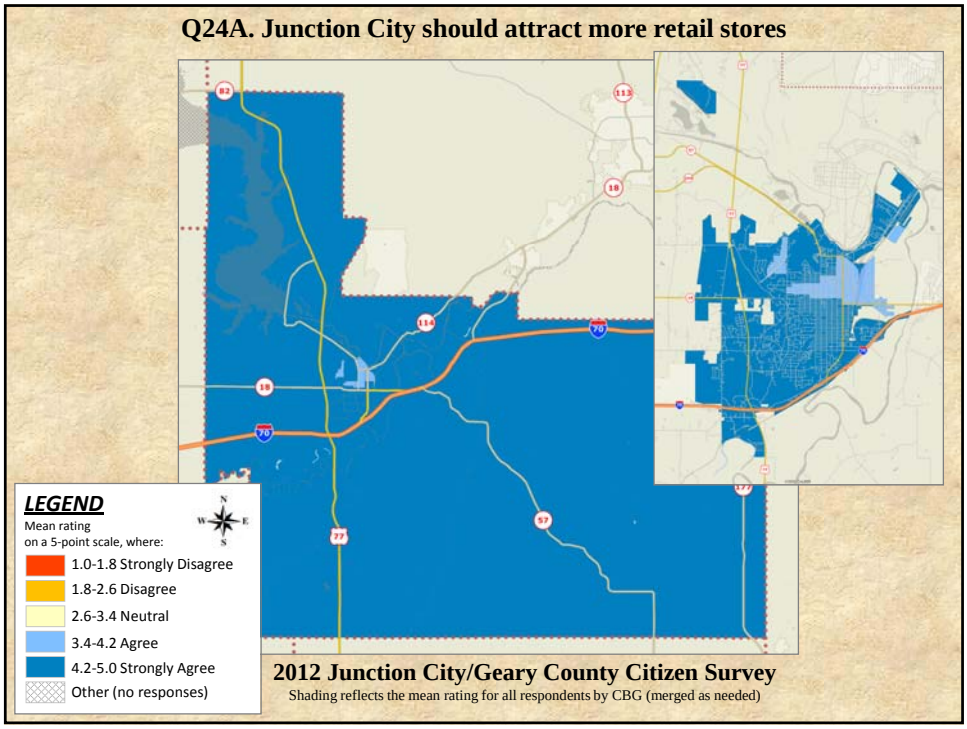
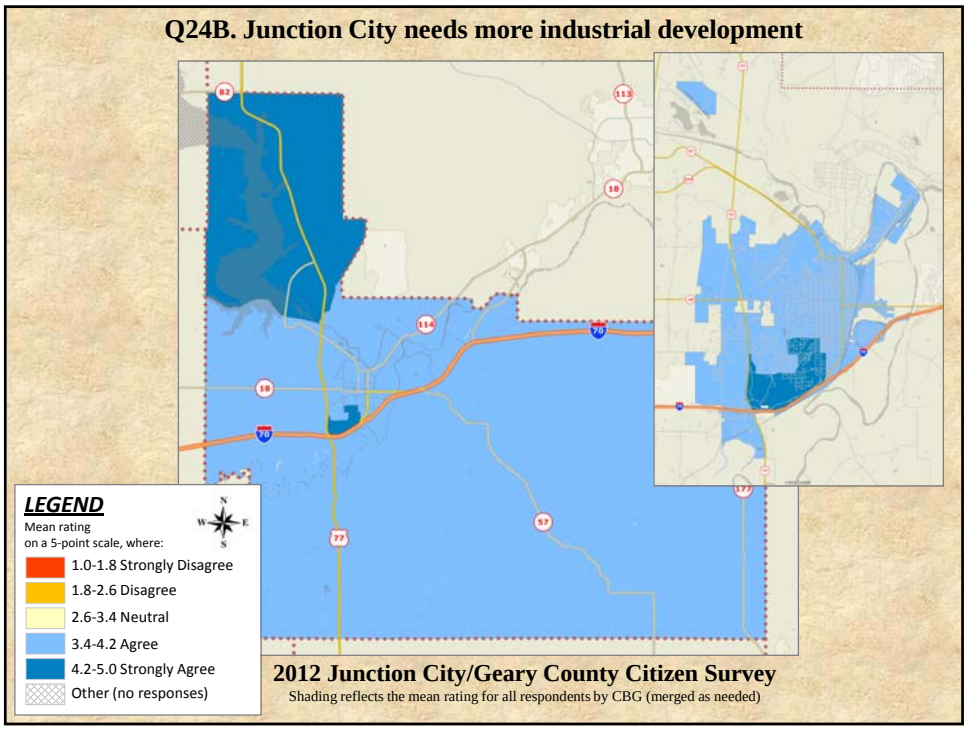
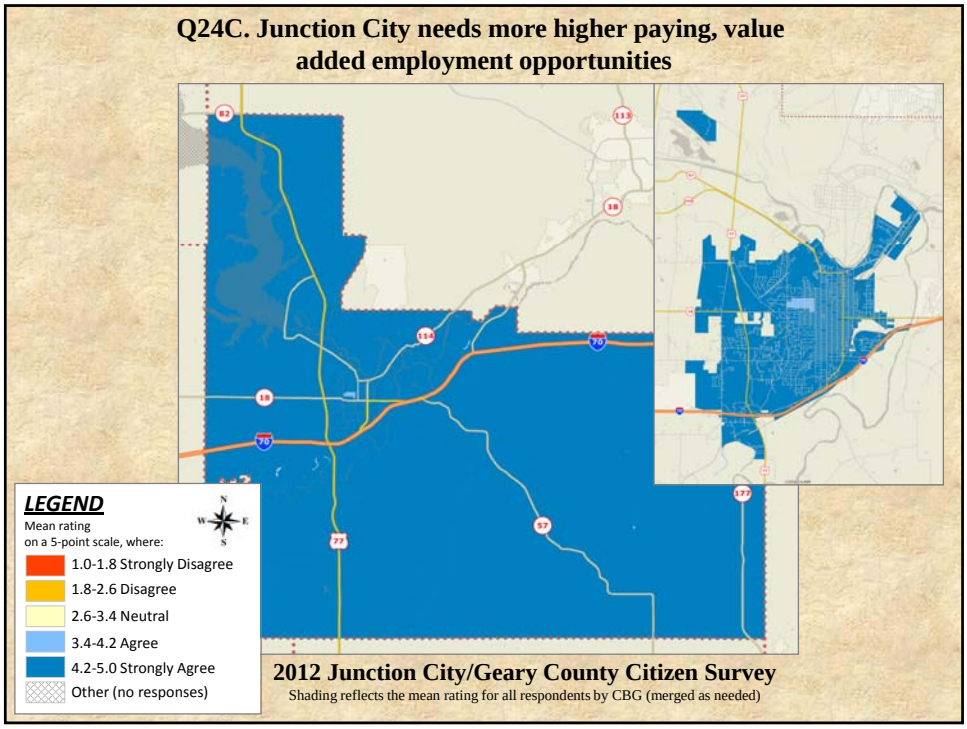
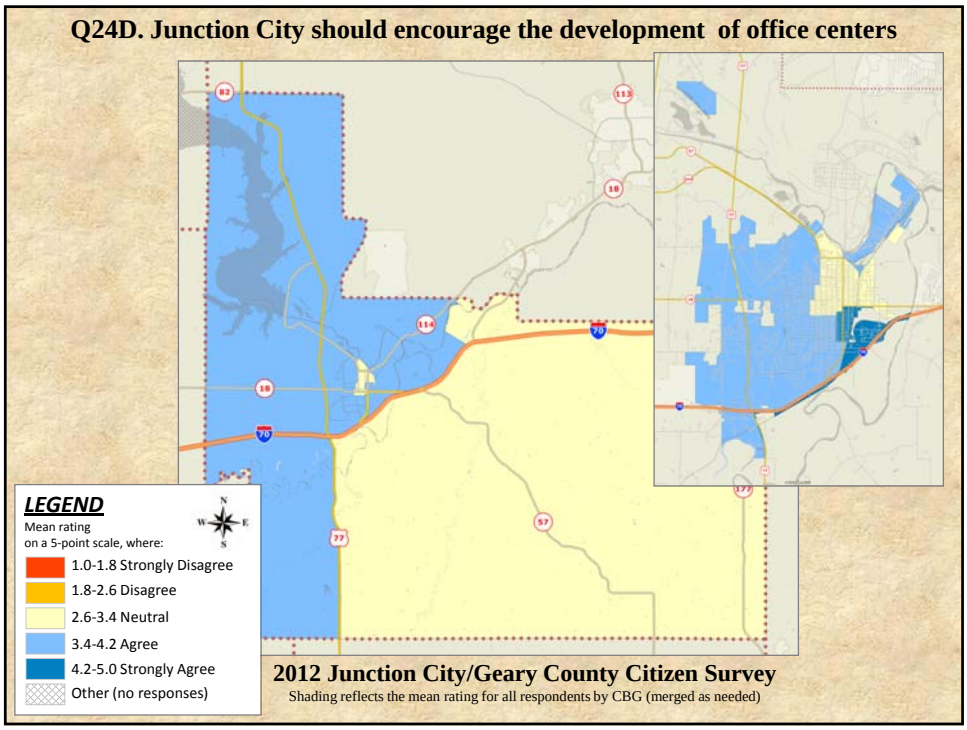

Q19F. Overall satisfaction with recycling services
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q19G. What you are charged for water, wastewater
and trash services
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

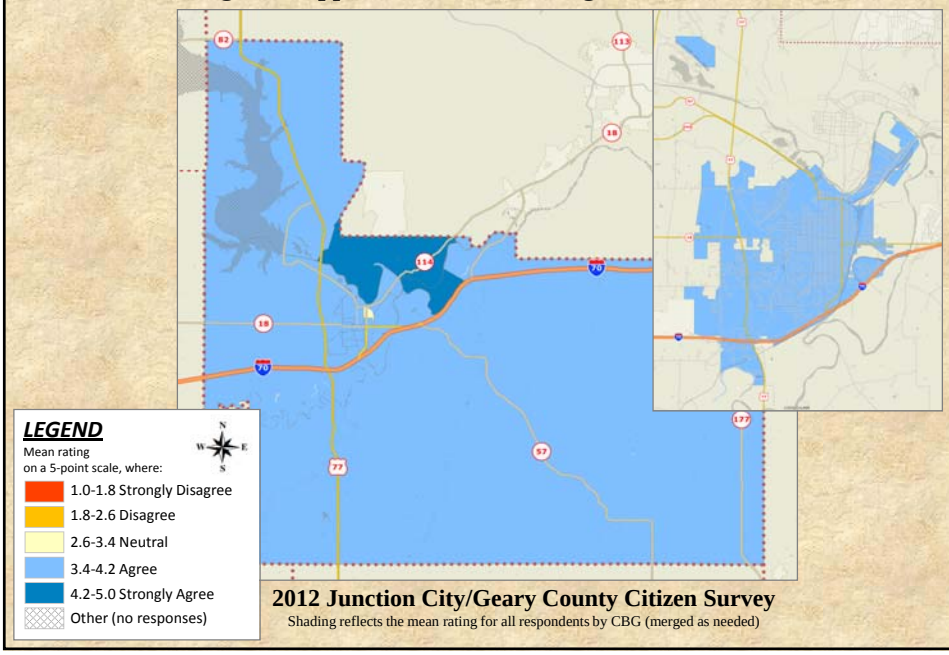

Q24A. Junction City should attract more retail stores
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q24B. Junction City needs more industrial development
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q24C. Junction City needs more higher paying, value added employment opportunities
LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q24D. Junction City should encourage the development of office centers
LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

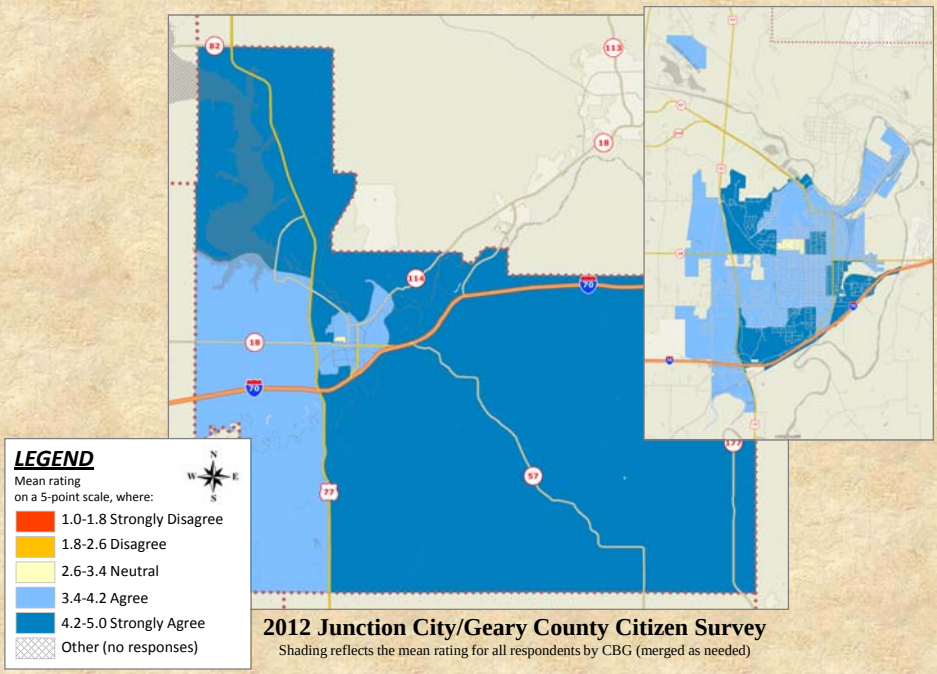
Q24E. New and revitalized commercial areas should have higher quality design and appearance than existing commercial areas



2012 Junction City/Geary County Citizen Survey

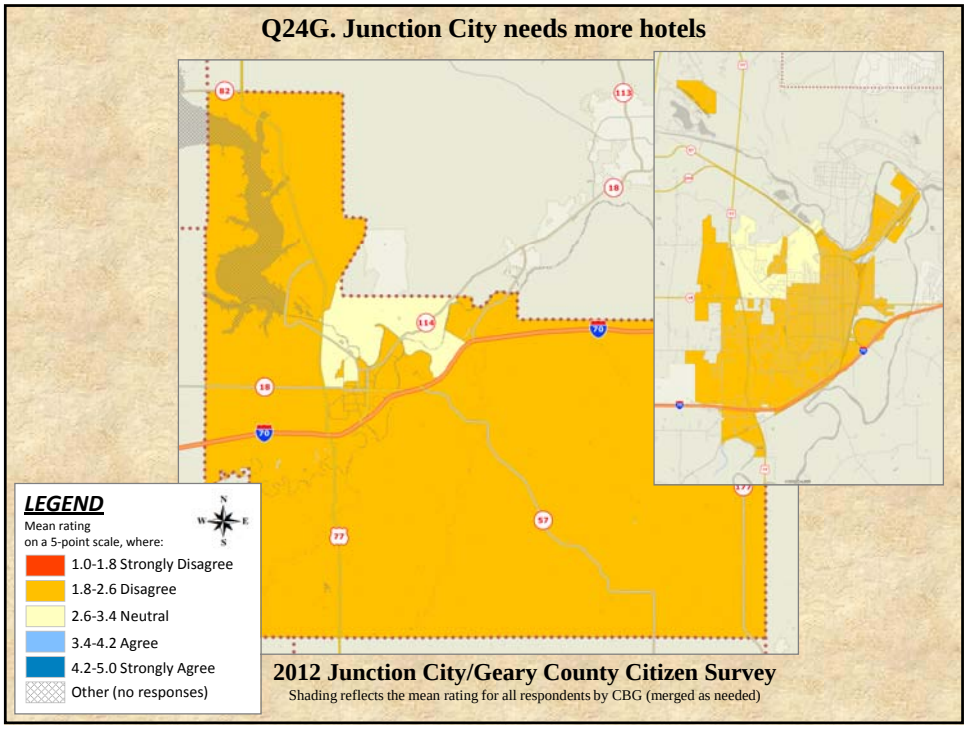
Shading reflects the mean rating for all respondents by CBG (merged as needed)

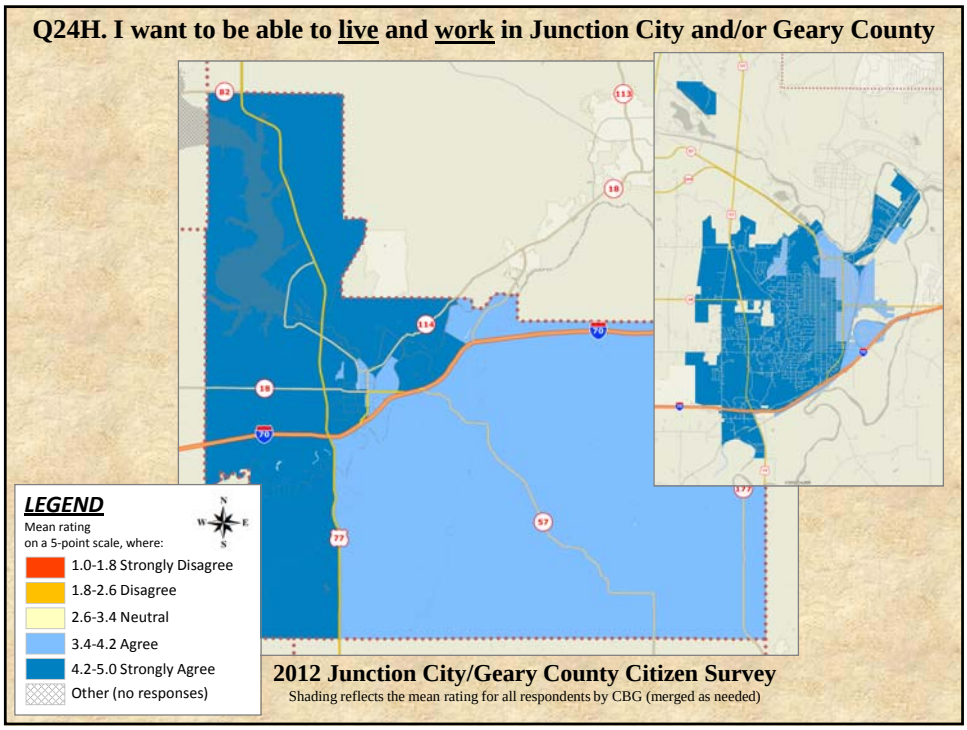
Q24F. Junction City needs more dining options

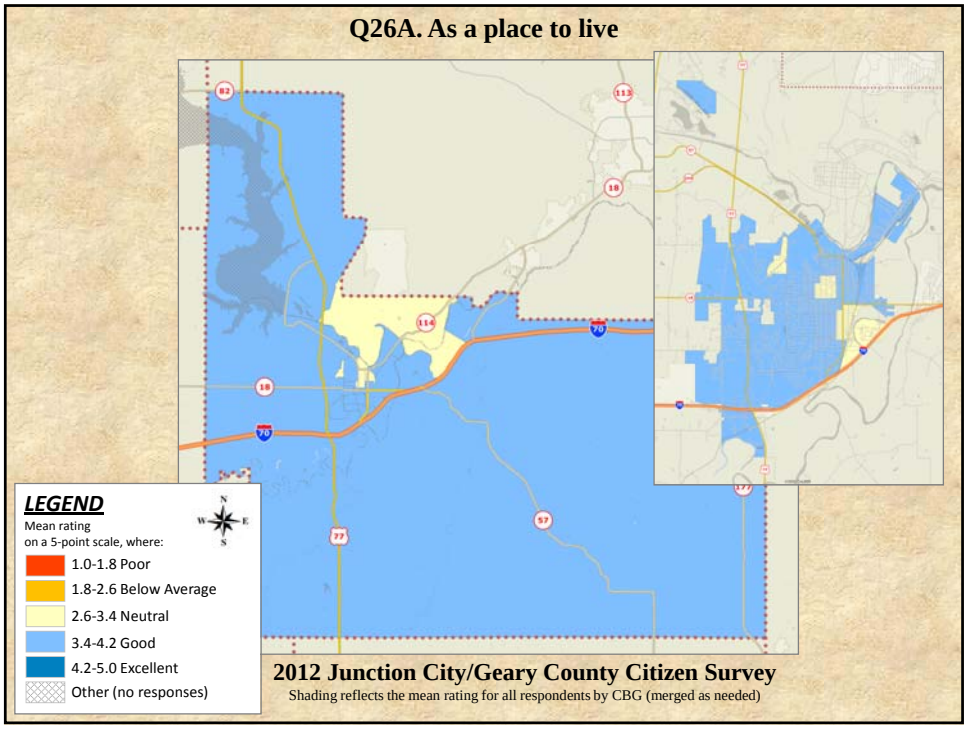


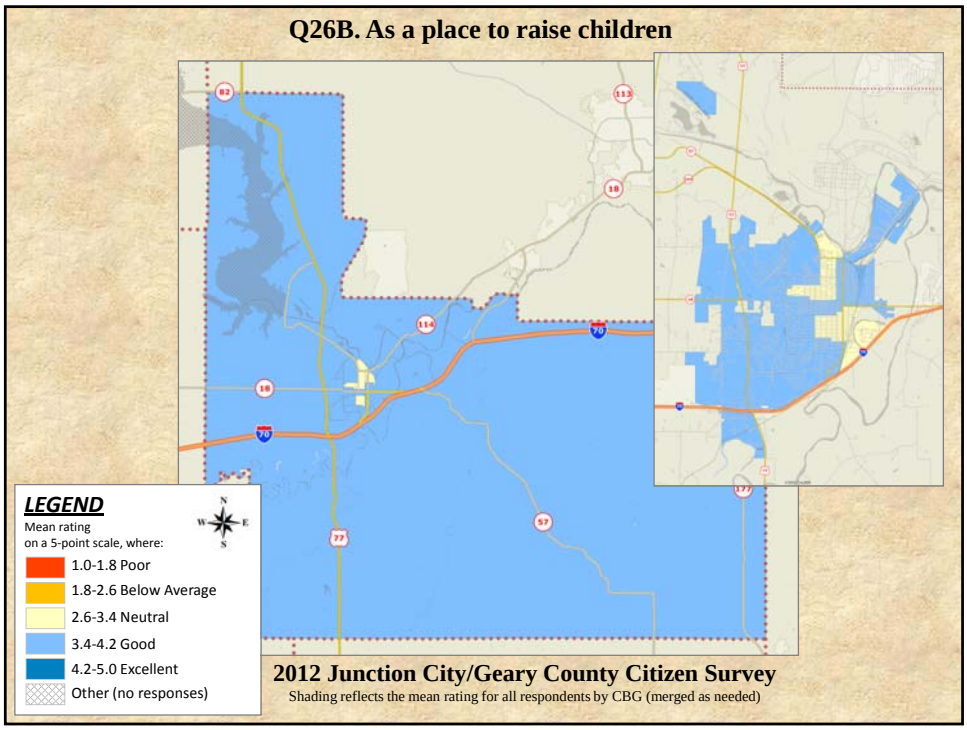
2012 Junction City/Geary County Citizen Survey

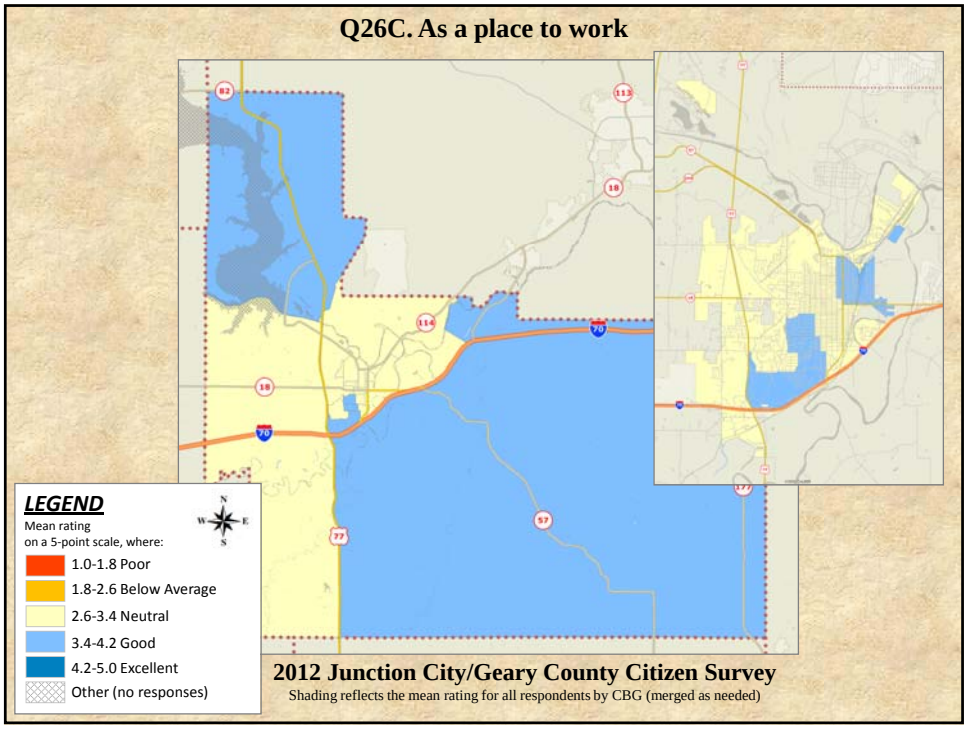
Shading reflects the mean rating for all respondents by CBG (merged as needed)

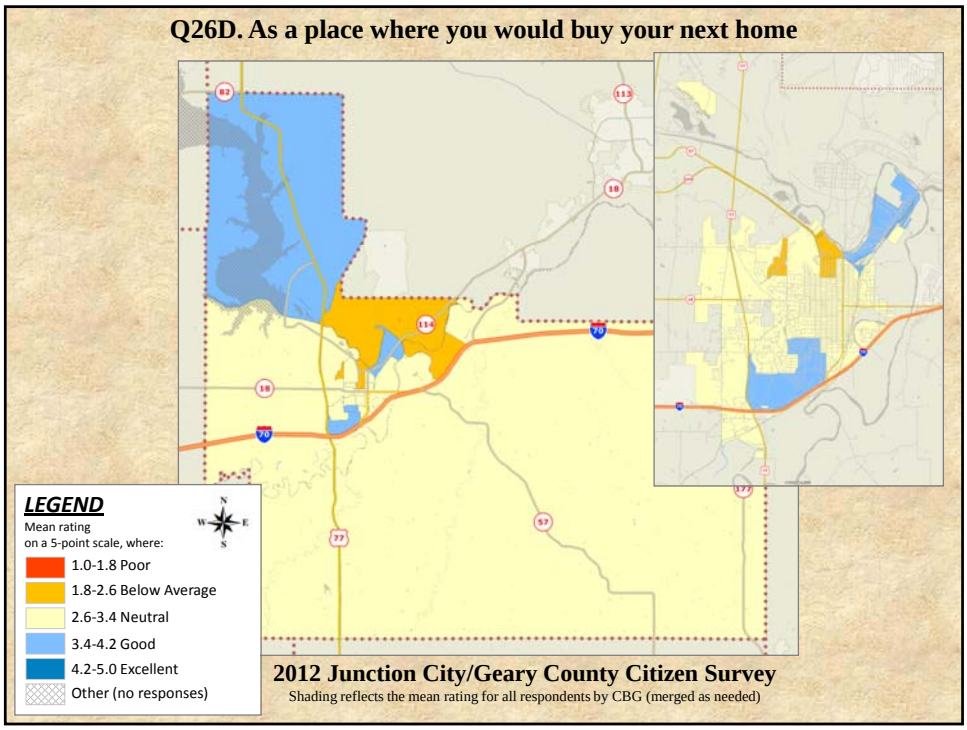

Q24G. Junction City needs more hotels
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

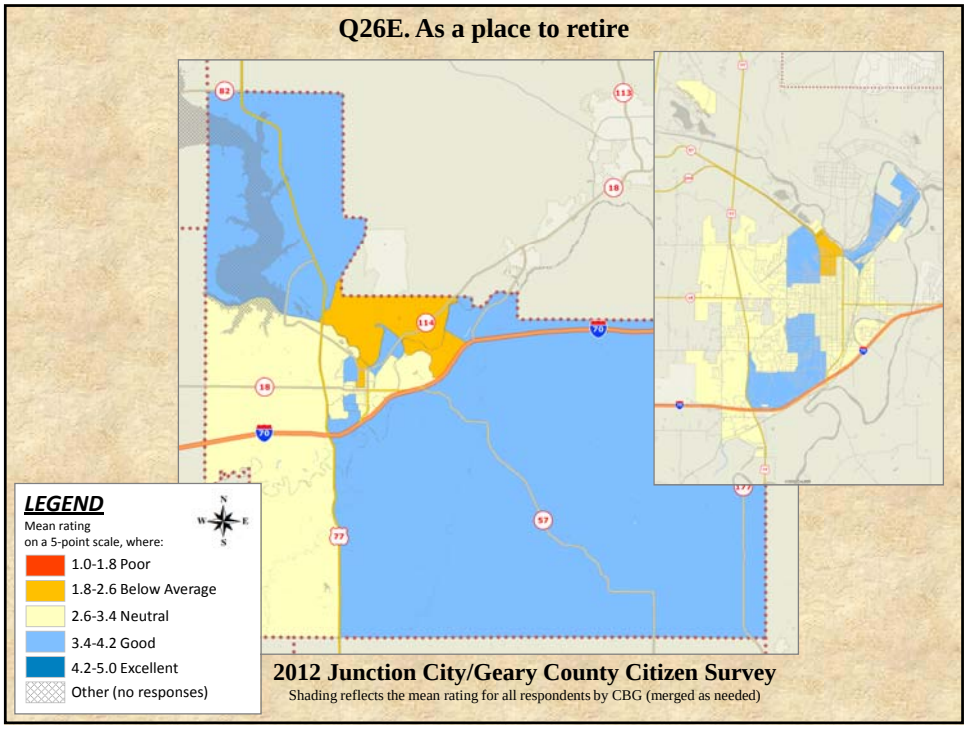

Q24H. I want to be able to live and work in Junction City and/or Geary County
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

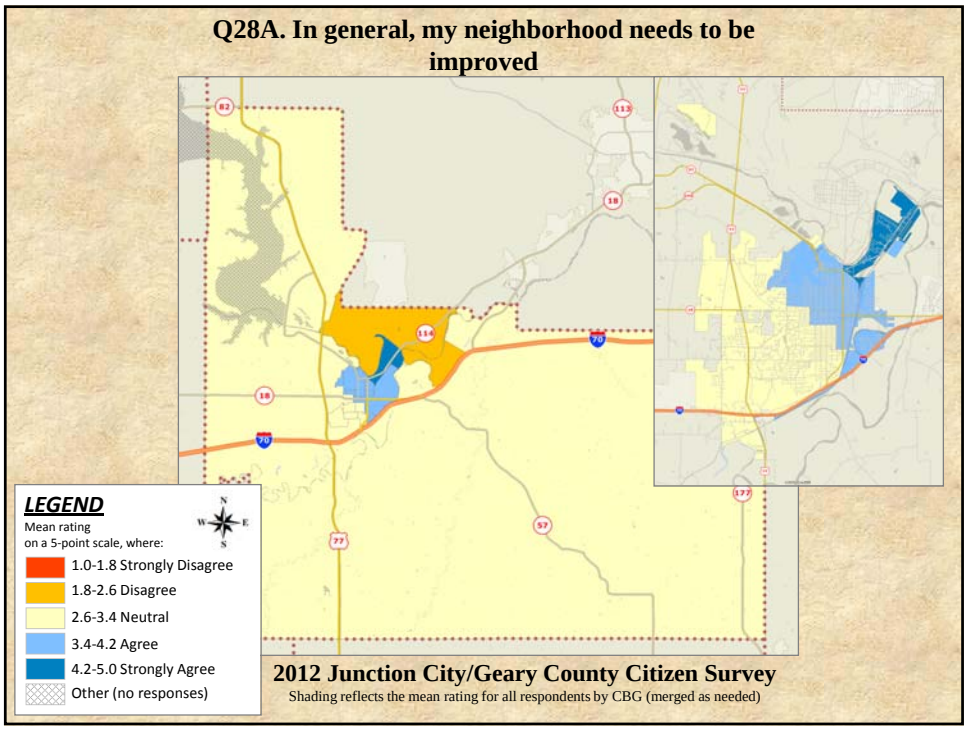

Q26A. As a place to live
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

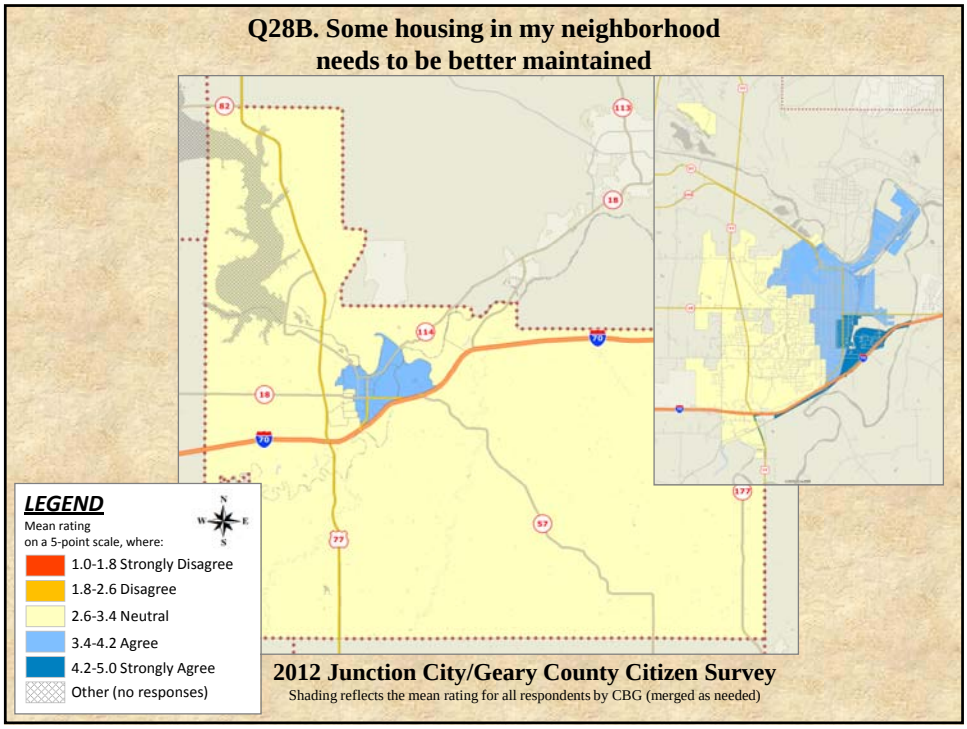

Q26B. As a place to raise children
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

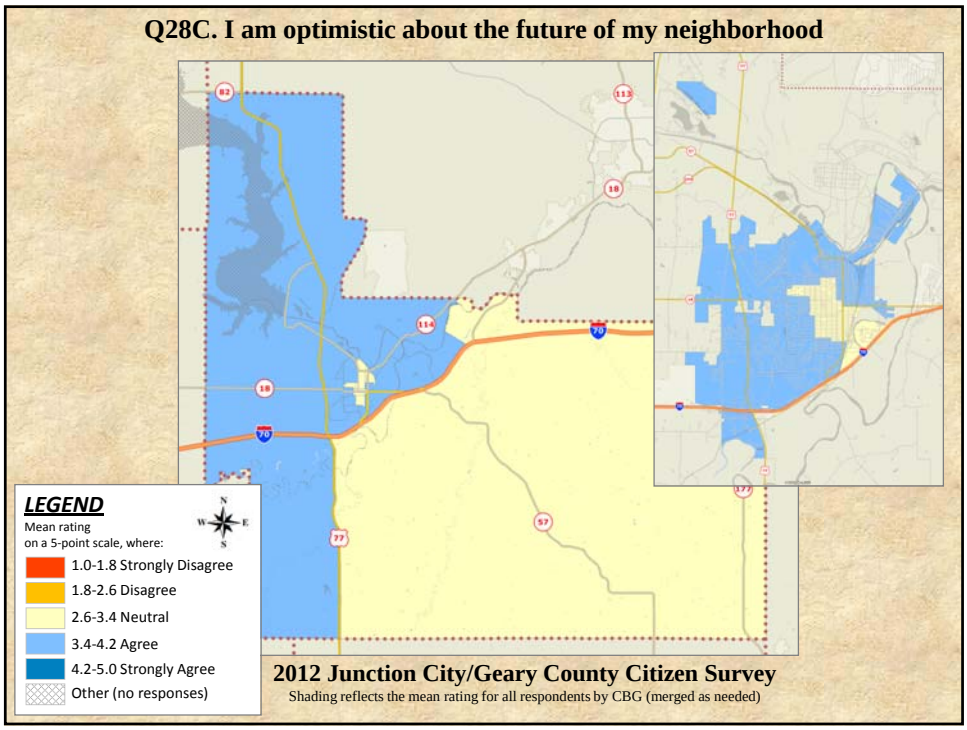

Q26C. As a place to work
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

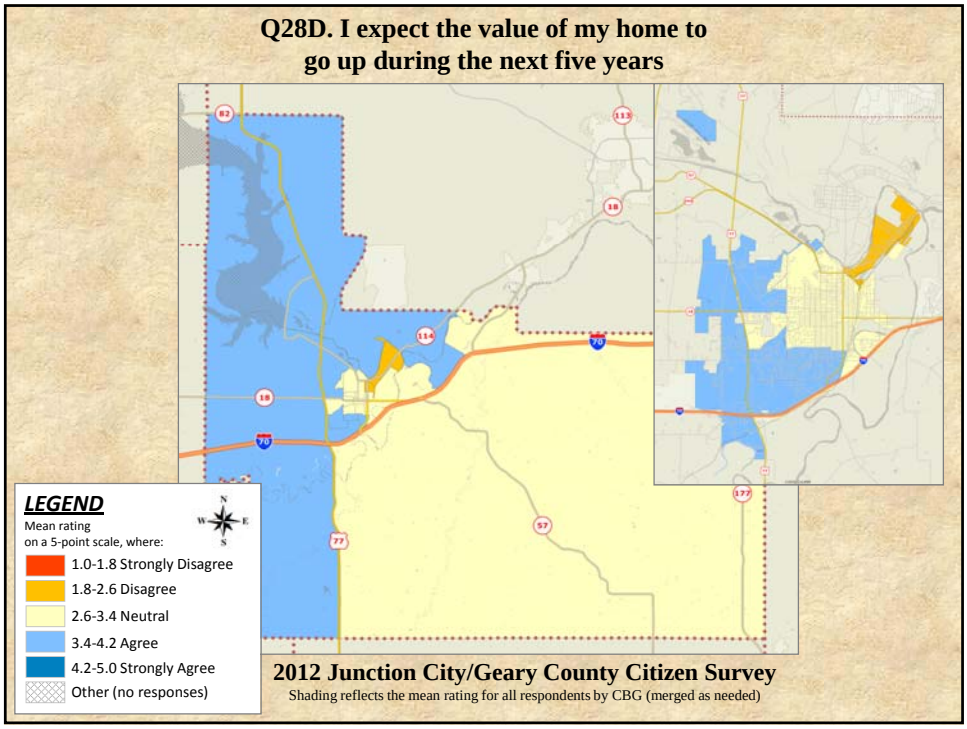

Q26D. As a place where you would buy your next home
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

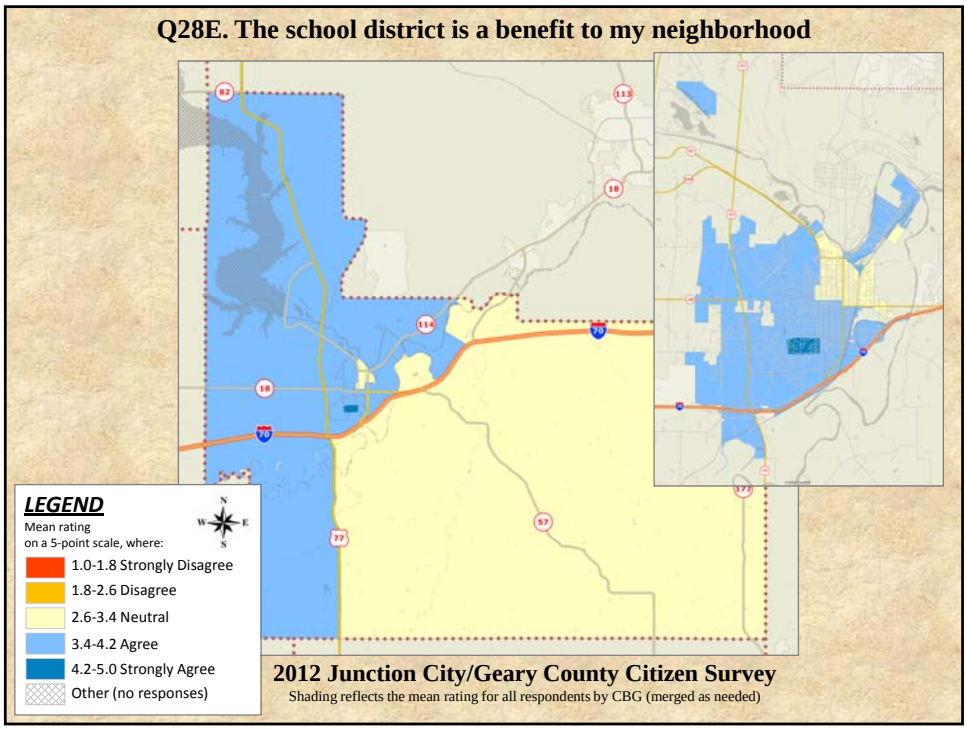

Q26E. As a place to retire
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Poor
1.8-2.6 Below Average
2.6-3.4 Neutral
3.4-4.2 Good
4.2-5.0 Excellent
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

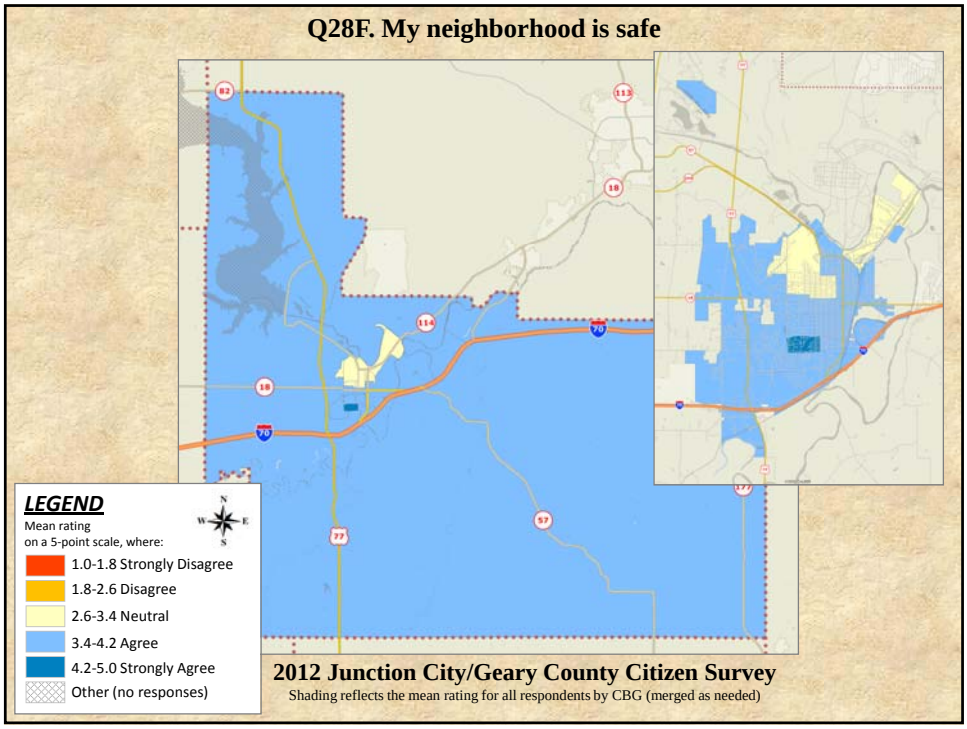

Q28A. In general, my neighborhood needs to be improved
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

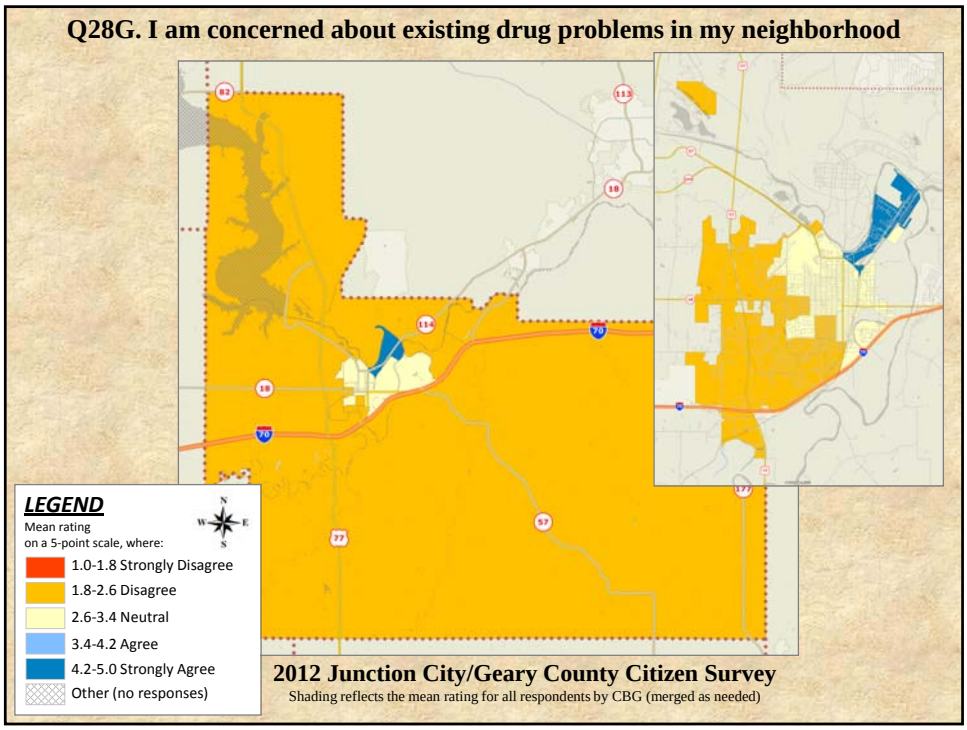

Q28B. Some housing in my neighborhood needs to be better maintained
LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

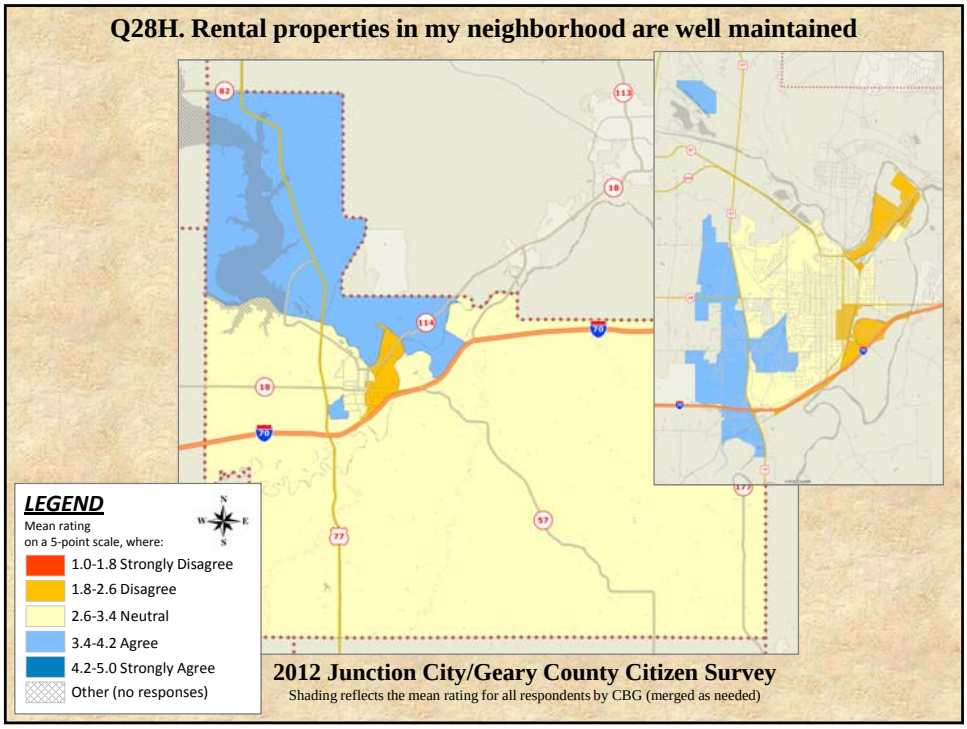

Q28C. I am optimistic about the future of my neighborhood
LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

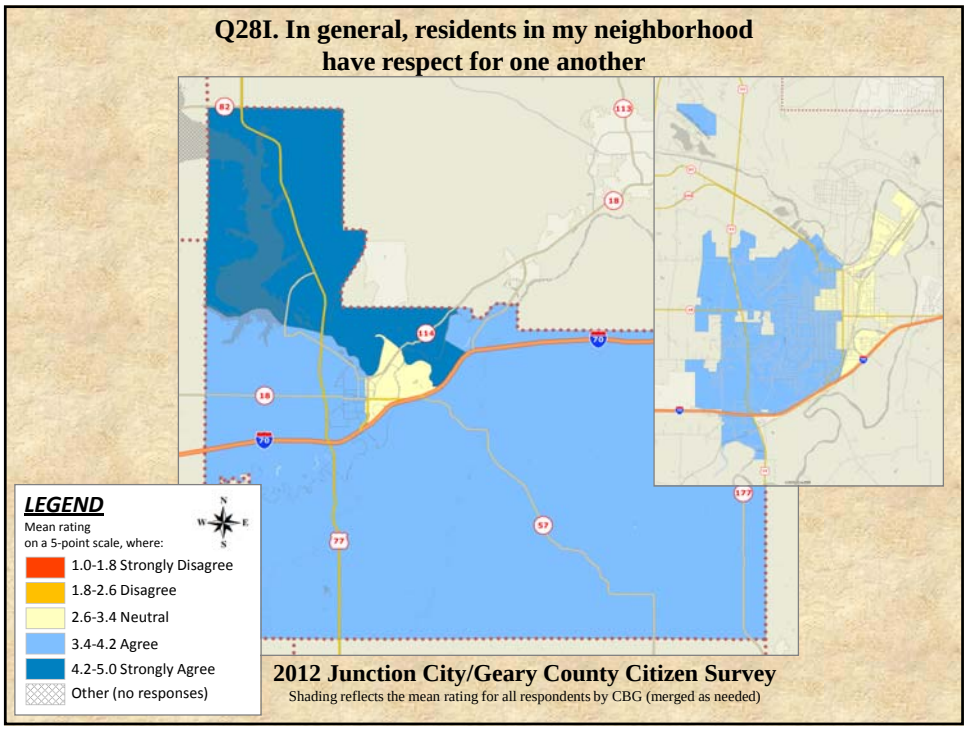

Q28D. I expect the value of my home to go up during the next five years
LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q28E. The school district is a benefit to my neighborhood
LEGEND
Mean rating on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q28F. My neighborhood is safe
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q28G. I am concerned about existing drug problems in my neighborhood
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q28H. Rental properties in my neighborhood are well maintained
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)


Q28I. In general, residents in my neighborhood
have respect for one another
LEGEND
Mean rating
on a 5-point scale, where:
1.0-1.8 Strongly Disagree
1.8-2.6 Disagree
2.6-3.4 Neutral
3.4-4.2 Agree
4.2-5.0 Strongly Agree
Other (no responses)
2012 Junction City/Geary County Citizen Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Section 3:

Benchmarking Data

DirectionFinder® Survey

Year 2012 Benchmarking Summary Report

Overview

ETC Institute's *DirectionFinder*® program was originally developed in 1999 to help community leaders in Kansas and Missouri use statistically valid community survey data as a tool for making better decisions.

Since November 1999, the survey has been administered in more than 210 cities and counties in 43 states. This report contains benchmarking data from three sources: (1) a national survey that was administered by ETC Institute during the Summer of 2011 to a random sample of 3,926 residents in the continental United States, (2) a regional survey administered to 456 residents in Kansas and Missouri during the Summer of 2011 and (3) surveys that have been administered by ETC Institute in 24 communities in Kansas and Missouri between January 2009 and June 2012. Some of the Kansas and Missouri communities represented in this report include:

- Blue Springs, Missouri
- Clayton, Missouri
- Columbia, Missouri
- Garden City, Missouri
- Gardner, Kansas
- Grain Valley, Missouri
- Harrisonville, Missouri
- Independence, Missouri
- Johnson County, Kansas
- Kansas City, Missouri
- Lawrence, Kansas
- Lenexa, Kansas
- Merriam, Kansas
- Mission, Kansas
- North Kansas City, Missouri
- Olathe, Kansas
- Overland Park, Kansas
- Parkville, Missouri
- Platte City, Missouri
- Raymore, Missouri
- Riverside, Missouri
- Saint Joseph, Missouri
- Springfield, Missouri
- Wentzville, Missouri

National/Regional Benchmarks. The first set of charts on the following pages show how the overall results for Junction City compare to the national average and regional Kansas/Missouri average based on the results of a 2011 survey that was administered by ETC Institute to a random sample of 3,926 U.S. residents.

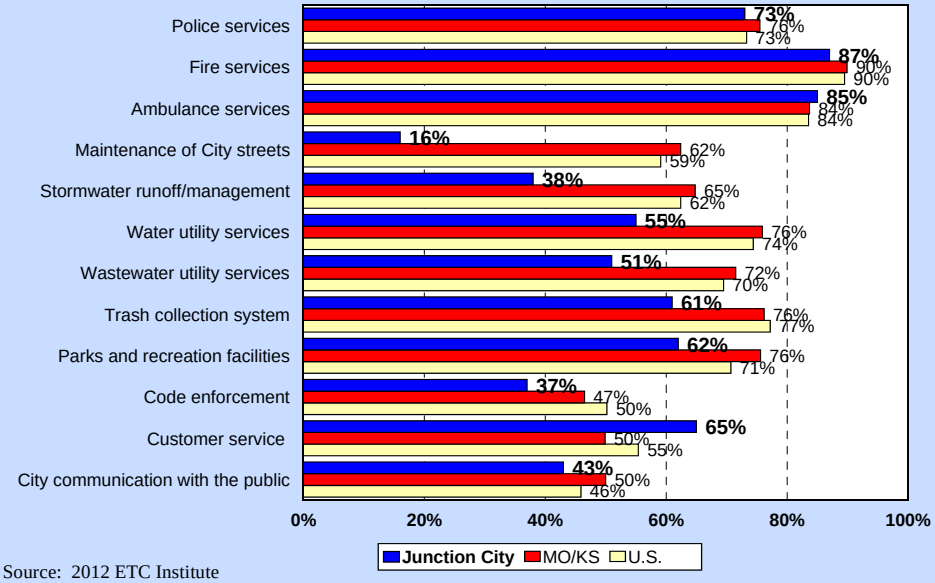
Kansas City Metro Benchmarks. The second set of charts show the highest, lowest, and average (mean) levels of satisfaction in the 24 communities listed above for more than 50 areas of service delivery. The mean rating is shown as a vertical line, which indicates the average level of satisfaction for communities in Kansas and Missouri. The actual ratings for Junction City are listed to the right of each chart. The dot on each bar shows how the results for Junction City compare to other communities in Kansas and Missouri where the DirectionFinder® survey has been administered.

National Benchmarks

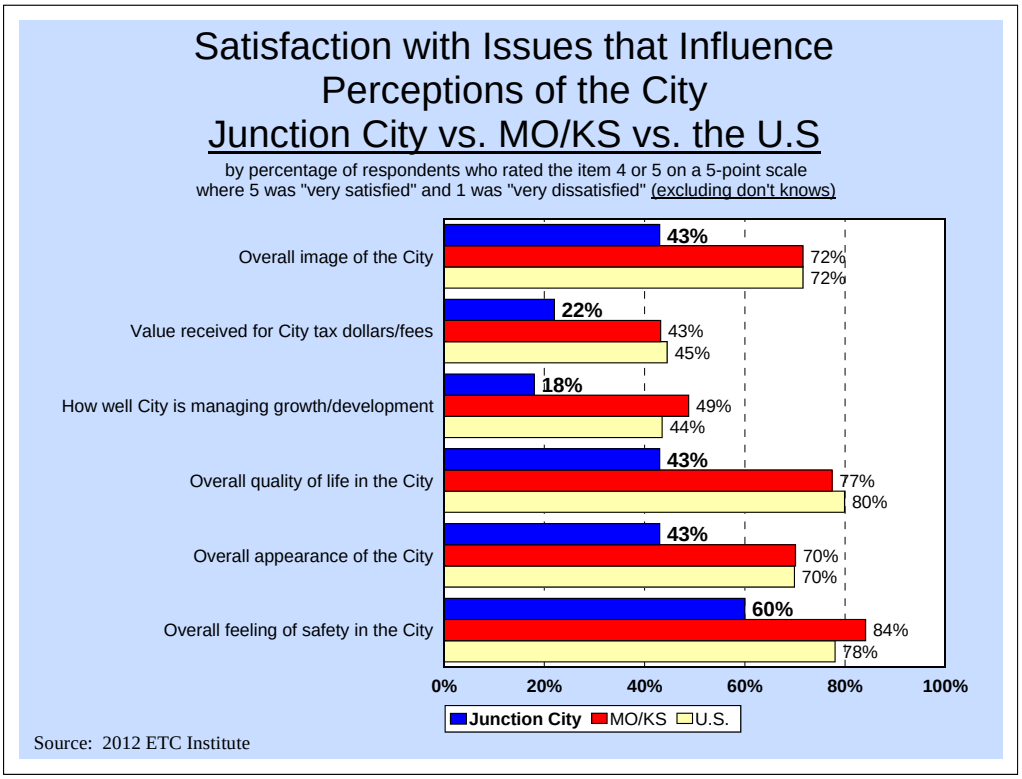
Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with Junction City or Geary County is not authorized without written consent from ETC Institute.

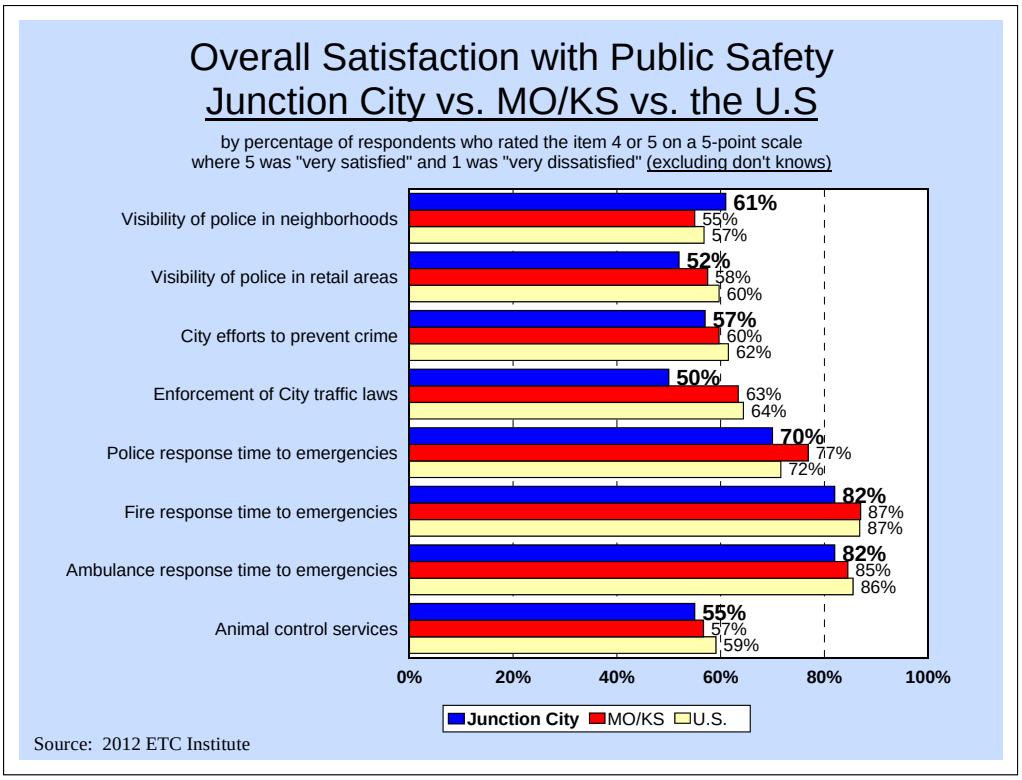
Overall Satisfaction with Various City Services
Junction City vs. MO/KS vs. the U.S

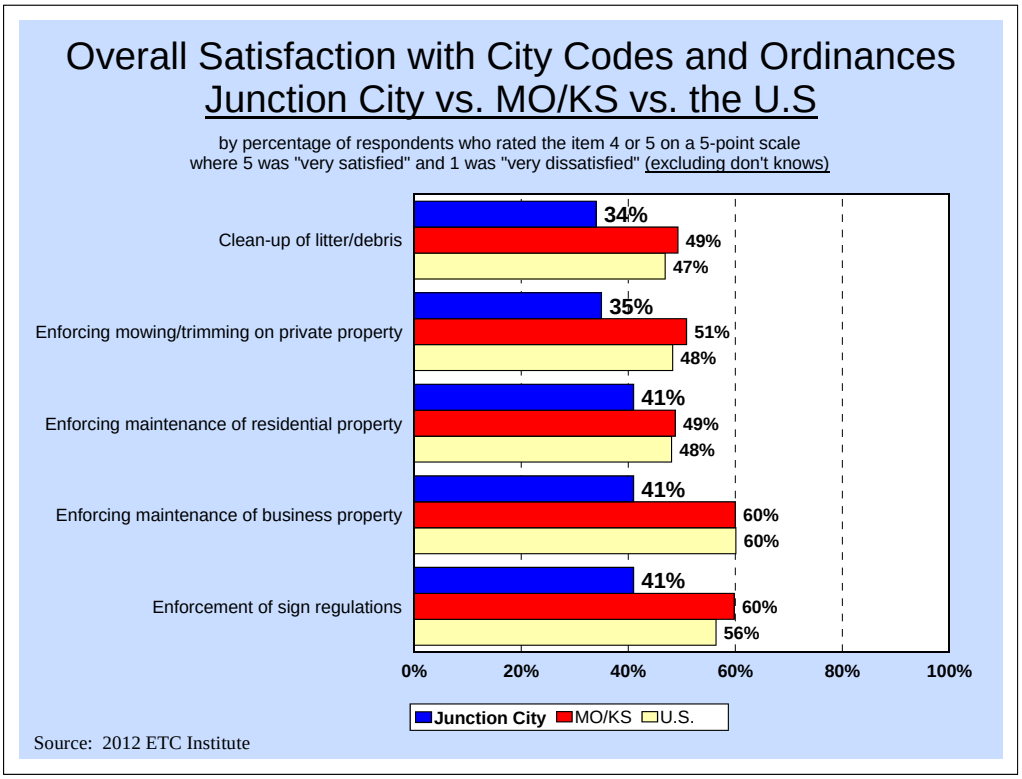
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)

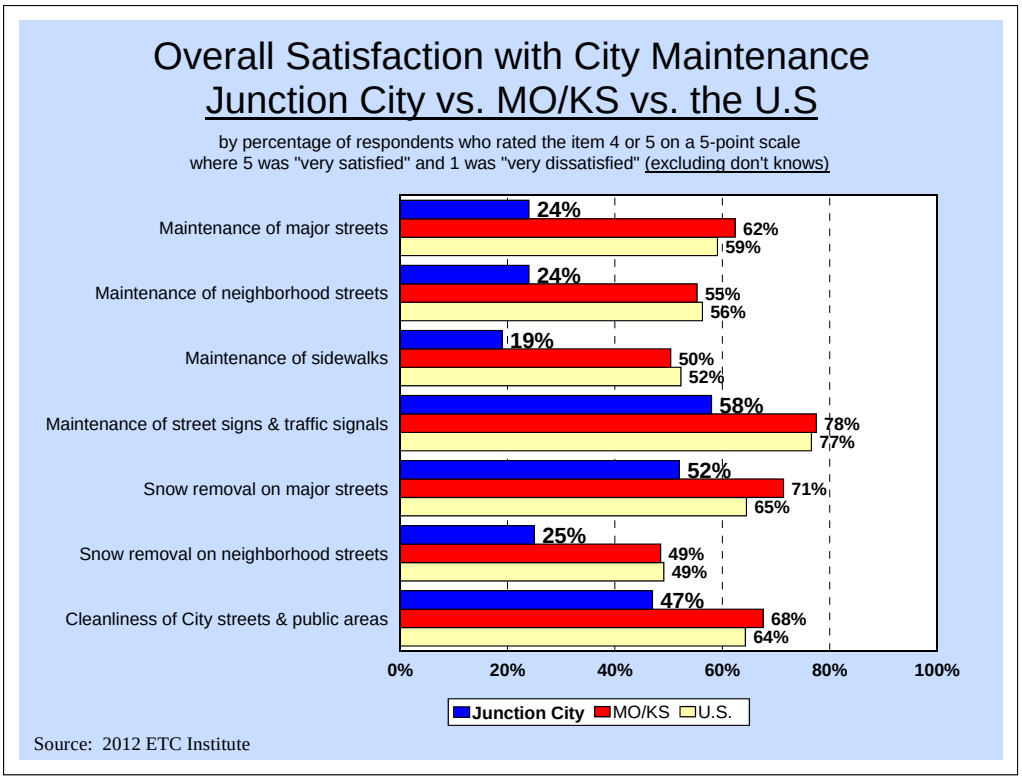


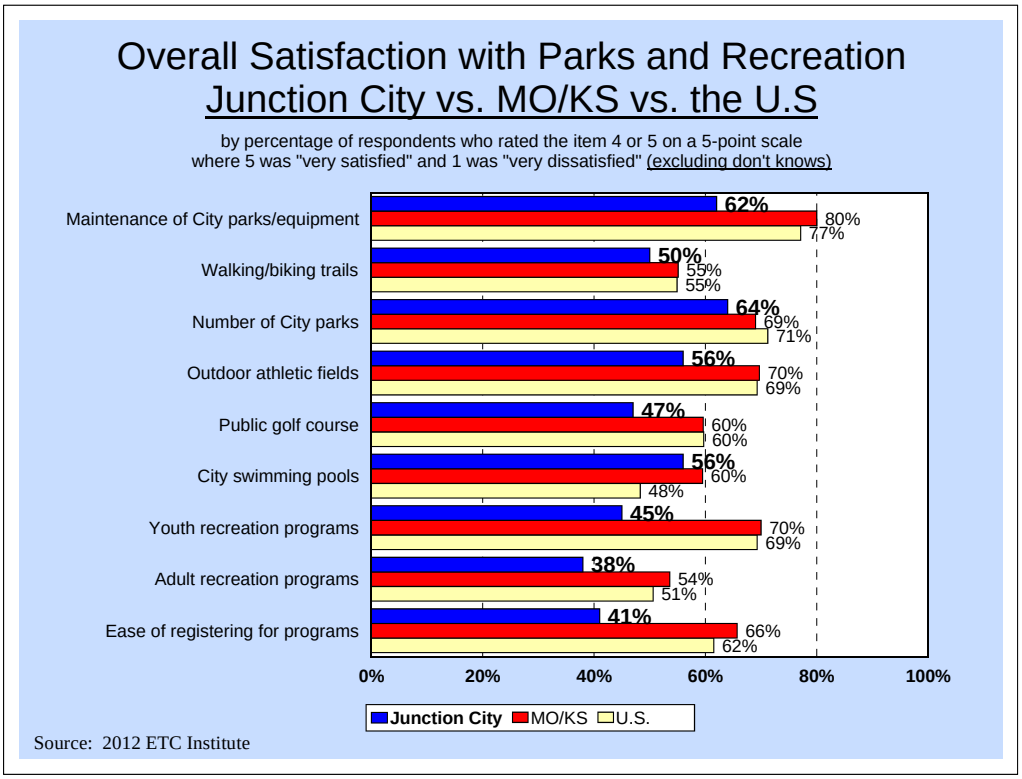
Source: 2012 ETC Institute

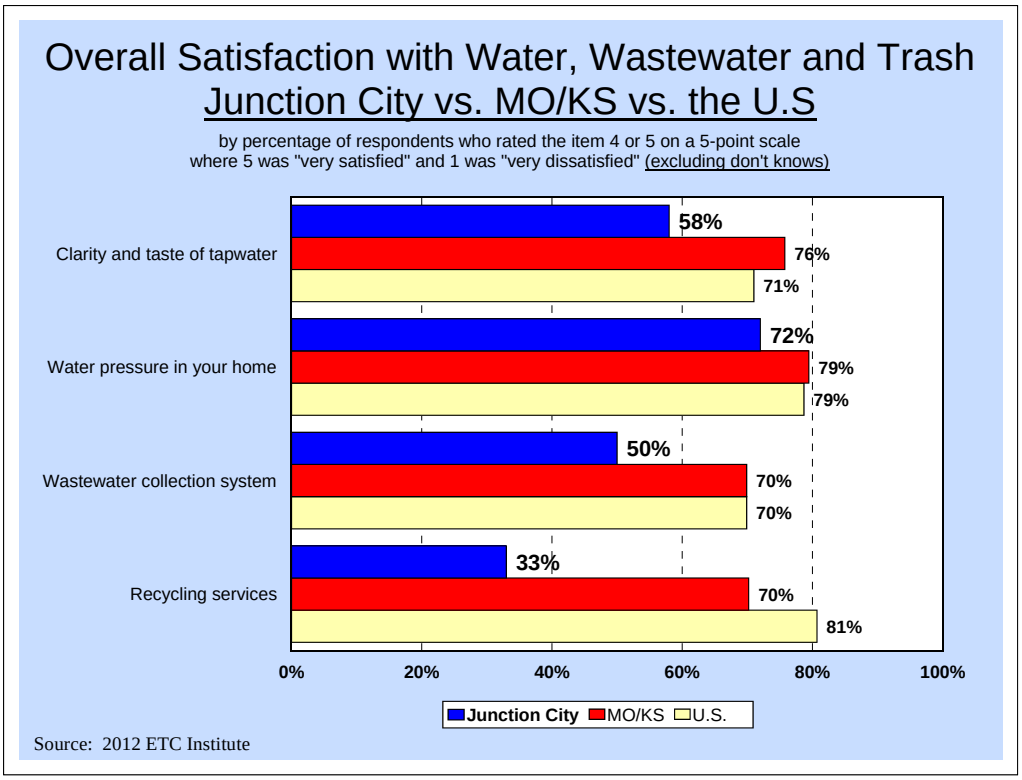

Satisfaction with Issues that Influence Perceptions of the City
Junction City vs. MO/KS vs. the U.S
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)
Overall image of the City
43%
72%
72%
Value received for City tax dollars/fees
22%
43%
45%
How well City is managing growth/development
18%
49%
44%
Overall quality of life in the City
43%
77%
80%
Overall appearance of the City
43%
70%
70%
Overall feeling of safety in the City
60%
84%
78%
0%
20%
40%
60%
80%
100%
Junction City
MO/KS
U.S.
Source: 2012 ETC Institute

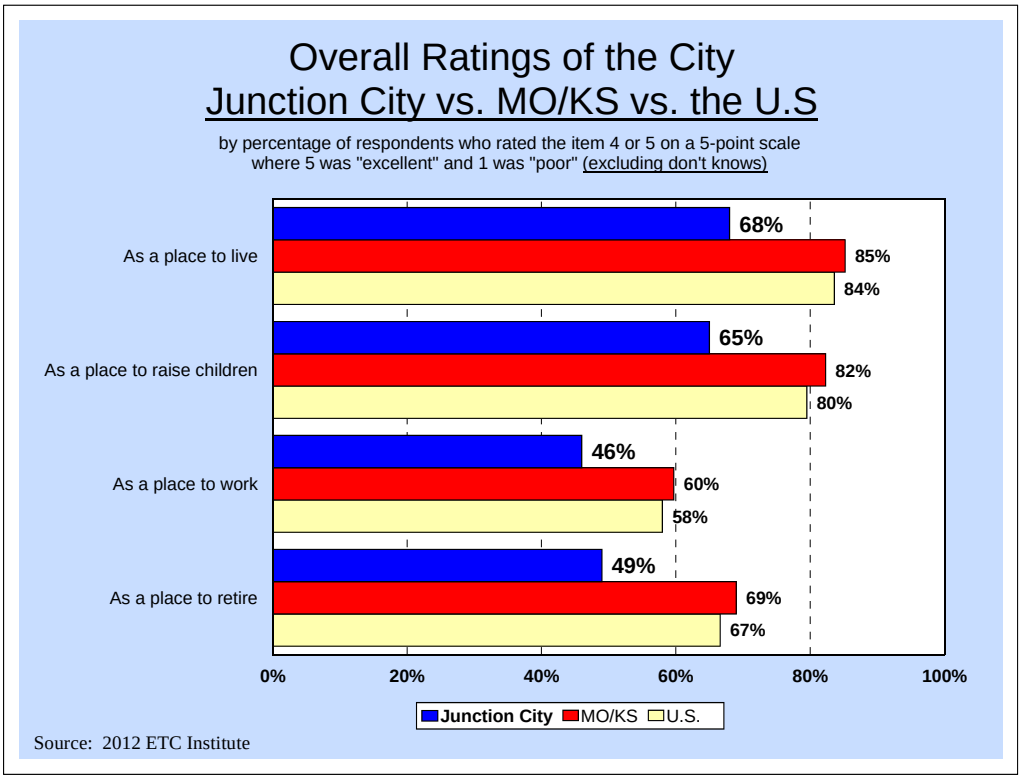

Overall Satisfaction with Public Safety
Junction City vs. MO/KS vs. the U.S
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)
Visibility of police in neighborhoods
61%
55%
57%
Visibility of police in retail areas
52%
58%
60%
City efforts to prevent crime
57%
60%
62%
Enforcement of City traffic laws
50%
63%
64%
Police response time to emergencies
70%
77%
72%
Fire response time to emergencies
82%
87%
87%
Ambulance response time to emergencies
82%
85%
86%
Animal control services
55%
57%
59%
0%
20%
40%
60%
80%
100%
Junction City
MO/KS
U.S.
Source: 2012 ETC Institute


Overall Satisfaction with City Codes and Ordinances
Junction City vs. MO/KS vs. the U.S
by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)
Clean-up of litter/debris
34%
49%
47%
Enforcing mowing/trimming on private property
35%
51%
48%
Enforcing maintenance of residential property
41%
49%
48%
Enforcing maintenance of business property
41%
60%
60%
Enforcement of sign regulations
41%
60%
56%
0%
20%
40%
60%
80%
100%
Junction City
MO/KS
U.S.
Source: 2012 ETC Institute


Overall Satisfaction with City Maintenance
Junction City vs. MO/KS vs. the U.S
by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)
Maintenance of major streets
24%
62%
59%
Maintenance of neighborhood streets
24%
55%
56%
Maintenance of sidewalks
19%
50%
52%
Maintenance of street signs & traffic signals
58%
78%
77%
Snow removal on major streets
52%
71%
65%
Snow removal on neighborhood streets
25%
49%
49%
Cleanliness of City streets & public areas
47%
68%
64%
0%
20%
40%
60%
80%
100%
Junction City
MO/KS
U.S.
Source: 2012 ETC Institute

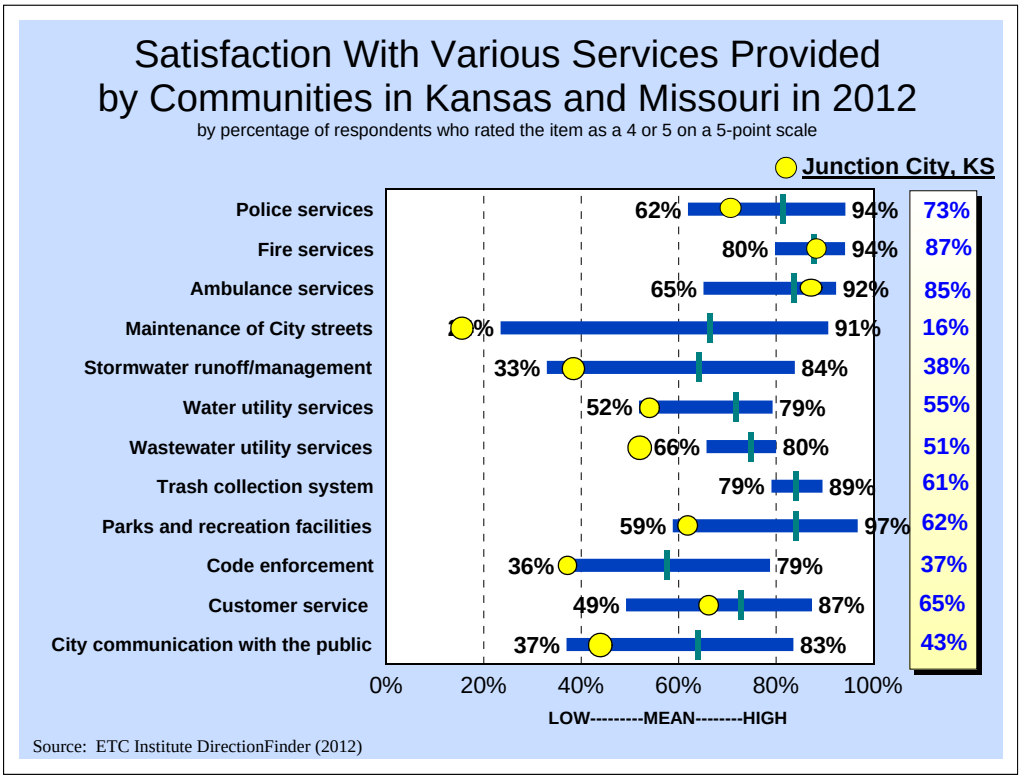

Overall Satisfaction with Parks and Recreation
Junction City vs. MO/KS vs. the U.S
by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)
Maintenance of City parks/equipment
62%
80%
77%
Walking/biking trails
50%
55%
55%
Number of City parks
64%
69%
71%
Outdoor athletic fields
56%
70%
69%
Public golf course
47%
60%
60%
City swimming pools
56%
60%
48%
Youth recreation programs
45%
70%
69%
Adult recreation programs
38%
54%
51%
Ease of registering for programs
41%
66%
62%
0%
20%
40%
60%
80%
100%
Junction City
MO/KS
U.S.
Source: 2012 ETC Institute

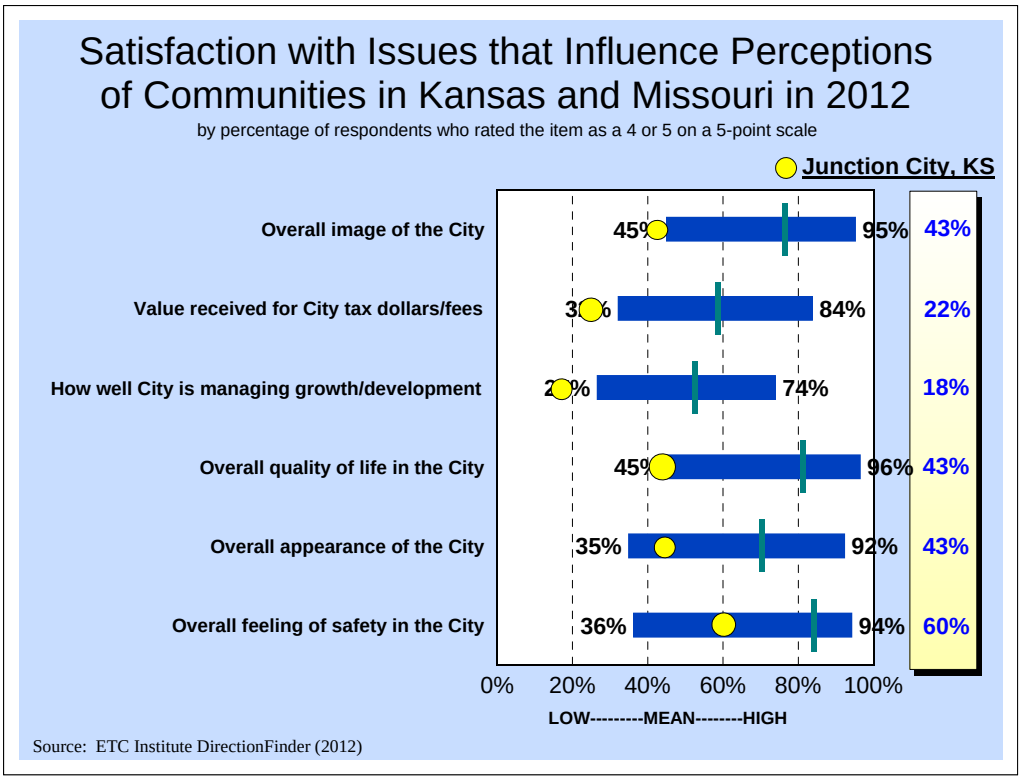

Overall Satisfaction with Water, Wastewater and Trash
Junction City vs. MO/KS vs. the U.S
by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)
Clarity and taste of tapwater
58%
76%
71%
Water pressure in your home
72%
79%
79%
Wastewater collection system
50%
70%
70%
Recycling services
33%
70%
81%
0%
20%
40%
60%
80%
100%
Junction City
MO/KS
U.S.
Source: 2012 ETC Institute

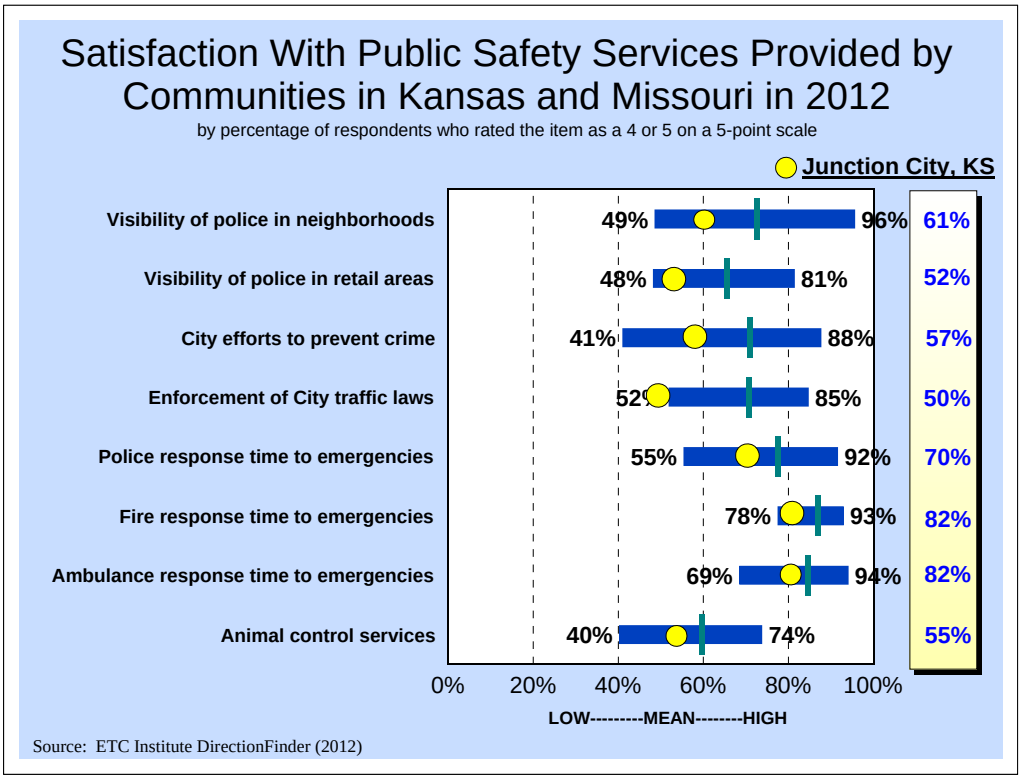


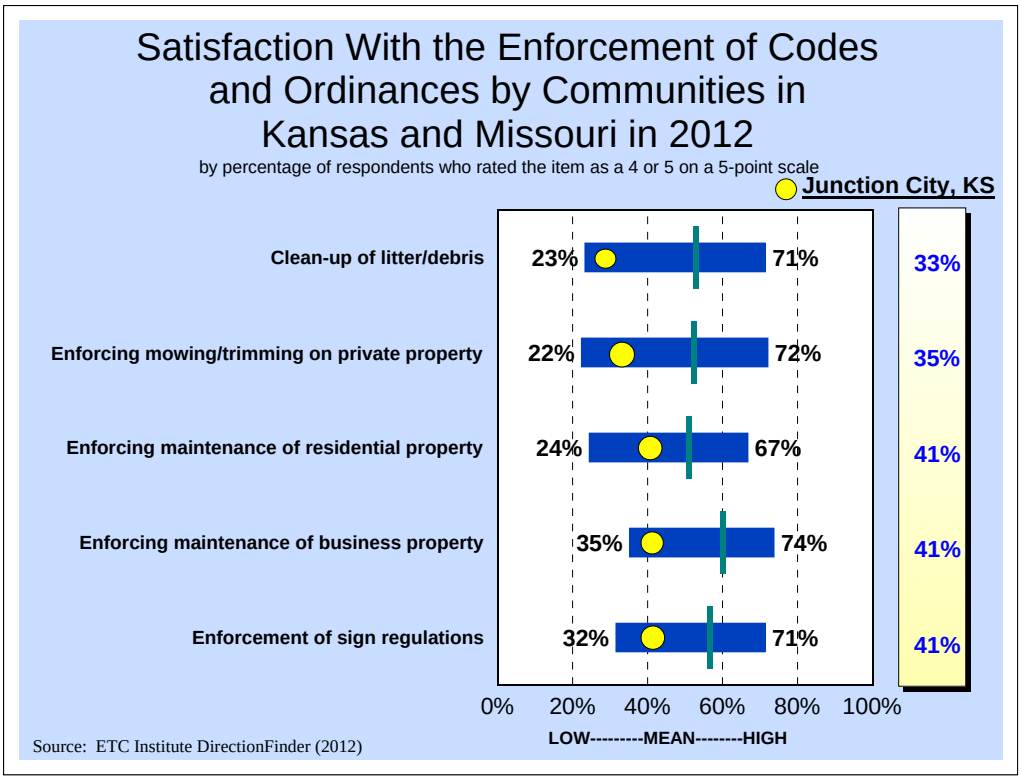
Kansas and Missouri Benchmarks

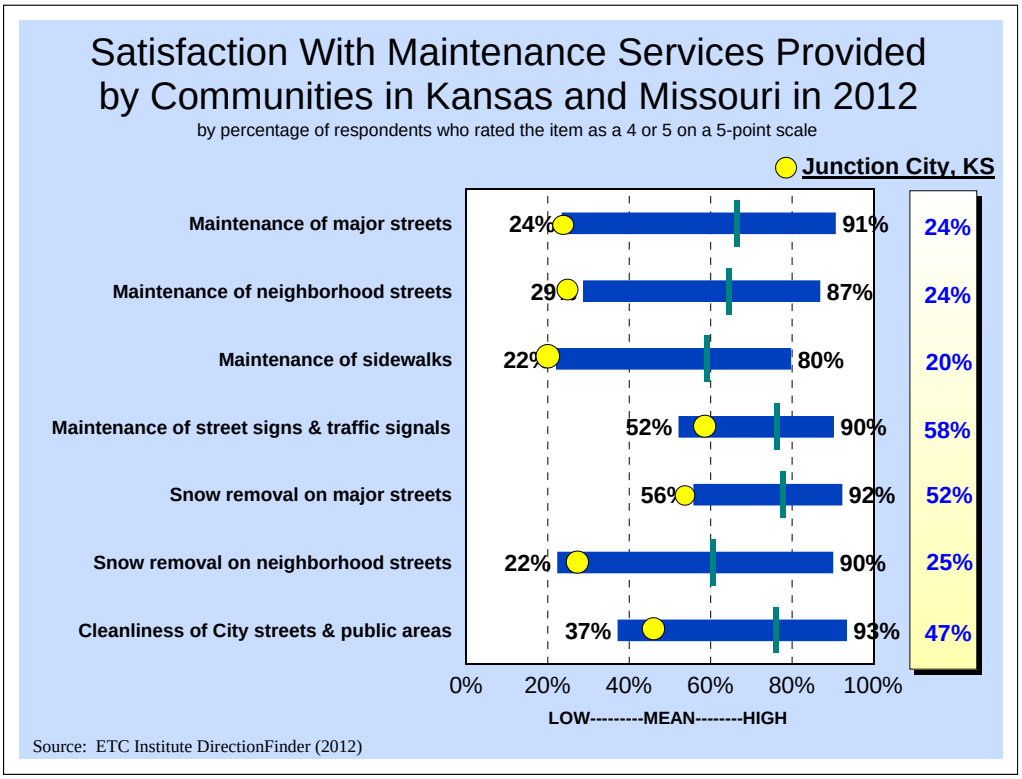
Source: ETC Institute DirectionFinder (2012)

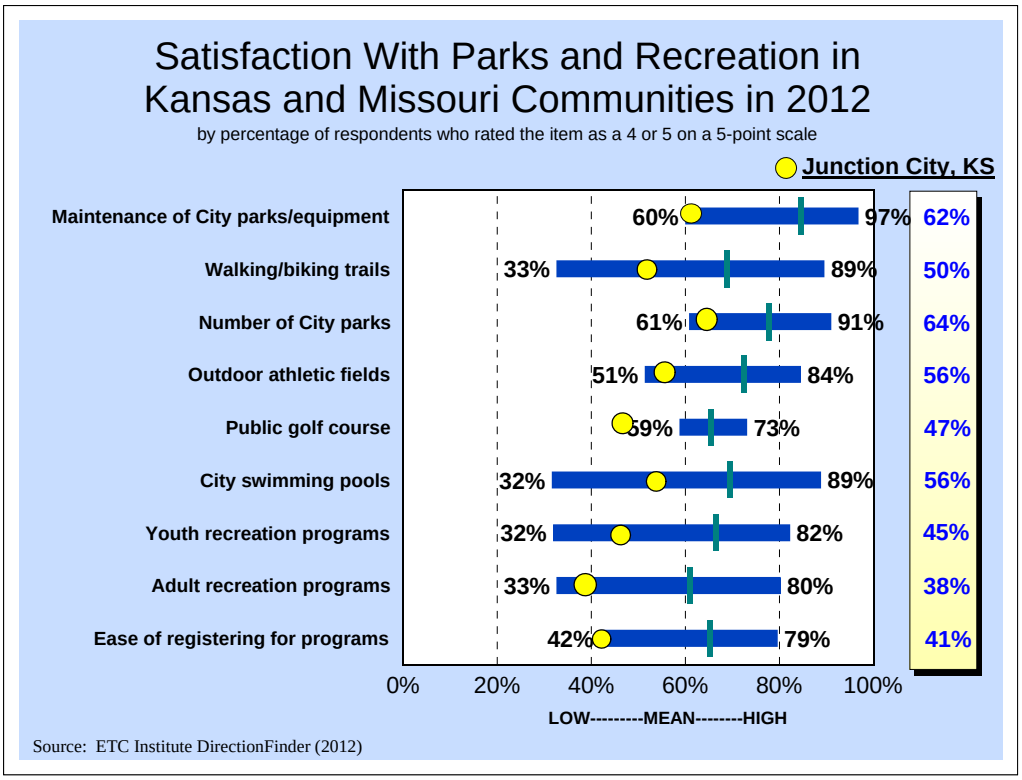

Satisfaction With Various Services Provided
by Communities in Kansas and Missouri in 2012
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale
Junction City, KS
Police services 62% 94% 73%
Fire services 80% 94% 87%
Ambulance services 65% 92% 85%
Maintenance of City streets 91% 16%
Stormwater runoff/management 33% 84% 38%
Water utility services 52% 79% 55%
Wastewater utility services 66% 80% 51%
Trash collection system 79% 89% 61%
Parks and recreation facilities 59% 97% 62%
Code enforcement 36% 79% 37%
Customer service 49% 87% 65%
City communication with the public 37% 83% 43%
0% 20% 40% 60% 80% 100%
LOW---------MEAN--------HIGH
Source: ETC Institute DirectionFinder (2012)

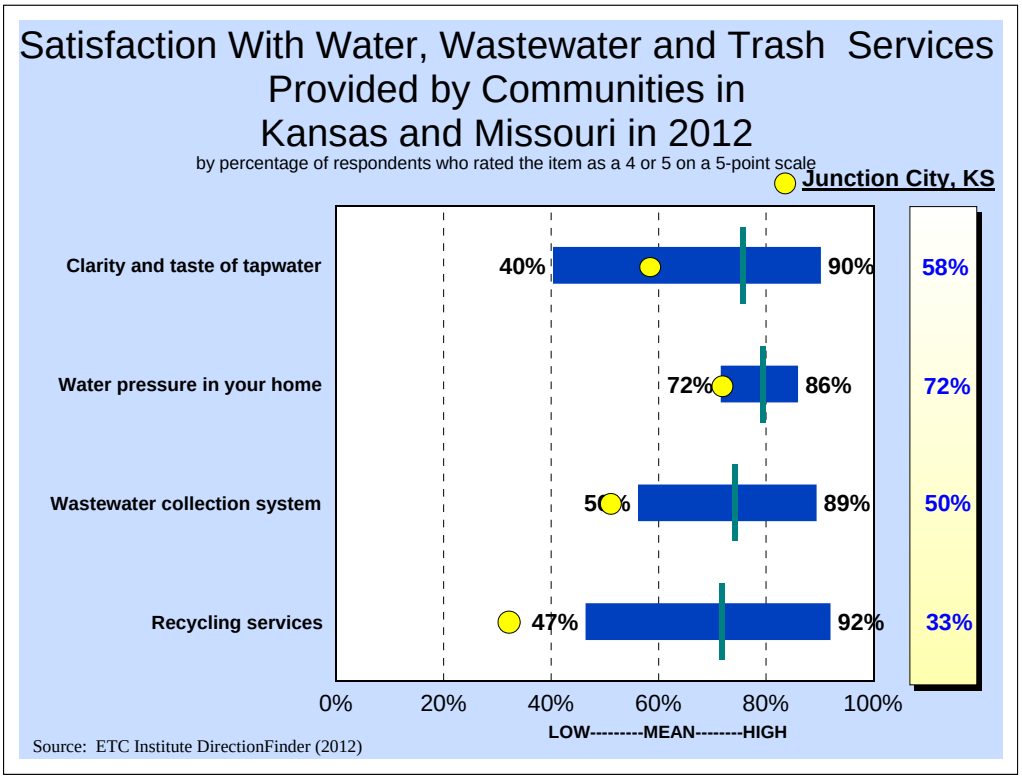

Satisfaction with Issues that Influence Perceptions
of Communities in Kansas and Missouri in 2012
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale
Junction City, KS
Overall image of the City 95% 43%
Value received for City tax dollars/fees 84% 22%
How well City is managing growth/development 74% 18%
Overall quality of life in the City 96% 43%
Overall appearance of the City 35% 92% 43%
Overall feeling of safety in the City 36% 94% 60%
0% 20% 40% 60% 80% 100%
LOW---------MEAN--------HIGH
Source: ETC Institute DirectionFinder (2012)

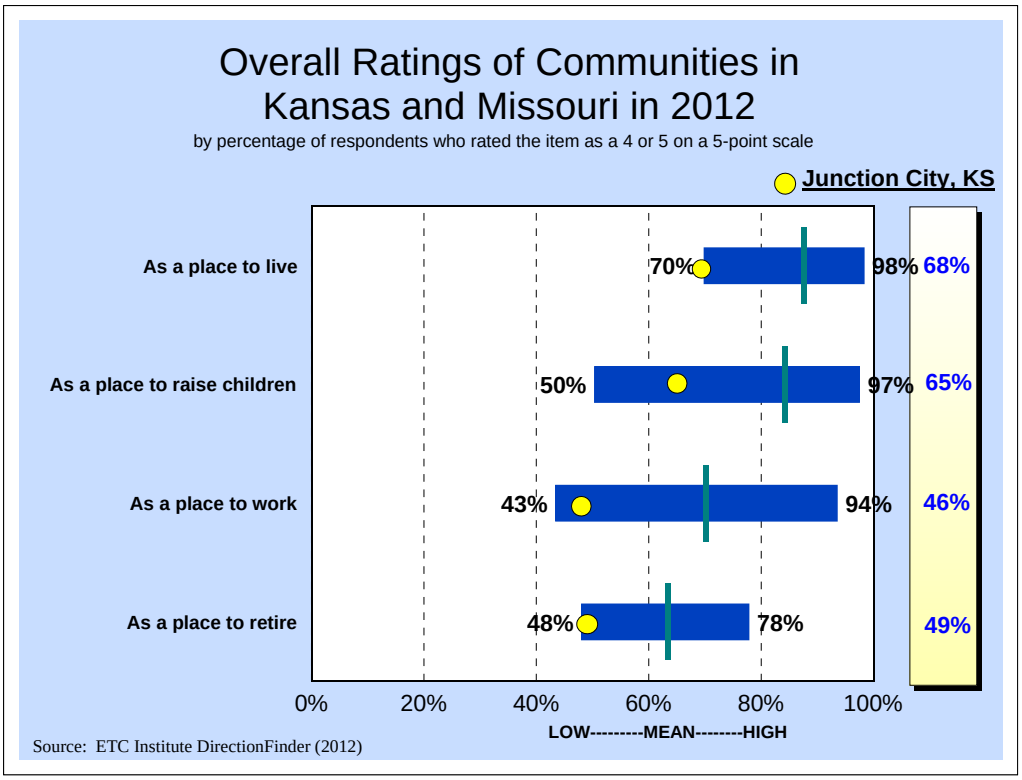

Satisfaction With Public Safety Services Provided by Communities in Kansas and Missouri in 2012
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale
Junction City, KS
Visibility of police in neighborhoods
49%
96%
61%
Visibility of police in retail areas
48%
81%
52%
City efforts to prevent crime
41%
88%
57%
Enforcement of City traffic laws
52%
85%
50%
Police response time to emergencies
55%
92%
70%
Fire response time to emergencies
78%
93%
82%
Ambulance response time to emergencies
69%
94%
82%
Animal control services
40%
74%
55%
0%
20%
40%
60%
80%
100%
LOW---------MEAN--------HIGH
Source: ETC Institute DirectionFinder (2012)


Satisfaction With the Enforcement of Codes and Ordinances by Communities in Kansas and Missouri in 2012
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale
Junction City, KS
Clean-up of litter/debris
23%
71%
33%
Enforcing mowing/trimming on private property
22%
72%
35%
Enforcing maintenance of residential property
24%
67%
41%
Enforcing maintenance of business property
35%
74%
41%
Enforcement of sign regulations
32%
71%
41%
0%
20%
40%
60%
80%
100%
LOW---------MEAN--------HIGH
Source: ETC Institute DirectionFinder (2012)


Satisfaction With Maintenance Services Provided by Communities in Kansas and Missouri in 2012
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale
Junction City, KS
Maintenance of major streets
24%
91%
24%
Maintenance of neighborhood streets
29
87%
24%
Maintenance of sidewalks
22%
80%
20%
Maintenance of street signs & traffic signals
52%
90%
58%
Snow removal on major streets
56%
92%
52%
Snow removal on neighborhood streets
22%
90%
25%
Cleanliness of City streets & public areas
37%
93%
47%
0%
20%
40%
60%
80%
100%
LOW---------MEAN--------HIGH
Source: ETC Institute DirectionFinder (2012)


Satisfaction With Parks and Recreation in Kansas and Missouri Communities in 2012
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale
Junction City, KS
Maintenance of City parks/equipment
60%
97%
62%
Walking/biking trails
33%
89%
50%
Number of City parks
61%
91%
64%
Outdoor athletic fields
51%
84%
56%
Public golf course
59%
73%
47%
City swimming pools
32%
89%
56%
Youth recreation programs
32%
82%
45%
Adult recreation programs
33%
80%
38%
Ease of registering for programs
42%
79%
41%
0%
20%
40%
60%
80%
100%
LOW---------MEAN--------HIGH
Source: ETC Institute DirectionFinder (2012)


Satisfaction With Water, Wastewater and Trash Services Provided by Communities in Kansas and Missouri in 2012
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale
Junction City, KS
Clarity and taste of tapwater
40%
90%
58%
Water pressure in your home
72%
86%
72%
Wastewater collection system
50%
89%
50%
Recycling services
47%
92%
33%
0%
20%
40%
60%
80%
100%
LOW---------MEAN--------HIGH
Source: ETC Institute DirectionFinder (2012)


Overall Ratings of Communities in Kansas and Missouri in 2012
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale
Junction City, KS
As a place to live
70%
98%
68%
As a place to raise children
50%
97%
65%
As a place to work
43%
94%
46%
As a place to retire
48%
78%
49%
0%
20%
40%
60%
80%
100%
LOW---------MEAN--------HIGH
Source: ETC Institute DirectionFinder (2012)

Section 4:

Importance-Satisfaction Analysis

Importance-Satisfaction Analysis
Junction City, Kansas

Overview

Today, city officials have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (IS) rating is a unique tool that allows public officials to better understand both of these highly important decision making criteria for each of the services they are providing. The Importance-Satisfaction rating is based on the concept that cities will maximize overall citizen satisfaction by emphasizing improvements in those service categories where the level of satisfaction is relatively low and the perceived importance of the service is relatively high.

Methodology

The rating is calculated by summing the percentage of responses for items selected as the most important services for the City to emphasize over the next two years. This sum is then multiplied by 1 minus the percentage of respondents that indicated they were positively satisfied with the City's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale "excluding don't knows"). "Don't know" responses are excluded from the calculation to ensure that the satisfaction ratings among service categories are comparable. [IS=Importance x (1-Satisfaction)].

Example of the Calculation. Respondents were asked to identify the major categories of City services they thought were most important for City leaders to emphasize over the next two years. Sixty-five percent (65%) selected the "Maintenance of City Streets" as the most important overall City service for City leaders to emphasize over the next two years.

With regard to satisfaction, sixty-four percent (65%) of the residents surveyed rated their satisfaction with the "Maintenance of City Streets" as a "4" or a "5" on a 5-point scale (where "5" means "very satisfied) excluding "don't know" responses. The I-S rating for the "Maintenance of City Streets" was calculated by multiplying the sum of the most important percentages by 1 minus the sum of the satisfaction percentages. In this example, 65% was multiplied by 84% (1-0.16). This calculation yielded an I-S rating of 0.546, which ranked first out of fourteen major categories of City services.

The maximum rating is 1.00 and would be achieved when 100% of the respondents select an item as one of their top three choices to emphasize over the next two years and 0% indicate that they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either one of the following two situations:

- if 100% of the respondents were positively satisfied with the delivery of the service
- if none (0%) of the respondents selected the service as one of the three most important areas for the City to emphasize over the next two years.

Interpreting the Ratings

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis over the next two years. Ratings from .10 to .20 identify service areas that should receive increased emphasis. Ratings less than .10 should continue to receive the current level of emphasis.

- Definitely Increase Emphasis (IS>=0.20)
- Increase Current Emphasis (0.10<=IS<0.20)
- Maintain Current Emphasis (IS<0.10)

The results for Junction City are provided on the following page.

Importance-Satisfaction Rating
Junction City, Kansas
Overall City Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Maintenance of City streets	65%	1	16%	14	0.5460	**1**
High Priority (IS .10 -.20)						
City planning & zoning	23%	2	32%	13	0.1564	**2**
City code enforcement	19%	3	37%	12	0.1197	**3**
City's storm water runoff & management system	17%	6	38%	11	0.1054	**4**
Communication with public	18%	5	43%	10	0.1026	**5**
Medium Priority (IS <.10)						
City's parks & recreation facilities	15%	7	62%	6	0.0570	**6**
City's water utility	12%	9	55%	8	0.0540	**7**
City police services	19%	4	73%	3	0.0513	**8**
Trash collection system	13%	8	61%	7	0.0507	**9**
City's parks & recreation programs	12%	10	63%	5	0.0444	**10**
City's wastewater utility	6%	14	51%	9	0.0294	**11**
Customer service from City employees	7%	11	65%	4	0.0245	**12**
City fire services	7%	12	87%	1	0.0091	**13**
Ambulance services	6%	13	85%	2	0.0090	**14**

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating
Junction City, Kansas
City Public Safety Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
High Priority (IS .10 -.20)						
City's overall efforts to prevent crime	37%	2	57%	5	0.1591	**1**
Visibility of police in neighborhoods	37%	1	61%	4	0.1443	**2**
Enforcement of City traffic laws	26%	4	50%	8	0.1300	**3**
Visibility of police in retail areas	27%	3	52%	7	0.1296	**4**
Medium Priority (IS <.10)						
Quality of animal control in City	22%	5	55%	6	0.0990	**5**
How quickly police department personnel respond	19%	6	70%	3	0.0570	**6**
How quickly fire department personnel respond	14%	7	82%	1	0.0252	**7**
How quickly ambulance service personnel respond	12%	8	82%	2	0.0216	**8**

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating
Junction City, Kansas
City Codes and Ordinances

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Clean up of litter & debris	59%	1	34%	5	0.3894	**1**
Enforcing the mowing and trimming of weeds	51%	2	35%	4	0.3315	**2**
Enforcing the maintenance of residential properties	46%	3	41%	3	0.2714	**3**
Medium Priority (IS .10 - .20)						
Maintenance of business property	29%	4	41%	1	0.1711	**4**
Sign regulations	18%	5	41%	2	0.1062	**5**

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating
Junction City, Kansas
City Maintenance Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Maintenance of major City streets	52%	1	24%	11	0.3952	**1**
Maintenance of neighborhood streets	46%	2	24%	10	0.3496	**2**
Snow removal on neighborhood streets	34%	3	25%	9	0.2550	**3**
Maintenance of sidewalks	31%	4	19%	12	0.2511	**4**
Medium Priority (IS < .10)						
Overall cleanliness of streets & other public areas	15%	6	47%	6	0.0795	**5**
Snow removal on major City streets	15%	5	52%	4	0.0720	**6**
Maintenance of stormwater drainage system	11%	7	38%	8	0.0682	**7**
Maintenance of the City's water and wastewater	9%	9	46%	7	0.0486	**8**
Overall appearance of downtown	9%	8	62%	2	0.0342	**9**
Maintenance of street signs/traffic signals	7%	10	58%	3	0.0294	**10**
Maintenance of downtown parking lots	5%	11	51%	5	0.0245	**11**
Maintenance of City buildings	4%	12	67%	1	0.0132	**12**

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating
Junction City, Kansas
PARKS and RECREATION

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Availability youth opportunities in our community	30%	1	33%	14	0.2010	**1**
High Priority (IS .10 - .20)						
Programs for seniors	20%	4	36%	13	0.1280	**2**
City's youth recreation programs	23%	3	45%	8	0.1265	**3**
Medium Priority (IS <.10)						
Maintenance of City parks & equipment	26%	2	62%	3	0.0988	**4**
Number of walking & biking trails	18%	5	50%	6	0.0900	**5**
City's adult recreation programs	11%	6	38%	12	0.0682	**6**
Fees charged for recreation programs	11%	7	43%	9	0.0627	**7**
Rolling Meadows Golf Course	11%	8	47%	7	0.0583	**8**
Spin City & Skating Rink	10%	11	42%	10	0.0580	**9**
City Swimming Pool	10%	10	56%	5	0.0440	**10**
Ease of registering for programs	6%	14	41%	11	0.0354	**11**
J. L. Hoover Opera House	10%	9	66%	1	0.0340	**12**
Number of City parks	9%	12	64%	2	0.0324	**13**
Number of outdoor athletic fields	7%	13	56%	4	0.0308	14

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Matrix Analysis.

The Importance-Satisfaction rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low and the perceived importance of the service is relatively high. ETC Institute developed an Importance-Satisfaction Matrix to display the perceived importance of major services that were assessed on the survey against the perceived quality of service delivery. The two axes on the matrix represent Satisfaction (vertical) and relative Importance (horizontal).

The I-S (Importance-Satisfaction) matrix should be interpreted as follows.

- **Continued Emphasis (above average importance and above average satisfaction).** This area shows where the City is meeting customer expectations. Items in this area have a significant impact on the customer's overall level of satisfaction. The City should maintain (or slightly increase) emphasis on items in this area.

- **Exceeding Expectations (below average importance and above average satisfaction).** This area shows where the City is performing significantly better than customers expect the City to perform. Items in this area do not significantly affect the overall level of satisfaction that residents have with City services. The City should maintain (or slightly decrease) emphasis on items in this area.

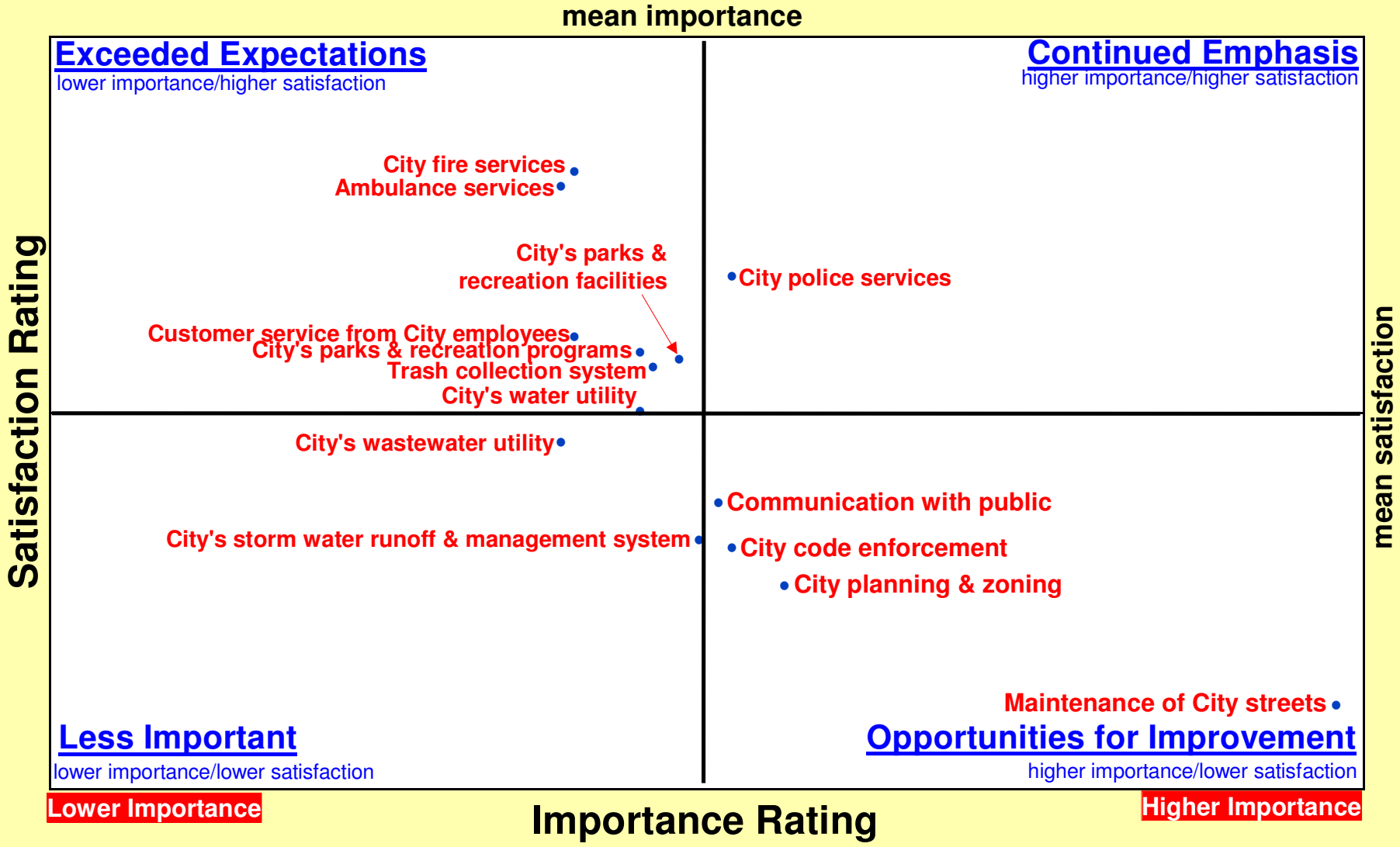
- **Opportunities for Improvement (above average importance and below average satisfaction).** This area shows where the City is not performing as well as residents expect the City to perform. This area has a significant impact on customer satisfaction, and the City should DEFINITELY increase emphasis on items in this area.

- **Less Important (below average importance and below average satisfaction).** This area shows where the City is not performing well relative to the City's performance in other areas; however, this area is generally considered to be less important to residents. This area does not significantly affect overall satisfaction with City services because the items are less important to residents. The agency should maintain current levels of emphasis on items in this area.

Matrices showing the results for the Junction City are provided on the following pages.

2012 Junction City DirectionFinder
Importance-Satisfaction Assessment Matrix
-Overall City Services-

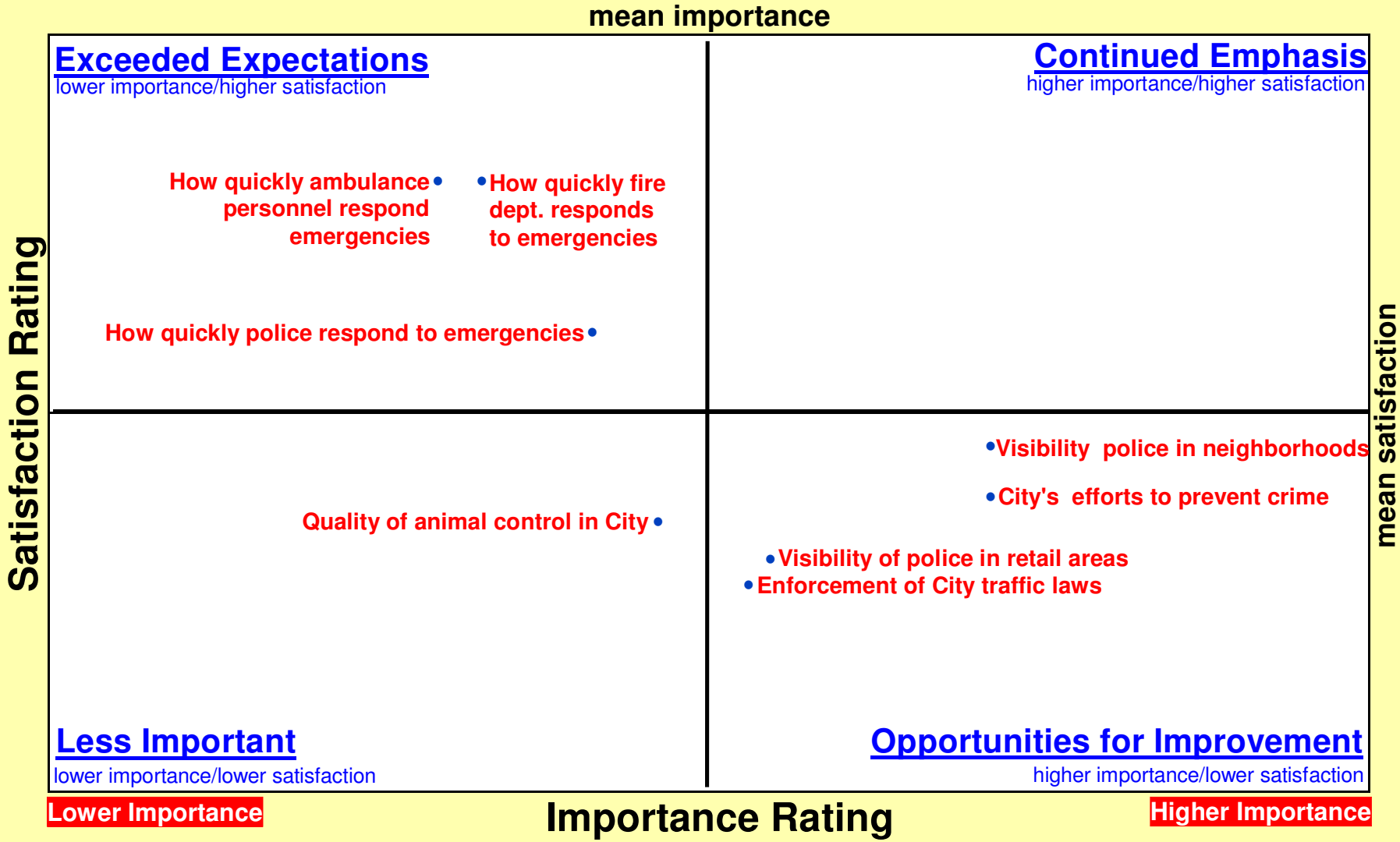
(points on the graph show deviations from the mean importance and satisfaction ratings given by respondents to the survey)



Source: ETC Institute (2012)

2012 Junction City DirectionFinder
Importance-Satisfaction Assessment Matrix
- City Public Safety-

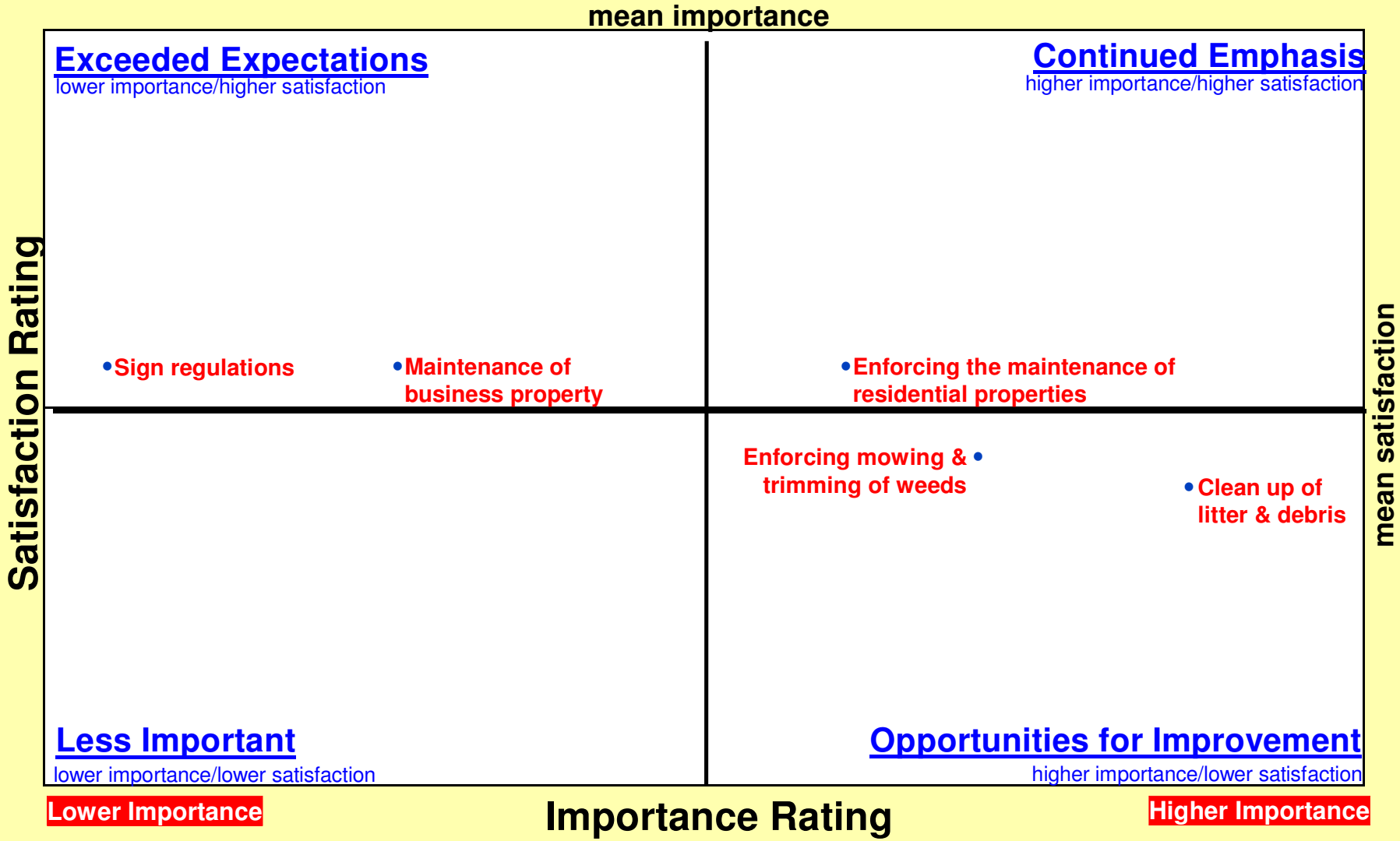
(points on the graph show deviations from the mean importance and satisfaction ratings given by respondents to the survey)



Source: ETC Institute (2012)

2012 Junction City DirectionFinder
Importance-Satisfaction Assessment Matrix
-City Codes and Ordinances-

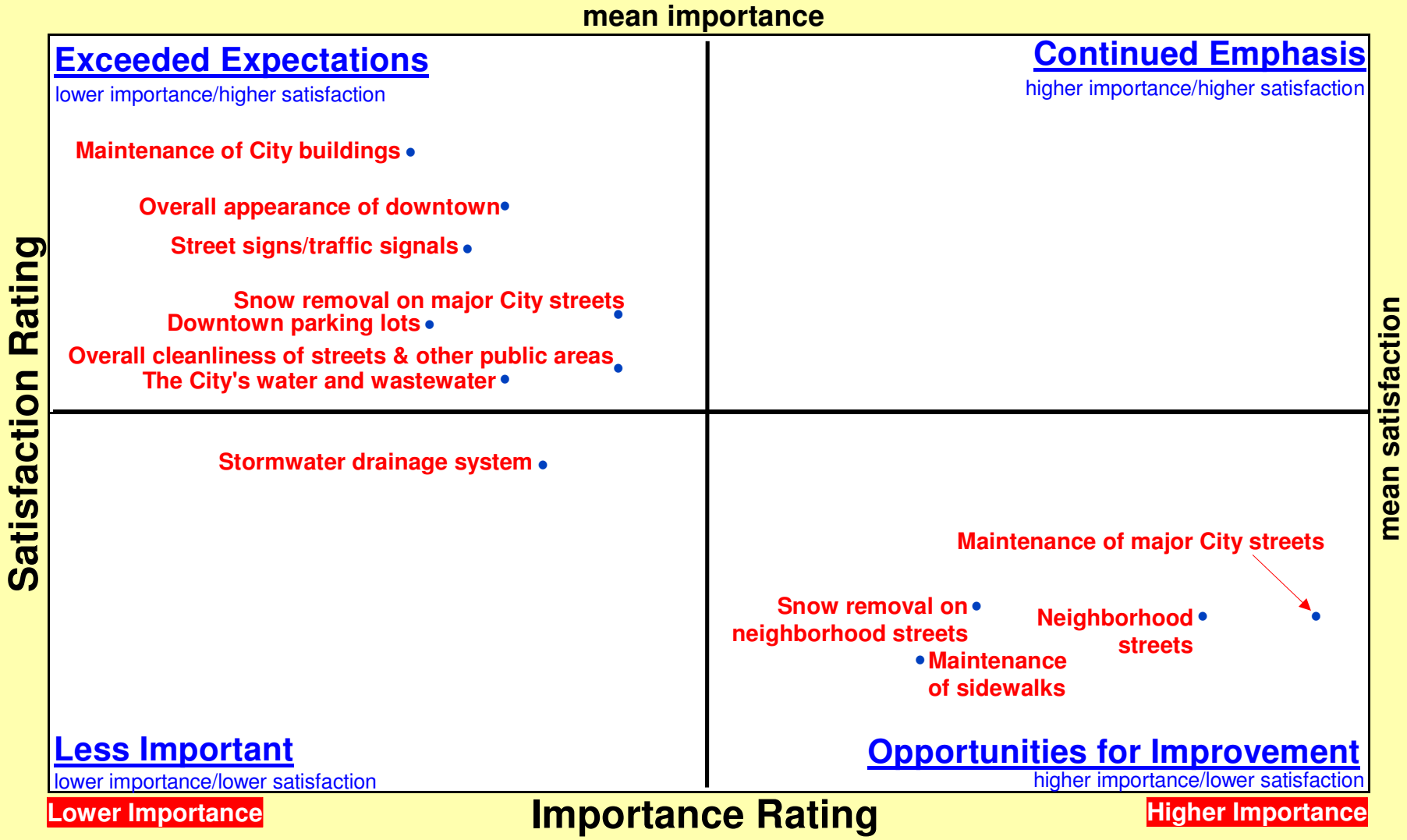
(points on the graph show deviations from the mean importance and satisfaction ratings given by respondents to the survey)



Source: ETC Institute (2012)

2012 Junction City DirectionFinder
Importance-Satisfaction Assessment Matrix
-City Maintenance-

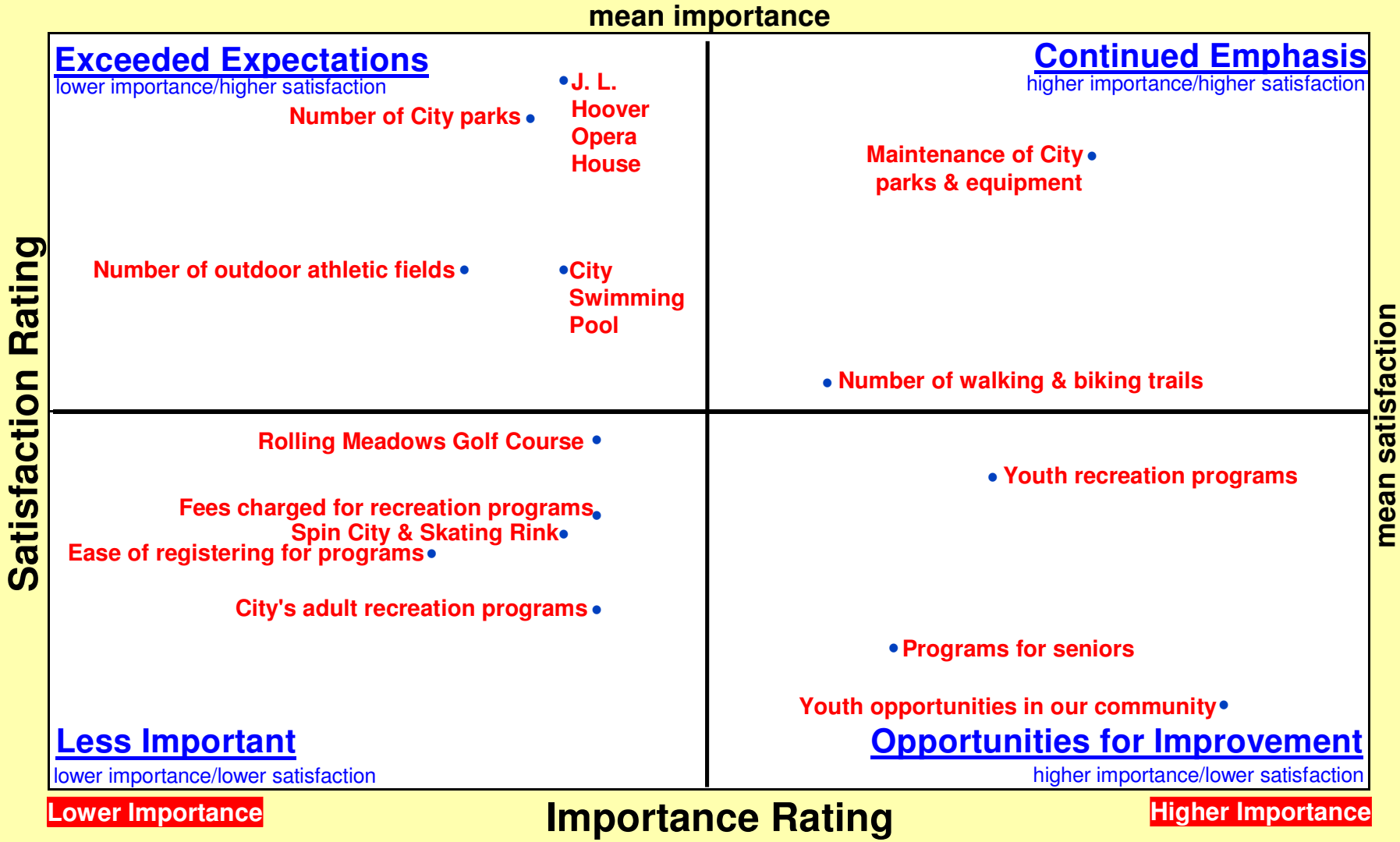
(points on the graph show deviations from the mean importance and satisfaction ratings given by respondents to the survey)



Source: ETC Institute (2012)

2012 Junction City DirectionFinder
Importance-Satisfaction Assessment Matrix
-Parks and Recreation-

(points on the graph show deviations from the mean importance and satisfaction ratings given by respondents to the survey)



Source: ETC Institute (2012)

Section 5:

Tabular Data Survey Instrument

Q1. Please rate your overall satisfaction with each of the following services provided by Junction City by circling your rating of each service on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q1a. Quality of City police services	27.8%	38.4%	16.8%	5.5%	2.1%	9.4%
Q1b. Quality of City fire services	37.6%	36.8%	9.9%	0.7%	0.1%	14.9%
Q1c. Quality of ambulance services	36.0%	31.8%	10.7%	1.0%	0.8%	19.7%
Q1d. Quality of maintenance of City streets	4.3%	10.6%	19.7%	30.7%	30.3%	4.4%
Q1e. Quality of City's storm water runoff & management system	6.6%	25.5%	32.2%	13.6%	8.3%	13.8%
Q1f. Quality of City's water utility	11.2%	36.1%	26.2%	9.1%	4.4%	13.1%
Q1g. Quality of City's wastewater utility	10.1%	32.2%	28.2%	7.4%	4.8%	17.2%
Q1h. Quality of trash collection system	17.5%	35.0%	16.9%	10.7%	5.8%	14.0%
Q1i. Quality of City's parks & recreation programs	16.4%	38.4%	21.9%	8.1%	2.3%	12.8%
Q1j. Quality of City's parks & recreation facilities	14.0%	40.9%	21.9%	9.1%	2.6%	11.4%
Q1k. Quality of City code enforcement	6.7%	22.0%	28.7%	13.6%	6.9%	22.0%
Q1l. Quality of City planning & zoning	3.9%	21.2%	27.3%	14.7%	10.5%	22.5%
Q1m. Quality of customer service from City employees	17.5%	41.0%	22.6%	5.8%	3.3%	9.8%
Q1n. Quality of communication with public	8.5%	29.1%	33.1%	9.9%	7.3%	12.1%

Q1. Please rate your overall satisfaction with each of the following services provided by Junction City by circling your rating of each service on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q1a. Quality of City police services	30.7%	42.4%	18.5%	6.1%	2.3%
Q1b. Quality of City fire services	44.2%	43.2%	11.7%	0.8%	0.2%
Q1c. Quality of ambulance services	44.8%	39.6%	13.4%	1.2%	1.0%
Q1d. Quality of maintenance of City streets	4.5%	11.1%	20.6%	32.1%	31.7%
Q1e. Quality of City's storm water runoff & management system	7.7%	29.6%	37.4%	15.8%	9.6%
Q1f. Quality of City's water utility	12.8%	41.5%	30.1%	10.5%	5.1%
Q1g. Quality of City's wastewater utility	12.1%	38.9%	34.1%	9.0%	5.8%
Q1h. Quality of trash collection system	20.4%	40.7%	19.7%	12.5%	6.7%
Q1i. Quality of City's parks & recreation programs	18.8%	44.1%	25.1%	9.3%	2.7%
Q1j. Quality of City's parks & recreation facilities	15.9%	46.2%	24.7%	10.3%	3.0%
Q1k. Quality of City code enforcement	8.7%	28.3%	36.7%	17.5%	8.8%
Q1l. Quality of City planning & zoning	5.0%	27.4%	35.2%	19.0%	13.5%
Q1m. Quality of customer service from City employees	19.4%	45.5%	25.0%	6.4%	3.7%
Q1n. Quality of communication with public	9.7%	33.1%	37.6%	11.3%	8.3%

Q2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO years?

Q2. Top choice	Number	Percent
City police services	69	9.5 %
City fire services	8	1.1 %
Ambulance services	11	1.5 %
Maintenance of City streets	358	49.3 %
City's storm water runoff & management system	22	3.0 %
City's water utility	23	3.2 %
City's wastewater utility	4	0.6 %
Trash collection system	16	2.2 %
City's parks & recreation programs	19	2.6 %
City's parks & recreation facilities	10	1.4 %
City code enforcement	26	3.6 %
City planning & zoning	35	4.8 %
Customer service from City employees	8	1.1 %
Communication with public	30	4.1 %
None chosen	87	12.0 %
Total	726	100.0 %

Q2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO years?

Q2. 2nd choice	Number	Percent
City police services	45	6.2 %
City fire services	28	3.9 %
Ambulance services	12	1.7 %
Maintenance of City streets	79	10.9 %
City's storm water runoff & management system	62	8.5 %
City's water utility	41	5.6 %
City's wastewater utility	17	2.3 %
Trash collection system	46	6.3 %
City's parks & recreation programs	32	4.4 %
City's parks & recreation facilities	50	6.9 %
City code enforcement	61	8.4 %
City planning & zoning	67	9.2 %
Customer service from City employees	17	2.3 %
Communication with public	28	3.9 %
None chosen	141	19.4 %
Total	726	100.0 %

Q2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO years?

Q2. 3rd choice	Number	Percent
City police services	25	3.4 %
City fire services	14	1.9 %
Ambulance services	22	3.0 %
Maintenance of City streets	34	4.7 %
City's storm water runoff & management system	42	5.8 %
City's water utility	25	3.4 %
City's wastewater utility	23	3.2 %
Trash collection system	33	4.5 %
City's parks & recreation programs	34	4.7 %
City's parks & recreation facilities	45	6.2 %
City code enforcement	54	7.4 %
City planning & zoning	66	9.1 %
Customer service from City employees	26	3.6 %
Communication with public	73	10.1 %
None chosen	210	28.9 %
Total	726	100.0 %

Q2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO years? (top 3)

Q2. Top choice	Number	Percent
City police services	139	19.1 %
City fire services	50	6.9 %
Ambulance services	45	6.2 %
Maintenance of City streets	471	64.9 %
City's storm water runoff & management system	126	17.4 %
City's water utility	89	12.3 %
City's wastewater utility	44	6.1 %
Trash collection system	95	13.1 %
City's parks & recreation programs	85	11.7 %
City's parks & recreation facilities	105	14.5 %
City code enforcement	141	19.4 %
City planning & zoning	168	23.1 %
Customer service from City employees	51	7.0 %
Communication with public	131	18.0 %
None chosen	87	12.0 %
Total	1827	

Q3. Some items that may influence your perception of Junction City are listed below. Please circle your rating of each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".
(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q3a. Overall image of City	7.2%	34.7%	28.8%	20.2%	6.5%	2.6%
Q3b. Overall value you receive for your tax & fees	3.9%	16.9%	22.9%	31.8%	17.1%	7.4%
Q3c. How well City is planning for & managing growth & development	3.3%	13.2%	25.6%	29.8%	20.0%	8.1%
Q3d. Overall quality of life in City	6.9%	33.7%	32.5%	15.0%	5.9%	5.9%
Q3e. Overall appearance of City	5.6%	35.7%	30.9%	17.1%	6.7%	4.0%
Q3f. Overall feeling of safety in City	13.1%	44.6%	24.2%	10.9%	3.7%	3.4%

Q3. Some items that may influence your perception of Junction City are listed below. Please circle your rating of each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied". (without "don't know")
(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q3a. Overall image of City	7.4%	35.6%	29.6%	20.8%	6.6%
Q3b. Overall value you receive for your tax & fees	4.2%	18.3%	24.7%	34.4%	18.5%
Q3c. How well City is planning for & managing growth & development	3.6%	14.4%	27.9%	32.4%	21.7%
Q3d. Overall quality of life in City	7.3%	35.9%	34.6%	16.0%	6.3%
Q3e. Overall appearance of City	5.9%	37.2%	32.1%	17.8%	7.0%
Q3f. Overall feeling of safety in City	13.6%	46.2%	25.1%	11.3%	3.9%

Q4. Please rate your overall satisfaction with each of the following services provided by Geary County by circling your rating of each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q4a. Quality of County Sheriff's operations	20.7%	35.7%	21.1%	3.3%	1.0%	18.3%
Q4b. Quality of County fire services & emergency management	22.2%	34.8%	17.8%	1.9%	0.7%	22.6%
Q4c. Quality of County roads & bridges	8.8%	33.3%	30.4%	13.5%	5.0%	9.0%
Q4d. Quality of solid waste system	7.4%	27.5%	28.0%	4.0%	1.7%	31.4%
Q4e. Quality of County code enforcement	5.2%	21.8%	31.8%	7.7%	1.7%	31.8%
Q4f. Quality of County planning & zoning	5.2%	19.7%	31.3%	9.1%	4.1%	30.6%
Q4g. Quality of County Appraiser's office services	6.2%	27.7%	29.3%	12.4%	5.5%	18.9%
Q4h. Quality of Animal shelter services	11.3%	33.3%	24.1%	6.3%	4.1%	20.8%
Q4i. Quality of customer service from County employees	18.7%	40.9%	22.3%	3.6%	1.4%	13.1%

Q4. Please rate your overall satisfaction with each of the following services provided by Geary County by circling your rating of each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q4a. Quality of County Sheriff's operations	25.3%	43.7%	25.8%	4.0%	1.2%
Q4b. Quality of County fire services & emergency management	28.6%	45.0%	23.0%	2.5%	0.9%
Q4c. Quality of County roads & bridges	9.7%	36.6%	33.4%	14.8%	5.4%
Q4d. Quality of solid waste system	10.8%	40.2%	40.8%	5.8%	2.4%
Q4e. Quality of County code enforcement	7.7%	31.9%	46.7%	11.3%	2.4%
Q4f. Quality of County planning & zoning	7.5%	28.4%	45.0%	13.1%	6.0%
Q4g. Quality of County Appraiser's office services	7.6%	34.1%	36.2%	15.3%	6.8%
Q4h. Quality of Animal shelter services	14.3%	42.1%	30.4%	8.0%	5.2%
Q4i. Quality of customer service from County employees	21.6%	47.1%	25.7%	4.1%	1.6%

Q5. Which THREE of these items do you think should receive the most emphasis from County leaders over the next TWO years?

Q5. Top choice	Number	Percent
County Sheriff's operations	77	10.6 %
County fire services & emergency management	28	3.9 %
County roads & bridges	215	29.6 %
Solid waste system	19	2.6 %
County code enforcement	33	4.5 %
County planning & zoning	64	8.8 %
County Appraiser's office services	55	7.6 %
Animal shelter services	59	8.1 %
Customer service from County employees	21	2.9 %
None chosen	155	21.3 %
Total	726	100.0 %

Q5. Which THREE of these items do you think should receive the most emphasis from County leaders over the next TWO years?

Q5. 2nd choice	Number	Percent
County Sheriff's operations	40	5.5 %
County fire services & emergency management	66	9.1 %
County roads & bridges	94	12.9 %
Solid waste system	35	4.8 %
County code enforcement	53	7.3 %
County planning & zoning	66	9.1 %
County Appraiser's office services	66	9.1 %
Animal shelter services	50	6.9 %
Customer service from County employees	30	4.1 %
None chosen	226	31.1 %
Total	726	100.0 %

Q5. Which THREE of these items do you think should receive the most emphasis from County leaders over the next TWO years?

Q5. 3rd choice	Number	Percent
County Sheriff's operations	57	7.9 %
County fire services & emergency management	33	4.5 %
County roads & bridges	58	8.0 %
Solid waste system	35	4.8 %
County code enforcement	53	7.3 %
County planning & zoning	49	6.7 %
County Appraiser's office services	60	8.3 %
Animal shelter services	61	8.4 %
Customer service from County employees	32	4.4 %
None chosen	288	39.7 %
Total	726	100.0 %

Q5. Which THREE of these items do you think should receive the most emphasis from County leaders over the next TWO years? (top 3)

Q5. Top choice	Number	Percent
County Sheriff's operations	174	24.0 %
County fire services & emergency management	127	17.5 %
County roads & bridges	367	50.6 %
Solid waste system	89	12.3 %
County code enforcement	139	19.1 %
County planning & zoning	179	24.7 %
County Appraiser's office services	181	24.9 %
Animal shelter services	170	23.4 %
Customer service from County employees	83	11.4 %
None chosen	155	21.3 %
Total	1664	

Q6. Some items that may influence your perception of Geary County are listed below. Please circle your rating of each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".
(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q6a. Overall image of County	11.4%	49.9%	25.8%	6.7%	2.5%	3.7%
Q6b. Overall value you receive for your tax & fees	5.4%	26.4%	30.3%	21.8%	8.7%	7.4%
Q6c. How well County is planning for & managing growth & development	4.5%	21.2%	31.3%	20.1%	8.1%	14.7%
Q6d. Overall quality of life in County	11.7%	38.3%	32.0%	8.0%	2.3%	7.7%
Q6e. Overall appearance of County	9.6%	44.4%	31.8%	6.3%	2.5%	5.4%
Q6f. Overall feeling of safety in County	15.4%	46.6%	25.1%	5.1%	1.7%	6.2%

Q6. Some items that may influence your perception of Geary County are listed below. Please circle your rating of each item on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied". (without "don't know")
(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q6a. Overall image of County	11.9%	51.8%	26.8%	7.0%	2.6%
Q6b. Overall value you receive for your tax & fees	5.8%	28.6%	32.7%	23.5%	9.4%
Q6c. How well County is planning for & managing growth & development	5.3%	24.9%	36.7%	23.6%	9.5%
Q6d. Overall quality of life in County	12.7%	41.5%	34.6%	8.7%	2.5%
Q6e. Overall appearance of County	10.2%	46.9%	33.6%	6.7%	2.6%
Q6f. Overall feeling of safety in County	16.4%	49.6%	26.7%	5.4%	1.8%

Q7. Please circle the rating of your satisfaction, on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by Geary County:
(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q7a. Visibility of Sheriff's officers in your area	19.6%	36.9%	24.5%	7.6%	2.3%	9.1%
Q7b. Overall efforts of Sheriff's office to prevent crime	16.3%	37.3%	24.9%	6.1%	1.7%	13.8%
Q7c. How quickly Sheriff's office personnel respond to emergencies	17.2%	30.2%	20.0%	4.5%	1.1%	27.0%
Q7d. How quickly County fire department personnel respond to emergencies	18.0%	32.2%	16.4%	1.4%	0.8%	31.1%
Q7e. Quality of animal control in County	10.9%	29.1%	27.8%	6.9%	4.0%	21.3%

Q7. Please circle the rating of your satisfaction, on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by Geary County: (without "don't know")
(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q7a. Visibility of Sheriff's officers in your area	21.5%	40.6%	27.0%	8.3%	2.6%
Q7b. Overall efforts of Sheriff's office to prevent crime	18.8%	43.3%	28.9%	7.0%	1.9%
Q7c. How quickly Sheriff's office personnel respond to emergencies	23.6%	41.3%	27.4%	6.2%	1.5%
Q7d. How quickly County fire department personnel respond to emergencies	26.2%	46.8%	23.8%	2.0%	1.2%
Q7e. Quality of animal control in County	13.8%	37.0%	35.4%	8.8%	5.1%

Q8. Which THREE of these public safety services do you think should receive the most emphasis from County leaders over the next TWO years?

Q8. Top choice	Number	Percent
Visibility of Sheriff's officers in your area	158	21.8 %
Efforts of Sheriff's office to prevent crime	147	20.2 %
How quickly Sheriff's office personnel respond to emergencies	56	7.7 %
How quickly County fire department personnel respond to emergencies	46	6.3 %
Animal control in County	89	12.3 %
None chosen	230	31.7 %
Total	726	100.0 %

Q8. Which THREE of these public safety services do you think should receive the most emphasis from County leaders over the next TWO years?

Q8. 2nd choice	Number	Percent
Visibility of Sheriff's officers in your area	51	7.0 %
Efforts of Sheriff's office to prevent crime	143	19.7 %
How quickly Sheriff's office personnel respond to emergencies	105	14.5 %
How quickly County fire department personnel respond to emergencies	74	10.2 %
Animal control in County	51	7.0 %
None chosen	302	41.6 %
Total	726	100.0 %

Q8. Which THREE of these public safety services do you think should receive the most emphasis from County leaders over the next TWO years?

Q8. 3rd choice	Number	Percent
Visibility of Sheriff's officers in your area	55	7.6 %
Efforts of Sheriff's office to prevent crime	56	7.7 %
How quickly Sheriff's office personnel respond to emergencies	94	12.9 %
How quickly County fire department personnel respond to emergencies	81	11.2 %
Animal control in County	81	11.2 %
None chosen	359	49.4 %
Total	726	100.0 %

Q8. Which THREE of these public safety services do you think should receive the most emphasis from County leaders over the next TWO years? (top 3)

Q8. Top choice	Number	Percent
Visibility of Sheriff's officers in your area	264	36.4 %
Efforts of Sheriff's office to prevent crime	346	47.7 %
How quickly Sheriff's office personnel respond to emergencies	255	35.1 %
How quickly County fire department personnel respond to emergencies	201	27.7 %
Animal control in County	221	30.4 %
None chosen	230	31.7 %
Total	1517	

Q9. Please circle the rating of your satisfaction, on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by Junction City:

(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q9a. Visibility of police in neighborhoods	16.1%	39.0%	20.8%	12.1%	3.3%	8.7%
Q9b. Visibility of police in retail areas	10.2%	36.8%	28.8%	11.0%	3.2%	10.1%
Q9c. City's overall efforts to prevent crime	13.9%	37.7%	26.6%	9.9%	2.6%	9.2%
Q9d. Enforcement of City traffic laws	11.8%	33.1%	25.9%	14.2%	5.2%	9.8%
Q9e. How quickly police department personnel respond to emergencies	17.9%	36.9%	16.7%	4.4%	1.9%	22.2%
Q9f. How quickly fire department personnel respond to emergencies	24.9%	37.2%	12.0%	0.6%	0.8%	24.5%
Q9g. How quickly ambulance service personnel respond to emergencies	27.1%	34.7%	11.8%	0.6%	1.0%	24.8%
Q9h. Quality of animal control in City	11.0%	29.8%	21.9%	8.0%	4.7%	24.7%

Q9. Please circle the rating of your satisfaction, on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by Junction City: (without "don't know")

(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q9a. Visibility of police in neighborhoods	17.6%	42.7%	22.8%	13.3%	3.6%
Q9b. Visibility of police in retail areas	11.3%	40.9%	32.0%	12.3%	3.5%
Q9c. City's overall efforts to prevent crime	15.3%	41.6%	29.3%	10.9%	2.9%
Q9d. Enforcement of City traffic laws	13.1%	36.6%	28.7%	15.7%	5.8%
Q9e. How quickly police department personnel respond to emergencies	23.0%	47.4%	21.4%	5.7%	2.5%
Q9f. How quickly fire department personnel respond to emergencies	33.0%	49.3%	15.9%	0.7%	1.1%
Q9g. How quickly ambulance service personnel respond to emergencies	36.1%	46.2%	15.8%	0.7%	1.3%
Q9h. Quality of animal control in City	14.6%	39.5%	29.1%	10.6%	6.2%

Q10. Which THREE of these public safety services do you think should receive the most emphasis from City leaders over the next TWO years?

Q10. Top choice	Number	Percent
Visibility of police in neighborhoods	156	21.5 %
Visibility of police in retail areas	47	6.5 %
City's overall efforts to prevent crime	104	14.3 %
Enforcement of City traffic laws	72	9.9 %
How quickly police department personnel respond to emergencies	46	6.3 %
How quickly fire department personnel respond to emergencies	28	3.9 %
How quickly ambulance service personnel respond to emergencies	11	1.5 %
Quality of animal control in City	68	9.4 %
None chosen	194	26.7 %
Total	726	100.0 %

Q10. Which THREE of these public safety services do you think should receive the most emphasis from City leaders over the next TWO years?

Q10. 2nd choice	Number	Percent
Visibility of police in neighborhoods	59	8.1 %
Visibility of police in retail areas	110	15.2 %
City's overall efforts to prevent crime	87	12.0 %
Enforcement of City traffic laws	69	9.5 %
How quickly police department personnel respond to emergencies	40	5.5 %
How quickly fire department personnel respond to emergencies	46	6.3 %
How quickly ambulance service personnel respond to emergencies	27	3.7 %
Quality of animal control in City	32	4.4 %
None chosen	256	35.3 %
Total	726	100.0 %

Q10. Which THREE of these public safety services do you think should receive the most emphasis from City leaders over the next TWO years?

Q10. 3rd choice	Number	Percent
Visibility of police in neighborhoods	55	7.6 %
Visibility of police in retail areas	41	5.6 %
City's overall efforts to prevent crime	76	10.5 %
Enforcement of City traffic laws	49	6.7 %
How quickly police department personnel respond to emergencies	55	7.6 %
How quickly fire department personnel respond to emergencies	29	4.0 %
How quickly ambulance service personnel respond to emergencies	50	6.9 %
Quality of animal control in City	56	7.7 %
None chosen	315	43.4 %
Total	726	100.0 %

Q10. Which THREE of these public safety services do you think should receive the most emphasis from City leaders over the next TWO years? (top 3)

Q10. Top choice	Number	Percent
Visibility of police in neighborhoods	270	37.2 %
Visibility of police in retail areas	198	27.3 %
City's overall efforts to prevent crime	267	36.8 %
Enforcement of City traffic laws	190	26.2 %
How quickly police department personnel respond to emergencies	141	19.4 %
How quickly fire department personnel respond to emergencies	103	14.2 %
How quickly ambulance service personnel respond to emergencies	88	12.1 %
Quality of animal control in City	156	21.5 %
None chosen	194	26.7 %
Total	1607	

Q11. Consolidation of services between Junction City and Geary County has been discussed for many years. Please circle your rating of whether the City and County should consider consolidation of the following services on a scale of 5 to 1, where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

(N=726)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
Q11a. Consolidate Police & Sheriff services	18.2%	19.1%	19.8%	13.8%	17.6%	11.4%
Q11b. Consolidate Fire services	16.1%	21.1%	21.6%	13.1%	16.4%	11.7%
Q11c. Consolidate Public Works operations	18.5%	23.7%	23.6%	10.9%	11.0%	12.4%
Q11d. Consolidate Data Management services	20.1%	27.0%	22.3%	5.4%	6.5%	18.7%

Q11. Consolidation of services between Junction City and Geary County has been discussed for many years. Please circle your rating of whether the City and County should consider consolidation of the following services on a scale of 5 to 1, where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (without "don't know")

(N=726)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Q11a. Consolidate Police & Sheriff services	20.5%	21.6%	22.4%	15.6%	19.9%
Q11b. Consolidate Fire services	18.3%	23.9%	24.5%	14.8%	18.6%
Q11c. Consolidate Public Works operations	21.1%	27.0%	26.9%	12.4%	12.6%
Q11d. Consolidate Data Management services	24.7%	33.2%	27.5%	6.6%	8.0%

Q12. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Enforcement of County Codes and Regulations issues:
(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q12a. Enforcing clean up of litter & debris	6.7%	28.2%	26.0%	21.6%	9.2%	8.1%
Q12b. Enforcing restrictions against junk cars & mobile homes	7.6%	21.8%	23.6%	24.7%	11.3%	11.2%
Q12c. Enforcing sign regulations	8.3%	25.3%	32.0%	12.1%	6.5%	15.8%

Q12. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Enforcement of County Codes and Regulations issues: (without "don't know")
(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q12a. Enforcing clean up of litter & debris	7.3%	30.7%	28.3%	23.5%	10.0%
Q12b. Enforcing restrictions against junk cars & mobile homes	8.5%	24.5%	26.5%	27.8%	12.7%
Q12c. Enforcing sign regulations	9.8%	30.1%	38.0%	14.4%	7.7%

Q13. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Enforcement of City Codes and Ordinances issues:
(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q13a. Enforcing clean up of litter & debris	5.6%	25.3%	24.8%	24.2%	11.8%	8.1%
Q13b. Enforcing mowing & trimming of weeds on private property	6.7%	25.3%	26.9%	22.3%	10.6%	8.1%
Q13c. Enforcing maintenance of residential property in your neighborhood	7.9%	28.4%	25.8%	18.7%	9.5%	9.8%
Q13d. Enforcing maintenance of business property	6.5%	30.6%	29.9%	15.4%	6.5%	11.2%
Q13e. Enforcing sign regulations	6.5%	28.1%	31.4%	11.7%	6.5%	15.8%

Q13. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Enforcement of City Codes and Ordinances issues: (without "don't know")
(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q13a. Enforcing clean up of litter & debris	6.1%	27.6%	27.0%	26.4%	12.9%
Q13b. Enforcing mowing & trimming of weeds on private property	7.3%	27.6%	29.2%	24.3%	11.5%
Q13c. Enforcing maintenance of residential property in your neighborhood	8.7%	31.5%	28.5%	20.8%	10.5%
Q13d. Enforcing maintenance of business property	7.3%	34.4%	33.6%	17.4%	7.3%
Q13e. Enforcing sign regulations	7.7%	33.4%	37.3%	13.9%	7.7%

Q14. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

Q14. Top choice	Number	Percent
Clean up of litter & debris	289	39.8 %
Mowing & trimming of weeds on private property	91	12.5 %
Maintenance of residential property in your neighborhood	76	10.5 %
Maintenance of business property	31	4.3 %
Sign regulations	46	6.3 %
None chosen	193	26.6 %
Total	726	100.0 %

Q14. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

Q14. 2nd choice	Number	Percent
Clean up of litter & debris	75	10.3 %
Mowing & trimming of weeds on private property	208	28.7 %
Maintenance of residential property in your neighborhood	104	14.3 %
Maintenance of business property	83	11.4 %
Sign regulations	22	3.0 %
None chosen	234	32.2 %
Total	726	100.0 %

Q14. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

Q14. 3rd choice	Number	Percent
Clean up of litter & debris	63	8.7 %
Mowing & trimming of weeds on private property	73	10.1 %
Maintenance of residential property in your neighborhood	153	21.1 %
Maintenance of business property	95	13.1 %
Sign regulations	60	8.3 %
None chosen	282	38.8 %
Total	726	100.0 %

Q14. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (top 3)

Q14. Top choice	Number	Percent
Clean up of litter & debris	427	58.8 %
Mowing & trimming of weeds on private property	372	51.2 %
Maintenance of residential property in your neighborhood	333	45.9 %
Maintenance of business property	209	28.8 %
Sign regulations	128	17.6 %
None chosen	193	26.6 %
Total	1662	

Q15. Please circle the rating of how satisfied you are, on a scale of 5 to 1, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied," with the following aspects of CITY MAINTENANCE.

(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q15a. Maintenance of major City streets	4.3%	18.6%	20.2%	30.0%	22.7%	4.1%
Q15b. Maintenance of streets in your neighborhood	4.7%	17.5%	19.7%	27.1%	23.1%	7.9%
Q15c. Maintenance of sidewalks	2.9%	14.0%	29.2%	25.2%	17.6%	11.0%
Q15d. Maintenance of street signs/ traffic signals	10.1%	43.7%	27.1%	7.6%	4.0%	7.6%
Q15e. Maintenance of downtown parking lots	5.9%	39.5%	32.5%	9.1%	3.3%	9.6%
Q15f. Overall appearance of downtown including lighting, landscaping & planter boxes	11.3%	47.5%	26.3%	6.7%	3.3%	4.8%
Q15g. Maintenance of City buildings	11.0%	50.8%	24.2%	3.9%	2.6%	7.4%
Q15h. Snow removal on major City streets	9.4%	38.8%	18.3%	12.8%	12.5%	8.1%
Q15i. Snow removal on neighborhood streets	4.5%	17.9%	20.8%	23.1%	25.2%	8.4%
Q15j. Overall cleanliness of streets & other public areas	6.3%	37.6%	30.0%	15.6%	5.5%	5.0%
Q15k. Maintenance of stormwater drainage system	4.8%	26.4%	32.2%	12.5%	6.3%	17.6%
Q15l. Maintenance of City's water & wastewater systems	6.9%	29.3%	33.1%	6.5%	4.0%	20.2%

Q15. Please circle the rating of how satisfied you are, on a scale of 5 to 1, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied," with the following aspects of CITY MAINTENANCE. (without "don't know")

(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q15a. Maintenance of major City streets	4.5%	19.4%	21.1%	31.3%	23.7%
Q15b. Maintenance of streets in your neighborhood	5.1%	19.0%	21.4%	29.4%	25.1%
Q15c. Maintenance of sidewalks	3.3%	15.8%	32.8%	28.3%	19.8%
Q15d. Maintenance of street signs/traffic signals	10.9%	47.2%	29.4%	8.2%	4.3%
Q15e. Maintenance of downtown parking lots	6.6%	43.8%	36.0%	10.1%	3.7%
Q15f. Overall appearance of downtown including lighting, landscaping & planter boxes	11.9%	49.9%	27.6%	7.1%	3.5%
Q15g. Maintenance of City buildings	11.9%	54.9%	26.2%	4.2%	2.8%
Q15h. Snow removal on major City streets	10.2%	42.3%	19.9%	13.9%	13.6%
Q15i. Snow removal on neighborhood streets	5.0%	19.5%	22.7%	25.3%	27.5%
Q15j. Overall cleanliness of streets & other public areas	6.7%	39.6%	31.6%	16.4%	5.8%
Q15k. Maintenance of stormwater drainage system	5.9%	32.1%	39.1%	15.2%	7.7%
Q15l. Maintenance of City's water & wastewater systems	8.6%	36.8%	41.5%	8.1%	5.0%

Q16. Which THREE of these maintenance services do you think should receive the most emphasis from City leaders over the next TWO years?

Q16. Top choice	Number	Percent
Maintenance of major City streets	277	38.2 %
Maintenance of neighborhood streets	91	12.5 %
Maintenance of sidewalks	46	6.3 %
Maintenance of street signs/traffic signals	13	1.8 %
Maintenance of downtown parking lots	8	1.1 %
Overall appearance of downtown	12	1.7 %
Maintenance of City buildings	3	0.4 %
Snow removal on major City streets	39	5.4 %
Snow removal on neighborhood streets	62	8.5 %
Overall cleanliness of streets & other public areas	11	1.5 %
Maintenance of stormwater drainage system	22	3.0 %
Maintenance of City's water & wastewater systems	25	3.4 %
None chosen	117	16.1 %
Total	726	100.0 %

Q16. Which THREE of these maintenance services do you think should receive the most emphasis from City leaders over the next TWO years?

Q16. 2nd choice	Number	Percent
Maintenance of major City streets	61	8.4 %
Maintenance of neighborhood streets	192	26.4 %
Maintenance of sidewalks	73	10.1 %
Maintenance of street signs/traffic signals	17	2.3 %
Maintenance of downtown parking lots	16	2.2 %
Overall appearance of downtown	23	3.2 %
Maintenance of City buildings	10	1.4 %
Snow removal on major City streets	42	5.8 %
Snow removal on neighborhood streets	92	12.7 %
Overall cleanliness of streets & other public areas	19	2.6 %
Maintenance of stormwater drainage system	17	2.3 %
Maintenance of City's water & wastewater systems	17	2.3 %
None chosen	147	20.2 %
Total	726	100.0 %

Q16. Which THREE of these maintenance services do you think should receive the most emphasis from City leaders over the next TWO years?

Q16. 3rd choice	Number	Percent
Maintenance of major City streets	39	5.4 %
Maintenance of neighborhood streets	48	6.6 %
Maintenance of sidewalks	106	14.6 %
Maintenance of street signs/traffic signals	18	2.5 %
Maintenance of downtown parking lots	11	1.5 %
Overall appearance of downtown	31	4.3 %
Maintenance of City buildings	15	2.1 %
Snow removal on major City streets	28	3.9 %
Snow removal on neighborhood streets	92	12.7 %
Overall cleanliness of streets & other public areas	75	10.3 %
Maintenance of stormwater drainage system	37	5.1 %
Maintenance of City's water & wastewater systems	23	3.2 %
None chosen	203	28.0 %
Total	726	100.0 %

Q16. Which THREE of these maintenance services do you think should receive the most emphasis from City leaders over the next TWO years? (top 3)

Q16. Top choice	Number	Percent
Maintenance of major City streets	377	51.9 %
Maintenance of neighborhood streets	331	45.6 %
Maintenance of sidewalks	225	31.0 %
Maintenance of street signs/traffic signals	48	6.6 %
Maintenance of downtown parking lots	35	4.8 %
Overall appearance of downtown	66	9.1 %
Maintenance of City buildings	28	3.9 %
Snow removal on major City streets	109	15.0 %
Snow removal on neighborhood streets	246	33.9 %
Overall cleanliness of streets & other public areas	105	14.5 %
Maintenance of stormwater drainage system	76	10.5 %
Maintenance of City's water & wastewater systems	65	9.0 %
None chosen	117	16.1 %
Total	1828	

Q17. Please circle the rating of your satisfaction, on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND RECREATION facilities and services.

(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q17a. Maintenance of City parks & equipment	12.0%	42.6%	23.6%	7.7%	2.2%	12.0%
Q17b. Number of walking & biking trails	9.8%	32.0%	23.3%	13.1%	6.7%	15.2%
Q17c. Number of City parks	14.6%	43.4%	23.6%	5.8%	2.9%	9.8%
Q17d. Number of outdoor athletic fields	11.7%	35.4%	26.2%	7.7%	3.6%	15.4%
Q17e. Rolling Meadows Golf Course	8.4%	19.7%	24.0%	4.0%	4.3%	39.7%
Q17f. City Swimming Pool	10.2%	30.0%	24.5%	5.9%	1.5%	27.8%
Q17g. City's youth recreation programs	8.0%	23.6%	26.2%	9.5%	3.2%	29.6%
Q17h. City's adult recreation programs	5.6%	20.5%	28.5%	10.5%	3.9%	31.0%
Q17i. Availability of youth opportunities in our community	6.3%	18.9%	26.6%	17.6%	7.3%	23.3%
Q17j. Ease of registering for programs	7.2%	20.0%	29.5%	7.0%	3.3%	33.1%
Q17k. Spin City & Skating Rink	7.7%	22.2%	28.2%	7.0%	5.5%	29.3%
Q17l. J. L. Hoover Opera House	22.7%	27.4%	17.9%	3.6%	3.6%	24.8%
Q17m. Fees charged for recreation programs	5.9%	24.7%	27.5%	8.0%	4.0%	29.9%
Q17n. Programs for seniors	5.1%	17.4%	22.6%	12.3%	4.4%	38.3%

Q17. Please circle the rating of your satisfaction, on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND RECREATION facilities and services. (without "don't know")

(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q17a. Maintenance of City parks & equipment	13.6%	48.4%	26.8%	8.8%	2.5%
Q17b. Number of walking & biking trails	11.5%	37.7%	27.4%	15.4%	8.0%
Q17c. Number of City parks	16.2%	48.1%	26.1%	6.4%	3.2%
Q17d. Number of outdoor athletic fields	13.8%	41.9%	30.9%	9.1%	4.2%
Q17e. Rolling Meadows Golf Course	13.9%	32.6%	39.7%	6.6%	7.1%
Q17f. City Swimming Pool	14.1%	41.6%	34.0%	8.2%	2.1%
Q17g. City's youth recreation programs	11.4%	33.5%	37.2%	13.5%	4.5%
Q17h. City's adult recreation programs	8.2%	29.7%	41.3%	15.2%	5.6%
Q17i. Availability of youth opportunities in our community	8.3%	24.6%	34.6%	23.0%	9.5%
Q17j. Ease of registering for programs	10.7%	29.8%	44.0%	10.5%	4.9%
Q17k. Spin City & Skating Rink	10.9%	31.4%	40.0%	9.9%	7.8%
Q17l. J. L. Hoover Opera House	30.2%	36.4%	23.8%	4.8%	4.8%
Q17m. Fees charged for recreation programs	8.4%	35.2%	39.3%	11.4%	5.7%
Q17n. Programs for seniors	8.3%	28.1%	36.6%	19.9%	7.1%

Q18. Which THREE of the parks and recreation issues listed above do you think should receive the most emphasis from City leaders over the next TWO years?

Q18. Top choice	Number	Percent
Maintenance of City parks & equipment	101	13.9 %
Number of walking & biking trails	72	9.9 %
Number of City parks	18	2.5 %
Number of outdoor athletic fields	14	1.9 %
Rolling Meadows Golf Course	30	4.1 %
City Swimming Pool	19	2.6 %
City's youth recreation programs	59	8.1 %
City's adult recreation programs	21	2.9 %
Availability of youth opportunities in our community	79	10.9 %
Ease of registering for programs	4	0.6 %
Spin City & Skating Rink	18	2.5 %
J. L. Hoover Opera House	26	3.6 %
Fees charged for recreation programs	23	3.2 %
Programs for seniors	56	7.7 %
None chosen	186	25.6 %
Total	726	100.0 %

Q18. Which THREE of the parks and recreation issues listed above do you think should receive the most emphasis from City leaders over the next TWO years?

Q18. 2nd choice	Number	Percent
Maintenance of City parks & equipment	54	7.4 %
Number of walking & biking trails	37	5.1 %
Number of City parks	25	3.4 %
Number of outdoor athletic fields	17	2.3 %
Rolling Meadows Golf Course	29	4.0 %
City Swimming Pool	26	3.6 %
City's youth recreation programs	63	8.7 %
City's adult recreation programs	31	4.3 %
Availability of youth opportunities in our community	88	12.1 %
Ease of registering for programs	17	2.3 %
Spin City & Skating Rink	32	4.4 %
J. L. Hoover Opera House	17	2.3 %
Fees charged for recreation programs	24	3.3 %
Programs for seniors	30	4.1 %
None chosen	236	32.5 %
Total	726	100.0 %

Q18. Which THREE of the parks and recreation issues listed above do you think should receive the most emphasis from City leaders over the next TWO years?

Q18. 3rd choice	Number	Percent
Maintenance of City parks & equipment	30	4.1 %
Number of walking & biking trails	24	3.3 %
Number of City parks	20	2.8 %
Number of outdoor athletic fields	17	2.3 %
Rolling Meadows Golf Course	22	3.0 %
City Swimming Pool	26	3.6 %
City's youth recreation programs	45	6.2 %
City's adult recreation programs	30	4.1 %
Availability of youth opportunities in our community	50	6.9 %
Ease of registering for programs	24	3.3 %
Spin City & Skating Rink	21	2.9 %
J. L. Hoover Opera House	31	4.3 %
Fees charged for recreation programs	35	4.8 %
Programs for seniors	58	8.0 %
None chosen	293	40.4 %
Total	726	100.0 %

Q18. Which THREE of the parks and recreation issues listed above do you think should receive the most emphasis from City leaders over the next TWO years? (top 3)

Q18. Top choice	Number	Percent
Maintenance of City parks & equipment	185	25.5 %
Number of walking & biking trails	133	18.3 %
Number of City parks	63	8.7 %
Number of outdoor athletic fields	48	6.6 %
Rolling Meadows Golf Course	81	11.2 %
City Swimming Pool	71	9.8 %
City's youth recreation programs	167	23.0 %
City's adult recreation programs	82	11.3 %
Availability of youth opportunities in our community	217	29.9 %
Ease of registering for programs	45	6.2 %
Spin City & Skating Rink	71	9.8 %
J. L. Hoover Opera House	74	10.2 %
Fees charged for recreation programs	82	11.3 %
Programs for seniors	144	19.8 %
None chosen	186	25.6 %
Total	1649	

Q19. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of WATER, WASTEWATER & TRASH UTILITIES provided by the City:

(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q19a. Clarity & taste of tap water in your home	14.7%	37.9%	17.9%	10.7%	8.4%	10.3%
Q19b. Water pressure in your home	19.0%	46.7%	15.0%	7.0%	4.7%	7.6%
Q19c. Drainage of storm water off City streets	9.0%	34.0%	25.1%	14.5%	6.5%	11.0%
Q19d. Adequacy of City's waste water collection system	7.7%	30.0%	27.1%	6.5%	3.4%	25.2%
Q19e. Overall value of trash service	13.1%	34.4%	20.1%	11.4%	8.1%	12.8%
Q19f. Overall satisfaction with recycling services	5.9%	19.0%	18.2%	16.8%	17.6%	22.5%
Q19g. What you are charged for water, wastewater & trash services	3.7%	14.6%	20.2%	27.7%	22.6%	11.2%

Q19. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of WATER, WASTEWATER & TRASH UTILITIES provided by the City: (without "don't know")

(N=726)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q19a. Clarity & taste of tap water in your home	16.4%	42.2%	20.0%	12.0%	9.4%
Q19b. Water pressure in your home	20.6%	50.5%	16.2%	7.6%	5.1%
Q19c. Drainage of storm water off City streets	10.1%	38.2%	28.2%	16.3%	7.3%
Q19d. Adequacy of City's waste water collection system	10.3%	40.1%	36.3%	8.7%	4.6%
Q19e. Overall value of trash service	15.0%	39.5%	23.1%	13.1%	9.3%
Q19f. Overall satisfaction with recycling services	7.6%	24.5%	23.4%	21.7%	22.7%
Q19g. What you are charged for water, wastewater & trash services	4.2%	16.4%	22.8%	31.2%	25.4%

Q20. In general, how do you think the efforts to promote economic development in the community should change over the next five years?

Q20. How do you think efforts to promote economic development in the community should change	Number	Percent
Should be much greater	328	45.2 %
Should be somewhat greater	202	27.8 %
Stay about the same	73	10.1 %
Should be reduced	36	5.0 %
Don't know	87	12.0 %
Total	726	100.0 %

Q20. In general, how do you think the efforts to promote economic development in the community should change over the next five years? (without "don't know")

Q20. How do you think efforts to promote economic development in the community should change	Number	Percent
Should be much greater	328	51.3 %
Should be somewhat greater	202	31.6 %
Stay about the same	73	11.4 %
Should be reduced	36	5.6 %
Total	639	100.0 %

Q21. In general, how supportive are you of having the City and/or County use incentives to attract new businesses or expand existing business in Junction City and Geary County?

Q21. How supportive are you of having the City and/or County use incentives to attract new businesses or expand existing business	Number	Percent
Very supportive	298	41.0 %
Somewhat supportive	210	28.9 %
Not sure	85	11.7 %
Not supportive	115	15.8 %
No response	18	2.5 %
Total	726	100.0 %

Q21. In general, how supportive are you of having the City and/or County use incentives to attract new businesses or expand existing business in Junction City and Geary County? (without "no response")

Q21. How supportive are you of having the City and/or County use incentives to attract new businesses or expand existing business	Number	Percent
Very supportive	298	42.1 %
Somewhat supportive	210	29.7 %
Not supportive	115	16.2 %
Not sure	85	12.0 %
Total	708	100.0 %

Q22. Where should the retail economic development efforts focus?

Q22. Where should retail economic development efforts focus	Number	Percent
Downtown	120	16.5 %
North Washington	14	1.9 %
Ash Street	46	6.3 %
East Chestnut	75	10.3 %
South Washington	43	5.9 %
Highway 77	141	19.4 %
Grant Avenue	58	8.0 %
Golden Belt	23	3.2 %
East 6th Street	21	2.9 %
No preference	234	32.2 %
Total	775	

Q22. Where should the retail economic development efforts focus? (without "no preference")

Q22. Where should retail economic development efforts focus	Number	Percent
Highway 77	141	19.4 %
Downtown	120	16.5 %
East Chestnut	75	10.3 %
Grant Avenue	58	8.0 %
Ash Street	46	6.3 %
South Washington	43	5.9 %
Golden Belt	23	3.2 %
East 6th Street	21	2.9 %
North Washington	14	1.9 %
Total	541	

Q23. Where should the industrial economic development efforts focus?

Q23. Where should industrial economic development efforts focus	Number	Percent
Old 40 Highway	225	31.0 %
Strauss Boulevard	56	7.7 %
Grant Avenue	127	17.5 %
No preference	322	44.4 %
Total	730	

Q23. Where should the industrial economic development efforts focus? (without "no preference")

Q23. Where should industrial economic development efforts focus	Number	Percent
Old 40 Highway	225	31.0 %
Grant Avenue	127	17.5 %
Strauss Boulevard	56	7.7 %
Total	408	

Q24. For each of the following statements, please indicate your level of agreement using a scale of 5 to 1, where 5 is "Strongly Agree" and 1 is "Strongly Disagree".

(N=726)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
Q24a. Junction City should attract more retail stores	52.3%	31.3%	10.3%	2.5%	0.8%	2.8%
Q24b. Junction City needs more industrial development	34.8%	37.5%	16.9%	3.2%	2.1%	5.5%
Q24c. Junction City needs more higher paying, value added employment opportunities	51.8%	36.4%	7.9%	0.4%	0.4%	3.2%
Q24d. Junction City should encourage development of office centers	21.5%	28.7%	32.8%	7.4%	2.3%	7.3%
Q24e. New & revitalized commercial areas should have higher quality design & appearance than existing commercial areas	23.3%	32.2%	30.0%	5.2%	2.3%	6.9%
Q24f. Junction City needs more dining options	48.1%	26.4%	13.1%	5.9%	3.9%	2.6%
Q24g. Junction City needs more hotels	2.9%	8.5%	25.8%	33.1%	24.4%	5.4%
Q24h. I want to be able to live & work in Junction City &/or Geary County	54.1%	26.0%	13.1%	1.4%	1.4%	4.0%

Q24. For each of the following statements, please indicate your level of agreement using a scale of 5 to 1, where 5 is "Strongly Agree" and 1 is "Strongly Disagree". (without "don't know")

(N=726)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Q24a. Junction City should attract more retail stores	53.8%	32.2%	10.6%	2.5%	0.8%
Q24b. Junction City needs more industrial development	36.9%	39.7%	17.9%	3.4%	2.2%
Q24c. Junction City needs more higher paying, value added employment opportunities	53.5%	37.6%	8.1%	0.4%	0.4%
Q24d. Junction City should encourage development of office centers	23.2%	30.9%	35.4%	8.0%	2.5%
Q24e. New & revitalized commercial areas should have higher quality design & appearance than existing commercial areas	25.0%	34.6%	32.2%	5.6%	2.5%
Q24f. Junction City needs more dining options	49.4%	27.2%	13.4%	6.1%	4.0%
Q24g. Junction City needs more hotels	3.1%	9.0%	27.2%	34.9%	25.8%
Q24h. I want to be able to live & work in Junction City &/or Geary County	56.4%	27.1%	13.6%	1.4%	1.4%

Q25. How often do you or members of your household shop for these goods and services IN JUNCTION CITY?

(N=726)

	Always	Sometimes	Seldom	Never	No response
Q25a. Groceries	54.3%	31.4%	11.4%	1.5%	1.4%
Q25b. Pharmacy items	57.6%	16.5%	9.8%	14.2%	1.9%
Q25c. Clothing	12.5%	37.5%	31.7%	16.0%	2.3%
Q25d. Hardware & building supplies	27.7%	45.2%	18.7%	6.3%	2.1%
Q25e. Plants & gardening supplies	29.6%	43.8%	16.1%	8.4%	2.1%
Q25f. Major appliances	19.0%	29.3%	24.5%	24.2%	2.9%
Q25g. Other home electronics	14.0%	37.7%	26.0%	18.9%	3.3%
Q25h. Books, CD's, DVD's	16.0%	34.2%	24.2%	20.9%	4.7%
Q25i. Doctor or Dentist	48.1%	25.1%	9.6%	15.2%	2.1%
Q25j. Gasoline	66.3%	24.6%	3.7%	3.9%	1.5%
Q25k. Movies or other entertainment	15.8%	31.7%	23.8%	24.8%	3.9%
Q25l. Automobile parts or services	45.5%	31.7%	12.1%	8.0%	2.8%
Q25m. Dry cleaning	35.1%	15.4%	10.7%	34.0%	4.7%
Q25n. Furniture	14.6%	32.5%	24.8%	24.7%	3.4%
Q25o. Restaurants (not fast food)	14.0%	47.8%	27.3%	8.8%	2.1%
Q25p. Sporting goods	9.9%	27.0%	26.9%	31.3%	5.0%
Q25q. Office supplies	18.6%	33.7%	22.6%	21.1%	4.0%
Q25r. Other	6.5%	9.1%	5.9%	4.8%	73.7%

Q25. How often do you or members of your household shop for these goods and services IN JUNCTION CITY? (without "no response")

(N=726)

	Always	Sometimes	Seldom	Never
Q25a. Groceries	55.0%	31.8%	11.6%	1.5%
Q25b. Pharmacy items	58.7%	16.9%	10.0%	14.5%
Q25c. Clothing	12.8%	38.4%	32.4%	16.4%
Q25d. Hardware & building supplies	28.3%	46.1%	19.1%	6.5%
Q25e. Plants & gardening supplies	30.2%	44.7%	16.5%	8.6%
Q25f. Major appliances	19.6%	30.2%	25.2%	25.0%
Q25g. Other home electronics	14.5%	39.0%	26.9%	19.5%
Q25h. Books, CD's, DVD's	16.8%	35.8%	25.4%	22.0%
Q25i. Doctor or Dentist	49.1%	25.6%	9.8%	15.5%
Q25j. Gasoline	67.4%	24.9%	3.8%	3.9%
Q25k. Movies or other entertainment	16.5%	33.0%	24.8%	25.8%
Q25l. Automobile parts or services	46.7%	32.6%	12.5%	8.2%
Q25m. Dry cleaning	36.8%	16.2%	11.3%	35.7%
Q25n. Furniture	15.1%	33.7%	25.7%	25.5%
Q25o. Restaurants (not fast food)	14.3%	48.8%	27.8%	9.0%
Q25p. Sporting goods	10.4%	28.4%	28.3%	32.9%
Q25q. Office supplies	19.4%	35.2%	23.5%	22.0%
Q25r. Other	24.6%	34.6%	22.5%	18.3%

Q25a. If your response is "seldom" or "never", please indicate why you go elsewhere for "Groceries."

Q25a. Groceries	Number	Percent
Better selection elsewhere	39	41.5 %
Cheaper elsewhere	55	58.5 %
Other reasons	11	11.7 %
No response	9	9.6 %
Total	114	

Q25a. If your response is "seldom" or "never", please indicate why you go elsewhere for "Groceries." (without "no response")

Q25a. Groceries	Number	Percent
Better selection elsewhere	39	41.5 %
Cheaper elsewhere	55	58.5 %
Other reasons	11	11.7 %
Total	105	

Q25b. If your response is "seldom" or "never", please indicate why you go elsewhere for "Pharmacy items."

Q25b. Pharmacy items	Number	Percent
Better selection elsewhere	23	13.2 %
Cheaper elsewhere	46	26.4 %
Other reasons	97	55.7 %
No response	17	9.8 %
Total	183	

Q25b. If your response is "seldom" or "never", please indicate why you go elsewhere for "Pharmacy items." (without "no response")

Q25b. Pharmacy items	Number	Percent
Better selection elsewhere	23	13.2 %
Cheaper elsewhere	46	26.4 %
Other reasons	97	55.7 %
Total	166	

Q25c. If your response is "seldom" or "never", please indicate why you go elsewhere for "Clothing."

Q25c. Clothing	Number	Percent
Better selection elsewhere	263	76.0 %
Cheaper elsewhere	58	16.8 %
Other reasons	21	6.1 %
No response	39	11.3 %
Total	381	

Q25c. If your response is "seldom" or "never", please indicate why you go elsewhere for "Clothing." (without "no response")

Q25c. Clothing	Number	Percent
Better selection elsewhere	263	76.0 %
Cheaper elsewhere	58	16.8 %
Other reasons	21	6.1 %
Total	342	

Q25d. If your response is "seldom" or "never", please indicate why you go elsewhere for "Hardware and builing supplies."

Q25d. Hardware & building supplies	Number	Percent
Better selection elsewhere	97	53.3 %
Cheaper elsewhere	68	37.4 %
Other reasons	27	14.8 %
No response	24	13.2 %
Total	216	

Q25d. If your response is "seldom" or "never", please indicate why you go elsewhere for "Hardware and building supplies." (without "no response")

Q25d. Hardware & building supplies	Number	Percent
Better selection elsewhere	97	53.3 %
Cheaper elsewhere	68	37.4 %
Other reasons	27	14.8 %
Total	192	

Q25e. If your response is "seldom" or "never", please indicate why you go elsewhere for "Plants and gardening supplies."

Q25e. Plants & gardening supplies	Number	Percent
Better selection elsewhere	88	49.4 %
Cheaper elsewhere	47	26.4 %
Other reasons	45	25.3 %
No response	21	11.8 %
Total	201	

Q25e. If your response is "seldom" or "never", please indicate why you go elsewhere for "Plants and gardening supplies." (without "no response")

Q25e. Plants & gardening supplies	Number	Percent
Better selection elsewhere	88	49.4 %
Cheaper elsewhere	47	26.4 %
Other reasons	45	25.3 %
Total	180	

Q25f. If your response is "seldom" or "never", please indicate why you go elsewhere for "Major appliances."

Q25f. Major appliances	Number	Percent
Better selection elsewhere	182	51.4 %
Cheaper elsewhere	124	35.0 %
Other reasons	63	17.8 %
No response	39	11.0 %
Total	408	

Q25f. If your response is "seldom" or "never", please indicate why you go elsewhere for "Major appliances." (without "no response")

Q25f. Major appliances	Number	Percent
Better selection elsewhere	182	51.4 %
Cheaper elsewhere	124	35.0 %
Other reasons	63	17.8 %
Total	369	

Q25g. If your response is "seldom" or "never", please indicate why you go elsewhere for "Other home electronics."

Q25g. Other home electronics	Number	Percent
Better selection elsewhere	187	57.4 %
Cheaper elsewhere	105	32.2 %
Other reasons	45	13.8 %
No response	33	10.1 %
Total	370	

Q25g. If your response is "seldom" or "never", please indicate why you go elsewhere for "Other home electronics." (without "no response")

Q25g. Other home electronics	Number	Percent
Better selection elsewhere	187	57.4 %
Cheaper elsewhere	105	32.2 %
Other reasons	45	13.8 %
Total	337	

Q25h. If your response is "seldom" or "never", please indicate why you go elsewhere for "Books, CD's, DVD's."

Q25h. Books, CD's, DVD's	Number	Percent
Better selection elsewhere	143	43.6 %
Cheaper elsewhere	65	19.8 %
Other reasons	93	28.4 %
No response	55	16.8 %
Total	356	

Q25h. If your response is "seldom" or "never", please indicate why you go elsewhere for "Books, CD's, DVD's." (without "no response")

Q25h. Books, CD's, DVD's	Number	Percent
Better selection elsewhere	143	43.6 %
Cheaper elsewhere	65	19.8 %
Other reasons	93	28.4 %
Total	301	

Q25i. If your response is "seldom" or "never", please indicate why you go elsewhere for "Doctor or Dentist."

Q25i. Doctor or Dentist	Number	Percent
Better selection elsewhere	54	30.0 %
Cheaper elsewhere	36	20.0 %
Other reasons	91	50.6 %
No response	18	10.0 %
Total	199	

Q25i. If your response is "seldom" or "never", please indicate why you go elsewhere for "Doctor or Dentist." (without "no response")

Q25i. Doctor or Dentist	Number	Percent
Better selection elsewhere	54	30.0 %
Cheaper elsewhere	36	20.0 %
Other reasons	91	50.6 %
Total	181	

Q25j. If your response is "seldom" or "never", please indicate why you go elsewhere for "Gasoline."

Q25j. Gasoline	Number	Percent
Better selection elsewhere	6	10.9 %
Cheaper elsewhere	30	54.5 %
Other reasons	12	21.8 %
No response	8	14.5 %
Total	56	

Q25j. If your response is "seldom" or "never", please indicate why you go elsewhere for "Gasoline." (without "no response")

Q25j. Gasoline	Number	Percent
Better selection elsewhere	6	10.9 %
Cheaper elsewhere	30	54.5 %
Other reasons	12	21.8 %
Total	48	

Q25k. If your response is "seldom" or "never", please indicate why you go elsewhere for "Movies or other entertainment."

Q25k. Movies or other entertainment	Number	Percent
Better selection elsewhere	188	53.3 %
Cheaper elsewhere	23	6.5 %
Other reasons	101	28.6 %
No response	60	17.0 %
Total	372	

Q25k. If your response is "seldom" or "never", please indicate why you go elsewhere for "Movies or other entertainment." (without "no response")

Q25k. Movies or other entertainment	Number	Percent
Better selection elsewhere	188	53.3 %
Cheaper elsewhere	23	6.5 %
Other reasons	101	28.6 %
Total	312	

Q25l. If your response is "seldom" or "never", please indicate why you go elsewhere for "Automobile parts or services."

Q25l. Automobile parts or services	Number	Percent
Better selection elsewhere	52	35.6 %
Cheaper elsewhere	33	22.6 %
Other reasons	46	31.5 %
No response	26	17.8 %
Total	157	

Q25l. If your response is "seldom" or "never", please indicate why you go elsewhere for "Automobile parts or services." (without "no response")

Q25l. Automobile parts or services	Number	Percent
Better selection elsewhere	52	35.6 %
Cheaper elsewhere	33	22.6 %
Other reasons	46	31.5 %
Total	131	

Q25m. If your response is "seldom" or "never", please indicate why you go elsewhere for "Dry cleaning."

Q25m. Dry cleaning	Number	Percent
Better selection elsewhere	39	12.0 %
Cheaper elsewhere	26	8.0 %
Other reasons	204	62.8 %
No response	67	20.6 %
Total	336	

Q25m. If your response is "seldom" or "never", please indicate why you go elsewhere for "Dry cleaning." (without "no response")

Q25m. Dry cleaning	Number	Percent
Better selection elsewhere	39	12.0 %
Cheaper elsewhere	26	8.0 %
Other reasons	204	62.8 %
Total	269	

Q25n. If your response is "seldom" or "never", please indicate why you go elsewhere for "Furniture."

Q25n. Furniture	Number	Percent
Better selection elsewhere	197	54.9 %
Cheaper elsewhere	98	27.3 %
Other reasons	61	17.0 %
No response	49	13.6 %
Total	405	

Q25n. If your response is "seldom" or "never", please indicate why you go elsewhere for "Furniture." (without "no response")

Q25n. Furniture	Number	Percent
Better selection elsewhere	197	54.9 %
Cheaper elsewhere	98	27.3 %
Other reasons	61	17.0 %
Total	356	

Q25o. If your response is "seldom" or "never", please indicate why you go elsewhere for "Restaurants (not fast food)."

Q25o. Restaurants (not fast food)	Number	Percent
Better selection elsewhere	203	77.5 %
Cheaper elsewhere	20	7.6 %
Other reasons	30	11.5 %
No response	29	11.1 %
Total	282	

Q25o. If your response is "seldom" or "never", please indicate why you go elsewhere for "Restaurants (not fast food)." (without "no response")

Q25o. Restaurants (not fast food)	Number	Percent
Better selection elsewhere	203	77.5 %
Cheaper elsewhere	20	7.6 %
Other reasons	30	11.5 %
Total	253	

Q25p. If your response is "seldom" or "never", please indicate why you go elsewhere for "Sporting Goods."

Q25p. Sporting goods	Number	Percent
Better selection elsewhere	188	44.5 %
Cheaper elsewhere	66	15.6 %
Other reasons	128	30.3 %
No response	70	16.6 %
Total	452	

Q25p. If your response is "seldom" or "never", please indicate why you go elsewhere for "Sporting Goods." (without "no response")

Q25p. Sporting goods	Number	Percent
Better selection elsewhere	188	44.5 %
Cheaper elsewhere	66	15.6 %
Other reasons	128	30.3 %
Total	382	

Q25q. If your response is "seldom" or "never", please indicate why you go elsewhere for "Office supplies"

Q25q. Office supplies	Number	Percent
Better selection elsewhere	135	42.6 %
Cheaper elsewhere	54	17.0 %
Other reasons	92	29.0 %
No response	61	19.2 %
Total	342	

Q25q. If your response is "seldom" or "never", please indicate why you go elsewhere for "Office supplies" (without "no response")

Q25q. Office supplies	Number	Percent
Better selection elsewhere	135	42.6 %
Cheaper elsewhere	54	17.0 %
Other reasons	92	29.0 %
Total	281	

Q25r. If your response is "seldom" or "never", please indicate why you go elsewhere for " Other."

Q25r. Other	Number	Percent
Better selection elsewhere	30	38.5 %
Cheaper elsewhere	16	20.5 %
Other reasons	21	26.9 %
No response	21	26.9 %
Total	88	

Q25r. If your response is "seldom" or "never", please indicate why you go elsewhere for " Other." (without "no response")

Q25r. Other	Number	Percent
Better selection elsewhere	30	38.5 %
Cheaper elsewhere	16	20.5 %
Other reasons	21	26.9 %
Total	67	

Q25r. Other

Q25R----Other

AUTOMOBILES
AUTOMOBILES
BABY STUFF
BIKE SUPPLIES
CARS
FABRIC, CRAFTS
FT RILEY
HAIR SALON, DAY SPA
HOSPITAL
HOSPITAL
PET SUPPLIES
PET SUPPLIES
PET SUPPLIES
PET SUPPLIES
POST FT RILEY
SALES TAX
SCHOOL SUPPLIES
SHOE REPAIR
SHOE STORES
SHOES
SHOES
SHOES
VEHICLES

Q26. Please rate Junction City on a scale of 5 to 1, where 5 means "Excellent" and 1 means "Poor," with regard to each of the following:

(N=726)

	Excellent	Good	Neutral	Below Average	Poor	Don't Know
Q26a. As a place to live	20.1%	47.2%	18.2%	10.7%	2.5%	1.2%
Q26b. As a place to raise children	20.2%	42.8%	18.9%	10.5%	4.5%	3.0%
Q26c. As a place to work	12.0%	31.5%	26.7%	17.5%	7.4%	4.8%
Q26d. As a place where you would buy your next home	15.2%	24.0%	23.1%	15.3%	15.6%	6.9%
Q26e. As a place to retire	18.7%	27.8%	22.2%	12.9%	14.2%	4.1%

Q26. Please rate Junction City on a scale of 5 to 1, where 5 means "Excellent" and 1 means "Poor," with regard to each of the following: (without "don't know")

(N=726)

	Excellent	Good	Neutral	Below Average	Poor
Q26a. As a place to live	20.4%	47.8%	18.4%	10.9%	2.5%
Q26b. As a place to raise children	20.9%	44.2%	19.5%	10.8%	4.7%
Q26c. As a place to work	12.6%	33.1%	28.1%	18.4%	7.8%
Q26d. As a place where you would buy your next home	16.3%	25.7%	24.9%	16.4%	16.7%
Q26e. As a place to retire	19.5%	29.0%	23.1%	13.5%	14.8%

Q27. Several reasons for deciding where to live are listed below. On a scale from 4 to 1, where 4 is "Very Important" and 1 is "Unimportant," how important was each reason in your decision to live where you live?

(N=726)

	Very Important	Somewhat Important	Not Sure	Unimportant	No response
Q27a. Sense of community	49.0%	35.1%	6.1%	5.0%	4.8%
Q27b. Quality of public schools	63.8%	15.3%	7.0%	10.6%	3.3%
Q27c. Employment opportunities in Junction City & Geary County	62.5%	20.4%	8.4%	5.2%	3.4%
Q27d. Types of housing	53.3%	31.3%	6.5%	5.4%	3.6%
Q27e. Affordability of housing	66.1%	21.3%	6.5%	2.6%	3.4%
Q27f. Access to quality shopping	50.1%	32.6%	7.0%	6.3%	3.9%
Q27g. Affordable shopping/ merchandise	51.7%	31.7%	7.3%	5.6%	3.7%
Q27h. Family & friends are nearby	49.4%	30.3%	6.5%	10.3%	3.4%
Q27i. Proximity to jobs/ employment	61.8%	24.4%	4.7%	5.4%	3.7%

Q27. Several reasons for deciding where to live are listed below. On a scale from 4 to 1, where 4 is "Very Important" and 1 is "Unimportant," how important was each reason in your decision to live where you live? (without "no response")

(N=726)

	Very Important	Somewhat Important	Not Sure	Unimportant
Q27a. Sense of community	51.5%	36.9%	6.4%	5.2%
Q27b. Quality of public schools	66.0%	15.8%	7.3%	11.0%
Q27c. Employment opportunities in Junction City & Geary County	64.8%	21.1%	8.7%	5.4%
Q27d. Types of housing	55.3%	32.4%	6.7%	5.6%
Q27e. Affordability of housing	68.5%	22.1%	6.7%	2.7%
Q27f. Access to quality shopping	52.1%	34.0%	7.3%	6.6%
Q27g. Affordable shopping/ merchandise	53.6%	32.9%	7.6%	5.9%
Q27h. Family & friends are nearby	51.2%	31.4%	6.7%	10.7%
Q27i. Proximity to jobs/employment	64.2%	25.3%	4.9%	5.6%

Q27. Then, please indicate if your needs are being met in Junction City.

(N=726)

	Yes	No	No response
Q27a. Sense of community	48.3%	20.0%	31.7%
Q27b. Quality of public schools	49.7%	13.2%	37.1%
Q27c. Employment opportunities in Junction City & Geary County	32.1%	35.0%	32.9%
Q27d. Types of housing	50.4%	17.5%	32.1%
Q27e. Affordability of housing	37.2%	31.5%	31.3%
Q27f. Access to quality shopping	21.3%	48.9%	29.8%
Q27g. Affordable shopping/merchandise	27.4%	42.4%	30.2%
Q27h. Family & friends are nearby	49.0%	17.4%	33.6%
Q27i. Proximity to jobs/employment	45.9%	20.9%	33.2%

Q27. Then, please indicate if your needs are being met in Junction City. (without "no response")

(N=726)

	Yes	No
Q27a. Sense of community	70.8%	29.2%
Q27b. Quality of public schools	79.0%	21.0%
Q27c. Employment opportunities in Junction City & Geary County	47.8%	52.2%
Q27d. Types of housing	74.2%	25.8%
Q27e. Affordability of housing	54.1%	45.9%
Q27f. Access to quality shopping	30.4%	69.6%
Q27g. Affordable shopping/merchandise	39.3%	60.7%
Q27h. Family & friends are nearby	73.9%	26.1%
Q27i. Proximity to jobs/employment	68.7%	31.3%

Q28. Using a 5-point scale, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with each of the following statements:

(N=726)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
Q28a. In general, my neighborhood needs to be improved	13.4%	24.1%	27.0%	21.8%	7.3%	6.5%
Q28b. Some housing in my neighborhood needs to be better maintained	19.6%	27.3%	20.4%	19.3%	7.3%	6.2%
Q28c. I am optimistic about future of my neighborhood	13.9%	35.5%	28.9%	10.3%	3.0%	8.3%
Q28d. I expect value of my home to go up during next five years	12.4%	29.9%	24.8%	13.5%	6.5%	12.9%
Q28e. School district is a benefit to my neighborhood	19.7%	31.7%	22.0%	6.9%	3.7%	16.0%
Q28f. My neighborhood is safe	24.0%	41.7%	19.7%	5.2%	2.1%	7.3%
Q28g. I am concerned about existing drug problems in my neighborhood	7.4%	11.6%	19.4%	30.4%	18.7%	12.4%
Q28h. Rental properties in my neighborhood are well maintained	9.4%	26.9%	26.4%	13.4%	7.2%	16.8%
Q28i. In general, residents in my neighborhood have respect for one another	25.2%	46.0%	14.3%	5.5%	3.4%	5.5%

Q28. Using a 5-point scale, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with each of the following statements: (without "don't know")

(N=726)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Q28a. In general, my neighborhood needs to be improved	14.3%	25.8%	28.9%	23.3%	7.8%
Q28b. Some housing in my neighborhood needs to be better maintained	20.9%	29.1%	21.7%	20.6%	7.8%
Q28c. I am optimistic about future of my neighborhood	15.2%	38.7%	31.5%	11.3%	3.3%
Q28d. I expect value of my home to go up during next five years	14.2%	34.3%	28.5%	15.5%	7.4%
Q28e. School district is a benefit to my neighborhood	23.4%	37.7%	26.2%	8.2%	4.4%
Q28f. My neighborhood is safe	25.9%	45.0%	21.2%	5.6%	2.2%
Q28g. I am concerned about existing drug problems in my neighborhood	8.5%	13.2%	22.2%	34.7%	21.4%
Q28h. Rental properties in my neighborhood are well maintained	11.3%	32.3%	31.8%	16.1%	8.6%
Q28i. In general, residents in my neighborhood have respect for one another	26.7%	48.7%	15.2%	5.8%	3.6%

Q31. Approximately how many years have you lived in Junction City or Geary County?

Q31. How many years have you lived in Junction City or Geary County	Number	Percent
1 to 2	59	8.1 %
3 to 5	64	8.8 %
6 to 10	59	8.1 %
11 to 15	62	8.5 %
16 to 20	70	9.6 %
21 to 30	116	16.0 %
31+	273	37.6 %
No response	23	3.2 %
Total	726	100.0 %

Q32. What is your age?

Q32. Your age	Number	Percent
Under 35	98	13.5 %
35 to 44	85	11.7 %
45 to 54	161	22.2 %
55 to 64	191	26.3 %
65+	168	23.1 %
No response	23	3.2 %
Total	726	100.0 %

Q33. How many persons in your household (counting yourself) are?

	Mean	Sum
number	2.56	1840
Under age 5	0.18	127
Ages 5-9	0.14	101
Ages 10-14	0.13	95
Ages 15-19	0.17	124
Ages 20-24	0.12	89
Ages 25-34	0.25	181
Ages 35-44	0.25	177
Ages 45-54	0.44	320
Ages 55-64	0.43	313
Ages 65-74	0.24	172
Ages 75+	0.20	141

Q34. Do you own or rent your current residence?

Q34. Do you own or rent your current residence	Number	Percent
Own	592	81.5 %
Rent	122	16.8 %
No response	12	1.7 %
Total	726	100.0 %

Q34. Do you own or rent your current residence? (without "no response")

Q34. Do you own or rent your current residence	Number	Percent
Own	592	82.9 %
Rent	122	17.1 %
Total	714	100.0 %

Q35. Would you say your total household income is:

Q35. Your total household income	Number	Percent
Under $30K	127	17.5 %
$30K-$59,999	254	35.0 %
$60K-$99,999	205	28.2 %
$100K+	88	12.1 %
No response	52	7.2 %
Total	726	100.0 %

Q35. Would you say your total household income is: (without "no response")

Q35. Your total household income	Number	Percent
Under $30K	127	18.8 %
$30K-$59,999	254	37.7 %
$60K-$99,999	205	30.4 %
$100K+	88	13.1 %
Total	674	100.0 %

Q36. Your gender:

Q36. Your gender	Number	Percent
Male	341	47.0 %
Female	385	53.0 %
Total	726	100.0 %

Geography

Geography	Number	Percent
CITY	576	79.6 %
COUNTY	148	20.4 %
Total	724	100.0 %

City

City	Number	Percent
DWIGHT	1	0.1 %
FORT RILEY	18	2.5 %
FT RILEY	5	0.7 %
JUNCTION CITY	655	90.7 %
MANHATTAN	2	0.3 %
MILFORD	41	5.7 %
Total	722	100.0 %

Zip code

Zip code	Number	Percent
66441	655	90.7 %
66442	23	3.2 %
66502	2	0.3 %
66514	41	5.7 %
66849	1	0.1 %
Total	722	100.0 %

Junction City/Geary County Planning and Zoning

David L. Yearout, AICP, CFM Director
david.yearout@jcks.com

March 28, 2012

Dear Junction City/Geary County Resident:

You have been randomly selected to help the City of Junction City and Geary County plan for the future by completing the enclosed survey about city and county government programs and services. This Community Survey is an important part of our continuing efforts to bring public input into the design and implementation of our programs and services. What citizens truly wish to see provided helps to determine priorities for allocation of your tax dollars to support those efforts.

The survey will take approximately 15 minutes to complete. The time you invest in completing this survey will influence decisions made about the city's and county's future. Individual responses will remain completely confidential. The results are tabulated and viewed as a whole.

Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next two weeks. The survey data will be compiled and analyzed by ETC Institute, one of the nation's leading firms in the field of local government research. They will present the data to City and County officials when the results are in. Those results will help develop priorities in setting budgets for the next year and will also be helpful in the continuing efforts to organize and manage local government to benefit our citizens in the most cost effective and efficient manner possible.

Should you have additional questions, please feel free to contact David L. Yearout, Junction City/Geary County Planning Director, at (785) 238-3103 or david.yearout@jcks.com.

Thank you again for your participation in helping shape Junction City and Geary County's future.

Sincerely,

Pat Landes
Junction City Mayor

Florence Whitebread
Geary County Commission Chair

P.O. Box 287 ~ 700 North Jefferson ~ Junction City, KS 66441 ~ (785) 238-3103 Ext. 113

2012 Junction City/Geary County Citizen Survey

Thank you for taking the time to complete this important survey. City and County leaders will use your input to help set community priorities so that the tax dollars are spent wisely. When you are finished, please return your completed survey in the postage-paid envelope provided. If you have questions, please call (785) 238-3103 and ask for David Yearout.

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1. Please rate your overall satisfaction with each of the following services provided by Junction City by circling your rating of each service on a scale of 5 to 1 where "5" means "Very Satisfied" and "1" means "Very Dissatisfied."

City Services		*Very Satisfied*	*Satisfied*	*Neutral*	*Dissatisfied*	*Very Dissatisfied*	*Don't Know*
A.	Quality of City police services	5	4	3	2	1	9
B.	Quality of City fire services	5	4	3	2	1	9
C.	Quality of ambulance services	5	4	3	2	1	9
D.	Quality of maintenance of City streets	5	4	3	2	1	9
E.	Quality of the City's storm water runoff and management system	5	4	3	2	1	9
F.	Quality of City's water utility	5	4	3	2	1	9
G.	Quality of City's wastewater utility	5	4	3	2	1	9
H.	Quality of trash collection system	5	4	3	2	1	9
I.	Quality of City's parks and recreation programs	5	4	3	2	1	9
J.	Quality of City's parks and recreation facilities	5	4	3	2	1	9
K.	Quality of City Code Enforcement	5	4	3	2	1	9
L.	Quality of City Planning and Zoning	5	4	3	2	1	9
M.	Quality of customer service you receive from City employees	5	4	3	2	1	9
N.	Quality of communication with the public	5	4	3	2	1	9

2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO years? [Use the letters from the list in Question 1 above].

1st:____ 2nd:____ 3rd:____

3. Some items that may influence your perception of Junction City of are listed below. Please circle your rating of each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How would you rate Junction City:		*Very Satisfied*	*Satisfied*	*Neutral*	*Dissatisfied*	*Very Dissatisfied*	*Don't Know*
A.	Overall image of the City	5	4	3	2	1	9
B.	Overall value that you receive for your tax dollars and fees	5	4	3	2	1	9
C.	How well the City is planning for and managing growth and development	5	4	3	2	1	9
D.	Overall quality of life in the City	5	4	3	2	1	9
E.	Overall appearance of the City	5	4	3	2	1	9
F.	Overall feeling of safety in the City	5	4	3	2	1	9

4. Please rate your overall satisfaction with each of the following services provided by Geary County by circling your rating of each item on a scale of 5 to 1 where "5" means "Very Satisfied" and "1" means "Very Dissatisfied."

County Services		*Very Satisfied*	*Satisfied*	*Neutral*	*Dissatisfied*	*Very Dissatisfied*	*Don't Know*
A.	Quality of County Sheriff's operations	5	4	3	2	1	9
B.	Quality of County fire services and emergency management	5	4	3	2	1	9
C.	Quality of County roads and bridges	5	4	3	2	1	9
D.	Quality of Solid Waste system	5	4	3	2	1	9
E.	Quality of County Code Enforcement	5	4	3	2	1	9
F.	Quality of County Planning and Zoning	5	4	3	2	1	9
G.	Quality of County Appraiser's Office services	5	4	3	2	1	9
H.	Quality of Animal Shelter services	5	4	3	2	1	9
I.	Quality of customer service you receive from County employees	5	4	3	2	1	9

5. Which THREE of these items do you think should receive the most emphasis from County leaders over the next TWO years? [Use the letters from the list in Question 4 above].

1st:____ 2nd:____ 3rd:____

6. Some items that may influence your perception of Geary County of are listed below. Please circle your rating of each item on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How would you rate Geary County:		*Very Satisfied*	*Satisfied*	*Neutral*	*Dissatisfied*	*Very Dissatisfied*	*Don't Know*
A.	Overall image of the County	5	4	3	2	1	9
B.	Overall value that you receive for your tax dollars and fees	5	4	3	2	1	9
C.	How well the County is planning for and managing growth and development	5	4	3	2	1	9
D.	Overall quality of life in the County	5	4	3	2	1	9
E.	Overall appearance of the County	5	4	3	2	1	9
F.	Overall feeling of safety in the County	5	4	3	2	1	9

7. Please circle the rating of your satisfaction, on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by Geary County:

Geary County Public Safety		*Very Satisfied*	*Satisfied*	*Neutral*	*Dissatisfied*	*Very Dissatisfied*	*Don't Know*
A.	The visibility of Sheriff's officers in your area	5	4	3	2	1	9
B.	The Sheriff's Office overall efforts to prevent crime	5	4	3	2	1	9
C.	How quickly Sheriff's Office personnel respond to emergencies	5	4	3	2	1	9
D.	How quickly County fire department personnel respond to emergencies	5	4	3	2	1	9
E.	Quality of animal control in the County	5	4	3	2	1	9

8. Which THREE of these <u>public safety</u> services do you think should receive the most emphasis from County leaders over the next TWO years? [Use the letters from the list in Question 7 above].

1st:____ 2nd:____ 3rd:____

9. Please circle the rating of your satisfaction, on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by Junction City:

	Junction City Public Safety	*Very Satisfied*	*Satisfied*	*Neutral*	*Dissatisfied*	*Very Dissatisfied*	*Don't Know*
A.	The visibility of police in neighborhoods	5	4	3	2	1	9
B.	The visibility of police in retail areas	5	4	3	2	1	9
C.	The City's overall efforts to prevent crime	5	4	3	2	1	9
D.	Enforcement of City traffic laws	5	4	3	2	1	9
E.	How quickly police department personnel respond to emergencies	5	4	3	2	1	9
F.	How quickly fire department personnel respond to emergencies	5	4	3	2	1	9
G.	How quickly ambulance service personnel respond to emergencies	5	4	3	2	1	9
H.	Quality of animal control in the City	5	4	3	2	1	9

10. Which THREE of these <u>public safety</u> services do you think should receive the most emphasis from City leaders over the next TWO years? [Use the letters from the list in Question 9 above].

1st:____ 2nd:____ 3rd:____

11. Consolidation of services between Junction City and Geary County has been discussed for many years. Please circle your rating of whether the City and County should consider consolidation of the following services on a scale of 5 to 1, where 5 means "Strongly Agree" and 1 means "Strongly Disagree,"

	Function or Service	*Strongly Agree*	*Agree*	*Neutral*	*Disagree*	*Strongly Disagree*	*Don't Know*
A.	Consolidate Police and Sheriff services	5	4	3	2	1	9
B.	Consolidate Fire services	5	4	3	2	1	9
C.	Consolidate Public Works operations	5	4	3	2	1	9
D.	Consolidate Data Management services	5	4	3	2	1	9

12. <u>Enforcement of County Codes and Regulations</u>. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:

	County Codes and Regulations	*Very Satisfied*	*Satisfied*	*Neutral*	*Dissatisfied*	*Very Dissatisfied*	*Don't Know*
A.	Enforcing the clean up of litter and debris	5	4	3	2	1	9
B.	Enforcing the restrictions against junk cars and mobile homes	5	4	3	2	1	9
C.	Enforcing sign regulations	5	4	3	2	1	9

13. <u>Enforcement of City Codes and Ordinances</u>. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:

	City Codes and Ordinances	*Very Satisfied*	*Satisfied*	*Neutral*	*Dissatisfied*	*Very Dissatisfied*	*Don't Know*
A.	Enforcing the clean up of litter and debris (blight)	5	4	3	2	1	9
B.	Enforcing the mowing and trimming of weeds on private property	5	4	3	2	1	9
C.	Enforcing the maintenance of residential property in your neighborhood	5	4	3	2	1	9
D.	Enforcing the maintenance of business property	5	4	3	2	1	9
E.	Enforcing sign regulations	5	4	3	2	1	9

14. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? [Write in the letters below using the letters from the list in Question 13 above].

____ 1st ____ 2nd ____ 3rd

15. Please circle the rating of how satisfied you are, on a scale of 5 to 1 where "5" is "Very Satisfied" and "1" is "Very Dissatisfied," with the following aspects of CITY MAINTENANCE.

City Maintenance	*Very Satisfied*	*Satisfied*	*Neutral*	*Dissatisfied*	*Very Dissatisfied*	*Don't Know*
A. Maintenance of major City streets	5	4	3	2	1	9
B. Maintenance of streets in your neighborhood	5	4	3	2	1	9
C. Maintenance of sidewalks	5	4	3	2	1	9
D. Maintenance of street signs/traffic signals	5	4	3	2	1	9
E. Maintenance of downtown parking lots	5	4	3	2	1	9
F. Overall appearance of downtown including lighting, landscaping and planter boxes	5	4	3	2	1	9
G. Maintenance of City buildings	5	4	3	2	1	9
H. Snow removal on major City streets	5	4	3	2	1	9
I. Snow removal on neighborhood streets	5	4	3	2	1	9
J. Overall cleanliness of streets and other public areas	5	4	3	2	1	9
K. Maintenance of stormwater drainage system	5	4	3	2	1	9
L. Maintenance of the City's water and wastewater systems	5	4	3	2	1	9

16. Which THREE of these maintenance services do you think should receive the most emphasis from City leaders over the next TWO years? [Use the letters from the list in Question 15 above].

1st:____ 2nd:____ 3rd:____

17. Please circle the rating of your satisfaction, on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND RECREATION facilities and services.

Parks and Recreation	*Very Satisfied*	*Satisfied*	*Neutral*	*Dissatisfied*	*Very Dissatisfied*	*Don't Know*
A. Maintenance of City parks & equipment	5	4	3	2	1	9
B. Number of walking and biking trails	5	4	3	2	1	9
C. The number of City parks	5	4	3	2	1	9
D. Number of outdoor athletic fields	5	4	3	2	1	9
E. Rolling Meadows Golf Course	5	4	3	2	1	9
F. City Swimming Pool	5	4	3	2	1	9
G. The City's youth recreation programs	5	4	3	2	1	9
H. The City's adult recreation programs	5	4	3	2	1	9
I. Availability of youth opportunities in our community	5	4	3	2	1	9
J. Ease of registering for programs	5	4	3	2	1	9
K. Spin City and Skating Rink	5	4	3	2	1	9
L. J. L. Hoover Opera House	5	4	3	2	1	9
M. Fees that are charged for recreation programs	5	4	3	2	1	9
N. Programs for seniors	5	4	3	2	1	9

18. Which THREE of the parks and recreation issues listed above do you think should receive the most emphasis from City leaders over the next TWO years? [Write in the letters below using the letters from Question 17 above].

1st:____ 2nd:____ 3rd:____

19. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of WATER, WASTEWATER, & TRASH UTILITIES provided by the City:

Water, Wastewater & Trash		*Very Satisfied*	*Satisfied*	*Neutral*	*Dissatisfied*	*Very Dissatisfied*	*Don't Know*
A.	The clarity and taste of the tap water in your home	5	4	3	2	1	9
B.	Water pressure in your home	5	4	3	2	1	9
C.	Drainage of storm water off City streets	5	4	3	2	1	9
D.	Adequacy of the City's waste water collection system	5	4	3	2	1	9
E.	Overall value of trash service	5	4	3	2	1	9
F.	Overall satisfaction with recycling services	5	4	3	2	1	9
G.	What you are charged for water, wastewater and trash services	5	4	3	2	1	9

20. In general, how do you think the efforts to promote economic development in the community should change over the next five years? (Please check one only)

____(1) Should be much greater
____(2) Should be somewhat greater
____(3) Stay about the same
____(4) Should be reduced
____(9) Don't know

21. In general, how supportive are you of having the City and/or County use incentives to attract new businesses or expand existing business in Junction City and Geary County? (Please check one only)

___(1) Very supportive
___(2) Somewhat supportive
___(3) Not sure
___(4) Not supportive

22. Where should the retail economic development efforts focus? (Please check one only)

___(1) Downtown
___(2) North Washington
___(3) Ash Street
___(4) East Chestnut
___(5) South Washington
___(6) Highway 77
___(7) Grant Avenue
___(8) Golden Belt
___(9) East 6th Street
____(10) No preference

23. Where should the industrial economic development efforts focus? (Please check one only)

___(1) Old 40 Highway ___(2) Strauss Boulevard ___(3) Grant Avenue ___(9) No preference

24. For each of the following statements, please indicate your level of agreement, using a scale of 5 to 1 where 5 is "Strongly Agree" and 1 is "Strongly Disagree".

Economic Development in Junction City and Geary County		*Strongly Agree*	*Agree*	*Neutral*	*Disagree*	*Strongly Disagree*	*Don't Know*
A.	Junction City should attract more retail stores	5	4	3	2	1	9
B.	Junction City needs more industrial development	5	4	3	2	1	9
C.	Junction City needs more higher paying, value added employment opportunities	5	4	3	2	1	9
D.	Junction City should encourage the development of office centers	5	4	3	2	1	9
E.	New and revitalized commercial areas should have higher quality design and appearance than existing commercial areas	5	4	3	2	1	9
F.	Junction City needs more dining options	5	4	3	2	1	9
G.	Junction City needs more hotels	5	4	3	2	1	9
H.	I want to be able to live and work in Junction City and/or Geary County	5	4	3	2	1	9

25. How often do you or members of your household shop for these goods and services IN JUNCTION CITY? (Circle the corresponding number) If your response is "seldom" or "never", please indicate why you go elsewhere for these items.

Economic Development	*Always*	*Sometimes*	*Seldom*	*Never*	*If you answered "seldom" or "never", why do you go elsewhere for these goods and services?*		
					Better Selection Elsewhere	*Cheaper Elsewhere*	*Other Reasons*
A. Groceries	4	3	2	1	A	B	C
B. Pharmacy items	4	3	2	1	A	B	C
C. Clothing	4	3	2	1	A	B	C
D. Hardware and building supplies	4	3	2	1	A	B	C
E. Plants and gardening supplies	4	3	2	1	A	B	C
F. Major appliances	4	3	2	1	A	B	C
G. Other home electronics	4	3	2	1	A	B	C
H. Books, CD's, DVD's	4	3	2	1	A	B	C
I. Doctor or Dentist	4	3	2	1	A	B	C
J. Gasoline	4	3	2	1	A	B	C
K. Movies or other entertainment	4	3	2	1	A	B	C
L. Automobile parts or services	4	3	2	1	A	B	C
M. Dry cleaning	4	3	2	1	A	B	C
N. Furniture	4	3	2	1	A	B	C
O. Restaurants (not fast food)	4	3	2	1	A	B	C
P. Sporting Goods	4	3	2	1	A	B	C
Q. Office supplies	4	3	2	1	A	B	C
R. Other	4	3	2	1	A	B	C

26. Please rate Junction City on a scale of 5 to 1, where 5 means "Excellent" and 1 means "Poor," with regard to each of the following:

How would you rate Junction Cit and Geary County:	*Excellent*	*Good*	*Neutral*	*Below Average*	*Poor*	*Don't Know*
A. As a place to live	5	4	3	2	1	9
B. As a place to raise children	5	4	3	2	1	9
C. As a place to work	5	4	3	2	1	9
D. As a place where you would buy your next home	5	4	3	2	1	9
E. As a place to retire	5	4	3	2	1	9

27. Several reasons for deciding where to live are listed below. On a scale from "4" to "1" where "4" is "very important" and "1" is "unimportant," how important was each reason in your decision to live where you live? Then, please indicate if your needs are being met in Junction City. (Please circle your answers)

The Reasons for Choosing a Community to Live in	*Very Important*	*Somewhat Important*	*Not sure*	*Un-important*	*Are your needs being met in Junction City?*	
					Yes	*No*
A. Sense of community	4	3	2	1	A	B
B. Quality of public schools	4	3	2	1	A	B
C. Employment opportunities in Junction City and Geary County	4	3	2	1	A	B
D. Types of housing	4	3	2	1	A	B
E. Affordability of housing	4	3	2	1	A	B
F. Access to quality shopping	4	3	2	1	A	B
G. Affordable shopping/merchandise	4	3	2	1	A	B
H. Family and friends are nearby	4	3	2	1	A	B
I. Proximity to Jobs/Employment	4	3	2	1	A	B

28. Using a 5-point scale, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with each of the following statements. (Circle the corresponding number)

	Residential Issues in Junction City	*Strongly Agree*	*Agree*	*Neutral*	*Disagree*	*Strongly Disagree*	*Don't Know*
A.	In general, my neighborhood needs to be improved	5	4	3	2	1	9
B.	Some housing in my neighborhood needs to be better maintained	5	4	3	2	1	9
C.	I am optimistic about the future of my neighborhood	5	4	3	2	1	9
D.	I expect the value of my home to go up during the next five years	5	4	3	2	1	9
E.	The school district is a benefit to my neighborhood	5	4	3	2	1	9
F.	My neighborhood is safe	5	4	3	2	1	9
G.	I am concerned about existing drug problems in my neighborhood	5	4	3	2	1	9
H.	Rental properties in my neighborhood are well maintained	5	4	3	2	1	9
I.	In general, residents in my neighborhood have respect for one another	5	4	3	2	1	9

29. What do you like BEST about Junction City or Geary County?

_____

30. What do you like LEAST about Junction City or Geary County?

_____

31. Approximately how many years have you lived in Junction City or Geary County? _____ years

32. What is your age? _____

33. How many persons in your household (counting yourself) are?

Under age 5	____	Ages 20-24	____	Ages 55-64	____
Ages 5-9	____	Ages 25-34	____	Ages 65-74	____
Ages 10-14	____	Ages 35-44	____	Ages 75+	____
Ages 15-19	____	Ages 45-54	____		

34. Do you own or rent your current residence?

____(1) Own ____(2) Rent

35. Would you say your total household income is:

____(1) Under $30,000
____(2) $30,000 to $59,999
____(3) $60,000 to $99,999
____(4) $100,000 or more

36. Your gender: ____(1) Male ____(2) Female

THANK YOU.

This concludes the survey; please return your survey in the postage-paid envelope provided addressed to: ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061.

Your responses will remain Completely Confidential. The information printed on the sticker to the right will ONLY be used to help identify which areas of the City are having problems with city services. If your address is not correct, please provide the correct information. Thank you.