How do I start water service in Junction City?

Come to the Customer Service Center located in the Municipal Building on 7th & Jefferson. **We're open Monday thru Friday 8:00am-4:30pm.** You will need to bring a Picture ID, a copy of your lease, rental agreement, or purchase contract.

Is there a charge to start water service in Junction City?

Yes, the deposit is $150.00 for residential and up to $500 for businesses is refundable with interest after 2 years of good payment history, Or if you disconnect your service prior it will be applied to your final bill. There is also a $25.00 service fee applied to your first bill.

Can I get water service the same day?

We only offer next day service between the hours 8:00am and Noon on weekdays.

When will I get my water bill and when are they due?

There are two billing cycles mailed monthly. You are given 20 days to pay. After the 20 days a **late fee of 10%** is assessed and a late notice is mailed. The notice will include the final day to pay before disconnection. ***If payment is not received by the disconnect date a $50.00 fee will be applied to the account and service will be disconnected. Account may also be subject to an additional deposit if your account appears on the disconnection list.***

Cycle 1: Account numbers beginning with digits 01-12 are mailed out approximately the 14th of each month and due about the 5th of each month.

Cycle 2: Account numbers beginning with digits 14-30 are mailed out approximately the 26th of each month and due about the 17th of each month.

If you do not receive a bill in the mail please call to inquire or pay by the date according to your billing cycle.

Can I pay my bill after hours?

We have an after hours drop box located at the Municipal Building Entrance. Payments can be dropped off there and they will post to the account the next business day. We also offer online payments with a Visa or Master card at www.junctioncity-ks.gov. For online service you must register your water account. The online service charges a fee of $1.25.

Does it cost for a reread of my meter?

Yes, there is a $10.00 charge if the reading is correct. If the reading is incorrect there is no charge.

I have low water pressure. Is there a way to check the pressure?

The City staff can check the pressure at your meter. There is a $10.00 charge if the pressure is above 35 psi.

What is the water protection fee?

The State Legislature enacted the fee on July 1, 1989 to provide funds for water projects throughout the State. The fee is 3.2 cents per 1000 gallons of usage. It is collected on your water bill and remitted to the State.

How can I go "green"?

The city can send your bill via email. If you are interested in receiving your bill by email only please contact our office to save our trees. As a green-cost saving measure the City no longer provides a return envelope with your bill.

What will my water cost?

Effective January 1, 2016

MINIMUM MONTHLY CHARGE

(Includes first 200 C.F. of usage)

Meter Size	*Rate*
1" & less	*$19.36*
1 1/2 inches	*$121.42*
2 inches	*$240.14*
3 inches	*$355.08*
4 inches	*$470.76*
Above 4 inches	*$592.07*

All water usage over two hundred (200) cubic feet and not more than one thousand (1000) cubic feet shall be billed monthly at $2.51 per one hundred cubic feet. All water usage over and above one thousand (1000) cubic feet shall be billed monthly at the rate of $2.89 per one hundred cubic feet.

Sewer Costs: *When you begin service the monthly sewer rate is based on the city wide average at that time. Sewer rates are recalculated once a year based on your January, February and March water usage. Two hundred (200) c.f. of usage and less is billed at a base rate of $30.37. Every one hundred cubic foot thereafter will be billed at a rate of $2.26 per one hundred cubic ft.*

5 ways to pay your bill:

- Bank Draft
- Drop off box located at Municipal Building.
- Come In! Our friendly customer service reps are happy to help you.
- Mail It In – It's your stamp!
- View and pay your bill online at:

https://www.municipalonlinepayments.com/junctioncityks

- For more information on

Bank Draft call 238-3103

Forms also available online

To go Paperless-Contact our Office

City of Junction City

PO BOX 287

Phone: 785-238-3103
Fax: 785-223-5165
Website: www.junctioncity-ks.gov

Water Department

700 N Jefferson
Monday –Friday 8:00 am– 4:30 pm

Helpful Phone Numbers:	
City Municipal Building	238-3103
12TH Community Center	238-7529
Police Department	762-5912
Fire Department	238-6822
Public Works	762-8840
(Sanitation, Street, Sewer, Water/Sewer)	
Emergency after hours	762-5912
Chamber of Commerce	762-2632
Westar Energy	1-800-383-1183
Kansas Gas	1-800-794-4780
DS&O	785-655-2011
CenturyLink	1-800-788-3500
Cox Communications	238-6165
Vehicle Registration	238-8109
Drivers License	238-1814
Geary County Sheriffs Depart.	238-2261

Your first bill is due: